



# Helping Visitors Stay Safe and Prepared in Case of a Safety Outage

To keep our communities safe, PG&E uses advanced safety tools that help prevent wildfires. These tools may result in temporary power outages.

## Public Safety Power Shutoffs

As a last resort, power is proactively turned off during high winds to help prevent wildfires. In the event of a PSPS, your host will be notified in advance. You can also find updates on our website and social media. Learn more at [pge.com/psps](https://www.pge.com/psps).

## Helping You Prepare Before an Outage

- Contact your host to learn about emergency plans and available resources on site.
- Keep devices charged and write down emergency phone numbers.
- Sign up to receive PSPS notifications for your accommodations at [pge.com/addressalerts](https://www.pge.com/addressalerts).

See reverse for more resources.

# Get Local Support During a PSPS

## During an Outage

- Call 211, text “PSPS” to 211-211 or visit [\*\*211.org\*\*](https://www.pge.com/211) to be connected 24/7 with local resources like food, lodging and transportation.
- Visit a PG&E Community Resource Center for basic supplies, Wi-Fi, charging stations and ADA-accessible restrooms. Locate the one closest to you at [\*\*pge.com/crc\*\*](https://www.pge.com/crc).

## Additional Safety Information

PSPS differs from outages that could occur on lines protected by Enhanced Powerline Safety Settings (EPSS), as we are able to give advance notice. If a problem is detected on a powerline protected by EPSS, power will automatically shut off, helping prevent wildfires.

Outage updates will be shared on our website and with your host. To learn more, visit [\*\*pge.com/epss\*\*](https://www.pge.com/epss).

Learn about all the resources available to support you at [\*\*pge.com/wildfiresafety\*\*](https://www.pge.com/wildfiresafety).



For translated support in 240+ languages, call PG&E at **1-866-743-6589**.