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In Support of Statewide Initiatives, PG&E and EBCE Will Move Some Residential Customers in Alameda County to a Time-of-Use Rate Plan in May 2021 to Encourage Energy Usage When Renewables are More Plentiful, and Demand is Lower

Customers Can Choose Their Preferred Rate Plan at Any Time

Customers Who Automatically Transition to the Time-of-Use Rate Plan Will Receive Risk-Free Bill Protection for the First Year

ALAMEDA COUNTY, Calif. — As part of a multi-year, statewide energy policy to create a cleaner energy future for California, Pacific Gas and Electric Company (PG&E) and East Bay Community Energy (EBCE) will move approximately 400,000 eligible residential electric customers currently on a tiered rate plan called E-1 to a Time-of-Use (TOU) rate plan in May 2021. On the **Time-of-Use (Peak Pricing 4-9 p.m. Every Day) rate plan**, *when* customers use energy is as important as *how much* they use. Customers are encouraged to shift some energy use to times when rates are lower, demand is lower and renewable resources, like solar and wind power, are most plentiful.

The transition to this Time-of-Use rate plan will occur by geographical region and affect approximately 2.5 million customers in PG&E's service area in stages through 2022. Customers in Alameda County began receiving a series of notifications by mail last month to allow them ample time to make a choice if they prefer another rate plan.

"To ensure our customers are fully aware of the transition to the Time-of-Use rate and how the program works, we're communicating this change more than 90 days ahead, and we'll continue to share information before each regional transition takes place," said Laurie Giammona, Senior Vice President and Chief Customer Officer for PG&E. "And, customers can choose the rate plan that best fits their needs and lives at any time."

All California investor-owned electric utilities are required to automatically transition customers to the Time-of-Use rate plan to support a cleaner, healthier and more reliable energy grid. PG&E does not profit from this change. Customers can choose an alternate Time-of-Use rate plan or another rate plan, including the Tiered rate plan, at any time. Customers enrolled in the Medical Baseline program will not be part of the automatic transition.

"With TOU rates, customers have greater control over their electricity bills because they can shift energy usage away from 'peak' hours," said EBCE CEO Nick Chaset. "From our internal analysis of their usage history, a vast majority of our customers will financially benefit from TOU rates, and it simultaneously creates better conditions for us to add more renewable energy facilities on the grid."

PG&E and EBCE customers who automatically transition to this Time-of-Use rate plan will receive risk-free Bill Protection for the first 12 months. If a customer pays more on the Time-of-Use (Peak Pricing 4-9 p.m. Every Day) rate plan than they would have on their current rate plan, PG&E and EBCE will automatically credit the customer the difference for the first year.

More About Time-of-Use Rate Plans

Customers on these rate plans can choose to shift and reduce some energy use to lower-cost time periods (19 hours) every day, including weekends and holidays. The hours of 4 to 9 p.m. are higher priced (peak times). All other times are lower priced (off-peak).

Starting in 2018, approximately 150,000 residential customers from across the service area representing diversity in climate, household size and energy use were randomly selected as part of the first phase of transitions. Eighty percent of those customers stayed on the new Time-of-Use rate plan for more than a year. PG&E incorporated feedback from this initial group into the plans for the full rollout.

The Time-of-Use (Peak Pricing 4-9 p.m. Every Day) rate plan has two periods:



For more information about the transition to Time-of-Use rates, customers can visit www.pge.com/toutransition and www.ebce.org/timeofuse. To view a customized rate plan comparison, customers can visit their account online at www.pge.com/TOUchoice. Dedicated rate plan specialists are available at 1-866-743-7945 to answer questions and help customers choose a rate plan.

About PG&E

Pacific Gas and Electric Company, a subsidiary of [PG&E Corporation](http://www.pge.com) (NYSE:PCG), is one of the largest combined natural gas and electric energy companies in the United States. Based in San Francisco, with more than 23,000 employees, the company delivers some of the nation's cleanest energy to 16 million people in Northern and Central California. For more information, visit pge.com and pge.com/news.

About East Bay Community Energy

EBCE is a not-for-profit public agency that operates a Community Choice Energy program for Alameda County and eleven incorporated cities, serving more than 550,000 residential and commercial customers throughout the county. EBCE initiated service in June 2018 and will expand to the cities of Pleasanton, Newark, and Tracy in 2021. As one of 19 community choice aggregation (CCA) programs operating in California, EBCE is part of the movement to expedite the climate action goals of their communities and those of California. EBCE is committed to providing clean power at competitive rates while reinvesting in our local communities. For more information about East Bay Community Energy, visit ebce.org.