Some of the measures included in this document are contemplated as additional precautionary measures intended to further reduce the risk of wildfires. "PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. ©2023 Pacific Gas and Electric Company. All rights reserved. CCC-0623-6271. 05/10/2023.
We are making the system safer and stronger:

- Undergrounding 10,000 miles of powerlines in highest fire-risk areas
- Keeping trees and branches away from powerlines
- Installing stronger powerlines and poles
- Using the latest technologies and equipment
- Ensuring safety with enhanced protection and temporary outages
- Partnering with top innovators on new safety tools through XPRIZE.org

Use our interactive map to prepare for safety outages and learn about local improvement work at pge.com/progressmap
Helping prepare your business and tenants

Temporary power outages may occur to prevent wildfires.

Visit [pge.com/wildfiresafety](http://pge.com/wildfiresafety) to take these steps to prepare and stay safe:

- Update your contact information for notifications
- Create an emergency plan
- Find backup power options
- Encourage your employees or tenants to sign up for Address Alerts to get Public Safety Power Shutoff notifications directly

Temporary power outages may occur to prevent wildfires.
We are responding to the growing wildfire threat in California. To help keep you safe, you could experience two types of safety power outages.

**Public Safety Power Shutoffs (PSPS)**

Turning off power proactively to help prevent wildfires during severe weather.

**How will you be notified?**

Our goal is to first notify you two days before a PSPS. We will provide updates via text, phone call and/or email until power returns. Primary account holders must provide all notifications to tenants.

**When are outages more likely?**

During high winds, low humidity and when vegetation is dry. This is most likely from September through November.

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**Enhanced Powerline Safety Settings (EPSS)**

Power shuts off within one-tenth of a second if a problem is detected on the line.

**How will you be notified?**

Because power turns off automatically from an unplanned safety threat, we cannot notify you in advance. We will share outage updates through your preferred contact method.

**When are outages more likely?**

During hot and dry summer conditions. This is most likely from May through November.

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**A proven wildfire prevention tool**

68% fewer ignitions in 2022 on EPSS-enabled powerlines in High Fire-Threat Districts

*This measures reportable ignitions to the California Public Utilities Commission (CPUC) on distribution powerlines compared to the weather-normalized 2018-2020 average.

To learn more about wildfire safety outages, visit [pge.com/cwsp](http://pge.com/cwsp)
Support for you and your business

Before an outage

- Encourage employees and tenants to explore backup power options
  Learn about portable batteries, backup power transfer meters and generator rebates

- Direct tenants to support programs if they rely on power for their health
  - Medical Baseline Program
    Those eligible may receive additional PSPS notifications and support
  - Disability Disaster Access and Resources Program
    Offers older adults and those with disabilities help with planning for a PSPS

Information and resources can be found at pge.com/wildfiresafety

During an outage

- Stay informed
  View current outages and restoration times at pge.com/outages

- Find local support and services
  Call 211, text “PSPS” to 211-211 or visit 211.org
Additional resources during a Public Safety Power Shutoff:

- Locate Community Resource Centers for basic supplies and charging stations
- Access meal replacements from local food banks
- Find accessible transportation and hotel options

Call 1-800-743-5002 or visit pge.com/pspresources to learn more