Senior Telecommunications Technician Entrance Exam

Preparation Guide

Phone Creation:
Add IP phone

VoIP Architecture:
Voip Overview

Trunking:
Technician Guide To Trunking

TDM PBX knowledge (most information can be found from the telephony fundamentals course):
- Types of Signaling
- VF Patch panels (know each position and which position is used for)
- Know the electrical states for the various forms of voice circuits used in voice PBX communications

VoIP (all information is taught in the VoIP tech training course, see the attached VoIP Overview PPT for some info)
- Understand VoIP architecture and how each component relates to their PBX counterparts
- Phone creation process