IF an individual takes the test and has not waited the prescribed waiting period, THEN the test result is invalid and is counted as a testing attempt. Additionally, the individual is required to observe the full waiting period from the most recent test date before their next testing attempt. To request a copy of a test result letter, send an e-mail to HRTestingHotline@pge.com. Please include your full name and last 4 of your SSN for verification purposes.

New Retesting Policy
Effective December 1, 2017, all pre-employment tests have the same retesting policy, regardless of whether or not the individual is a current employee or external candidate:

- The second attempt must be no earlier than 90 days after the first attempt.
- The third and subsequent attempts must be no earlier than 180 days after the previous attempt.

Attempt Limits
The number of times an individual may retake the same test:

- For tests measuring aptitude, behaviors, personality, attitudes, or general skills and abilities, the number of times an individual may retake the same test is unlimited, regardless of whether or not the individual is a current employee or external candidate.

- For tests measuring job-specific knowledge, skills, or abilities, the number of times an individual may retake the same test is unlimited for current employees and limited to three attempts for external candidates.

- Tests with a three attempt limit for external candidates are listed below:
  - ACSP
  - AGT
  - ALP & JALP
  - AMT
  - CTT
  - EPCA_EV & EPCA_S
  - ESG
  - ETT
  - GCT
  - JLKA
  - JWKA & JWMA
  - LETKA & LETKA_H
  - LSOKA
  - SRTEL