



Energy Insight Support

Trade Professional Alliance

Energy Insight Resources and Information for Enrolled Trade Pros

PG&E's Trade Professional Alliance team realizes that using Energy Insight is not always simple. Here are some resources to help you.

- For Energy Insight user experience troubleshooting you can find answers in Trade Pro FAQs at pge.com/tradeprohelp.
- For general questions, call Energy Insight support at 925-415-6377. You can also email EnergyInsightSupport@pge.com or TradeProHelp@pge.com.
- Energy Insight chatter groups are also available:
 - [Trade Professional Alliance Group Page](#)
 - [On-Bill Financing \(OBF\) Group Page](#)