



SAFETY: EXCESS FLOW VALVES

PG&E gas customers can purchase an excess flow valve for their home or business.

What is an excess flow valve?

An excess flow valve (EFV) is a safety device installed on natural gas service pipelines. EFVs automatically close and significantly restrict any unplanned or excessive natural gas flows in the event the pipeline is severed by digging.

While an EFV can restrict the flow of natural gas, it will not protect against household appliance malfunctions, small punctures in underground pipelines or pipeline damage from natural disasters such as earthquakes or flooding.



How does the installation process work?

If you are interested in having an EFV installed on the natural gas service pipeline for your home or business, an estimate can be provided for you. Please note that customers requesting the upgrade will be responsible for the costs associated with the installation. If you choose to move forward with the installation, PG&E will coordinate with you to schedule the installation and provide details about the work that will be done.

Installing an EFV involves construction work and digging of the service line (please note it is possible natural gas service will be interrupted to install the EFV). Any paving or concrete work required as part of the installation will be included in the cost estimate, and the restoration of pavement or concrete will be scheduled at a later date.

*Terms and conditions apply, including but not limited to: If the natural gas service exceeds length or load of an approved EFV's capacity or one or more of the following conditions are met, an EFV will not be installed: (1) the service line does not operate at a pressure of 10 pounds per square inch gauge (psig) or greater throughout the year; (2) other factors of natural gas components could interfere with the EFV's operation or cause loss of service; or (3) an EFV meeting applicable performance standards may not be commercially available.



What is the cost to me?

The cost to install an EFV at your home or business could range from \$2,500 to \$6,000, or more, based on specific site conditions. Certain eligibility limitations may apply.*

To request installation of an EFV, please visit pge.com/cco or call PG&E's Building and Renovation Service Center at **1-877-743-7782**.

Safety is our highest priority.

The best way to keep your family, your neighbors and the community safe is to call **811** at least two business days before starting any digging project. **811** is a FREE, one-call service that notifies local utility companies to locate and mark their underground facilities so you can dig safely. Calling **811** can help prevent potential hazards like digging into natural gas pipelines. Learn more safety tips at pge.com/digsafely.

