



Continuing to Serve You

For additional information, please visit www.pge.com/reorganization

PG&E has voluntarily filed for Chapter 11 — NOT going out of business

Chapter 11 is a court-supervised process that allows companies to reorganize their finances and resolve liabilities while continuing to operate their businesses.

We expect this court-supervised process will:

- Enable the continued safe and reliable delivery of natural gas and electric service for our customers
- Support the orderly, fair and expeditious resolution of PG&E's potential liabilities resulting from the recent Northern California wildfires
- Allow us to work with all of our stakeholders in one forum to comprehensively address their concerns and make appropriate changes

Here's what this means for our customers

Serving Customers

PG&E is continuing to provide safe and reliable natural gas and electric service to our customers as normal. That will not change as a result of this process.



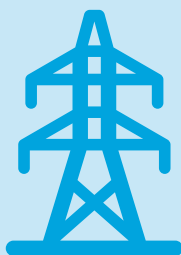
Safety First

We know that we must work even harder every day to demonstrate that the safety of our customers, communities, employees and contractors comes first.



Investing in System Safety

This process will assure PG&E access to the financial resources necessary to invest in our systems, infrastructure and critical safety efforts, including our Community Wildfire Safety Program.



Assisting our Communities

PG&E's restoration and rebuilding efforts to help communities recover will continue. We remain committed to these efforts.

