

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



January 29, 2013

Advice Letter 3350-G/4166-E

Brian K. Cherry
Vice President, Regulation and Rates
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, CA 94177

**SUBJECT: Request for One-Year Extension to PG&E's Bill Relief Program for
Customers Affected by the San Bruno Accident**

Dear Mr. Cherry:

Advice Letter 3350-G/4166-E is effective as of February 1, 2013.

Sincerely,

A handwritten signature in cursive script that reads "Edward F. Randolph".

Edward F. Randolph, Director
Energy Division



Brian K. Cherry
Vice President
Regulatory Relations

Pacific Gas and Electric Company
77 Beale St., Mail Code B10C
P.O. Box 770000
San Francisco, CA 94177

Fax: 415.973.7226

December 20, 2012

Advice 3350-G/4166-E
(Pacific Gas and Electric Company ID U 39 M)

Public Utilities Commission of the State of California

Subject: Request for One-Year Extension to Pacific Gas and Electric Company's Bill Relief Program for Customers Affected by the San Bruno Accident

Purpose

Pacific Gas and Electric Company ("PG&E") hereby submits this Advice Letter to request an additional one-year extension of the authorization granted in Resolution G-3450 to provide bill relief to PG&E customers affected by the San Bruno accident. In addition, PG&E requests a limited revision, effective February 1, 2013, to Gas and Electric Rule 9, *Rendering and Payment of Bills*, to reflect this extension. This bill relief will continue to be shareholder-funded by PG&E.

PG&E requests approval of this advice letter on or before January 23, 2013, with an effective implementation date of February 1, 2013.

Background

On September 28, 2010, PG&E filed Advice 3155-G/3739-E requesting CPUC authorization to provide immediate bill relief to those customers impacted directly by the September 9, 2010, San Bruno accident. PG&E requested that such bill relief be effective through December 2010 and be funded by PG&E's shareholders. To implement the bill relief, PG&E requested that the Commission approve a one-time deviation from Gas and Electric Rule 9, *Rendering and Payment of Bills*.

On October 14, 2010, the Commission's Energy Division requested that PG&E file a supplemental advice letter for Advice 3155-G/3739-E to describe PG&E's bill relief plan in greater detail. On October 20, 2010, PG&E filed supplemental Advice 3155-G-A/3739-E-A which superseded Advice 3155-G/3739-E in its entirety. The Commission

issued Resolution G-3450 on October 28, 2010 approving PG&E's request, including the proposed tariff revisions to Gas and Electric Rule 9.

On September 29, 2011, PG&E filed Advice 3239-G/3914-E to request a one-year extension of the authorization granted in Resolution G-3450 to provide bill relief to PG&E customers affected by the San Bruno accident. In addition, PG&E requested a limited revision, effective February 1, 2012, to Gas and Electric Rule 9, *Rendering and Payment of Bills*, to clarify the terms of the extended bill relief program, which would continue to be shareholder-funded. PG&E received approval of this advice letter on December 1, 2011, with an effective implementation date of February 1, 2012.

PG&E submits this advice letter to request another one-year extension of the San Bruno bill relief approved in Resolution G-3450.

Extension of Bill Relief

In Advice 3155-G-A/3739-E-A, PG&E requested authorization to provide bill relief to customers directly impacted by the San Bruno accident. Consistent with Resolution G-3450, PG&E provided bill relief to non-displaced customers through the December 2010 billing cycle, and PG&E plans to continue to provide bill relief to displaced customers through the January 2013 billing cycle. PG&E has identified customers associated with 20 addresses that are currently eligible to receive the bill relief through the January 2013 billing cycle.

As the Commission recognized in Resolution G-3450, it may take many months to rebuild. PG&E anticipates that 20 customers may still be displaced (i.e., their homes will not have been rebuilt) by the end of the January 2013 billing cycle. In order to mitigate the harm caused by the San Bruno accident and to help return the community back to normalcy, PG&E requests authorization to extend bill relief to these displaced customers by another one year -- through the end of the January 2014 billing cycle.

Bill Relief Extension Terms

The extended bill relief program will continue to be governed by the terms below:

Customers of record who were considered "Displaced from Service Address" and were eligible for rate relief through the January 2013 billing cycle will not be billed through the January 2014 billing cycle, unless the following occurs:

- 1) Homeowners return to their homes; or
- 2) Homeowners sell their eligible property.

If either of the above conditions occurs during the February 2013 through January 2014 billing period, the rate relief for those customers will end effective on the date of such occurrence.

The identified homeowners' bill relief will extend to their temporary residences, including, but not limited to, residences that the customer temporarily occupies with family or friends. The bill relief will be applicable to one temporary residence at one service address for each affected San Bruno residence.

All associated energy charges and applicable taxes for the temporary residence will be covered consistent with the PG&E proposal adopted in Resolution G-3450, using PG&E's shareholder funds. In short, the customer will receive no bill. The customer will work directly with their specific Claims Manager, Relationship Manager or the PG&E Contact Center, to inform PG&E of any changes in temporary housing during the bill relief period.

PG&E will continue to handle complex or unique situations on a case-by-case basis.

Accounting Procedure

PG&E will continue to use the same accounting procedure proposed in Advice 3155-G-A/3739-E-A and approved in Resolution G-3450.

Tariff Revisions

PG&E requests a further revision of Gas and Electric Rule 9, *Rendering and Payment of Bills*, to implement the one-year extension. Please see the attached tariff sheets for revisions to Gas and Electric Rule 9, effective February 1, 2013.

PG&E's Bill Relief Program Report

In Resolution G-3450, the CPUC required PG&E to issue a written report describing the results of the program within 60 days following the conclusion of the bill relief program. PG&E requests that the due date for this report be extended as part of the extension of the program, such that the report will be due within 60 days following the January 2014 billing cycle.

Protests

Anyone wishing to protest this advice letter may do so by letter sent via U.S. mail, facsimile, or E-mail, no later than **January 9, 2012**, which is 20 days after the date of this submission. Protests must be submitted to:

CPUC Energy Division
E D Tariff Unit
505 Van Ness Avenue, 4th Floor
San Francisco, California 94102

Facsimile: (415) 703-2200
E-mail: EDTariffUnit@cpuc.ca.gov

Copies of protests also should be mailed to the attention of the Director, Energy Division, Room 4004, at the address shown above.

The protest shall also be sent to PG&E either via E-mail or U.S. mail (and by facsimile, if possible) at the address shown below on the same date it is mailed or delivered to the Commission:

Brian K. Cherry
Vice President, Regulatory Relations
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, California 94177

Facsimile: (415) 973-7226
E-mail: PGETariffs@pge.com

Any person (including individuals, groups, or organizations) may protest or respond to an advice letter. (General Order 96-B, Section 7.4.) The protest shall contain the following information: specification of the advice letter protested; grounds for the protest; supporting factual information or legal argument; name, telephone number, postal address, and (where appropriate) e-mail address of the protestant; and statement that the protest was sent to the utility no later than the day on which the protest was submitted to the reviewing Industry Division (General Order 96-B, Section 3.11).

Effective Date

PG&E requests that this advice filing be approved on or before January 23, 2013, with an effective implementation date of **February 1, 2013**. If such approval is not granted by the requested date, PG&E will conditionally provide bill relief beyond the January 2013 billing period as described in this extension request until the Commission addresses this request.

Pursuant to Resolution G-3450, which provided that "Any minor changes PG&E requests to the bill relief program adopted herein filed by AL may be approved or rejected by ED staff based upon its assessment of the request's reasonableness and if no valid protests were filed," PG&E submits this as a Tier 2 advice letter.

Notice

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list and the service list for R.11-02-019. Affected customers as described in this Advice Letter will be notified. Address changes to the General Order 96-B service list and all electronic approvals should be directed to email PGETariffs@pge.com. For changes to any other service list, please contact the Commission' Process Office at (415) 703-2021 or at Process_Office@cpuc.ca.gov. Advice letter filings can also be accessed electronically at <http://www.pge.com/tariffs>.



Vice President – Regulatory Relations

cc: Commission President Michael Peevey
Commissioner Mark Ferron
Commissioner Mike Florio
Commissioner Catherine Sandoval
Commissioner Timothy Simon
Paul Clanon, Executive Director - CPUC
Jack Hagan, Director of Consumer Protection and Safety Division - CPUC
Frank Lindh, General Counsel - CPUC
Joe Como, Acting Director, DRA - DPUC
Mark Toney, Executive Director - TURN
Service List for R.11-02-019

Attachments

CALIFORNIA PUBLIC UTILITIES COMMISSION

ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No. **Pacific Gas and Electric Company (ID U39 M)**

Utility type:

ELC

GAS

PLC

HEAT

WATER

Contact Person: Kimberly Chang

Phone #: (415) 972-5472

E-mail: kwcc@pge.com

EXPLANATION OF UTILITY TYPE

ELC = Electric

GAS = Gas

PLC = Pipeline

HEAT = Heat

WATER = Water

(Date Filed/ Received Stamp by CPUC)

Advice Letter (AL) #: **3350-G/4166-E**

Tier: **2**

Subject of AL: **Request for One-Year Extension to Pacific Gas and Electric Company's Bill Relief Program for Customers Affected by the San Bruno Accident**

Keywords (choose from CPUC listing): Billings

AL filing type: Monthly Quarterly Annual One-Time Other _____

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #: G-3450

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL: _____

Is AL requesting confidential treatment? If so, what information is the utility seeking confidential treatment for:

Confidential information will be made available to those who have executed a nondisclosure agreement: Yes No

Name(s) and contact information of the person(s) who will provide the nondisclosure agreement and access to the confidential information: _____

Resolution Required? Yes No

Requested effective date: **February 1, 2013**

No. of tariff sheets: 6

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: Electric Rule 9 and Gas Rule 9

Service affected and changes proposed: N/A

Pending advice letters that revise the same tariff sheets: N/A

Protests, dispositions, and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

California Public Utilities Commission

Energy Division

EDTariffUnit

505 Van Ness Ave., 4th Flr.

San Francisco, CA 94102

E-mail: EDTariffUnit@cpuc.ca.gov

Pacific Gas and Electric Company

Attn: Brian Cherry

Vice President, Regulatory Relations

77 Beale Street, Mail Code B10C

P.O. Box 770000

San Francisco, CA 94177

E-mail: PGETariffs@pge.com

**ATTACHMENT 1
Advice 3350-G**

**Cal P.U.C.
Sheet No.**

Title of Sheet

**Cancelling Cal
P.U.C. Sheet No.**

30126-G	GAS RULE NO. 9 RENDERING AND PAYMENT OF BILLS Sheet 8	29225-G
30127-G	GAS TABLE OF CONTENTS Sheet 1	30117-G
30128-G	GAS TABLE OF CONTENTS Sheet 6	29791-G



GAS RULE NO. 9
RENDERING AND PAYMENT OF BILLS

Sheet 8

N. BILL CREDITS FOR CUSTOMERS IN THE SAN BRUNO GAS PIPELINE ACCIDENT AREA

A natural gas accident on a natural gas pipeline occurred in the City of San Bruno on September 9, 2010. In order to continue to mitigate the harm caused by the San Bruno accident and to help return the community back to normalcy, for customers associated with 20 addresses that are currently eligible to receive bill relief through the January 2013 billing cycle, PG&E will continue to provide bill credits through the January 2014 billing cycle as described in this Section N. Such bill credits will be at PG&E shareholder expense using a bill relief credit.

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1. Customer Accounts Eligible for Bill Credits:

- i. Customer accounts for each premises located in the affected area of San Bruno will receive bill credits as described in this Section.
- ii. Customer accounts for temporary service to premises located in the affected area during reconstruction will receive bill credits as described in this Section.
- iii. The customer of record whose residence in the affected area was rendered uninhabitable will receive bill credits for the account at a temporary residence as described in this section. PG&E will handle complex or unique temporary residence situations on a case-by-case basis.

Duration of Bill Credits:

Homeowners whose residence in the affected area of San Bruno whose residence was destroyed or rendered uninhabitable as determined by officials of the City of San Bruno will continue to receive bill credits for the February 2013 through January 2014 billing cycle with resumption of regular billing to occur with the February 2014 billing cycle.

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- 2. For customers who have either returned to or have sold their residence or property during this period, bill credits will end effective on the date of such occurrence with resumption of regular billing to occur with the following month billing cycle.
- 3. Description of Bill Credits: Bill credits will apply to all charges due under the customer's otherwise applicable rate schedule including, but not limited to, usage charges, customer charges, and applicable taxes and fees. Customers in the affected area participating in the Balanced Payment Plan will receive bill credits for the amount of the balanced payment. The bill credit amount will be equal to the total charges due during the applicable billing period. Customer accounts enrolled for donations to the REACH program will not be billed for the REACH amount during the duration of bill credits to the account.
- 4. Implementation of Bill Credits: Customers in the affected area generally will not receive bills for billing periods during which they are eligible for bill credits.



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**ATTACHMENT 1
Advice 4166-E**

**Cal P.U.C.
Sheet No.**

Title of Sheet

**Cancelling Cal
P.U.C. Sheet No.**

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ELECTRIC RULE NO. 9
RENDERING AND PAYMENT OF BILLS

Sheet 8

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Duration of Bill Credits:

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Sheet 1

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**PG&E Gas and Electric
Advice Filing List
General Order 96-B, Section IV**

1st Light Energy	Department of General Services	Norris & Wong Associates
AT&T	Department of Water Resources	North America Power Partners
Alcantar & Kahl LLP	Dept of General Services	North Coast SolarResources
Ameresco	Douglass & Liddell	Occidental Energy Marketing, Inc.
Anderson & Poole	Downey & Brand	OnGrid Solar
BART	Duke Energy	PG&E
Barkovich & Yap, Inc.	Economic Sciences Corporation	Praxair
Bartle Wells Associates	Ellison Schneider & Harris LLP	R. W. Beck & Associates
Bloomberg	Foster Farms	RCS, Inc.
Bloomberg New Energy Finance	G. A. Krause & Assoc.	SCD Energy Solutions
Boston Properties	GLJ Publications	SCE
Braun Blaising McLaughlin, P.C.	GenOn Energy Inc.	SMUD
Brookfield Renewable Power	GenOn Energy, Inc.	SPURR
CA Bldg Industry Association	Goodin, MacBride, Squeri, Schlotz & Ritchie	San Francisco Public Utilities Commission
CLECA Law Office	Green Power Institute	Seattle City Light
California Cotton Ginners & Growers Assn	Hanna & Morton	Sempra Utilities
California Energy Commission	Hitachi	Sierra Pacific Power Company
California League of Food Processors	In House Energy	Silicon Valley Power
California Public Utilities Commission	International Power Technology	Silo Energy LLC
Calpine	Intestate Gas Services, Inc.	Southern California Edison Company
Casner, Steve	Lawrence Berkeley National Lab	Spark Energy, L.P.
Cenergy Power	Los Angeles County Office of Education	Sun Light & Power
Center for Biological Diversity	Los Angeles Dept of Water & Power	Sunrun Inc.
Chris, King	MAC Lighting Consulting	Sunshine Design
City of Palo Alto	MRW & Associates	Sutherland, Asbill & Brennan
City of Palo Alto Utilities	Manatt Phelps Phillips	Tecogen, Inc.
City of San Jose	Marin Energy Authority	Tiger Natural Gas, Inc.
City of Santa Rosa	McKenna Long & Aldridge LLP	TransCanada
Clean Energy Fuels	McKenzie & Associates	Turlock Irrigation District
Clean Power	Merced Irrigation District	United Cogen
Coast Economic Consulting	Modesto Irrigation District	Utility Cost Management
Commercial Energy	Morgan Stanley	Utility Specialists
Consumer Federation of California	Morrison & Foerster	Verizon
Crossborder Energy	Morrison & Foerster LLP	Wellhead Electric Company
Davis Wright Tremaine LLP	NLine Energy, Inc.	Western Manufactured Housing Communities Association (WMA)
Day Carter Murphy	NRG West	eMeter Corporation
Defense Energy Support Center	NaturEner	