March 10, 2015

Meredith Allen
Senior Director, Regulatory Relations
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, California 94177

SUBJECT: Request for One-Year Extension to Pacific Gas and Electric Company's Bill Relief Program for Customers Affected by the San Bruno Accident

Dear Ms. Allen:

Advice Letter 3555-G/4568-E is effective as of February 1, 2015.

Sincerely,

Edward Randolph
Director, Energy Division
January 23, 2015

Advice 3555-G/4568-E
(Pacific Gas and Electric Company ID U 39 M)

Public Utilities Commission of the State of California

Subject: Request for One-Year Extension to Pacific Gas and Electric Company’s Bill Relief Program for Customers Affected by the San Bruno Accident

Purpose

Pacific Gas and Electric Company (PG&E) hereby submits this Advice Letter to request an additional one-year extension of the authorization granted in Resolution G-3450 to provide bill relief to PG&E customers affected by the San Bruno accident. In addition, PG&E requests a limited revision, effective February 1, 2015, to Gas and Electric Rule 9, Rendering and Payment of Bills, to reflect this extension. This bill relief will continue to be funded by PG&E’s shareholders.

PG&E requests approval of this advice letter on or before January 31, 2015, with an effective implementation date of February 1, 2015.

Background

On September 28, 2010, PG&E filed Advice 3155-G/3739-E requesting California Public Utilities Commission (Commission or CPUC) authorization to provide immediate bill relief to those customers impacted directly by the September 9, 2010 San Bruno accident. PG&E requested that such bill relief be effective through December 2010 and be funded by PG&E’s shareholders. To implement the bill relief, PG&E requested that the Commission approve a one-time deviation from Gas and Electric Rule 9, Rendering and Payment of Bills.

On September 29, 2011, December 20, 2012, and January 6, 2014, PG&E filed Advice Letters 3239-G/3914-E, 3350-G/4166-E, and 3444-G/4342-E to request one-year extensions of the authorization granted in Resolution G-3450 to provide bill relief to PG&E customers affected by the San Bruno accident. In addition, PG&E requested a limited revision, effective February 1, to Gas and Electric Rule 9, Rendering and Payment of Bills, to clarify the terms of the extended bill relief program, which would continue to be shareholder-funded. PG&E received approval of these advice letters on December 1, 2011, January 29, 2013, and March 7, 2014 with effective implementation dates of February 1, 2012, February 1, 2013, and February 14, 2014, respectively.

PG&E submits this advice letter to request another one-year extension of the San Bruno bill relief approved in Resolution G-3450.

**Extension of Bill Relief**

In Advice 3155-G-A/3739-E-A, PG&E requested authorization to provide bill relief to customers directly impacted by the San Bruno accident. Consistent with Resolution G-3450, PG&E provided bill relief to non-displaced customers through the December 2010 billing cycle, and PG&E plans to continue to provide bill relief to displaced customers through the January 2016 billing cycle. PG&E has identified customers associated with four addresses that are currently eligible to receive the bill relief through the January 2016 billing cycle.

As the Commission recognized in Resolution G-3450, it may take many months to rebuild. PG&E anticipates that four customers may still be displaced (i.e., their homes will not have been rebuilt) by the end of the January 2015 billing cycle. In order to mitigate the harm caused by the San Bruno accident and to help return the community to normalcy, PG&E requests authorization to extend bill relief to these displaced customers by one year -- through the end of the January 2016 billing cycle.

**Bill Relief Extension Terms**

The extended bill relief program will continue to be governed by the terms below:

Customers of record who were considered “Displaced from Service Address” and were eligible for rate relief through the January 2015 billing cycle will not be billed through the January 2016 billing cycle, unless the following occurs:

1) Homeowners return to their homes; or

2) Homeowners sell their eligible property.
If either of the above conditions occurs during the February 2015 through January 2016 billing period, the rate relief for those customers will end effective on the date of such occurrence.

The identified homeowners’ bill relief will extend to their temporary residences, including, but not limited to, residences that the customer temporarily occupies with family or friends. The bill relief will be applicable to one temporary residence at one service address for each affected San Bruno residence.

All associated energy charges and applicable taxes for the temporary residence will be covered consistent with the PG&E proposal adopted in Resolution G-3450, using PG&E’s shareholder funds. In short, the customer will receive no bill. The customer will work directly with their specific Claims Manager, Relationship Manager, or the PG&E Contact Center, to inform PG&E of any changes in temporary housing during the bill relief period.

PG&E will continue to handle complex or unique situations on a case-by-case basis.

**Accounting Procedure**

PG&E will continue to use the same accounting procedure proposed in Advice 3155-G-A/3739-E-A and approved in Resolution G-3450.

**Tariff Revisions**

PG&E requests a further revision of Gas and Electric Rule 9, *Rendering and Payment of Bills*, to implement the one-year extension. Please see the attached tariff sheets for revisions to Gas and Electric Rule 9, effective February 1, 2015.

**PG&E's Bill Relief Program Report**

In Resolution G-3450, the CPUC required PG&E to issue a written report describing the results of the program within 60 days following the conclusion of the bill relief program. PG&E requests that the due date for this report be extended as part of the extension of the program, such that the report will be due within 60 days following the January 2016 billing cycle.

**Protests**

Anyone wishing to protest this advice letter may do so by letter sent via U.S. mail, facsimile, or E-mail, no later than February 12, 2015, which is 20 days after the date of this submission. Protests must be submitted to:
Copies of protests also should be mailed to the attention of the Director, Energy Division, Room 4004, at the address shown above.

The protest shall also be sent to PG&E either via E-mail or U.S. mail (and by facsimile, if possible) at the address shown below on the same date it is mailed or delivered to the Commission:

Meredith Allen
Senior Director, Regulatory Relations
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, California 94177

Facsimile: (415) 973-7226
E-mail: PGETariffs@pge.com

Any person (including individuals, groups, or organizations) may protest or respond to an advice letter. (General Order 96-B, Section 7.4.) The protest shall contain the following information: specification of the advice letter protested; grounds for the protest; supporting factual information or legal argument; name, telephone number, postal address, and (where appropriate) e-mail address of the protestant; and statement that the protest was sent to the utility no later than the day on which the protest was submitted to the reviewing Industry Division (General Order 96-B, Section 3.11).

Effective Date

PG&E requests that this advice filing be approved on or before January 31, 2015, with an effective implementation date of February 1, 2015. If such approval is not granted by the requested date, PG&E will conditionally provide bill relief beyond the January 2015 billing period as described in this extension request until the Commission addresses this request.

Pursuant to Resolution G-3450, which provided that “Any minor changes PG&E requests to the bill relief program adopted herein filed by AL may be approved or rejected by ED staff based upon its assessment of the request’s reasonableness and if no valid protests were filed,” PG&E submits this as a Tier 2 advice letter.
Notice

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list and the service list for R.11-02-019. Affected customers as described in this Advice Letter will be notified. Address changes to the General Order 96-B service list and all electronic approvals should be directed to email PGETariffs@pge.com. For changes to any other service list, please contact the Commission’ Process Office at (415) 703-2021 or at Process_Office@cpuc.ca.gov. Advice letter filings can also be accessed electronically at http://www.pge.com/tariffs.

/S/
Meredith Allen
Senior Director – Regulatory Relations

Attachments

cc: Service List for R.11-02-019
Company name/CPUC Utility No. **Pacific Gas and Electric Company (ID U39 M)**

<table>
<thead>
<tr>
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<th>Contact Person: Kingsley Cheng</th>
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<td>Phone #: (415) 973-5265</td>
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**EXPLANATION OF UTILITY TYPE**

| ELC = Electric | GAS = Gas | PLC = Pipeline | HEAT = Heat | WATER = Water |

Advice Letter (AL) #: **3555-G/4568-E**  
Tier: **2**

**Subject of AL:** Request for One-Year Extension to Pacific Gas and Electric Company's Bill Relief Program for Customers Affected by the San Bruno Accident

Keywords (choose from CPUC listing): **Billings**

AL filing type: ☐ Monthly ☑ Quarterly ☐ Annual ☑ One-Time ☐ Other _____________________________

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #: **G-3450**

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL: ____________________

Is AL requesting confidential treatment? If so, what information is the utility seeking confidential treatment for: No

Confidential information will be made available to those who have executed a nondisclosure agreement: N/A

Name(s) and contact information of the person(s) who will provide the nondisclosure agreement and access to the confidential information:
_____________________________________________________________________________________

Resolution Required? ☐ Yes ☑ No

Requested effective date: **February 1, 2015**  
No. of tariff sheets: **6**

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: Gas Rule 9 and Electric Rule 9

Service affected and changes proposed: N/A

Pending advice letters that revise the same tariff sheets: N/A

Protests, dispositions, and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

**California Public Utilities Commission**  
**Attn:** Meredith Allen

**EDTariffUnit**  
77 Beale Street, Mail Code B10C

**505 Van Ness Ave., 4th Flr.**  
San Francisco, CA 94102

**E-mail:** EDTariffUnit@cpuc.ca.gov

**Pacific Gas and Electric Company**  
**Attn:** Senior Director, Regulatory Relations

**EDTariffUnit**  
San Francisco, CA 94177

**E-mail:** PGETariffs@pge.com
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GAS RULE NO. 9
RENDERING AND PAYMENT OF BILLS

N. BILL CREDITS FOR CUSTOMERS IN THE SAN BRUNO GAS PIPELINE ACCIDENT AREA

A natural gas accident on a natural gas pipeline occurred in the City of San Bruno on September 9, 2010. In order to continue to mitigate the harm caused by the San Bruno accident and to help return the community back to normalcy, for customers associated with four addresses that are currently eligible to receive bill relief through the January 2015 billing cycle, PG&E will continue to provide bill credits through the January 2016 billing cycle as described in this Section N. Such bill credits will be at PG&E shareholder expense using a bill relief credit.

1. Customer Accounts Eligible for Bill Credits:
   i. Customer accounts for each premises located in the affected area of San Bruno will receive bill credits as described in this Section.
   ii. Customer accounts for temporary service to premises located in the affected area during reconstruction will receive bill credits as described in this Section.
   iii. The customer of record whose residence in the affected area was rendered uninhabitable will receive bill credits for the account at a temporary residence as described in this section. PG&E will handle complex or unique temporary residence situations on a case-by-case basis.

Duration of Bill Credits:

Homeowners whose residence in the affected area of San Bruno whose residence was destroyed or rendered uninhabitable as determined by officials of the City of San Bruno will continue to receive bill credits for the February 2015 through January 2016 billing cycle with resumption of regular billing to occur with the February 2016 billing cycle.

2. For customers who have either returned to or have sold their residence or property during this period, bill credits will end effective on the date of such occurrence with resumption of regular billing to occur with the following month billing cycle.

3. Description of Bill Credits: Bill credits will apply to all charges due under the customer’s otherwise applicable rate schedule including, but not limited to, usage charges, customer charges, and applicable taxes and fees. Customers in the affected area participating in the Balanced Payment Plan will receive bill credits for the amount of the balanced payment. The bill credit amount will be equal to the total charges due during the applicable billing period. Customer accounts enrolled for donations to the REACH program will not be billed for the REACH amount during the duration of bill credits to the account.

4. Implementation of Bill Credits: Customers in the affected area generally will not receive bills for billing periods during which they are eligible for bill credits.
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| Rule 02 | Description of Service | 23062,23066,26825-G |
| Rule 03 | Application for Service | 27248,27249-G |
| Rule 04 | Contracts | 17051-G |
| Rule 05 | Special Information Required on Forms | 30088,13348-13349-G |
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| Rule 07 | Deposits | 31330,28655-G |
| Rule 08 | Notices | 31331,17580,30688,30689,15728-G |
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| Rule 16 | Gas Service Extensions | 21546,18816,17728,17161,18817,18818,18819,18820,18821-G |
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| Rule 19.1 | California Alternate Rates for Energy for Individual Customers and Submetered Tenants of Master-Metered Customers | 31214,31215,30445,28210-G |
| Rule 19.2 | California Alternate Rates for Energy for Nonprofit Group-Living Facilities | 24609,31216,17035,31217,30448-G |
| Rule 19.3 | California Alternate Rates for Energy for Qualified Agricultural Employee Housing Facilities | 24138,31218,31219,27256-G |
| Rule 20.1 | Use of Pacific Gas and Electric Company's Firm Interstate Rights | 20461,18260,18261-G |
| Rule 20 | Transportation of Natural Gas | 27591,29192,29193,23786,23194,23195,21845,23196,23197,23198,23199,22086,22087,24444,24445,31564-31578-G |
| Rule 20.1 | Use of Pacific Gas and Electric Company's Firm Interstate Rights | 20461,18260,18261-G |
| Rule 23 | Gas Aggregation Service for Core Transport Customers | 29275,18263,26664,18265,26665-26666,24825,24826,24827,24828,29276,29277,26667,24832-24833,24849,29278,29279,18272-G,29248,29249,29250,29251,29252,29253,29254,29255,29256-G |
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| Rule 26 | Standards of Conduct and Procedures Related to Transactions with Intracompany Departments, Reports of Negotiated Transactions, and Complaint Procedures | 18284,18285,18633,30704-G |
| Rule 27.1 | Access to Energy Usage and Usage-Related Data While Protecting Privacy of Personal Data | 31837-31391-G |

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**Advice Letter No:** 3555-G  
**Decision No.:** 6P5  
**Issued by:** Steven Malnight  
**Date Filed:** January 23, 2015  
**Effective Resolution No.:** 31703-G
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Alcantar & Kahl LLP
Anderson & Poole
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Bartle Wells Associates
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California Energy Commission
California Public Utilities Commission
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Calpine
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City of San Jose
Clean Power
Coast Economic Consulting
Commercial Energy
Cool Earth Solar, Inc.
County of Tehama - Department of Public Works
Crossborder Energy
Davis Wright Tremaine LLP
Day Carter Murphy
Defense Energy Support Center
Dept of General Services
Division of Ratepayer Advocates
Douglass & Liddell
Downey & Brand
Ellison Schneider & Harris LLP
G. A. Krause & Assoc.
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GenOn Energy, Inc.
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Hanna & Morton
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International Power Technology
Intestate Gas Services, Inc.
K&L Gates LLP
Kelly Group
Linde
Los Angeles County Integrated Waste Management Task Force
Los Angeles Dept of Water & Power
MRW & Associates
Manatt Phelps Phillips
Marin Energy Authority
McKenna Long & Aldridge LLP
McKenzie & Associates
Modesto Irrigation District
Morgan Stanley
NLine Energy, Inc.
NRG Solar
Nexant, Inc.
Occidental Energy Marketing, Inc.
OnGrid Solar
Pacific Gas and Electric Company
Praxair
Regulatory & Cogeneration Service, Inc.
SCD Energy Solutions
SCE
SDG&E and SoCalGas
SPURR
Seattle City Light
Sempra Utilities
SoCalGas
Southern California Edison Company
Spark Energy
Sun Light & Power
Sunshine Design
Tecogen, Inc.
Tiger Natural Gas, Inc.
TransCanada
Utility Cost Management
Utility Power Solutions
Utility Specialists
Verizon
Water and Energy Consulting
Wellhead Electric Company
Western Manufactured Housing Communities Association (WMA)
YEP Energy