January 7, 2015

Meredith Allen
Senior Director, Regulatory Relations
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, California 94177

SUBJECT: Establishment of Gas and Electric Disconnection Memorandum Accounts Pursuant to D.14-06-036

Dear Ms. Allen:

Advice Letter 3542-G/4549-E is effective as of December 16, 2014. The balances in this account remain subject to future review and verification by Energy Division.

Sincerely,

Edward Randolph
Director, Energy Division
December 16, 2014

Advice 3542-G/4549-E
(Pacific Gas and Electric Company ID U 39 M)

Public Utilities Commission of the State of California

Subject: Establishment of Gas and Electric Disconnection Memorandum Accounts Pursuant to D.14-06-036

Pacific Gas and Electric Company (PG&E) hereby submits this advice letter to record the incremental costs associated with implementing the directives in Decision (D.) 14-06-036, which approved the Residential Disconnection Settlement Agreement (Settlement Agreement), attached to the April 1, 2014 Joint Motion for Approval of Settlement Agreement filed in Rulemaking (R.) 10-02-005. The affected tariff sheets are listed on the enclosed Attachment 1.

Purpose

In compliance with Article 3.5 of the Settlement Agreement adopted by the California Public Utilities Commission (Commission or CPUC) in D.14-6-036, PG&E submits a Tier 1 advice letter to establish Gas Preliminary Statement Part DG and Electric Preliminary Statement Part GO, Disconnection Memorandum Accounts, for PG&E to record and track incremental expenses associated with implementing the Settlement Agreement in this decision.

Background

On June 26, 2014, the Commission approved D.14-06-036, which approved the Settlement Agreement between PG&E, San Diego Gas & Electric Company (SDG&E), Southern California Gas Company (SoCalGas), Southern California Edison Company (SCE), the Office of Ratepayer Advocates (ORA), The Utility Reform Network (TURN), Center for Accessible Technology (CforAT), and The Greenlining Institute. The Settlement Agreement extends many disconnection and credit rules adopted by the Commission in D.12-03-054 and enacts new pilot program protocols to experiment with different customer communication techniques. Article 3.5, Cost Recovery, of the Settlement Agreement allows the utilities to seek to recover any incremental costs resulting from the Settlement Agreement not currently recovered in any other
proceeding. Accordingly, PG&E is establishing a memorandum account to record and track any incremental costs for future recovery.

**Tariff Revisions**


Various Gas Preliminary Statements are also being removed from the Table of Contents, which were retired in a previously approved advice letter.¹

The filing will not increase any current rate or charge, cause the withdrawal of service, or conflict with any rate schedule or rule.

**Protests**

Anyone wishing to protest this filing may do so by letter sent via U.S. mail, facsimile or E-mail, no later than January 5, 2015 which is 20 days after the date of this filing. Protests must be submitted to:

CPUC Energy Division  
ED Tariff Unit  
505 Van Ness Avenue, 4th Floor  
San Francisco, California 94102

Facsimile: (415) 703-2200  
E-mail: EDTariffUnit@cpuc.ca.gov

Copies of protests also should be mailed to the attention of the Director, Energy Division, Room 4004, at the address shown above.

The protest shall also be sent to PG&E either via E-mail or U.S. mail (and by facsimile, if possible) at the address shown below on the same date it is mailed or delivered to the Commission:

Meredith Allen  
Senior Director, Regulatory Relations  
Pacific Gas and Electric Company  
77 Beale Street, Mail Code B10C  
P.O. Box 770000  
San Francisco, California 94177

¹ Advice 4495-E was approved on December 10, 2014, and retired Gas Preliminary Statements BP, BZ, CQ, and CR.
Facsimile: (415) 973-7226  
E-mail: PGETariffs@pge.com

Any person (including individuals, groups, or organizations) may protest or respond to an advice letter (General Order 96-B, Section 7.4). The protest shall contain the following information: specification of the advice letter protested; grounds for the protest; supporting factual information or legal argument; name, telephone number, postal address, and (where appropriate) e-mail address of the protestant; and statement that the protest was sent to the utility no later than the day on which the protest was submitted to the reviewing Industry Division (General Order 96-B, Section 3.11).

**Effective Date**

PG&E requests that this Tier 1 advice filing become effective upon date of filing, which is December 16, 2014.

**Notice**

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list and the parties on the service list for R.10-02-005. Address changes to the General Order 96-B service list should be directed to PG&E at email address PGETariffs@pge.com. For changes to any other service list, please contact the Commission’s Process Office at (415) 703-2021 or at Process_Office@cpuc.ca.gov. Send all electronic approvals to PGETariffs@pge.com. Advice letter filings can also be accessed electronically at: http://www.pge.com/tariffs

/S/  
Meredith Allen  
Senior Director, Regulatory Relations

Attachments

cc: Service List R.10-02-005
**CALIFORNIA PUBLIC UTILITIES COMMISSION**  
**ADVICE LETTER FILING SUMMARY**  
**ENERGY UTILITY**

<table>
<thead>
<tr>
<th>MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)</th>
</tr>
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<tbody>
<tr>
<td><strong>Company name/CPUC Utility No.</strong> Pacific Gas and Electric Company (ID U39 M)</td>
</tr>
<tr>
<td><strong>Utility type:</strong></td>
</tr>
<tr>
<td>☑ ELC ☑ GAS</td>
</tr>
<tr>
<td>☐ PLC ☐ HEAT ☐ WATER</td>
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**EXPLANATION OF UTILITY TYPE**  
ELC = Electric  
GAS = Gas  
PLC = Pipeline  
HEAT = Heat  
WATER = Water

**Advice Letter (AL) #:** 3542-G/4549-E  
**Tier:** 1  
**Subject of AL:** Establishment of Gas and Electric Disconnection Memorandum Accounts Pursuant to D.14-06-036

**Keywords (choose from CPUC listing):** Compliance, Memorandum Accounts

**AL filing type:** ☑ Monthly ☐ Quarterly ☐ Annual ☑ One-Time ☐ Other _____________________________

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #: D.14-06-036

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL: ____________________

Is AL requesting confidential treatment? If so, what information is the utility seeking confidential treatment for: No

Confidential information will be made available to those who have executed a nondisclosure agreement: N/A

Name(s) and contact information of the person(s) who will provide the nondisclosure agreement and access to the confidential information: __________________________________________________________________________________________________

Resolution Required? ☑ Yes ☐ No

Requested effective date: December 16, 2014  
No. of tariff sheets: 6

Estimated system annual revenue effect (%): N/A  
Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: Establish new Gas Preliminary Statement Part DG and Electric Preliminary Statement Part GO.

Service affected and changes proposed: N/A

Pending advice letters that revise the same tariff sheets: N/A

Protests, dispositions, and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

**California Public Utilities Commission**  
**Energy Division**  
**EDTariffUnit**  
505 Van Ness Ave., 4th Flr.  
San Francisco, CA 94102

**Pacific Gas and Electric Company**  
**Attn:** Meredith Allen  
**Senior Director, Regulatory Relations**  
77 Beale Street, Mail Code B10C  
P.O. Box 770000  
San Francisco, CA 94177

E-mail: EDTariffUnit@cpuc.ca.gov  
E-mail: PGETariffs@pge.com
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DG. Disconnection Memorandum Account - Gas (DMA-G)

1. PURPOSE: The purpose of the DMA-G is to record incremental expenses associated with complying with Decision (D.) 14-06-036, which approved the Residential Disconnection Settlement Agreement (Settlement Agreement) on credit, collection, and disconnection practices. Applicable incremental expenses include, but are not limited to, any IT, material, and vendor charges associated with implementing notices and payment arrangements or other related pilots during the term of the Settlement Agreement.

2. APPLICABILITY: The DMA-G shall apply to all customer classes, except for those schedules or contracts specifically excluded by the Commission.

3. REVISION DATE: Disposition of the balance in this account shall be determined in PG&E’s next General Rate Case proceeding or other appropriate filing, or as otherwise authorized by the Commission.

4. RATES: The DMA-G does not have a rate component.

5. ACCOUNTING PROCEDURE: PG&E shall maintain the DMA-G by making entries to this account at the end of each month as follows:
   a) A debit entry equal to actual IT, material and vendor expenses associated with implementation of the Settlement Agreement,
   b) A debit or credit entry equal to any amounts authorized by the Commission to be recorded in this account,
   c) A debit or credit entry, as appropriate, to record the amounts to or from other accounts as approved by the Commission, and
   d) An entry equal to the interest on the average balance in this account at the beginning of the month and the balance after the above entry, at a rate equal to one-twelfth of the rate on three-month Commercial Paper for the previous month, as reported in the Federal Reserve Statistical Release, H.15, or its successor.
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GO. Disconnection Memorandum Account - Electric (DMA-E)

1. PURPOSE: The purpose of the DMA-E is to record incremental expenses associated with complying with Decision (D.) 14-06-036, which approved the Residential Disconnection Settlement Agreement (Settlement Agreement) on credit, collection, and disconnection practices. Applicable incremental expenses include, but are not limited to, any IT, material, and vendor charges associated with implementing notices and payment arrangements or other related pilots during the term of the Settlement Agreement.

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Alcantar & Kahl LLP
Anderson & Poole
BART
Barkovich & Yap, Inc.
Bartle Wells Associates
Braun Blaising McLaughlin, P.C.
California Cotton Ginners & Growers Association
California Energy Commission
California Public Utilities Commission
California State Association of Counties
Calpine
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Center for Biological Diversity
City of Palo Alto
City of San Jose
Clean Power
Coast Economic Consulting
Commercial Energy
Cool Earth Solar, Inc.
County of Tehama - Department of Public Works
Crossborder Energy
Davis Wright Tremaine LLP
Day Carter Murphy
Defense Energy Support Center
Dept of General Services
Division of Ratepayer Advocates
Douglass & Liddell
Downey & Brand
Ellison Schneider & Harris LLP
G. A. Krause & Assoc.
GenOn Energy Inc.
GenOn Energy, Inc.
Goodin, MacBride, Squeri, Schlotz & Ritchie
Green Power Institute
Hanna & Morton
In House Energy
International Power Technology
Intestate Gas Services, Inc.
K&L Gates LLP
Kelly Group
Linde
Los Angeles County Integrated Waste Management Task Force
Los Angeles Dept of Water & Power
MRW & Associates
Manatt Phelps Phillips
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McKenzie & Associates
Modesto Irrigation District
Morgan Stanley
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Praxair
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SDG&E and SoCalGas
SPURR
Seattle City Light
Sempra Utilities
SoCalGas
Southern California Edison Company
Spark Energy
Sun Light & Power
Sunshine Design
Tecogen, Inc.
Tiger Natural Gas, Inc.
TransCanada
Utility Cost Management
Utility Power Solutions
Utility Specialists
Verizon
Water and Energy Consulting
Wellhead Electric Company
Western Manufactured Housing Communities Association (WMA)
YEP Energy