

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



October 20, 2014

**Advice Letter 3515-G/4494-E**

Meredith Allen  
Senior Director, Regulatory Relations  
Pacific Gas and Electric Company  
77 Beale Street, Mail Code B10C  
P.O. Box 770000  
San Francisco, CA 94177

**Subject: Implement Tariff Changes for Customer Fees for Non-Sufficient Funds  
and Reconnection Resulting from the 2014 General Rate Case.**

Dear Ms. Allen:

Advice Letter 3515-G/4494-E is effective October 1, 2014.

Sincerely,

A handwritten signature in cursive script that reads "Edward F. Randolph".

Edward F. Randolph, Director  
Energy Division

September 15, 2014

**Advice 3515-G/4494-E**

(Pacific Gas and Electric Company ID U 39 M)

Public Utilities Commission of the State of California

**Subject: Implement Tariff Changes for Customer Fees for Non-Sufficient  
Funds and Reconnection Resulting from the 2014 General Rate Case**

**Purpose**

The purpose of this Tier 1 advice filing is to implement the following tariff changes adopted by the California Public Utilities Commission (Commission or CPUC) in Pacific Gas and Electric Company's (PG&E) 2014 General Rate Case (GRC) proceeding, pursuant to Ordering Paragraph (OP) 2 of Decision (D.) 14-08-032 (the Decision)<sup>1</sup>:

1. Returned Check Charge – Electric and Gas Rule 9, Rendering and Payment of Bills, Section H, Returned Check Charge – Increase the Returned Check Charge (also referred to as the Non-Sufficient Fund Fee) from the current \$9.00 to \$11.00.
2. Reconnection Fees – Electric and Gas Rule 11, Discontinuance and Restoration of Service, Electric Section M and Gas Section N, Charges for Termination and/or Restoration of Service – Decrease the Reconnection Fees as follows:
  - i. CARE Customers:
    1. Core Hours from \$20.00 to \$19.50
    2. Non-Core Hours from \$30.00 to \$21.00
  - ii. Non-CARE Customers:
    1. Core Hours from \$25.00 to \$24.50
    2. Noncore Hours from \$37.50 to \$26.00

These above tariff changes become effective on October 1, 2014.

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<sup>1</sup> D.14-08-032, p. 265: the CPUC adopts PG&E's request to adjust customer fees for reconnections and insufficient funds.

**Background**

On November 15, 2012, PG&E filed its 2014 GRC in Application (A.) 12-11-009. In this Application, PG&E proposed generation and distribution base revenue requirements for test year 2014 and attrition years 2015 and 2016. PG&E also proposed the revisions to the Non-Sufficient Funds and Reconnection Fees described above. On August 14, 2014, the CPUC issued D.14-08-032 adopting GRC base revenue requirements for the 2014-2016 GRC funding cycle and adopting the revisions to the Non-Sufficient Funds Fee and Reconnection Fees.

**Protests**

Anyone wishing to protest this filing may do so by letter sent via U.S. mail, facsimile or E-mail, no later than October 6, 2014, which is 21 days<sup>2</sup> after the date of this filing. Protests must be submitted to:

CPUC Energy Division  
ED Tariff Unit  
505 Van Ness Avenue, 4<sup>th</sup> Floor  
San Francisco, California 94102

Facsimile: (415) 703-2200  
E-mail: EDTariffUnit@cpuc.ca.gov

Copies of protests also should be mailed to the attention of the Director, Energy Division, Room 4004, at the address shown above.

The protest shall also be sent to PG&E either via E-mail or U.S. mail (and by facsimile, if possible) at the address shown below on the same date it is mailed or delivered to the Commission:

Meredith Allen  
Senior Director, Regulatory Relations  
Pacific Gas and Electric Company  
77 Beale Street, Mail Code B10C  
P.O. Box 770000  
San Francisco, California 94177

Facsimile: (415) 973-7226  
E-mail: PGETariffs@pge.com

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<sup>2</sup> The 20-day protest period concludes on a weekend. PG&E is hereby moving this date to the following business day.

Any person (including individuals, groups, or organizations) may protest or respond to an advice letter (General Order 96-B, Section 7.4). The protest shall contain the following information: specification of the advice letter protested; grounds for the protest; supporting factual information or legal argument; name, telephone number, postal address, and (where appropriate) e-mail address of the protestant; and statement that the protest was sent to the utility no later than the day on which the protest was submitted to the reviewing Industry Division (General Order 96-B, Section 3.11).

### **Effective Date**

PG&E requests that this Tier 1 advice filing become effective on October 1, 2014.

### **Notice**

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list and the parties on the service list for A.12-11-009. Address changes to the General Order 96-B service list should be directed to PG&E at email address PGETariffs@pge.com. For changes to any other service list, please contact the Commission's Process Office at (415) 703-2021 or at Process\_Office@cpuc.ca.gov. Send all electronic approvals to PGETariffs@pge.com. Advice letter filings can also be accessed electronically at: <http://www.pge.com/tariffs/>.

*Meredith Allen /KHC*

Senior Director, Regulatory Relations

Attachments

cc: Service List A.12-11-009

# CALIFORNIA PUBLIC UTILITIES COMMISSION

## ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No. **Pacific Gas and Electric Company (ID U39 M)**

Utility type:

ELC       GAS  
 PLC       HEAT       WATER

Contact Person: Kingsley Cheng

Phone #: (415) 973-5265

E-mail: k2c0@pge.com and PGETariffs@pge.com

EXPLANATION OF UTILITY TYPE

ELC = Electric      GAS = Gas  
PLC = Pipeline      HEAT = Heat      WATER = Water

(Date Filed/ Received Stamp by CPUC)

Advice Letter (AL) #: **3515-G/4494-E**

**Tier: 1**

Subject of AL: **Implement Tariff Changes for Customer Fees for Non-Sufficient Funds and Reconnection Resulting from the 2014 General Rate Case**

Keywords (choose from CPUC listing): Compliance, Rules, GRC/General Rate Case

AL filing type:  Monthly  Quarterly  Annual  One-Time  Other \_\_\_\_\_

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #: D.14-08-032

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL: \_\_\_\_\_

Is AL requesting confidential treatment? If so, what information is the utility seeking confidential treatment for: No

Confidential information will be made available to those who have executed a nondisclosure agreement: N/A

Name(s) and contact information of the person(s) who will provide the nondisclosure agreement and access to the confidential information: \_\_\_\_\_

Resolution Required?  Yes  No

Requested effective date: **October 1, 2014**

No. of tariff sheets: **9**

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: Gas Rule 9, Gas Rule 11, Electric Rule 9, and Electric Rule 11

Service affected and changes proposed: N/A

Pending advice letters that revise the same tariff sheets: N/A

Protests, dispositions, and all other correspondence regarding this AL are due no later than 21 days<sup>1</sup> after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

**California Public Utilities Commission**  
**Energy Division**  
**EDTariffUnit**  
**505 Van Ness Ave., 4<sup>th</sup> Flr.**  
**San Francisco, CA 94102**  
**E-mail: EDTariffUnit@cpuc.ca.gov**

**Pacific Gas and Electric Company**  
**Attn: Brian K. Cherry**  
**Vice President, Regulatory Relations**  
**77 Beale Street, Mail Code B10C**  
**P.O. Box 770000**  
**San Francisco, CA 94177**  
**E-mail: PGETariffs@pge.com**

<sup>1</sup> The 20-day protest period concludes on a weekend. PG&E is hereby moving this date to the following business day.

**ATTACHMENT 1  
Advice 3515-G**

**Cal P.U.C.  
Sheet No.**

**Title of Sheet**

**Cancelling Cal  
P.U.C. Sheet No.**

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31487-G	GAS RULE NO. 9 RENDERING AND PAYMENT OF BILLS Sheet 5	31332-G
31488-G	GAS RULE NO. 11 DISCONTINUANCE AND RESTORATION OF SERVICE Sheet 13	31334-G
31489-G	GAS TABLE OF CONTENTS Sheet 1	31484-G
31490-G	GAS TABLE OF CONTENTS Sheet 6	31486-G



**GAS RULE NO. 9**  
 RENDERING AND PAYMENT OF BILLS

Sheet 5

H. RETURNED CHECK CHARGE

If a check, tendered in payment of amounts owing PG&E, is not honored by a bank and is returned to PG&E unpaid, PG&E will add to the customer's bill a charge of \$11.00 for processing each such returned check. Where service is subject to discontinuance under Rule 11, the returned check charge shall be included in the total amount due and payable.

(l)

I. FIELD COLLECTION CHARGE

PG&E may require payment of a Field Collection Charge of \$10.00 when an authorized PG&E representative makes a field call to a customer's premises to discontinue gas service in accordance with Rule 11 for nonpayment of a past due billing for service. PG&E may also require payment of the \$10.00 Field Collection Charge when an authorized PG&E representative makes a field call to discontinue gas service for nonpayment of a credit deposit that was requested in accordance with Rule 6.

Where service is discontinued the Provisions of gas Rule 11, the field collection charge will be included in the total amount due and payable.

If, at the time the authorized PG&E representative makes the field call to the customer's premises, the customer makes payment in full or makes acceptable payment arrangements in order to avoid discontinuance of service, PG&E may still require payment of the \$10.00 Field Collection Charge.

Pursuant to D.14-06-036, PG&E shall not require any special needs profiled customers that have previously been identified as Medical Baseline, Life Support, or has self-certified that they have a serious illness or condition that could become life threatening if service is disconnected, who receives a field visit to pay a fee associated with that field visit.

(Continued)



**GAS RULE NO. 11**  
**DISCONTINUANCE AND RESTORATION OF SERVICE**

Sheet 13

**N. CHARGES FOR TERMINATION AND/OR RESTORATION OF SERVICE**

1. PG&E may require payment of the entire amount due, including the past due amount and current charges, payment of a deposit in accordance with Rule 7, and payment of other charges indicated herein, prior to restoring service to accounts which have been terminated for nonpayment.
2. PG&E will require a returned check charge, as set forth in Rule 9, for processing a check that is returned to PG&E unpaid.
3. PG&E may require payment of a field collection charge of \$10.00 when a PG&E representative makes a field call to a Customer's premises to terminate service for nonpayment of bills or credit deposit requests.
  - a. Pursuant to D.14-06-036, PG&E shall not require any special needs profiled customers that have previously been identified as Medical Baseline, Life Support, or has self-certified that they have a serious illness or condition that could become life threatening if service is disconnected, who receives a field visit to pay a fee associated with that field visit.
4. PG&E may require payment of a reconnection charge of \$24.50 per connection before restoring service that has been terminated for nonpayment of bills, to prevent fraud, or for failure to comply with PG&E's tariffs. If the Customer requests that service be restored outside of regular business hours, an additional charge of \$1.50 per connection may be made. For customers who are receiving for the CARE discount, PG&E may require payment of a reconnection charge of \$19.50 per connection before restoring service that has been terminated for nonpayment of bills, to prevent fraud, or for failure to comply with PG&E's tariffs. If the CARE customer requests that service be restored outside of regular business hours, an additional charge of \$1.50 per connection may be made. (R)
5. In addition, PG&E may charge and collect any unusual costs incidental to the termination or restoration of service which have resulted from the Customer's action or negligence. (R)
6. Service wrongfully terminated will be restored without charge. (R)

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Advice Letter No: 3515-G  
 Decision No. 14-08-032

Issued by  
**Brian K. Cherry**  
 Vice President  
 Regulatory Relations

Date Filed September 15, 2014  
 Effective \_\_\_\_\_  
 Resolution No. \_\_\_\_\_



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Advice Letter No: 3515-G  
 Decision No. 14-08-032

Issued by  
**Brian K. Cherry**  
 Vice President  
 Regulatory Relations

Date Filed September 15, 2014  
 Effective \_\_\_\_\_  
 Resolution No. \_\_\_\_\_

**ATTACHMENT 1  
Advice 4494-E**

**Cal P.U.C.  
Sheet No.**

**Title of Sheet**

**Cancelling Cal  
P.U.C. Sheet No.**

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**ELECTRIC RULE NO. 9**  
 RENDERING AND PAYMENT OF BILLS

Sheet 5

H. RETURNED CHECK CHARGE

If a check, tendered in payment of amounts owing PG&E, is not honored by a bank and is returned to PG&E unpaid, PG&E will add to the customer's bill a charge of \$11.00 for processing each such returned check. Where service is subject to discontinuance under Rule 11, the returned check charge shall be included in the total amount due and payable.

(l)

I. FIELD COLLECTION CHARGE

PG&E may require payment of a Field Collection Charge of \$10.00 when an authorized PG&E representative makes a field call to a customer's premises to discontinue electric service in accordance with Rule 11 for nonpayment of a past due billing for service. PG&E may also require payment of the \$10.00 Field Collection Charge when an authorized PG&E representative makes a field call to discontinue electric service for nonpayment of a credit deposit that was requested in accordance with Rule 6.

Pursuant to D.14-06-036, PG&E shall not require any special needs profiled customers that have previously been identified as Medical Baseline, Life Support, or has self-certified that they have a serious illness or condition that could become life threatening if service is disconnected, who receives a field visit to pay a fee associated with that field visit.

(Continued)



**ELECTRIC RULE NO. 11**  
 DISCONTINUANCE AND RESTORATION OF SERVICE

Sheet 13

M. CHARGES FOR TERMINATION AND/OR RESTORATION OF SERVICE (Cont'd.)

4. PG&E may require payment of a reconnection charge of \$24.50 per connection (R)  
 before restoring service that has been terminated for nonpayment of bills, to  
 prevent fraud, or for failure to comply with PG&E's tariffs. If the customer  
 requests that service be restored outside of regular business hours, an  
 additional charge of \$1.50 per connection may be made. For customers who (R)  
 are receiving the CARE discount, PG&E may require payment of a reconnection  
 charge of \$19.50 per connection before restoring service that has been (R)  
 terminated for nonpayment of bills, to prevent fraud, or for failure to comply with  
 PG&E's tariffs. If the CARE customer requests that service be restored outside (R)  
 of regular business hours, an additional charge of \$1.50 per connection may be  
 made. (R)
  
5. In addition, PG&E may charge and collect any unusual costs incidental to the  
 termination or restoration of service which have resulted from the customer's  
 action or negligence.
  
6. Service wrongfully terminated will be restored without charge.

N. VEGETATION MANAGEMENT

PG&E may disconnect service to a customer or property owner who obstructs  
 access to overhead power-line facilities for vegetation management activities,  
 subject to the following conditions:

1. The authority to disconnect service to a customer is limited to situations where  
 there is a breach of the minimum vegetation clearances required for power lines  
 in General Order (GO) 95, Rule 35, Table 1, Cases 13 and 14 under the  
 provisions in effect at the time the breach is discovered.
  
2. The authority to disconnect service to a customer who obstructs vegetation  
 management activities does not extend to customers that are state and local  
 governments and agencies.
  
3. The authority to disconnect service to a customer is limited to one meter serving  
 the property owner's primary residence, or if the property owner is a business  
 entity, the entity's primary place of business. This one meter is in addition to  
 disconnecting service, if necessary for public safety, at the location of the  
 vegetation-related fire hazard.

(Continued)



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Advice Letter No: 4494-E  
 Decision No. 14-08-032

Issued by  
**Brian K. Cherry**  
 Vice President  
 Regulatory Relations

Date Filed September 15, 2014  
 Effective \_\_\_\_\_  
 Resolution No. \_\_\_\_\_



**ELECTRIC TABLE OF CONTENTS**  
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**ELECTRIC TABLE OF CONTENTS**  
**RULES**

Sheet 20

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(T)

(Continued)

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 Resolution No. \_\_\_\_\_

**PG&E Gas and Electric  
Advice Filing List  
General Order 96-B, Section IV**

AT&T	Douglass & Liddell	Occidental Energy Marketing, Inc.
Alcantar & Kahl LLP	Downey & Brand	OnGrid Solar
Anderson & Poole	Ellison Schneider & Harris LLP	Pacific Gas and Electric Company
BART	G. A. Krause & Assoc.	Praxair
Barkovich & Yap, Inc.	GenOn Energy Inc.	Regulatory & Cogeneration Service, Inc.
Bartle Wells Associates	GenOn Energy, Inc.	SCD Energy Solutions
Braun Blaising McLaughlin, P.C.	Goodin, MacBride, Squeri, Schlotz & Ritchie	SCE
California Cotton Ginners & Growers Assn	Green Power Institute	SDG&E and SoCalGas
California Energy Commission	Hanna & Morton	SPURR
California Public Utilities Commission	In House Energy	San Francisco Public Utilities Commission
California State Association of Counties	International Power Technology	Seattle City Light
Calpine	Intestate Gas Services, Inc.	Sempra Utilities
Casner, Steve	K&L Gates LLP	SoCalGas
Cenergy Power	Kelly Group	Southern California Edison Company
Center for Biological Diversity	Linde	Spark Energy
City of Palo Alto	Los Angeles County Integrated Waste Management Task Force	Sun Light & Power
City of San Jose	Los Angeles Dept of Water & Power	Sunshine Design
Clean Power	MRW & Associates	Tecogen, Inc.
Coast Economic Consulting	Manatt Phelps Phillips	Tiger Natural Gas, Inc.
Commercial Energy	Marin Energy Authority	TransCanada
Cool Earth Solar, Inc.	McKenna Long & Aldridge LLP	Utility Cost Management
County of Tehama - Department of Public Works	McKenzie & Associates	Utility Power Solutions
Crossborder Energy	Modesto Irrigation District	Utility Specialists
Davis Wright Tremaine LLP	Morgan Stanley	Verizon
Day Carter Murphy	NLine Energy, Inc.	Water and Energy Consulting
Defense Energy Support Center	NRG Solar	Wellhead Electric Company
Dept of General Services	Nexant, Inc.	Western Manufactured Housing Communities Association (WMA)
Division of Ratepayer Advocates	North America Power Partners	