October 6, 2010

Advice Letter 3726-E

Jane K. Yura
Vice President, Regulation and Rates
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10B
P.O. Box 770000
San Francisco, CA  94177

Subject:  Revisions to Customer Advanced Notification Form (Form No. 79-1011) and to PG&E’s Direct Access and Community Choice Aggregation Service Tariffs

Dear Ms. Yura:

Advice Letter 3726-E is effective September 29, 2010.

Sincerely,

Julie A. Fitch, Director
Energy Division
August 30, 2010

Advice 3726-E
Pacific Gas and Electric Company (U 39-E)

Public Utilities Commission of the State of California

Subject: Revisions to Customer Advanced Notification Form (Form No. 79-1011) and to PG&E's Direct Access and Community Choice Aggregation Service Tariffs

Pacific Gas and Electric Company (PG&E) hereby submits for filing, changes to its Customer Advanced Notification Form (Form No. 79-1011), and to its Direct Access (DA) and Community Choice Aggregation Service (CCA Service) tariffs. The affected tariff sheets are listed on the enclosed Attachment I.

Purpose

PG&E is proposing to rename its Customer Advanced Notification Form (Form No. 79-1011) to “Notice to Return to PG&E Bundled Service” and make revisions to Electric Rules 22.1 and 23 in order for a single notice form to be used by both DA customers and CCA Service customers to notify PG&E of their intent to return to PG&E Bundled Service. This revised notice form is only applicable to CCA Service customers who either are electing to return to PG&E Bundled Service after the Follow-up Notification Period or had previously made a positive election¹ to participate in CCA Service and is not required of CCA Service customers who elect to return during the Follow-up Notification Period. In addition, PG&E revised Section B.1.b of Electric Rule 22.1, Direct Access Service Switching Exemption Rules, and Section L.3.b of Electric Rule 23, Community Choice Aggregation Service, to update references to the revised notification form.

Tariff Revisions

PG&E proposes the following tariff revisions:

1. Customer Advanced Notification Form (Sample Electric Form No. 79-1011):
   Renamed to “Notice to Return to PG&E Bundled Service” and revised to make

¹ Includes customers that have opted out of CCA Service and later elect to return to CCA Service.
it applicable to both DA and CCA Service customers who are providing advance notice of their intent to return to PG&E Bundled Service.

2. Electric Rule 22.1 - *Direct Access Service Switching Exemption Rules*: Revised Section B.1.b to update the reference to the “Customer Advance Notification Form” to the “Notice to Return to PG&E Bundled Service Form, (Form 79-1011).”

3. Electric Rule 23 – *Community Choice Aggregation Service*: Revised Section L.3.b to update the reference to the “Customer Advance Notification Form” to the “Notice to Return to PG&E Bundled Service form (Form 79-1011).”

This filing will not affect any other rates or charges, cause the withdrawal of service, or conflict with any other rate schedule or rule.

**Protest Period**

Anyone wishing to protest this filing may do so by sending a letter by **September 20, 2010**, which is 21 days from the date of this filing. The protest must state the grounds upon which it is based, including such items as financial and service impact, and should be mailed to:

CPUC Energy Division  
Tariff Files, Room 4005  
DMS Branch  
505 Van Ness Avenue  
San Francisco, California 94102

Facsimile: (415) 703-2200  
E-mail: inj@cpuc.ca.gov and mas@cpuc.ca.gov

Copies of protests also should be mailed to the attention of the Director, Energy Division, Room 4004, at the address shown above.

The protest also should be sent via U.S. mail (and by facsimile and electronically, if possible) to PG&E at the address shown below on the same date it is mailed or delivered to the Commission.
Effective Date:

PG&E requests that this advice filing become effective on regular notice, September 29, 2010. This Advice Letter is submitted with a Tier 2 designation.

Notice:

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list and the service lists for R.03-10-003 and R.07-05-025. Address changes to the General Order 96-B service list should be directed to email PGETariffs@pge.com. For changes to any other service list, please contact the Commission’s Process Office at (415) 703-2021 or at ProcessOffice@cpuc.ca.gov. Send all electronic approvals to PGETariffs@pge.com. Advice letter filings can also be accessed electronically at http://www.pge.com/tariffs.

Jane K. Yura  
Vice President – Regulation and Rates

Attachments

cc: Service Lists for R.03-10-003 and R.07-05-025
Company name/CPUC Utility No. **Pacific Gas and Electric Company (ID U39 M)**

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**EXPLANATION OF UTILITY TYPE**

ELC = Electric  GAS = Gas  PLC = Pipeline  HEAT = Heat  WATER = Water

**Advice Letter (AL) #:** 3726-E  
**Subject of AL:** Revisions to Customer Advanced Notification Form (Form No. 79-1011) and to PG&E’s Direct Access and Community Choice Aggregation Service Tariffs

**Keywords (choose from CPUC listing):** Direct Access, Forms

**AL filing type:** ☑ One-Time  ☐ Monthly  ☐ Quarterly  ☐ Annual  ☐ Other ____________________________

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #: N/A

Does AL replace a withdrawn or rejected AL?  If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL: N/A

Is AL requesting confidential treatment?  If so, what information is the utility seeking confidential treatment for: No

Confidential information will be made available to those who have executed a nondisclosure agreement: N/A

Name(s) and contact information of the person(s) who will provide the nondisclosure agreement and access to the confidential information: N/A

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Resolution Required? ☐ Yes  ☑ No

Requested effective date: September 29, 2010  
No. of tariff sheets: 6

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting). N/A

Tariff schedules affected: Electric Rules 22.1 and 23 and Electric Sample Form 79-1011

Service affected and changes proposed: N/A

Protests, dispositions, and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

**CPUC, Energy Division**
Tariff Files, Room 4005  
DMS Branch  
505 Van Ness Ave., San Francisco, CA 94102  
jinj@cpuc.ca.gov and mas@cpuc.ca.gov

**Pacific Gas and Electric Company**
Attn: Jane K. Yura, Vice President, Regulation and Rates  
77 Beale Street, Mail Code B10B  
P.O. Box 770000  
San Francisco, CA 94177  
E-mail: PGETariffs@pge.com
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DIRECT ACCESS SERVICE SWITCHING EXEMPTION RULES |                            | 29176-E                        |
|                     | Sheet 3                                             |                            |                                |
| 29634-E             | ELECTRIC RULE NO. 23  
COMMUNITY CHOICE AGGREGATION SERVICE |                            | 25552-E*                       |
|                     | Sheet 26                                            |                            |                                |
| 29635-E             | Electric Sample Form No. 79-1011  
Notice to Return to PG&E Bundled Service |                            | 29191-E                        |
| 29636-E             | ELECTRIC TABLE OF CONTENTS  
Sheet 1                                         |                            | 29627-E                        |
| 29637-E             | ELECTRIC TABLE OF CONTENTS RULES  
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| 29638-E             | ELECTRIC TABLE OF CONTENTS SAMPLE FORMS  
Sheet 13                                         |                            | 29324-E                        |
A. Transitional Bundled Service (Cont’d.)

6. Customers returning to DA service at the conclusion of their TBS term will retain their continuous DA status associated with rate Schedule DA-CRS, if applicable.

B. Bundled Portfolio Service

1. This service option is effective February 19, 2004, and is applicable to all DA eligible customers who return to Bundled Service for a minimum of three (3) years. This three (3) year minimum Bundled Service commitment will be referred to herein as PG&E’s Bundled Portfolio Service (BPS). The following conditions will apply:

   a. Customers electing this service make a three (3) year commitment and will not be allowed to return to DA service until their three (3) year minimum period has been completed. The three (3) year minimum period will begin on the date the customer is switched to BPS after the conclusion of the six (6) month advance notice period as set forth in Section B.1.b of this tariff. With the exception of the one-time temporary waiver granted during the Open Enrollment Window, described in Section C.4, below, no premature departures from the three (3) year commitment will be allowed.

   b. Customers must provide a six (6) month advance notice to PG&E prior to becoming eligible for BPS so PG&E can adjust its procurement activity to accommodate the additional load. Such notification will be made by the customer submitting the Notice to Return to PG&E Bundled Service form (Form No. 79-1011) in writing or electronically. PG&E will provide the customer with written confirmation and the necessary switching process information within ten (10) days of receipt of the customer’s notification. Once received by PG&E, customers will have a three (3) business day rescission period after which advance notifications cannot be canceled. PG&E will process requests to receive BPS in the following manner:

   1) Service account transfers to BPS will be switched on the customer’s next scheduled meter read date after the completion of the six (6) month advance notice period. For service accounts with meters that are incompatible with PG&E’s meter reading system, PG&E will replace the incompatible meter with a meter that is acceptable to PG&E. Such metering service will be done in accordance with rate Schedule E-EUS.

   2) PG&E will initiate a DASR to transfer the service account to BPS and will provide notification to the customer and ESP in accordance with Rule 22, Section E.7.
L. CCA CUSTOMERS RETURNING TO PG&E BUNDLED SERVICE (Cont’d.)

3. Bundled Portfolio Service

Bundled Portfolio Service is applicable to CCA customers who return to bundled service for a minimum of three years. This three-year minimum bundled service commitment shall be referred to herein as Bundled Portfolio Service (BPS). The following conditions shall apply:

a. Customers receiving this service make a three-year commitment and shall not be allowed to return to CCA service until their three-year minimum period has been completed. The three-year minimum period shall begin on the date the customer is switched to BPS after the conclusion of the six-month advance notice period as set forth in this Section L.3.b. No premature departures from the three-year commitment shall be allowed.

b. Customers must provide a six-month advance notice to PG&E prior to becoming eligible for BPS so PG&E can adjust its procurement activity to accommodate the additional load. Such notification will be made by the customer submitting a Notice to Return to PG&E Bundled Service form (Form No. 79-1011) in writing or electronically. PG&E shall provide those customers who have provided advance notice with written confirmation and necessary switching process information within 10 business days of receipt of the customer’s notification. Once received by PG&E, customers will have a three business-day rescission period after which advance notifications cannot be cancelled. PG&E shall process requests to BPS in the following manner:

(1) Account transfers to BPS shall be switched on the customer’s next scheduled meter read date after the completion of the six-month advance notice period.

(2) PG&E shall initiate a CCASR, to transfer the account to BPS and shall provide notification to the customer and CCA in accordance with Section M.
Electric Sample Form No. 79-1011
Notice to Return to PG&E Bundled Service

Please Refer to Attached Sample Form
Notice to Return to PG&E Bundled Service

(Customer: Please Retain a Copy for Your Records)

This form serves as my formal notice to return my electricity account(s) currently on Direct Access (DA) Service\(^1\) or Community Choice Aggregation (CCA) Service\(^2\) to Pacific Gas and Electric Company’s (PG&E’s) Bundled Portfolio Service.

With PG&E’s Bundled Portfolio Service, PG&E provides your electric supply and provides other utility services such as the transmission and distribution of electricity, meter reading, billing, and maintenance and outage response services. With DA or CCA Service, your electricity is provided by a third-party energy supplier (other than PG&E), while PG&E continues to provide the other utility services mentioned above.

I. Please choose one of the following two options:

- Bundled Portfolio Service – Six-Month Advance Notice Return – Return the accounts listed in Section III to Bundled Portfolio Service under the “Six-Month Advance Notice Return” option. Under this option, the accounts remain on DA or CCA Service for the next six months. Each account will be switched to PG&E Bundled Portfolio Service and will be billed on the standard Bundled Portfolio Service rate applicable to the account(s) as of the account(s)’ first meter read date after the six-month advance notice period. The accounts will then need to stay on Bundled Portfolio Service for a minimum of three (3) years as set forth in Electric Rule 22.1.B.1. (DA Service) or Electric Rule 23.L.3 (CCA Service).

- Bundled Portfolio Service – Immediate Return – Return the accounts listed in Section III to PG&E service immediately. Under this option, the account will be placed on PG&E’s “Transitional Bundled Commodity Cost” Rate Schedule as of the account(s)’ next meter read date. The accounts will stay on this rate for six months, as set forth in Electric Rule 22.1.B.1. or Electric Rule 23.L.3. PG&E will transfer the listed accounts to Bundled Portfolio Service beginning on the account(s)’ next meter read date after the six-month period. The accounts will then need to stay on Bundled Portfolio Service for a minimum of three (3) years as set forth in Electric Rule 22.1.B.1. (DA Service) or Electric Rule 23.L.3 (CCA Service). Customers on Bundled Portfolio Service pay the Bundled Portfolio Service rate applicable to their accounts.

II. Important Provisions

- Once your Notice has been received by PG&E, you have the right to rescind (cancel) your requested action within three business days by contacting PG&E using any of the options referenced in Section V below.
- Once the three-business day rescission period has passed, your requested action cannot be changed.
- You will have a three-year commitment period to PG&E Bundled Portfolio Service, during which switching back to DA or CCA service is not permitted.
- CCA customers are billed a one-time processing fee per account by PG&E.

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\(^1\) PG&E’s Electric Rule 22.1 (Direct Access Service Switching Exemption Rules) includes the terms and conditions applicable to transferring to BPS from DA Service.

\(^2\) PG&E’s Electric Rule 23 (Community Choice Aggregation Service) includes the terms and conditions applicable to transferring to BPS from CCA Service.
III. Accounts (Service ID Numbers) Included In This Notice
(If you don’t know your Service ID Number(s) for electric service, please provide the Account Name and Service Address. Please list additional Service ID Numbers or account information on a separate sheet and attach it to this form.)

1. Service ID Number or Account Name and Service Address:

2. Service ID Number or Account Name and Service Address:

IV. Customer Signature:

On Behalf Of: (Customer Name)

By: (Authorized Signature)

(Type or Print Name)

(Title)

(Date Signed) (Daytime Telephone Number)

(E-Mail Address)

V. PG&E Reply Information:

This Notice to Return to PG&E Bundled Service Form can be returned to PG&E by e-mail, United States Postal Service or fax.

E-Mail Address: Mailing Address: Fax:
DANOI@pge.com Pacific Gas and Electric Company Pacific Gas and Electric Company
Attention: DAASU Attention: DAASU
P.O. Box 8329 (209) 476-7698 Stockton, CA  95208
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<td>27259-E</td>
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<td>79-988</td>
<td>Generating Facility Interconnection Agreement Third Party Non-Exporting</td>
<td>18918-E</td>
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<td>79-992</td>
<td>Generating Facility Interconnection Agreement Third Party Generation or Premise Non-Exporting</td>
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<td>79-1100</td>
<td>Agreement to Install Applicant Requested NGOM Special Facilities for Solar Performance Metering</td>
<td>28689-E</td>
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<td>Sample Forms</td>
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<td></td>
<td>Rule 22 Direct Access Services and Electric Rule 22.1 Direct Access Switching Exemption Rules</td>
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<td>79-948</td>
<td>Energy Service Provider (ESP) Service Agreement</td>
<td>28262-E</td>
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<td>79-1011</td>
<td>Notice to Return to PG&amp;E Bundled Service</td>
<td>29635-E</td>
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<td>79-1014</td>
<td>Direct Access Customer Relocation/Replacement Declaration</td>
<td>29192-E</td>
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<td>79-1115</td>
<td>Notice of Intent to Transfer to Direct Access Service</td>
<td>29193-E</td>
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<tr>
<td>79-1116</td>
<td>Customer Assignment Notification</td>
<td>29194-E</td>
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<td>79-1117</td>
<td>6 Month Notice to Transfer Direct Access Service</td>
<td>29195-E</td>
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(Continued)
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General Order 96-B, Section IV

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