July 29, 2004

Advice Letter 2518-E, 2518-E-A

Rose de la Torre
Pacific Gas & Electric
77 Beale Street, Room 1088
Mail Code B10C
San Francisco, CA 94105

Subject: 2003 general rate case – revisions to Rule 11 – change language re: returned check charge

Dear Ms Smith:

Advice Letter 2518-E, 2518-E-A is effective June 7, 2004. A copy of the advice letter is returned herewith for your records.

Sincerely,

[Signature]

Paul Clanon, Director
Energy Division
June 10, 2004

Advice 2518-E-A
(Pacific Gas and Electric Company ID U 39 E)

Subject: 2003 General Rate Case – Decision 04-05-055
Electric Rule 11—Change Language re: Returned Check Charge

Public Utilities Commission of the State of California

Pacific Gas and Electric Company (PG&E) hereby submits for filing revisions to its electric tariffs. The affected tariff sheets are listed on the enclosed Attachment I.

Purpose

The purpose of this supplemental filing is to revise electric Rule 11—Discontinuance and Restoration of Service, to revise language in Section M.2 to refer to Rule 9 for the charge for processing a check that is returned to PG&E unpaid. This letter supplements Advice 2518-E filed June 7, 2004.

Background

As part of PG&E’s 2003 General Rate Case Decision (D.) 04-05-055, PG&E was authorized to change the returned check charge in Rule 9—Rendering and Payment of Bills, from $6.00 to $8.00. PG&E revised this charge in Advice 2518-E. Subsequent to that filing, it was noted that the specific charge was also set forth in Rule 11. To avoid future confusion by having the charge in two separate rules, PG&E proposes to change the language in Section M.2 of Rule 11 as follows:

PG&E will require a returned check charge, as set forth in Rule 9, for processing a check that is returned to PG&E unpaid.

Protests

Anyone wishing to protest this filing may do so by sending a letter by June 30, 2004, which is 20 days from the date of this filing. The protest must state the grounds upon which it is based, including such items as financial and service impact, and should be submitted expeditiously. Protests should be mailed to:
IMC Branch Chief – Energy Division
California Public Utilities Commission
505 Van Ness Avenue, 4th Floor
San Francisco, California  94102
Facsimile: (415) 703-2200
E-mail: jjr@cpuc.ca.gov

Protests also should be sent by e-mail and facsimile to Mr. Jerry Royer, Energy Division, as shown above, and by U.S. mail to Mr. Royer at the above address.

The protest should be sent via both e-mail and facsimile to PG&E on the same date it is mailed or delivered to the Commission at the address shown below.

Pacific Gas and Electric Company
Attention: Brian Cherry
Director, Regulatory Relations
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, California  94177
Facsimile: (415) 973-7226
E-mail: RxDd@pge.com

**Effective Date**

In compliance with D. 04-05-055, and as requested in Advice 2518-E, PG&E requests that this advice filing become effective on June 7, 2004.

**Notice**

In accordance with General Order 96-A, Section III, Paragraph G, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list, and the parties on the service list for A. 02-11-017. Address changes should be directed to Sharon Tatai at (415) 973-2788. Advice letter filings can also be accessed electronically at: [http://www.pge.com/tariffs](http://www.pge.com/tariffs)

Karen [Sign] (Signature)
Vice President - Regulatory Relations

Attachments

cc: Service List – A. 02-11-017
<table>
<thead>
<tr>
<th>Cal P.U.C Sheet No.</th>
<th>Title of Sheet</th>
<th>Cancelling Cal P.U.C. Sheet No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>21672-E</td>
<td>Rule 11 – Discontinuance and Restoration of Service (Cont'd.)</td>
<td>14080-E</td>
</tr>
<tr>
<td>216673-E</td>
<td>Table of Contents (Cont'd.) – Rules</td>
<td>21627-E</td>
</tr>
<tr>
<td>21674-E</td>
<td>Table of Contents</td>
<td>21654-E</td>
</tr>
</tbody>
</table>
K. NONCOMPLIANCE WITH PG&E'S TARIFFS

Unless otherwise specifically provided, PG&E may terminate service to a customer for noncompliance with any of PG&E's tariffs if the customer fails to comply within five days after the presentation of written notification. The customer shall comply with PG&E's tariffs before service will be restored.

L. REVOCATION OF PERMISSION TO USE PROPERTY

If PG&E's service facilities and/or a customer's wiring to the meter are installed on property other than the customer's property and the owner of such property revokes permission to use it, PG&E will have the right to terminate service upon the date of such revocation. If service is terminated under these conditions, the customer may have service restored under the provisions of PG&E's line and service extension rules.

M. CHARGES FOR TERMINATION AND/OR RESTORATION OF SERVICE

1. PG&E may require payment of the entire amount due, including the past due amount and current charges, payment of a deposit in accordance with Rule 7, and payment of other charges indicated herein, prior to restoring service to accounts which have been terminated for nonpayment.

2. PG&E will require a returned check charge, as set forth in Rule 9, for processing a check that is returned to PG&E unpaid. (T)

3. PG&E may require payment of a field collection charge of $10.00 when a PG&E representative makes a field call to a customer's premises to terminate service for nonpayment of bills or credit deposit requests. (T)
# TABLE OF CONTENTS
(Continued)

<table>
<thead>
<tr>
<th>RULE</th>
<th>TITLE OF SHEET</th>
<th>CAL P.U.C. SHEET NO.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Definitions</td>
<td>14855,16368,14857,14858,14859,14860,14861,19759,19760,14864,14865,19403,14867,19761,14869,14870,14371,15564,14873,14674-E</td>
</tr>
<tr>
<td>2</td>
<td>Description of Service</td>
<td>11257,11896,11611,14079,11261 to 11264,11498,11266,11267,11499,11269 to 11273,14056,11280 to 11283-E</td>
</tr>
<tr>
<td>3</td>
<td>Application for Service</td>
<td>11714,18973-E</td>
</tr>
<tr>
<td>4</td>
<td>Contracts</td>
<td>13612-E</td>
</tr>
<tr>
<td>5</td>
<td>Special Information Required on Forms</td>
<td>11287,14192,11289-E</td>
</tr>
<tr>
<td>6</td>
<td>Establishment and Re-establishment of Credit</td>
<td>20229,20230-E</td>
</tr>
<tr>
<td>7</td>
<td>Deposits</td>
<td>11300,11301-E</td>
</tr>
<tr>
<td>8</td>
<td>Notices</td>
<td>14144,14145,13137,14146,13139-E</td>
</tr>
<tr>
<td>9</td>
<td>Rendering and Payment of Bills</td>
<td>16369,14877,14878,21660,14317,14318-E</td>
</tr>
<tr>
<td>10</td>
<td>Disputed Bills</td>
<td>11308 to 11310-E</td>
</tr>
<tr>
<td>11</td>
<td>Discontinuance and Restoration of Service</td>
<td>13140 to 13150,21672,13152-E</td>
</tr>
<tr>
<td>12</td>
<td>Rates and Optional Rates</td>
<td>16872,16873,16874-E</td>
</tr>
<tr>
<td>13</td>
<td>Temporary Service</td>
<td>20092,15574-E</td>
</tr>
<tr>
<td>14</td>
<td>Shortage of Supply and Interruption of Delivery</td>
<td>19762,15527-E</td>
</tr>
<tr>
<td>15</td>
<td>Distribution Line Extensions</td>
<td>20093,20094,15577,15578,17850,17851,17852,15582,15583,20095,17854,17855,15587,15588,17856,17857,15591,16986,15593-E</td>
</tr>
<tr>
<td>16</td>
<td>Service Extensions</td>
<td>20096,15595,14880,14881,15596 to 15598,16987,15600 to 15608,14254,13775,15609,15610-E</td>
</tr>
<tr>
<td>17</td>
<td>Meter Tests and Adjustment of Bills for Meter Error</td>
<td>20099,12050 to 12052-E</td>
</tr>
<tr>
<td>17.1</td>
<td>Adjustment of Bills for Billing Error</td>
<td>14886,12054-E</td>
</tr>
<tr>
<td>17.2</td>
<td>Adjustment of Bills for Unauthorized Use</td>
<td>14887,12056 to 12058-E</td>
</tr>
<tr>
<td>18</td>
<td>Supply to Separate Premises and Submetering of Electric Energy</td>
<td>13299,14330,13396,13276-E</td>
</tr>
<tr>
<td>19</td>
<td>Medical Baseline Quantities</td>
<td>18974,18975,18976-E</td>
</tr>
<tr>
<td>19.1</td>
<td>California Alternate Rates for Energy for Individual Customers and Submetered Tenants of Master-Metered Customers</td>
<td>16391,21620,16393,16394-E</td>
</tr>
<tr>
<td>19.2</td>
<td>California Alternate Rates for Energy for Nonprofit Group-Living Facilities</td>
<td>13728,2'621,15389,13730,13591-E</td>
</tr>
<tr>
<td>19.3</td>
<td>California Alternate Rates for Energy for Qualified Agricultural Employee Housing Facilities</td>
<td>13899,21622,13901,13902-E</td>
</tr>
<tr>
<td>20</td>
<td>Replacement of Overhead with Underground Electric Facilities</td>
<td>19012,11240,11241,19013,16665,15611,19014-E</td>
</tr>
<tr>
<td>21</td>
<td>Generating Facility Interconnections</td>
<td>19404 to 19453-E</td>
</tr>
<tr>
<td>22</td>
<td>Direct Access Service</td>
<td>14888,19763,15565,14891 to 14901,16448,14903,14904,16449,16235 to 15243,14913,16244,16245,16384,14917,15633 to 15836,14920,14921,15568,14923,15569,14925,14926,15190,15191,14929,14930,16385,16386,14933,16387,14935,14936,15192,14938 to 14946,16388-E</td>
</tr>
</tbody>
</table>

## SERVICE AREA MAPS:
- **Boundary Lines:** 10534-E
- **Map A:** Lassen Municipal Utility District/Surprise Valley 10423-E
- **Map B:** Sacramento Municipal Utility District 4524-E
- **Map C:** Modesto Irrigation/Turflock Irrigation District 4525-E
- **Map D:** SoCalEdison 4671-E
- **Map E:** Palo Alto 4672-E
- **Map F:** Redding 13310-E
- **Map G:** Healdsburg 13079-E
- **Map H:** Lompoc 13372-E
- **Map I:** Gridley 13780-E

## LIST OF CONTRACTS AND DEVIATIONS:
- 13819,13794,19456,12000,12001,13872,12003,19350,11435,12004,19351,12006,19020,12008,12009,11191,12100,11193,11194,11195,12969,19352,12012,13466,12014,12015,13296,12955,19353,12018 to 12024,17259,12026,13092,1211,12027,12028,16703,12030,12031,14035,11217,12032,20482,11219,12034,12035,12036,11223,11986,11987,17007,16989,11227-E

(Continued)
# TABLE OF CONTENTS

<table>
<thead>
<tr>
<th>Schedule</th>
<th>Title of Sheet</th>
<th>CAL P.U.C. SHEET NO.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Residential Rates</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>E-1</td>
<td>Residential Service</td>
<td>21217,21218,21219,19910,21220,21221-E</td>
</tr>
<tr>
<td>E-2</td>
<td>Experimental Residential Time-of-Use Service</td>
<td>21222 to 21231,19866,21232,21233-E</td>
</tr>
<tr>
<td>E-3</td>
<td>Experimental Residential Critical Peak Pricing Service</td>
<td>21234 to 21243,19895,19896,21244-E</td>
</tr>
<tr>
<td>EE</td>
<td>Service to Company Employees</td>
<td>21245-E</td>
</tr>
<tr>
<td>EM</td>
<td>Master-Metered Multifamily Service</td>
<td>21246,21247,21248,20648,21249,21250-E</td>
</tr>
<tr>
<td>ES</td>
<td>Multifamily Service</td>
<td>21251 to 21256-E</td>
</tr>
<tr>
<td>ESR</td>
<td>Residential RV Park and Residential Marina Service</td>
<td>21257,21258,21259,20657,21260,21261-E</td>
</tr>
<tr>
<td>ET</td>
<td>Mobilehome Park Service</td>
<td>21262 to 21267-E</td>
</tr>
<tr>
<td>E-7</td>
<td>Residential Time-of-Use Service</td>
<td>21268 to 21273-E</td>
</tr>
<tr>
<td>E-A7</td>
<td>Experimental Residential Alternate Peak Time-of-Use Service</td>
<td>21274 to 21279-E</td>
</tr>
<tr>
<td>E-8</td>
<td>Residential Seasonal Service Option</td>
<td>21280 to 21283-E</td>
</tr>
<tr>
<td>E-9</td>
<td>Experimental Residential Time-of-Use Service for Low Emission Vehicle Customers</td>
<td>20891,21284 to 21291-E</td>
</tr>
<tr>
<td>EL-1</td>
<td>Residential CARE Program Service</td>
<td>21292 to 21296-E</td>
</tr>
<tr>
<td>EML</td>
<td>Master-Metered Multifamily CARE Program Service</td>
<td>21297 to 21301-E</td>
</tr>
<tr>
<td>ESL</td>
<td>Multifamily CARE Program Service</td>
<td>21302 to 21307-E</td>
</tr>
<tr>
<td>ESR-L</td>
<td>Residential RV Park and Residential Marina CARE Program Service</td>
<td>21308 to 21313-E</td>
</tr>
<tr>
<td>ETL</td>
<td>Mobilehome Park CARE Program Service</td>
<td>21314 to 21319-E</td>
</tr>
<tr>
<td>EL-7</td>
<td>Residential CARE Program Time-of-Use Service</td>
<td>21320 to 21325-E</td>
</tr>
<tr>
<td>EL-A7</td>
<td>Experimental Residential CARE Program Alternate Peak Time-of-Use Service</td>
<td>21326,21327,21328,19783,21329,21330-E</td>
</tr>
<tr>
<td>EL-8</td>
<td>Residential Seasonal CARE Program Service Option</td>
<td>21331 to 21334-E</td>
</tr>
<tr>
<td><strong>Commercial/Industrial</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>A-1</td>
<td>Small General Service</td>
<td>21335 to 21339-E</td>
</tr>
<tr>
<td>A-6</td>
<td>Small General Time-of-Use Service</td>
<td>21340 to 21345-E</td>
</tr>
<tr>
<td>A-10</td>
<td>Medium General Demand-Metered Service</td>
<td>21346 to 21355-E</td>
</tr>
<tr>
<td>A-15</td>
<td>Direct-Current General Service</td>
<td>21356,21357-E</td>
</tr>
<tr>
<td>E-19</td>
<td>Medium General Demand-Metered Time-of-Use Service</td>
<td>21358,17092,21359 to 21364,20932,20723,21365,18864,18039,20933,18865,17900,16414,15330,20512,21366,21367,21368,20935,20728,21369,20729,19805,21370,21371-E</td>
</tr>
<tr>
<td>E-20</td>
<td>Service to Customers with Maximum Demands of 1,000 Kilowatts or More</td>
<td>21372 to 21377,19314,20736,21378,18044,20942,18867,15356,21379,15358,20513,21380,21381,21382,20944,17101,20945,21383-E</td>
</tr>
</tbody>
</table>

(Continued)
ABAG Power Pool
Aglet Consumer Alliance
Agnews Developmental Center
Ahmed, Ali
Alicant & Elsesser
Anderson, Donovan & Poole, P.C.
Applied Power Technologies
APS Energy Services Co Inc
Arter & Haden LLP
Avista Corp
Barkovich & Yap, Inc.
BART
Bartle Wells Associates
Blue Ridge Gas
Bohannon Development Co
BP Energy Company
Braun & Associates
C & H Sugar Co.
CA Bldg Industry Association
CA Cotton Ginners & Growers Assoc.
CA League of Food Processors
CA Water Service Group
California Energy Commission
California Farm Bureau Federation
California ISO
Calpine
Calpine Corp
Calpine Gilroy Cogen
Cambridge Energy Research Assoc
Cameron McKenna
Cardinal Cogen
Cellnet Data Systems
Childress, David A.
City of Glendale
City of Healdsburg
City of Palo Alto
City of Redding
CLECA Law Office
Constellation New Energy
CPUC
Creative Technology
Crossborder Inc
CSC Energy Services
Davis, Wright Tremaine LLP
Davis, Wright, Tremaine, LLP
Defense Fuel Support Center
Department of the Army
Department of Water & Power City
Dept of the Air Force
DGS Natural Gas Services
DMM Customer Services
Downey, Brand, Seymour & Rohwer
Duke Energy
Duke Energy North America
Duncan, Virgil E.
Dutcher, John
Dynegy Inc.
Ellison Schneider
Energy Law Group LLP
Enron Energy Services
Exeter Associates
Foster, Wheeler, Martinez
Franciscan Mobilehome
Future Resources Associates, Inc
GLJ Energy Publications
Goodin, MacBride, Squeri, Schlotz & Grueneich Resource Advocates
Hanna & Morton
Heeg, Peggy A.
Hogan Manufacturing, Inc
House, Lon
Imperial Irrigation District
Integrated Utility Consulting Group
International Power Technology
J. R. Wood, Inc
JTM, Inc
Kaiser Cement Corp
Korea Elec Power Corp
Marcus, David
Masonite Corporation
Matthew V. Brady & Associates
Maynor, Donald H.
McKenzie & Assoc
McKenzie & Associates
Meek, Daniel W.
Mirant California, LLC
Modesto Irrigation Dist
Morrison & Foerster
Morse Richard Weisenmiller & Assoc.
New United Motor Mfg, Inc
Norris & Wong Associates
North Coast Solar Resources
Northern California Power Agency
PG&E National Energy Group
Pinnacle CNG Company
PPL EnergyPlus, LLC
Price, Roy
Product Development Dept
Provost Pritchard
R. M. Hairston & Company
R. W. Beck & Associates
Recon Research
Regional Cogeneration Service
RMC Lonestar
Sacramento Municipal Utility District
SCD Energy Solutions
Seattle City Light
Sempra
Sempra Energy
Sequioa Union HS Dist
SESCO
Sierra Pacific Power Company
Silicon Valley Power
Simpson Paper Company
Smurfit Stone Container Corp
Southern California Edison
SPURR
St. Paul Assoc
Stanford University
Sutherland, Asbill & Brennan
Tatins Caramanis & Associates
Tarsev and Associates
Tecogen, Inc
TFS Energy
TJ Cross Engineers
Transwestern Pipeline Co
Turlock Irrigation District
United Cogen Inc.
URM Groups
Utility Cost Management LLC
Utility Resource Network
Wellhead Electric Company
Western Hub Properties, LLC
White & Case
WMA