

Medical Baseline Program Video

If you're a residential customer with a medical condition that causes you to have special energy needs, PG&E has a financial assistance program to help you.

Our Medical Baseline Program provides extra energy at the lowest price if you have qualifying medical equipment in your home, or a medical condition with specific heating or cooling requirements. So you can pay less for the energy you need.

Examples of qualifying medical equipment and needs include: motorized wheelchairs, CPAP machines that provide continuous positive airway pressure to treat sleep apnea, or asthma and other conditions that have special heating and cooling needs. Eligibility is not based on income, just the medical needs of the patient in the home.

Here's how to apply.

Step 1: Go to pge.com/medbaseline, download the application form, and fill it out. Be sure to include your PG&E account number, which you can find on your energy statement.

Step 2: Print the application and take it to your doctor to get it completed and signed.

Step 3: Mail your completed and signed application to:

PG&E

Attention: Medical Baseline

P.O. Box 8329

Stockton, CA 95208

At PG&E, we're here to help.

Get more information about our Medical Baseline Program, the qualifying conditions, and the most up-to-date application materials.

Call 1-800-743-5000 or go to pge.com/medbaseline.