

Who Will Work on My Trees and Why Can't I Do This Myself?

AUDIO DESCRIPTION

Graphic reads: Who will do the work on my trees and why can't I do this work myself? Host Neda Iranpour, standing outside and wearing a PG & E hard hat and vest narrates the segment.

A PG&E inspector is walking a suburban street and looking at the proximity of trees to power lines while making notes.

The tree care employee speaks to the homeowner explaining the work to be done.

Tree care company employees in bucket trucks and wearing hard hats work on trees with chain saws and pruning equipment.

First Alfonso Robles and then Jonathan Eyring, both arborists with the tree care company talk to camera about how they do their work.

Graphic reads - Never attempt to do this work yourself.

Info graphic images show the high voltage power lines between the main transmission poles and the lower voltage power lines, power service, TV and telephone, leading down to homes.

TRANSCRIPT

PG&E's vegetation management team includes 2,000 contractors and employees. Our inspectors, many of whom are certified arborists patrol 134,000 miles of overhead electric lines in our service area each year. They look for trees that must be removed or pruned to maintain a safe distance from these lines. If an inspector or a tree care company has informed you that PG&E will be working on your trees, it's probably because they're growing too close to high voltage lines. These lines are at the very top of utility poles. They're located far out of reach and for good reason. The electricity they carry is strong enough to seriously hurt or kill someone. PG&E contracts with expert tree care companies whose workers are line clearance qualified. This means they are required to follow Cal/OSHA regulations to perform line clearance work near high voltage lines and they have the equipment and training required to get the job done safely.

- It feels good to know that the work that we do keeps people safe.
- I love my job.
- It's great working on trees to prevent outages and other trouble.
- Never attempt to do this work yourself or to hire a tree worker who's not line clearance qualified. You could put your own life or someone else's at risk. If you are concerned about trees too close to power lines. call PG&E at 1-800-PGE-5000. PG&E's tree crews may also prune trees near the lower voltage power lines below transformers if the lines are strained or abraded from nearby branches. Our tree crews will not prune around cable TV lines, phone lines, or the service wires that carry electricity from the pole to your home or business. All of these lines are lower voltage

and do not pose a hazard when in contact with trees. However service wires are quite dangerous for people to contact. Keep yourself and tools and equipment far away from them. If trees near your service wires require pruning please call 1-800-PGE-5000 to request a temporary service disconnect. This way you or your contractor can perform the necessary tree work in a safe environment. If you have questions about trees near power lines please call us anytime at 1-800-PGE-5000. Remember, it's all about keeping you safe and keeping the lights on. This message brought to you by Pacific Gas and Electric Company.