

Who Will handle the Clean Up?

AUDIO DESCRIPTION

Who will handle clean up when PG&E works on my trees?

Host Neda Iranpour, standing outside and wearing a PG & E hard hat and vest introduces the segment about clean up and narrates throughout.

Victor Visintin, arborist, talks to camera about how important it is to them to leave area clean after tree work.

Branches and stumps are shown going through a wood chipper, and larger pieces are stacked as firewood. Maintenance workers and arborists are seen sawing and trimming trees.

TRANSCRIPT

Cleanup is another big customer concern. We always take care of the small stuff, but we do leave you the big pieces. After all, it's your tree.

- It's important to me to leave the area looking as good or better than I found it. We definitely don't want to leave a mess.

- [Host] We remove and chip branches less than four inches in diameter where accessible. We're always looking for customers to accept wood chips. Please call us at 1-800-PGE-5000 if you're interested in this free service. We cut larger limbs and trunks into more manageable lengths and leave them for property owners to use as firewood or dispose of as they wish. If you don't want to keep the wood, some options for disposal include contacting local service organizations, fire safe councils, green waste facilities, woodcutters and haulers. In remote rural locations, we lop and scatter wood debris in accordance with forest practice rules to avoid excessive vegetation build-up. Now you know a little bit about our approach to vegetation management, and how sincerely we have your best interests in mind. If you have questions about trees near power lines, please call us anytime at 1-800-PGE-5000. Remember, it's all about keeping you safe and keeping the lights on. This message brought to you by Pacific Gas and Electric Company.