**PG&E Streetlight Upgrade Program**

Audio Description

Opening graphic reads PG&E Streetlight upgrade program
PG&E Together, Building a Better California

Tim Kingsbury, a PG&E Supervisor of Electric Reliability, is a man in his 30s with short brown hair wearing a blue shirt. He stands in a PG&E office, speaking directly to camera. As he speaks about your receipt of a letter in the mail we are shown video of streetlights in a residential neighborhood. A Cal-West, Lighting & Signal Maintenance truck pulls up and workers wearing yellow vests and hard hats, put cones around the truck. A worker in a bucket lift is raised to the height of the streetlight and changes the bulbs in the light. The bucket with the worker is lowered and then we see a streetlight illuminating the residential street at dusk. Tim speaks once again to camera. A contract worker in hard hat and safety glasses hands his ID card to a male residential owner, who looks at it and hands it back, they shake hands. Tim closes the segment speaking to camera as a graphic with the phone number and website information is shown.

Transcript

- Hi, my name is Tim Kingsbury. I work for Pacific Gas and Electric Company. You may have recently received a letter in the mail informing you that we will be upgrading the streetlights in your community. While the work is taking place, you may see our contractors working in bucket trucks, like the one you see here, to reach and replace the current old fixture with the new, energy-efficient LED streetlight fixture. Each replacement is quick, simple and only takes about 10 minutes to complete. All of our work will take place on the street between hours of 7 a.m. to 5 p.m. At no time will we need to access your property, not before, during or after our work. Our contractor vehicles are clearly marked with their company logo, and all crew members are required to carry photo ID work badges and of course are happy to show them to you at your request. For your safety, please always ask to see photo identification of anyone requesting access to your property. If you have any questions or concerns, don’t hesitate to verify this work with PG&E.