**Getting started guide for your home**

If your home construction project requires temporary electric service to poles or posts for power during building or renovation, Pacific Gas and Electric Company (PG&E) can provide this service. Typically, your service can be connected within two weeks of receiving a completed application. If you need permanent electric service installed at your home prior to completion of construction, refer to the Getting Started Guide: New Electric Service, Power from Overhead or Underground Lines at www.pge.com/GettingStarted.

**Follow these steps to get started:**

1. **Obtain any necessary permits**
   
   Before contacting PG&E, you must secure the appropriate permits required by your city or county building and planning department. Be sure to have all approved documentation ready to submit to PG&E, this will help save time as you begin your project.

2. **Request temporary service**
   
   Request temporary construction power using Your Project at https://yourprojects-pge.com. You will be assigned a PG&E customer service representative who becomes the point of contact for you or your contractor. PG&E recommends you contact an electrical contractor to help you plan your temporary service installation.

3. **PG&E will contact you within three days**
   
   A PG&E representative will contact you within three days to review your project requirements. The representative will answer your questions, estimate costs, and schedule a site visit if necessary.

4. **Mail payment**
   
   Once the costs have been determined, PG&E will send you an invoice. Mail your payment in the pre-addressed envelope provided to expedite processing and minimize delays.
5 Install temporary power

Working with your contractor, install your temporary meter panel and pole or post for your site in a location that is protected from hazards and vehicular traffic. Then contact your PG&E representative to inspect your service installation prior to scheduling PG&E to energize your service. You or your contractor may need to refer to the GREENBOOK at www.pge.com/greenbook, which is a reference manual containing helpful information such as technical specifications and drawings. The following sections may be especially useful when preparing to install your temporary electric service:

- Overhead Electric Service: For details about the temporary service pole installation, refer to “Requirements for Customer Owned Poles” at www.pge.com/CustomerOwnedPole.

6 Schedule inspection and meter connection

Arrange for the appropriate local government agency to inspect the electric panel and notify PG&E when it has passed inspection. At that time, we will schedule the meter connection.

For more information on how PG&E can help with building and renovation projects for your home visit www.pge.com/building or call 1 877 743 7782.