Getting started guide for your home

If your home construction project requires temporary electric service to poles or posts for power during building or renovation, Pacific Gas and Electric Company (PG&E) can provide this service. Typically, your service can be connected within two weeks of receiving a completed application. If you need permanent electric service installed at your home prior to completion of construction, refer to the Getting Started Guide: New Electric Service, Power from Overhead or Underground Lines at www.pge.com/GettingStarted.

Follow these steps to get started:

1. Obtain any necessary permits

   Before contacting PG&E, you must secure the appropriate permits required by your city or county building and planning department. Be sure to have all approved documentation ready to submit to PG&E; this will help save time as you begin your project.

2. Request temporary service

   Request temporary construction power using Customer Connections Online at www.pge.com/CustomerConnections. You will be assigned a PG&E customer service representative who becomes the point of contact for you or your contractor. PG&E recommends you contact an electrical contractor to help you plan your temporary service installation.

3. PG&E will contact you within three days

   A PG&E representative will contact you within three days to review your project requirements. The representative will answer your questions, estimate costs, and schedule a site visit if necessary.

4. Mail payment

   Once the costs have been determined, PG&E will send you an invoice. Mail your payment in the pre-addressed envelope provided to expedite processing and minimize delays.
5 Install temporary power

Working with your contractor, install your temporary meter panel and pole or post for your site in a location that is protected from hazards and vehicular traffic. Then contact your PG&E representative to inspect your service installation prior to scheduling PG&E to energize your service. You or your contractor may need to refer to the GREENBOOK at www.pge.com/greenbook, which is a reference manual containing helpful information such as technical specifications and drawings. The following sections may be especially useful when preparing to install your temporary electric service:

- **Overhead Electric Service:** For details about the temporary service pole installation, refer to “Requirements for Customer Owned Poles” at www.pge.com/CustomerOwnedPole.
- **Underground Electric Service:** For details about the service post installation, grounding and trenching refer to the “Temporary Underground Electric Service” at www.pge.com/TempUndergroundElectric.

6 Schedule inspection and meter connection

Arrange for the appropriate local government agency to inspect the electric panel and notify PG&E when it has passed inspection. At that time, we will schedule the meter connection.

For more information on how PG&E can help with building and renovation projects for your home visit www.pge.com/building or call 1 877 743 7782.