



Hli 00, 2017

«Customer Name»
«Customer Name2»
«Mailing Address2»
«Mailing City, State Zip»

**YUAV TSUM TAU TEB
ROV QAB CEEV**
**Yuav tsum muaj pov
thawj qhia tias tsev neeg
cov nyiaj khwv tau los
yeej yog tag lawm.**

Txog: Askhauj nab npawb < account number >

Hawm Txog [Customer Name]

Tam li ib tug tswv cuab hauv Txoj Kev Pabcuam California Alternative Rates for Energy (CARE), tam sim no koj yeej tau txais ib qhov kev txo nqi txhua lub hlis tsawg kawg los txog li ntawm 20 feem puas lossis ntau tshaj ntawd nyob hauv koj qhov nqi siv hluav taws xob thiab roj.

California Public Utilities Commission (CPUC) yuav tsum kom tau ntaub ntawv qhia ntxiv los ntawm cov qhua lag luam uas siv hluav taws xob ntau tshaj li 400 feem pua ntawm tus qauv siv los ua tus nqi pib qis kawg pub rau lawv siv nyob rau hauv ib lub hlis twg. Peb nrog koj tham hnuv no vim lub hlis dhau los no koj yim neeg siv hluav taws xob tshaj li 400 feem pua ntawm qhov pub rau koj siv.* Vim li ntawd, koj yuav tsum pom ib Qho Nqi Tsaum Ntxiv rau High Usage Surcharge (Kev Siv Ntau) nyob hauv koj daim ntawv qhia koj cov nqi siv hluav taws xob thiab roj rau lub hlis tag los no. Ntxiv ntawd, koj thiaj yuav tau muab CARE Program High Usage qhov kev xyuas cov lus teev tseg kom paub tias yeej yog tag lawm koj los ua kom tiav.

Yuav kom tau txais koj txoj kev txo nqi ntawm txoj kev Pabcuam CARE mus yav tom ntej, koj yuav tsum muab kom tau cov ntaub ntawv hauv qab no tag nrho rau cov neeg laus nyob hauv yim neeg xa tuaj rau peb tsis pub dhau 45 hnuv suav txij li hnuv uas teev nyob rau hauv tsab ntawv no:

- 1. Daim Ntawv Teev Cov Nyiaj Khwv Tau Los lossis Daim Ntawv Qhia Tias Tsis Tas Xa Daim Ntawv Qhia Nyiaj Khwv Tau Los Mus Rau Tsoom Fwv Qhov Chaw Sau Se** tuaj tom lub chaw sau se (IRS) tuaj
- 2. CARE Program Daim Ntawv Sau Npe Rau Cov Neeg Siv Hluav Taws Xob Ntau** (Muab daim ntawv sau npe xa ua ke ntawm no ua kom tiav.)

Peb qhia txhua yam uas koj yuav tsum tau xa tuaj rau peb nyob rau phab tom qab ntawm tsab ntawv no. Ntxiv ntawm no, peb pom zoo kom koj thov koj cov ntaub ntawv tom IRS hnuv no, vim tej thaum lawv yeej siv sij hawm ntau tshaj li 10 hnuv uas yog cov hnuv ua dej ua num tiaj li yuav ua tau koj cov ntaub ntawv tiav.

Yog koj siv cov tshuab tswj txoj siav lossis lwm cov khoom siv vim muaj mob nkeeg, tej zaum koj yuav tsim nyog siv tau hluav taws xob thiab roj ntau tshaj ntxiv nyob rau tus nqi qis tshaj los ntawm tus qauv Kab Mob Kev Nkeeg Tus Nqi Theem Pib Qis Kawg (Medical Baseline Program). Mus kawm ntxiv nyob ntawm pge.com/medicalbaseline lossis hu **1-800-743-5000** yog xav tau kev pab.

Sau npe nkag mus rau pge.com mus kawm txog cov kev pab thiab cov tswv yim los mus pab koj tswj koj txoj kev siv hluav taws xob thiab roj txhua hli. Thiab yog koj mus xyuas ntawm phab tom qab kawg nkaus hauv phau ntawv no, koj yuav pom ib co tswv yim qhia txuag hluav taws xob thiab roj.

Tso siab hu rau peb ntawm **1-866-743-5832** yog koj muaj lus nug dab tsi lossis sau ntawv email rau peb ntawm careprogram@pge.com.

Tseeb tiag,

Cov neeg koom tes nrog koj nyob tom PG&E

Yog xav tau ntaub ntawv luam cov ntsiaj ntawv kom loj pom tseeb ua lus Askiv lossis (luam ua cov tsiaj ntawv luaj ib yam li cov niaj hnuv siv) ua lus Mev, lus Fis Lis Peej, 中文, lus Nyab Laj, 한국어, lus Hmoob or Россия mus xyuas ntawm pge.com/carepev hauv qab ntawm "Additional Resources."

*"Qhov Hluav Taws Xob thiab Roj Pub Siv Tau" yog muab los ntawm Theem 1 lossis tus nqi pib qis kawg rau qhov pub siv tau, uas yog qhov hluav taws xob thiab roj pub rau cov qhua lag luam pej xeem siv hluav taws xob thiab roj siv, nyob rau tus nqi pheej yig tshaj tib si. rau lawv txoj kev yuav tsum tau siv hluav taws xob thiab roj. Qhov hluav taws xob thiab roj pub koj siv tau nws txawv nyob rau hauv ib lub caij mus rau ib lub caij, nyob rau cov thaj chaw uas fuab cua tsis zoo ib yam thiab nyob ntawm cov tshuab koj siv los ua kom koj lub tsev sov. Cov ntaub ntawv qhia txog koj tus nqi pib qis kawg yog nyob rau ntawm ntus hu ua "Charges" hauv phab 3 ntawm koj daim ntawv nuj nqi tuaj tom PG&E tuaj.



PG&E CARE Program
P.O. Box 7979
San Francisco, CA 94120-7979

Qhua Lag Luam Lub Npe		

Chaw Nyob	Nroog	Zip

Askhauj Nab Npawb (teev nyob saum qhov pib ntawm tsab ntawv no)		

Email (muab thiab tsis muab los nyob ntawm koj) _____ Xov Tooj _____		
Ntawm qhov koj muab koj qhov chawm nyob email rau ntawm no, koj tau tso cai rau PG&E los mus xa tau ntaub ntawv tuaj rau koj txog cov kev pabcuam uas PG&E muaj thiab cov kev pab uas tej zaum lawv muaj los rau koj.		

Key Pabcuam California Alternate Rates for Energy (CARE) Daim Ntawv Sau Npe Siv Hluav Taws Xob thiab Roj Ntau

2A High Usage Qhov Kev Xyuas Cov Lus Teev Tseg Kom Paub Tias Yeej Yog Tag Lawm	
Npe ntawm txhua tus neeg laus nyob hauv yim neeg (muab koj npe tib si)*	Tau Xa Daim Ntawv Qhia Cov Nyiaj Khwv Tau Los Mus Rau Tsoom Fwm Qhov Chaw Sau Se Lawm
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Cov neeg nyob hauv koj yim neeg muaj pes tsawg leej: Neeg Laus _____ Neeg Me Nyuam Yaus (tsis tau muaj 18 xyoo) _____	Yog = Muaj daim ntawv IRS Transcript (daim ntawv teev cov nyiaj khwv tau los uas muab tau tom chaw sau se los) Tsis Yog = Muaj daim ntawv Verification of Non-Filing (pov thawj tias Tsis Tag Xa Daim Ntawv Qhia Cov Nyiaj Khwv Tau Los Mus Rau Tom Qhov Chaw Sau Se)
Key Lees Paub: Kuv lees paub tias kuv tau nyeem thiab nkag siab cov lus ntawm daim ntawv sau npe thov ntawm no thiab yuav muaj cib firm los mus nug txog tej yam kuv xav paub thaum twg los tau. Kuv los kuj pom zoo los mus ua raws nraim li cov kev tswj thiab tuav txoj kev pabcuam ntawm no sub kuv thiab li yuav tsim nyog siv tau txoj kev txo nqi los ntawm txoj kev pabcuam CARE program no mus ntxiv. Kuv yuav hais qhia rau PG&E paub yog hais tias kuv yim neeg tsis tsim nyog siv tau txoj kev txo nqi ntawm CARE program lawm. Kuv nkag siab tias tej zaum kuv yuav tsum tau npaj muaj pov thawj qhia txog kuv yim neeg cov nyiaj khwv tau los thiab kuj tseem yuav tau nkag mus koom rau hauv txoj kev pabcuam Energy Savings Assistance Program. Kuv yuav cia PG&E los mus muab kuv cov ntaub ntawv qhia rau cov chaw tuav dej num hauv nroog, xeev lossis tsoom fwm, thiab/lossis lwm lub tuam txhab hluav taws xob thiab roj lossis lawv cov neeg sawv cev, coj los siv rau tib lub hom phiaj ntawm kev sau npe nkag mus rau lawv cov kev pabcuam xwb. Kuv yuav tau them cov nqi txo rov qab yog cov lus kuv hais tag los saum no tsis muaj tseeb. Cov lus kuv hais tag los ntawm no yeej muaj tseeb thiab yog tag lawm.	
Tus Ntawv Tes Kos Npe _____	Hnub tim _____
<input type="checkbox"/> Khij lub kem plaub fab ntawm no yog koj siv tsis tau lossis tsis xav koom nrog txoj kev pabcuam CARE program lawm, thiab kos koj lub npe rau qhov no. _____	

*Teev cov neeg koj tseem muaj ntxiv nyob hauv koj yim neeg rau ib daim ntawv ntxiv ntawm no los tau.

2B Key Koom Txoj kev pabcuam Energy Savings Assistance Program
Qhov koj muab CARE High Usage Daim Ntawv Sau Npe uas muaj koj tus ntawv tes kos npe nyob hauv xa tuaj rau peb txhais tau hais tias koj yeej pom zoo los mus ua raws li qhov koj yuav tsum tau ua thiab li yuav siv tau txoj kev pab Energy Savings Assistance Program. Txoj kev pab Energy Savings Assistance Program npaj muaj kev kho vaj tse thiab hloov cov tshuab siv hauv tsev kom txhob siv hluav taws xob thiab roj ntau pub dawb rau cov qhua lag luam leej twg uas tsim nyog siv tau txoj kev pab CARE program thiab xauj lossis muaj ib lub tsev uas ua tau tiav luv kawg los yog tau ntev li tsib xyoo lawm. Muab txoj kev pab Energy Savings Assistance Program ua tiav yog ib qho uas yuav tsum tau ua thiab li yuav siv tau txoj kev pab CARE program mus ntxiv.

Yuav kom pib tau tam sim no mus, koj mus tso npe nkag ntawm pge.com/energysavings lossis hu **1-800-933-9555**.

PG&E* yog muab los ntawm Pacific Gas and Electric Company, uas yog ib ceg lag luam ntawm PG&E Corporation. ©2018 Pacific Gas and Electric Company. Zwm muaj cai tag nrho. Txoj kev pabcuam Energy Savings Assistance Program los ntawm Pacific Gas and Electric Company yog muaj rau qee cov qhua lag luam uas khwv tau nyiaj tsawg tsim nyog tau txais kev pab. Cov kev pab no tau nyiaj txiaj txhawb los ntawm cov qhua lag luam siv hluav taws xob thiab roj hauv California thiab tswj los ntawm PG&E raws li cov kev tiv thav hauv California Public Utilities Commission. PG&E luam nws cov ntaub ntawv siv kua cwj mem taum pauv nrog rau cov ntawv uas siv cov ntawv qub los ua.