

**IMPORTANT INFORMATION FOR CUSTOMERS – BE SURE TO READ FIRST  
THIS IS A LEGALLY BINDING CONTRACT – READ IT CAREFULLY**

Pacific Gas and Electric Company’s (PG&E’s) Electric Rule 27 and its corresponding privacy policies, accessed at [www.pge.com/about/company/privacy/customer](http://www.pge.com/about/company/privacy/customer), generally do not allow for the disclosure of your personal information, such as your name, address, phone number, or electric or gas account and billing information, to third parties unless you expressly authorize us to do so. This form allows you to exercise your right to disclose your personal electricity-related information to up to two third-party Demand Response Providers (DRPs) so that you may obtain Demand Response services offered by DRP(s) pursuant to PG&E’s Electric Rule 24, which can be accessed at [www.pge.com/tariffs/tm2/pdf/ELEC\\_RULES\\_24.pdf](http://www.pge.com/tariffs/tm2/pdf/ELEC_RULES_24.pdf). In some cases two different DRPs may work in concert to help a customer obtain Rule 24 Demand Response services. Accordingly, this form allows for disclosure of information about you to both a First DRP and an (optional) Second DRP. Alternatively, each DRP may submit their own CISR-DRP forms with your consent to receive personal information about you. Once you authorize access by the DRP(s) to your personal information, you are responsible for ensuring that the DRP(s) safeguards this information from further disclosure without your consent.

This form also grants the First DRP the ability to request that PG&E make limited changes to the PG&E electric meter(s) serving your Service Agreement(s), as specified in Section B below.

I, (Customer),

Customer Name According To PG&E Records			
Contact First Name			
Contact Last Name			
Title (If Applicable)			
Mailing Address			
Mailing City		Mailing State	
Mailing Country		Postal Code	
E-Mail Address		Phone Number	

do hereby **AUTHORIZE** **REVOKE** (check only one) the following DRP(s):

Name of First DRP		PG&E Rule 24 ID	
Contact First Name			
Contact Last Name			
Mailing Address			
Mailing City		Mailing State	
Mailing Country		Postal Code	
E-Mail Address		Phone Number	

*(Complete the following table only if the customer is authorizing data to be additionally released to a separate DRP)*

Name of Second DRP		PG&E Rule 24 ID	
Contact First Name			
Contact Last Name			
Mailing Address			
Mailing City		Mailing State	
Mailing Country		Postal Code	
E-Mail Address		Phone Number	

Access to the following electric Service Agreements:

SERVICE ADDRESS	SERVICE CITY	SERVICE AGREEMENT ID

*(You can include an additional 15 service agreements by attaching a list to this form.)*

To grant DRP(s) access to your personal information, please sign Section F and Section I (if applicable). If your authorization is being revoked, please complete Sections J.

**A. MANDATORY INFORMATION AUTHORIZED**

I, (Customer), authorize PG&E to disclose to the above DRP(s) the following information for the above Service Agreement(s). The timeframe for this Authorization is specified in Section C.

1. Customer Account information, Service Agreement ID, including service address and rate schedule,
2. Unique number(s) to track your service agreement(s) in the CAISO’s Relevant Systems (also to be provided to your LSE),
3. Customer’s meter read cycle letter,
4. Service voltage,
5. Meter number and meter type,
6. Location of the Service Agreement on the CAISO-controlled grid (including Sub-LAP, PNode, Local Capacity Area),
7. Meter Data Management Agent (MDMA),
8. Meter Service Provider (MSP),
9. Load Serving Entity (LSE),
10. Access to historical and ongoing monthly electric meter usage data for bill calculation,
11. Access to historical and ongoing electric meter interval data,
12. PG&E Demand Response program(s), tariff schedule(s), and tariff options in which the Service Agreement(s) are currently enrolled and the estimated earliest eligible date(s) on which I can leave my current PG&E Demand Response program or tariff option, if any, without any contractual or program obligations under the terms and conditions of the tariff that may result in financial or tariff implications such as, but not limited to, losing bill protection or incentive payments, return of received incentives, and/or penalties.

**B. MANDATORY ACTS AUTHORIZED**

1. I, (Customer), grant the First DRP permission to request that PG&E shorten the interval length of my electric meter(s), as made available by PG&E, for the Service Agreement(s) listed above (when PG&E is the Meter Service Provider for the Service Agreement(s)). The timeframe for this Authorization is specified in Section C below.
2. I, (Customer), understand and agree that if I am on Peak Day Pricing (PDP), then I will automatically be unenrolled from PDP when either the First or Second DRP enters my Service Agreement into the CAISO’s Demand Response systems. I agree to bear any resulting financial consequences, including without limitation, loss of bill protection, incentive payments, and return of incentives. The timeframe for this Authorization is specified in Section C below.

**C. TIMEFRAME OF AUTHORIZATION**

I, (Customer), authorize the MANDATORY INFORMATION and ACTS AUTHORIZED as specified in Sections A and B for the timeframe specified below or until my authorization has been revoked. I further understand and agree that PG&E may transmit data to the First or Second DRP(s) even after the Authorization has ended. Such post-Authorization data transfers will be limited to updates to the data for the time period during which this Authorization was valid. In all cases, the Authorization for a Service Agreement will be automatically revoked when the Service Agreement is closed. (Check only one option below.)

Beginning \_\_\_\_\_ (mm/dd/yyyy) and continuing until \_\_\_\_\_ (mm/dd/yyyy).

Indefinitely until I revoke this Authorization. This revocation will apply to both the First and Second DRP(s) (if applicable).

Indefinitely until the First or Second DRP instructs, or I instruct, PG&E to revoke the Authorization. A revocation submitted by any one party shall revoke the Authorization for all of the other parties.

**D. TRANSMITTAL OF RELEASED CUSTOMER INFORMATION TO DRP (to be completed by DRP)**

The daily interval data and monthly electric meter usage data for bill calculations will be delivered via PG&E's Share My Data platform.

The remaining information (other than daily interval and monthly usage data) will be delivered via one of the following methods: (check only one)

Hard copy via US Mail: \_\_\_\_\_.

Facsimile at this telephone number: \_\_\_\_\_.

Secured email \_\_\_\_\_ (may be different than e-mail address listed on Page 1), or secure electronic format via a secured data transmission platform (e.g. ESFT file).

**E. JURISDICTION OF CPUC**

This agreement at all times shall be subject to such modifications and access to information as the California Public Utilities Commission may direct from time to time in the exercise of its jurisdiction.

**F. CUSTOMER AUTHORIZATION**

I, (Customer), declare under penalty of perjury under the laws of the State of California that I am authorized to execute this agreement on behalf of the Customer of Record listed at the top of this form and that I have authority to financially bind the Customer of Record. I understand PG&E reserves the right to verify any authorization request submitted before releasing information or taking any action on my behalf. I authorize PG&E to release the requested information specified in Sections A and B for my Service Agreement(s) to the above-designated DRP(s). I hereby release, hold harmless, and indemnify PG&E from any liability, claims, demands, and causes of action, damages, or expenses resulting from: (1) any release of information to the DRP(s) pursuant to this Authorization; (2) the unauthorized use of this information by the DRP(s); and (3) any actions taken by the DRP(s) pursuant to this Authorization. I understand that I may cancel this Authorization at any time by submitting a revocation request using this same form.

\_\_\_\_\_  
Authorized Signature of Customer

\_\_\_\_\_  
Date Signed (mm/dd/yyyy)

**G. FIRST DRP'S ACCEPTANCE OF CUSTOMER RELEASE PROVISION**

I, (First DRP), hereby release, hold harmless, and indemnify PG&E from any liability, claims, demand, causes of action, damages, or expenses resulting from the use of customer information obtained pursuant to this Authorization.

\_\_\_\_\_  
Authorized Signature of First DRP

\_\_\_\_\_  
Date Signed (mm/dd/yyyy)

**H. SECOND DRP'S ACCEPTANCE OF CUSTOMER RELEASE PROVISION**

I, (Second DRP), hereby release, hold harmless, and indemnify PG&E from any liability, claims, demand, causes of action, damages, or expenses resulting from the use of customer information obtained pursuant to this Authorization.

\_\_\_\_\_  
Authorized Signature of Second DRP

\_\_\_\_\_  
Date Signed (mm/dd/yyyy)

**I. CUSTOMER AUTHORIZATION TO ALLOW DRP(S) TO REVOKE AUTHORIZATION** *(Complete this section only if you authorized, in Section C, the DRP(s) (as listed above) to revoke this authorization.)*

I, (Customer), declare under penalty of perjury under the laws of the State of California that I am authorized to execute this document on behalf of the Customer of Record listed at the top of this form and that I have authority to financially bind the Customer of Record. I hereby authorize the DRP(s) (as listed above) to revoke this authorization to release information to the First and Second DRP(s) (as listed above). Further, I hereby authorize the DRP(s) (as listed above) to notify PG&E when the Customer of Record disenrolls from the DRP(s) demand response program. The Customer of Record hereby releases, holds harmless, and indemnifies PG&E from any liability, claims, demands, causes of action, damages, or expenses resulting from: (1) any negligent conduct relating to delegation of authority to revoke the authorization; (2) from any refusal to release information to the First and Second DRP(s) (as listed above) pursuant to this revocation; and, (3) for any conduct by the First and Second DRP(s) or (as listed above) in connection with this revocation.

\_\_\_\_\_  
Authorized Signature of Customer

\_\_\_\_\_  
Date Signed (mm/dd/yyyy)

=====Complete Below Only When REVOKING Data Release Authorization=====

**J. CUSTOMER REVOCATION OF AUTHORIZATION**

I, (Customer), declare under penalty of perjury under the laws of the State of California that I am authorized to execute this document on behalf of the Customer of Record listed at the top of this form and that I have authority to financially bind the Customer of Record. I hereby revoke the authorization to release information to the DRP(s) listed above. I hereby release, hold harmless, and indemnify PG&E from any liability, claims, demands, causes of action, damages, or expenses resulting from: (1) any negligent conduct relating to this revocation; (2) any refusal to release information to the DRP(s) pursuant to this revocation; and (3) any conduct by the DRP(s) in connection with this revocation.

\_\_\_\_\_  
Authorized Signature of Customer

\_\_\_\_\_  
Date Signed (mm/dd/yyyy)

**K. DRP REVOCATION OF AUTHORIZATION/DISENROLLMENT FROM DRP(S) DEMAND RESPONSE SERVICE**

I, (DRP), have been authorized under Section I above to revoke the authorization to release information of the Customer of Record listed at the top of this form to the First and Second DRP(s) (as listed above), and to notify PG&E when the Customer of Record disenrolls from the DRP(s) demand response service. I hereby revoke the authorization to release information to the DRP(s) listed above. Further, I hereby notify PG&E that the date of the Customer's actual or anticipated disenrollment from my Demand Response services is \_\_\_\_\_ (mm/dd/yyyy). I hereby release, hold harmless, and indemnify PG&E from any liability, claims, demands, causes of action, damages, or expenses resulting from revocation of the authorization to release information to the DRP(s) listed above, and/or from my failure to timely notify PG&E of the Customer's disenrollment from my Demand Response services. I understand that this revocation will apply to both the First and Second DRPs.

\_\_\_\_\_  
Authorized Signature of DRP

\_\_\_\_\_  
Date Signed (mm/dd/yyyy)