



Building and Renovation Process



Apply

Get Ready

Review our **Getting Started Guides** to learn more about project requirements.



Apply Online

Submit your application for service using **Customer Connections Online**, any time, 24x7.



Speak with your PG&E Representative

Your PG&E representative will contact you within three business days to discuss project details.



Design your Project

You can either have PG&E or an **Applicant Designer** design your project. After the design is prepared, PG&E will mail you the project proposal for approval.



Build

Arrange for Trenching

If you are installing or upgrading underground lines, your PG&E representative will provide drawings for trenches or other structures.



Schedule PG&E Build

Work with your PG&E representative to schedule PG&E Construction Crews (Gas and/or Electric)



Prepare for Trench Inspection

If you hired your own contractor for **trenching**, arrange for inspection with your PG&E representative.



Complete Electrical or Gas Work

Have your contractor install your electrical panel or stub out the gas houseline **Electric and Gas Service Requirements**.



PG&E Constructs Utility Facilities

You or your contractor must be on site when PG&E installs gas and pulls electric wires into conduit.



Connect

Complete Municipal Inspection(s)

Arrange for the appropriate **local government agency** (City or County) to inspect your electric panel and/or gas houseline.



Confirm Meter Installation Date

Find out from your PG&E representative when your meter will be installed.



PG&E Connects your Service

Once your inspections are complete and your **meter is installed**, PG&E will turn on your electric and/or gas service.