



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 04/04/2017
Due Date: 04/25/2017

Service For:

Sally Johnson
1234 Main Street
Anytown, CA 00000

Your Account Summary

Amount Due on Previous Statement	\$85.67
Payment(s) Received Since Last Statement	-85.67
Previous Unpaid Balance	\$0.00
Current Electric Charges	\$107.64

Total Amount Due by 04/25/2017 \$107.64

Questions about your bill?

24 hours per day, 7 days per week
Phone: 1-800-743-5000
www.pge.com/MyEnergy

Local Office Address

1234 Office St
City, CA 00000

Enrolled Programs

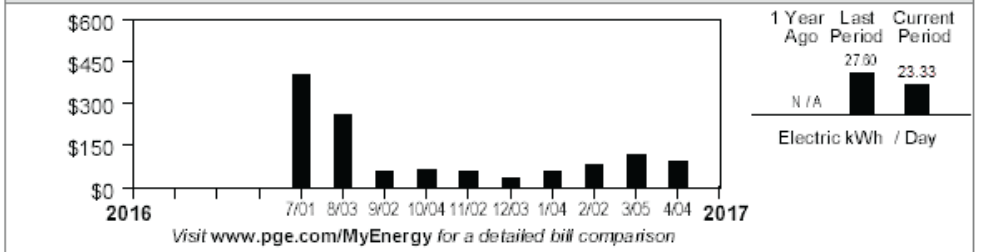
CARE Discount



Current charges include a discount of \$63.64 for CARE.

Electric Monthly Billing History

Daily Usage Comparison



Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

9 9 9 0 1 2 3 4 5 6 7 8 9 0 1 0 0 0 0 0 X X X X X 0 0 0 0 0 0 X X X



Account Number:
1023456789-0

Due Date:
04/25/2017

Total Amount Due:
\$107.64

Amount Enclosed:
\$

9184.2.9.743 2 SP 0.650



SALLY JOHNSON
1234 MAIN STREET
ANYTOWN, CA 00000

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300





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Statement Date: 04/04/2017
Due Date: 04/25/2017

Important Phone Numbers – 24 hours per day, 7 days per week

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Ave, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions

Tier 1/Baseline allowance: Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/ Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage.

High Usage: A state-mandated charge for energy consumption that exceeds four times the total Baseline Allowance (Tier 1). This charge does not apply to customers on a Time-of-Use rate.

Tier *	% of Baseline
1	0% - 100%
2	> 100%

**Doesn't apply to EV & ETOUA/B*

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

Power Charge Indifference Adjustment (PCIA): Ensures that customers who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs acquired to serve them prior to their departure, unless otherwise exempt.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

Your Electric Charges Breakdown

Generation	\$x.xx
Transmission	x.xx
Distribution	x.xx
Public Purpose Programs	x.xx
Nuclear Decommissioning	x.xx
DWR Bond Charge	x.xx
Competition Transition Charges (CTC)	x.xx
Energy Cost Recovery Amount	x.xx
Taxes and Other	x.xx
Total Electric Charges	\$107.64

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Please do not mark in box.

Change My Billing Contact Information

Account number: 123456789-0

First name _____ Last name _____

Address _____ Apt.# _____

City _____ State _____ ZIP code _____

Phone _____ Email _____

Ways To Pay

- **Online at www.pge.com/waystopay**
- **PG&E's Mobile Bill Pay**
- **Automatic Payment Service:** Sign up to authorize automatic payments sent from your bank account each month.
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, Mastercard or Discover:** Call 1-866-735-7742 at any time. (Our independent service provider charges a fee for each transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 1-800-743-5000. Please bring a copy of your bill with you.



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Details of Electric Charges

03/05/2017 - 04/03/2017 (30 billing days)

Service For: 1234 Main Street
Service Agreement ID: 9087654321
Rate Schedule: E1 TH Residential Service
Enrolled Programs: CARE Discount

Service Information

Meter # 1098765432
Total Usage 703.000000 kWh
Baseline Territory T
Heat Source Electric
Serial R
Rotating Outage Block 50

Your CARE usage is charged at these rates (\$/kWh). Differences may occur due to rounding.

03/05/2017 - 04/03/2017

Your Tier Usage

1

2

Tier 1 Allowance	303.00	kWh	(30 days x 10.1 kWh/day)	
Tier 1 Usage	303.000000	kWh	@ \$0.19979	\$60.54
Tier 2 Usage	400.000000	kWh	@ \$0.27612	110.45
CARE Discount				-63.64
Energy Commission Tax				0.29

03/05/2017 - 04/03/2017

Tier 1	0.12643
Tier 2	0.17261
High Usage	0.23970

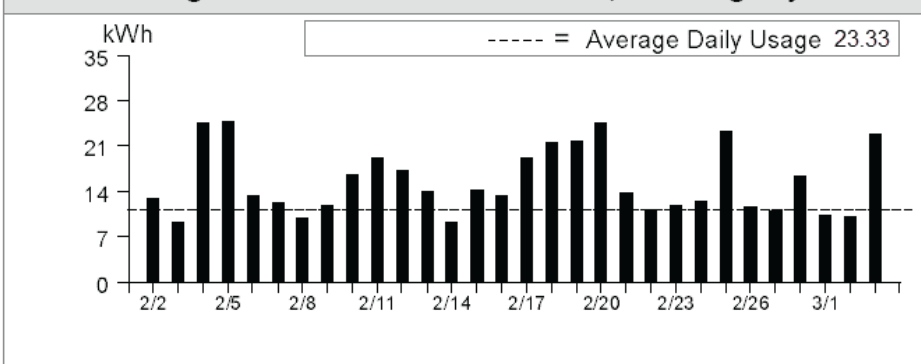
Total Electric Charges

\$107.64

Additional Messages

PLEASE NOTE: You are enrolled in a Tiered rate plan where the price of energy increases based on the amount of energy used. Effective March 1, your rate plan will be simplified and the number of tiers will be reduced from 3 to 2. For more information please visit: pge.com/tierchange.

Electric Usage This Period: 703.000000 kWh, 30 billing days



Visit www.pge.com/myenergy for a detailed bill comparison.