



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 05/09/2013
Due Date: 05/30/2013

Service For:

Residential CARE Customer
1234 Main Street
Extra Address Line
Anytown, CA 00000

Your Account Summary

Amount Due on Previous Statement	\$1,775.03
Payment(s) Received Since Last Statement	-1,775.03
Previous Unpaid Balance	\$0.00
Current Electric Charges	\$61.38

Total Amount Due by 05/30/2013 \$61.38



Current charges include a discount of \$46.02 for CARE.

Questions about your bill?

24 hours per day, 7 days per week
Phone: 1-800-743-5000
www.pge.com/MyEnergy

Local Office Address

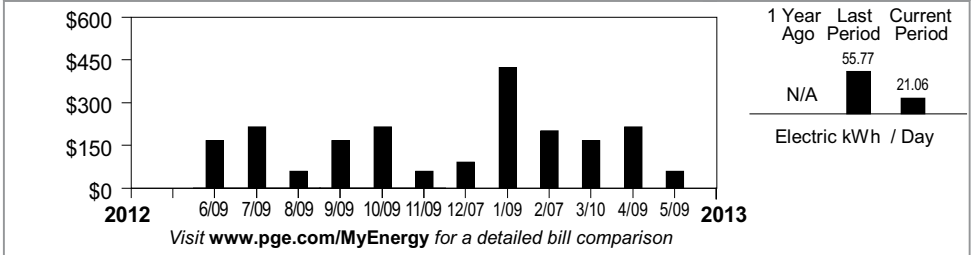
515 LUTHER RD
RED BLUFF, CA 96080

Your Enrolled Programs

CARE Discount

Electric Monthly Billing History

Daily Usage Comparison



Important Messages

Summer electric baseline season The summer electric baseline season began on May 1. The total electric baseline quantities shown in your energy statement were calculated using daily summer baseline quantities. Any billing days in the billing period prior to April 1 were calculated with winter gas baseline quantities.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99901234567890100000XXXXXX0000000XXXXXX



Account Number: 1023456789-0	Due Date: 05/30/2013	Total Amount Due: \$61.38	Amount Enclosed: \$ <input type="text"/>
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RESIDENTIAL CARE CUSTOMER
1234 MAIN STREET
ANYTOWN, CA 00000
EXTRA ADDRESS LINE

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300





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Statement Date: 05/09/2013
Due Date: 05/30/2013

Important Phone Numbers - 24 hours per day, 7 days per week

Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000
TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712

Servicio al Cliente en Español (Spanish) 1-800-660-6789
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438
Business Customer Service 1-800-468-4743

Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Tier 1 (Baseline) allowance: All residential customers are given a Tier 1 allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1 allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live (baseline territory), the season and your heat source. As you use more energy, you pay more for each tier of usage.

Electric Tier	% of Baseline
1	0% – 100%
2	101% – 130%
3	131% – 200%
4	> 200%
Gas Tier	% of Baseline
1	0% – 100%
2	> 100%

DWR bond charge: Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

DWR power charge: Included in generation charges for energy provided by the Department of Water Resources. Approximately 1% of your energy is provided by DWR and collected by PG&E as DWR's agent. In 2013, DWR will return \$26 million to bundled service customers which offsets other generation charges in this bill.

Power Charge Indifference Adjustment (PCIA): Ensures that customers who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs acquired to serve them prior to their departure, unless otherwise exempt.

Gas Public Purpose Program (PPP) Surcharge. Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit: www.pge.com/billexplanation for more definitions.

Your Electric Charges Breakdown

Conservation Incentive	-\$4.35
Generation	49.83
Transmission	9.16
Distribution	0.14
Public Purpose Programs	3.83
Nuclear Decommissioning	0.32
Competition Transition Charges (CTC)	2.40
Energy Cost Recovery Amount	-0.13
Taxes and Other	0.18
Total Electric Charges	\$61.38

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Please do not mark in box. For system use only.

Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

Account number: 123456789-0

Change my mailing address to: _____

City _____ State _____ ZIP code _____

Primary _____ Primary _____

Phone # _____ Email _____

Ways To Pay

- **Online at www.pge.com/waystopay**
- **PG&E's Mobile Bill Pay**
- **Automatic Payment Service:** Sign up to authorize automatic payments sent from your bank account each month.
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, Mastercard or Discover:** Call 1-877-704-8470 at any time. (Our independent service provider charges a fee for each transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit www.pge.com or call 1-800-743-5000. Please bring a copy of your bill with you.



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Statement Date: 05/09/2013

Due Date: 05/30/2013

Details of Electric Charges

04/09/2013 - 05/08/2013 (30 billing days)

Service For: 1234 Main Street

Service Agreement ID: 9087654321

Rate Schedule: E1 RB Residential Service

Enrolled Programs: CARE (Renew by 04/24/2017)

Service Information

Meter #	1098765432
Current Meter Reading	33,662
Prior Meter Reading	33,030
Total Usage	632.000000 kWh
Baseline Territory	R
Heat Source	Not Electric
Serial	M
Rotating Outage Block	10P

04/09/2013 – 04/30/2013	Your Tier Usage	1	2	3	4
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Tier 1 Allowance	257.40 kWh	(22 days x 11.7 kWh/day)	
Tier 1 Usage	257.400000 kWh	@ \$0.13230	\$34.05
Tier 2 Usage	77.220000 kWh	@ \$0.15040	11.61
Tier 3 Usage	128.846670 kWh	@ \$0.30025	38.69
CARE Discount			-37.56
Energy Commission Tax			0.13

Your CARE usage is charged at these rates (\$/kWh). Differences may occur due to rounding.

04/09/2013 - 04/30/2013

Tier 1	0.08316
Tier 2	0.09563
Tiers 3-4	0.13974

05/01/2013 – 05/08/2013	Your Tier Usage	1	2	3	4
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Tier 1 Allowance	136.80 kWh	(8 days x 17.1 kWh/day)	
Tier 1 Usage	136.800000 kWh	@ \$0.13230	\$18.10
Tier 2 Usage	31.733330 kWh	@ \$0.15040	4.77
CARE Discount			-8.46
Energy Commission Tax			0.05

05/01/2013 - 05/08/2013

Tier 1	0.08316
Tier 2	0.09563
Tiers 3-4	0.13974

Total Electric Charges \$61.38

Electric Usage This Period: 632.000000 kWh, 30 billing days

