InterAct is a powerful tool that provides Pacific Gas and Electric Company [PG&E] customers the energy usage and cost information needed to effectively manage your business. InterAct makes it easy to refine your strategy for curtailing energy use during Demand Response events. You can easily identify problems and opportunities for energy savings, thanks to InterAct’s current and historic usage reports and “what if” scenarios.

How It Works
InterAct downloads detailed information from your interval meter everyday. Login any time to see 15-minute, hourly, and daily energy usage data gathered the previous night or to use the many other features and functionalities of this tool.

Energy and Cost Analysis
The Energy and Cost Analysis feature provides graphs, charts, data visualization, statistical analysis, and data-export tools.

- Track your facility’s electric demand and usage
- See how each business process affects overall energy use
- Identify peak energy demand levels
- Avoid peak demand charges by understanding your aggregated demand and peak demand
- View and export data
- Schedule reports to be delivered by e-mail
- Calculate energy costs based on actual interval data
- Compare your energy costs on different rates, between facilities, and over time
- See the financial benefits of load shift and load drop

InterAct provides you with the tools to understand your patterns of energy use by hour, day, month and year.
What If Analysis
The What If Analysis uses your actual interval data and current rate assignment to model applicable alternative rates you are currently qualified for:

- Understand how the Peak Day Pricing plan impacts your operations to help you choose the best options suited for your business
- Apply load change functionality to understand how reductions to energy usage impact your business
- View comparable data in an easy to read, side by side format

Curtailment Manager
The Curtailment Manager functionality helps you optimize your participation in Demand Response programs:

- Receive instant event notification by text, fax, phone and/or e-mail
- Accept or decline a curtailment request with a simple click of the mouse
- Compare baseline usage with the previous day’s data to adjust operations during the event
- See actual load reduction after the event day
- Get estimates of your demand response incentive payments

Eligibility
InterAct is free to any customer enrolled in a PG&E Demand Response program, and to customers with a maximum demand of 200 kW or greater for three consecutive months in the past 12 billing months.

Getting Started
To create your InterAct user account, contact your PG&E account representative or InterAct Support at 1-800-254-5810. You can also e-mail us at InterActSupport@pge.com.

To learn more about InterAct, or any of PG&E’s Demand Response programs visit www.pge.com/DemandResponse. You can also visit www.pge.com/mybusiness, contact your PG&E representative or call our Business Customer Service Center at 1-800-468-4743 for more information on comprehensive energy management solutions.