



**ELECTRIC SAMPLE FORM 79-1152** Sheet 1  
AUTHORIZATION OR REVOCATION OF AUTHORIZATION TO DISCLOSE  
CUSTOMER INFORMATION TO A DEMAND RESPONSE PROVIDER UNDER  
RULE 24

Advice Letter No: 4361-E-A  
Decision No.

Issued by  
**Brian K. Cherry**  
Vice President  
Regulatory Relations

Date Filed April 2, 2014  
Effective March 3, 2014  
Resolution No. E-4630



Form CISR-DRP: AUTHORIZATION OR REVOCATION OF AUTHORIZATION TO DISCLOSE CUSTOMER INFORMATION TO A DEMAND RESPONSE PROVIDER UNDER RULE 24

IMPORTANT INFORMATION FOR CUSTOMERS – BE SURE TO READ FIRST THIS IS A LEGALLY BINDING CONTRACT – READ IT CAREFULLY

Under Pacific Gas and Electric Company’s (PG&E’s) privacy policies, which can be found at [www.pge.com/about/company/privacy/customer], PG&E generally does not sell or disclose personal information about you, such as your name, address, phone number, or electric or gas account and billing information, to third parties unless you expressly authorize us to do so. The purpose of this form is to allow you, the customer, to exercise your right to choose whether to disclose your personal electricity usage data to a third Party acting as a Demand Response Provider (non-Utility DRP) who is participating in the California Independent System Operator’s (CAISO’s) wholesale markets subject to PG&E’s Rule 24. Once you authorize a non-Utility DRP to access personal information about you, you are responsible for ensuring that the non-Utility DRP safeguards the personal information from further disclosure without your consent.

This form authorizes the specified non-Utility DRP to access your data to provide demand response services under Rule 24. If you intend to authorize the non-Utility DRP or a different non-Utility DRP to receive additional billing records or billing information, and/or to act as your agent for purposes of making changes to your account and services with PG&E, then you must complete the “Authorization To: Receive Customer Information or Act on a Customer’s Behalf” Form (Form 79-1095), which can be accessed at PGE.com: www.pge.com/tariffs.

I, \_\_\_\_\_ NAME TITLE (IF APPLICABLE)

of \_\_\_\_\_ (Customer) have the following mailing address NAME OF CUSTOMER RECORD

\_\_\_\_\_, and do hereby MAILING ADDRESS CITY STATE ZIP

authorize \_\_\_\_\_ of \_\_\_\_\_ NAME OF NON-UTILITY DRP MAILING ADDRESS

\_\_\_\_\_, CITY STATE ZIP

To access electricity usage data for the listed account(s) indicated below:

ACCOUNTS INCLUDED IN THIS [ ] AUTHORIZATION OR [ ] REVOCATION (Please check one)

- 1. \_\_\_\_\_ SERVICE ADDRESS SERVICE ACCOUNT NUMBER
2. \_\_\_\_\_ SERVICE ADDRESS SERVICE ACCOUNT NUMBER
3. \_\_\_\_\_ SERVICE ADDRESS SERVICE ACCOUNT NUMBER

(For more than three accounts, please list additional accounts on a separate sheet and attach it to this form)

If authorization is being revoked, please continue to the section “Customer Revocation of Authorization” for your signature. To grant your authorization, please continue to complete the section below.



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**INFORMATION, ACTS AND FUNCTIONS AUTHORIZED**

- A.** This authorization provides authority to the Third-Party DRP (and to a limited degree specified below, your Load Serving Entity (LSE)), to request and receive electricity usage data for the account(s) specified above. Requests for information may include the following information, as it is available:
- 1) Customer Account information, including service address and rate schedule,
  - 2) Up to 1 year of historical electric meter interval data,
  - 3) Unique identifier number to track service account in the CAISO Demand Response System for its DR Services (to be provided to your LSE),
  - 4) Customer's meter read cycle letter and the next Meter Read Date (for purposes of verifying eligibility date to begin DR Service).

- B.** By checking the box(es) below, I further authorize the Third-Party DRP to receive the following information about the account(s) listed above:

- PG&E demand response program(s) and tariff schedule(s) in which the service account(s) are currently enrolled and the estimated date of when the customer may be eligible to participate in DR Service without direct financial consequence from PG&E. Applicable PG&E demand response tariffs include: PG&E's Schedule(s) E-RSAC, E-CSAC, E-DBP, E-SLRP, E-OBMC, E-CBP, E-RSMART, E-BIP and PG&E's Aggregator Managed Portfolio (AMP). PG&E will also indicate if account(s) listed above is (are) participating in the Peak Day Pricing option of its applicable rate schedule.
- Billing history and all electric meter usage data for bill calculation for all my account(s), as specified herein, regarding electric utility services furnished by PG&E. (Maximum of 12 previous months).

*PG&E will provide the data specified in sections A and B upon request by the Third-Party DRP, without charge, up to two times in a 12-month period per service account provided that this authorization is valid pursuant to Section D below. After two requests in a year, the customer or Third-Party DRP may be responsible for charges that may be incurred to process this request.*

- C.** By checking one or both of the boxes below, and when PG&E is the Meter Data Management Agent for the service accounts specified, I (Customer) authorize the ongoing release of my electric meter interval data to the Third-Party DRP for the period of time specified in Section D.

- Release ongoing monthly electric meter interval data to the Third-Party DRP for the period specified in Section D below.
- Access to next day electric meter interval data, as it is available, to the Third-Party DRP for the period specified in Section D below.

*The customer or its Third-Party DRP may be responsible for charges, authorized by the California Public Utilities Commission, which may be incurred to process the ongoing release of monthly data.*

- D.** I (Customer) authorize the release of my data, as specified in Sections A, B and C above, for the service account(s) as specified in this form until otherwise revoked. Check the appropriate box below.



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Beginning [Date] and continuing until [Date].

OR

Indefinitely, until I revoke this authorization or my account(s) are closed.

OR

Indefinitely, until my Third-Party DRP instructs PG&E to stop disclosing my data to it. [Note: If you check this box, you must also sign the applicable shaded section on the last page.]

I, Customer, further understand that regardless of my election above in this Section D, the data from Sections A, B, and C that I authorize to be transmitted may coincide with the dates of my enrollment in a Third-Party DRP's service such that although I, Customer, may no longer be enrolled in the Third-Party DRP's service, and although I may have submitted revocation of authorization to transmit data, that Third-Party DRP may still receive data that pertains to the period of time during which this authorization was valid. This authorization will assist the Third-Party DRP to settle invoices with the CAISO regarding my service accounts at the time during which they were active in the Third-Party DRP's program.

E. RELEASE OF ACCOUNT INFORMATION:

I (Customer) authorize PG&E to provide the information requested above, to the extent available, via any one of the following methods. The preferred format is (check all that apply):

Hard copy via US Mail (if applicable):

Facsimile at this telephone number:

Secured email, or electronic format via a secured data transmission platform.

F. OTHER DATA BEING RELEASED:

Additionally, I (Customer) authorize PG&E to provide other information to the Third-Party DRP as appropriate under Rule 24 for the Third-Party DRP to use my load to bid into the CAISO market, including without limitation, service account, service voltage, the meter number and type, location of the service account on the CAISO grid (including sub LAP and pNode), and the identity of my meter Data Management Agent, Meter Service Provider, and Load Serving Entity.

I request PG&E to provide information, as it is available, on the earliest eligible date(s) on which I can leave my current PG&E program without any contractual or program obligations under the terms and conditions of the tariff that may result in financial or tariff implications such as but are not limited to, losing bill protection or incentive payments, return of received incentives, and/or penalties.

G. This agreement at all times shall be subject to such modifications as the California Public Utilities Commission may direct from time to time in the exercise of its jurisdiction.



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CUSTOMER AUTHORIZATION

I (Customer), \_\_\_\_\_(print name of authorized signatory), declare under penalty of perjury under the laws of the State of California that I am authorized to execute this document on behalf of the Customer of Record listed at the top of this form and that I have authority to financially bind the Customer of Record. I understand PG&E reserves the right to verify any authorization request submitted before releasing information or taking any action on my behalf. I authorize PG&E to i) release the requested information specified in Sections A, B and C on my account or facilities to the above-designated Third Party. I hereby release, hold harmless, and indemnify PG&E from any liability, claims, demands, and causes of action, damages, or expenses resulting from: 1) any release of information to the Third Party pursuant to this Authorization; 2) the unauthorized use of this information by the Third Party; and 3) from any actions taken by the Third Party pursuant to this Authorization. I understand that I may cancel this authorization at any time by submitting a written revocation using this form.

\_\_\_\_\_  
AUTHORIZED CUSTOMER SIGNATURE  
\_\_\_\_\_  
TELEPHONE NUMBER  
Executed this \_\_\_\_\_ day of \_\_\_\_\_ at \_\_\_\_\_  
MONTH YEAR CITY AND STATE WHERE EXECUTED

THIRD-PARTY DRP ACCEPTANCE OF CUSTOMER RELEASE PROVISION

I (Third-Party DRP), hereby release, hold harmless, and indemnify PG&E from any liability, claims, demand, causes of action, damages, or expenses resulting from the use of customer information obtained pursuant to this authorization

\_\_\_\_\_  
THIRD PARTY DRP SIGNATURE  
\_\_\_\_\_  
TELEPHONE NUMBER  
\_\_\_\_\_  
COMPANY  
Executed this \_\_\_\_\_ day of \_\_\_\_\_ at \_\_\_\_\_  
MONTH YEAR CITY AND STATE WHERE EXECUTED

CUSTOMER REVOCATION OF AUTHORIZATION

I (Customer), \_\_\_\_\_(print name of authorized signatory), declare under penalty of perjury under the laws of the State of California that I am authorized to execute this document on behalf of the Customer of Record listed at the top of this form and that I have authority to financially bind the Customer of Record. I hereby revoke the authorization to release information to the above-designated Third-Party DRP. I hereby release, hold harmless, and indemnify PG&E from any liability, claims, demands, causes of action, damages, or expenses resulting from: (1) any negligent conduct relating to this revocation, (2) from any refusal to release information to the Third Party pursuant to this revocation: (3) for any conduct by the Third Party in connection with his revocation.

\_\_\_\_\_  
AUTHORIZED CUSTOMER SIGNATURE  
\_\_\_\_\_  
TELEPHONE NUMBER  
Executed this \_\_\_\_\_ day of \_\_\_\_\_ at \_\_\_\_\_  
MONTH YEAR CITY AND STATE WHERE EXECUTED

\*Automated Document, Preliminary Statement, Part A



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CUSTOMER AUTHORIZATION TO ALLOW THIRD-PARTY DRP TO REVOKE AUTHORIZATION AND TO STOP PROVISION OF DATA

I (Customer) \_\_\_\_\_, declare under penalty of perjury under the laws of the State of California that I am authorized to execute this authorization on behalf of the Customer of Record listed at the top of this form and that I have authority to financially bind the Customer of Record. I hereby authorize the Third-Party DRP to revoke my authorization to release information to the Third-Party DRP upon my disenrollment from the Third-Party DRP's service using the section below. The Customer's revocation of the Authorization to release information to the Third-Party DRP also will revoke the authorization to allow the Third-Party DRP to revoke authorization. I hereby release, hold harmless and indemnify PG&E from any liability, claims, demands, and causes of action, damages or expenses resulting from: (1) any negligent conduct relating to the revocation, (2) any refusal to release information to the Third-Party DRP pursuant to the revocation; and (3) for any conduct by the Third Party DRP in connection with its revocation.

\_\_\_\_\_  
AUTHORIZED CUSTOMER SIGNATURE TELEPHONE NUMBER  
Executed this \_\_\_\_\_ day of \_\_\_\_\_ (year) at \_\_\_\_\_

AUTHORIZATION OF REVOCATION BY THIRD PARTY DEMAND RESPONSE PROVIDER

I, \_\_\_\_\_ (name of Third Party), understand that the customer whose name appears in the immediately preceding Section above, has asked \_\_\_\_\_ (name of Third-Party DRP) to notify PG&E of the customer's disenrollment in \_\_\_\_\_'s (name of Third Party) program in order to effectuate the customer's revocation of authorization to receive the customer's data.

I \_\_\_\_\_ (name of Third-Party DRP), hereby notify PG&E of the date of the customer's actual or anticipated disenrollment in my Third-Party DRP services. I hereby release, hold harmless, and indemnify PG&E from any liability, claims, demands, causes of action, damages, or expenses resulting from my failure to timely notify PG&E of the customer's disenrollment from, \_\_\_\_\_'s (name of third Party) demand response service.

Date of Customer's Actual or Anticipated Disenrollment: \_\_\_\_\_

\_\_\_\_\_  
AUTHORIZED SIGNATURE TELEPHONE NUMBER  
Third Party  
Executed this \_\_\_\_\_ day of \_\_\_\_\_ (year) at \_\_\_\_\_  
(city and state)

[PG&E internal use only]

Date Received: \_\_\_\_\_