TERMINATING UNDERGROUND ELECTRIC SERVICES
0–600 VOLTS IN CUSTOMER-OWNED FACILITIES

This document also includes in the following manual:
- *Electric and Gas Service Requirements (Greenbook)*

**Purpose and Scope**

This document shows methods and requirements for terminating PG&E-owned underground service conductors in customer-owned service terminating facilities.

**General Information**

1. Underground service conductors will normally be run in a joint trench with gas and communications service facilities. Where possible, a single service trench will be used to serve two adjacent premises. In order that the most satisfactory meter location may be determined, PG&E should be consulted while the building is in the planning stage.

2. Residential Service Termination Enclosures

   The customer may provide any of the following as a service termination enclosure for residential service.

   **A. Single Family**
   (1) Combination service pull termination and meter socket, 0 through 200 amp (see Figure 1 on Page 3), or 201 through 320 amp (see Figure 2 on Page 4).
   (2) Combination service pull section, meter, and CT mounting enclosure, 201 through 400 amp, for single-phase service (see Figure 6 on Page 7).
   (3) Wall-mounted underground service pull and termination box, 401 through 600 amp, single-phase (see Figure 7 on Page 7).
   (4) Floor-standing underground service pull and termination box, 601 and above, single-phase, 401 and above, three-phase (see Figure 10 on Page 9).
   (5) Meter post, for a typical underground service to a mobile home, 0 through 200 amp (see Document 052521).

   **B. Multi-Family**
   (1) Wall-mounted underground service pull section and termination box for service 0 through 600 amp (see Figure 9 on Page 8), or combination service termination enclosure and meter socket panel, 0 through 600 amp (see Figure 8 on Page 8).
   (2) Underground service pull and termination section of a floor-standing switchboard (see Document 063929 to determine when bus duct termination equipment is required).

3. Non-Residential Service Termination Enclosures

   The customer may provide any of the following as a service termination enclosure for non-residential service.

   **A. Single Customer**
   (1) Typical safety socket meter panel, 0 through 200 amp (see Figure 3 on Page 5).
   (2) Combination service pull, meter, and CT mounting enclosure, 201 through 400 amp, for single or three-phase service (see Figure 5 on Page 6).
   (3) Underground service pull and termination box (see Figure 10 on Page 9).
   (4) Underground service pull and termination section of a floor-standing switchboard (see Document 063929 to determine when bus duct termination equipment is required).
B. Multiple Customers
   (1) Underground service pull and termination box (see Figure 10 on Page 9).
   (2) Underground service pull and termination section of a floor-standing switchboard.

4. Service Termination, Bus Stubs, and Connectors
Termination bus stubs and connectors shall be furnished and installed in the termination enclosure as follows.
A. Enclosures Rated 0 – 200 Amps
   (1) The customer shall provide approved range-taking connectors suitable for aluminum conductors.
   (2) One-bolt bus attachment connectors are acceptable for 0 – 200 amp services provided they are
       anchored to prevent twisting of the connector assembly.
B. Enclosures Rated 201 Amps and Larger
   (1) Aluminum termination bus stubs with NEMA standard mounting bolts (see Paragraphs 4B(3) and
       4B(4)) shall be provided for the connection of service lateral conductors in customer’s service
       equipment where the main disconnect (or service equipment rating, if there is no main disconnect) is
       rated more than 200 amps. PG&E will furnish and install the termination connectors.
   (2) The standard provisions for terminating either phase or neutral conductors shall consist of one pair of
       1/2-inch bolts on 1-3/4 inch vertical centers for equipment rated 201 – 400 amp panels. An additional
       pair of 1/2-inch bolts (on 1-3/4 inch vertical centers) shall be provided on 2-inch horizontal center for
       each additional 400 amp increments, or multiples thereof, of service capacity up to 2,500-amp panels
       (e.g., 1 pair for 400 amps, 2 pairs for 600 and 800 amps, 3 pairs for 1,000 and 1,200 amps, etc.) See
       Figure 4 on Page 5.
   (3) Cable termination mounting bolts shall be 1/2-inch cadmium-plated steel or equivalent and shall
       extend a minimum of 2 inches from the mounting surface. They shall be supplied with nuts, flat
       washers, and a pressure maintaining spring washer and shall be secured in place in such a manner
       that a termination connector can be positioned and connected with the washers and nuts, using one
       tool only from the front. Bolts shall have a head behind the termination pad and be of a recognized
       captive or swedge restrainer design.
   (4) A radial clearance of 1-1/2 inch is required between any termination facility (including bolts) and any other
       termination facility, bus, or grounded surface in the terminal mounting area except (1) the minimum
       clearance to the back of the pull section or to the front pull section cover may be 1 inch and (2) the neutral
       termination facility may have a minimum clearance of 1 inch from any grounded surface.

5. Metering Requirements
   A. Meters will be furnished by PG&E.
   B. When a multi-unit residential meter panel services either a three-phase or a larger than 200-amp single-phase
      house (utility) load, it shall be equipped with approved test-bypass facilities (see Figure 9 on Page 8).

References

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<tr>
<td>Electrical Service Requirements for Mobile Home Developments</td>
<td>UG-1: Services/Greenbook</td>
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<td>Electric Revenue Meters</td>
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<td>Methods and Requirements for Installing Residential Underground Electric Services 0 - 600 V to Customer-Owned Facilities</td>
<td>UG-1: Services/Greenbook</td>
<td>063927</td>
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<td>Methods and Requirements for Installing Commercial Underground Electric Services 0-600 Volts to Customer-Owned Facilities</td>
<td>UG-1: Services/Greenbook</td>
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<td>Requirements for Bus Duct Entrance Termination Unit for Use With Pad-Mounted Transformers</td>
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<td>EUSERC Manual</td>
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Residential Services

Figure 1
Typical UG Service Termination Enclosure
Combination Meter Socket Panel
(residential 0 – 225 amp)

Table 1 Capacity and Dimensions (see Figure 1 above)

<table>
<thead>
<tr>
<th>Maximum Capacity</th>
<th>W</th>
<th>X</th>
<th>Y</th>
<th>Z</th>
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<tr>
<td>125 Amp</td>
<td>7</td>
<td>8</td>
<td>4</td>
<td>6</td>
</tr>
<tr>
<td>225 Amp</td>
<td>7</td>
<td>11</td>
<td>5-1/2</td>
<td>8-1/2</td>
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</table>
Residential Services (continued)

Figure 2
Typical Service Termination Enclosure
Combination Meter Socket Panel for Class 320 Meter
(residential 120/240 V, 201 – 320 amp service)

Notes
1. This service equipment shall be marked with continuous amp rating of 320 amps. Alternatively, it may be marked “400 amp” (320 amps continuous).

2. Ring-type socket only is acceptable per EUSERC Drawing 300.

3. 12-24 bypass studs, 1/2 inches in height with 1/2-inch hex nut (measured across the flat) shall be provided on each phase bus section. The studs shall have a horizontal spacing of 1-1/2 inch (measured from centers) between the line and load bus sections and shall be offset from the line side termination lugs to permit cable entry from the top without interference with the utility-provided manual bypass links.

4. The socket meter panel shall be provided with a sealing ring and shall not be removable with meter in place.

5. The bypass/cable termination compartment cover panel shall be independent of the meter panel, and removable with the meter in place.

6. Terminations for service conductors shall be aluminum-bodied mechanical lugs with a range-taking ability of #1 AWG through 600 kcmil. The lugs shall be secured to assure vertical alignment and line side lugs shall be offset from the face of the bus to permit cable entry from the top. The line and load positions shall be identified in 3/4" high block letters.
Non-Residential Services

Note

1. PG&E will furnish connectors and terminate its service conductors to the line terminals of the current transformer mounting base.

![Diagram of Typical Service Termination Enclosure Combination Meter Socket Panel Non-Residential]

See Figure 10 on Page 9 for Details

![Diagram of Typical Service Termination Enclosure Main Disconnect, Meter Socket Assembly for Multi-Unit Non-Residential Use]
Figure 5
Combination Meter and Current Transformer Cabinet Single-Phase or Three-Phase Service 201 to 400 Amp
(see Note 1 on Page 5)

Table 2 Minimum Box Dimensions

<table>
<thead>
<tr>
<th>W</th>
<th>Minimum (Inches)</th>
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<tr>
<td></td>
<td>3Ø 4-Wire Y or Δ</td>
</tr>
<tr>
<td>36</td>
<td>24</td>
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Single-Family Residential Service (201 – 600 amps)

Note

1. Remote metering only, with prior PG&E approval.

Figure 6
Combination Meter, Current Transformer, and UG Service Termination Cabinet (single-phase service 120/240 V, 201 to 400 amp)

Figure 7
Typical Underground Separate Bussed Current Transformer Cabinet and Safety Socket Meter Box Assembly, 120/240 V, 401 to 600 Amp Service
Residential Multi-Unit Service

Note

1. When a multi-unit residential meter socket panel will have either a three-phase, or a larger than 200-amp single-phase house (utility) meter, the socket for this meter shall be equipped with test-bypass facilities (see Figure 9).

[Diagrams of UG Service Termination Enclosures shown, with labels for Customer's Service Entrance, Conductor, Circuit Breaker, Main Disconnect, Switch, UG Service Termination Section, Test-Bypass Facilities, House Meter, and Barrier.

Figure 8
Typical Combination UG Service Termination Enclosure
Meter Socket Panels for Multi-Residential Use (2 to 6 units) 0 – 600 Amp

Figure 9
Typical UG Service Termination Enclosure, Main Disconnect, and Multi-Unit Metering Assembly Residential Use 0 – 1200 Amp
Underground Service Termination Pull Box

Notes

1. Pull box covers shall be removable, sealable, provided with two lifting handles, and limited to a maximum size of 9 square feet. Sealing provisions shall consist of two drilled stud and wingnut assemblies on opposite sides of the panel. All security screws shall be captive.

2. Clear working space shall be maintained. When return flanges are necessary, they shall not intrude into service conductor space designated by shaded area.

3. The 6" minimum height requirement from grade to panel does not apply for floor-standing switchboard.

4. Main service switch rated 2,501 amps and above shall require bus duct configuration.

Figure 10
Typical Underground Service Termination Pull Box
(wall-mounted or floor-standing)
Underground Service Termination Pull Box (continued)

Table 3 Minimum, Wall-Mounted, Pull-Box Dimensions: 80% Rated Service, Residential, Single-Phase and 100% Rated Service, Commercial/Industrial, Single-Phase $^1$ or Three-Phase $^2$

<table>
<thead>
<tr>
<th>Service Rating (Amperes)</th>
<th>Minimum Access Opening “W”</th>
<th>X</th>
<th>Y</th>
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<tbody>
<tr>
<td></td>
<td>3-Wire</td>
<td>4-Wire</td>
<td>Bottom Entry</td>
</tr>
<tr>
<td>0-200</td>
<td>10-1/2</td>
<td>14</td>
<td>11</td>
</tr>
<tr>
<td>201-400</td>
<td>10-1/2</td>
<td>14</td>
<td>22</td>
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<tr>
<td>401-600 $^3$</td>
<td>16-1/2</td>
<td>–</td>
<td>26</td>
</tr>
<tr>
<td>Over 600</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

All Measurements in Inches

$^1$ See “Notes” for Table 3 below.

$^2$ Maximum of 400 amperes.

$^3$ For single-phase only.

Table 4 Minimum Switchboard (floor-standing) Pull-Section Dimensions: Over 600 Amperes, Single-Phase Service, 100% Rated and Commercial/Industrial, Three-Phase Service

<table>
<thead>
<tr>
<th>Service Rating (Amperes)</th>
<th>Minimum Access Opening “W”</th>
<th>Termination Height “X”</th>
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<tbody>
<tr>
<td></td>
<td>3-Wire</td>
<td>4-Wire</td>
</tr>
<tr>
<td>321-400</td>
<td>24</td>
<td>24</td>
</tr>
<tr>
<td>401-800</td>
<td>24</td>
<td>24</td>
</tr>
<tr>
<td>801-1,200</td>
<td>24</td>
<td>30</td>
</tr>
<tr>
<td>1,201-2,000</td>
<td>30</td>
<td>35</td>
</tr>
<tr>
<td>2,001-2,500</td>
<td>–</td>
<td>42</td>
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All Measurements in Inches

Notes in reference to Figure 10 on Page 9, to Table 3 above, and to Table 4 above.

1. If termination bus-landing stubs are installed perpendicular to the back of the board, a wider enclosure dimension will be required to accommodate the installation of PG&E’s cables.

2. Maintain a clear working space. When return flanges are necessary, ensure they do not intrude into service-conductor space.

3. Dimension W is the minimum width of the pull section access opening.

Revision Notes
Revision 07 has the following changes:

1. Revised Table 3.