Getting Started Guide: Temporary Construction Power for Your Business

If your business construction project requires temporary electric service to poles or posts for power during building or renovation, Pacific Gas and Electric Company (PG&E) can provide this service. Typically, your service can be connected within two weeks of receiving a completed application. If you need permanent electric service installed at your business prior to completion of construction, refer to the Business Customer Getting Started Guide: New Electric Service from Overhead or Underground Lines at www.pge.com/NewConstruction.

Follow these steps to get started:

1. Obtain any necessary permits
   Before contacting PG&E, you must secure the appropriate permits required by your city or county building and planning department. Please note that most projects require permits.

2. Request temporary service
   Request temporary construction power using Customer Connections Online at www.pge.com/CustomerConnections. You will be assigned a dedicated PG&E customer service representative who becomes the point of contact for you or your contractor. PG&E recommends you contact an electrical contractor to help you plan your temporary service installation.

3. PG&E will contact you within three business days
   A PG&E representative will contact you within three business days to review your project requirements. The representative will answer your questions, estimate costs and schedule a site visit if necessary.

4. Mail payment
   Once the costs have been determined, PG&E will send you an invoice. Mail your payment in the pre-addressed envelope provided to expedite processing and minimize delays.
Working with your contractor, install your temporary meter panel and pole or post/pedestal for your site in a location that is protected from hazards and vehicular traffic. Then contact your PG&E representative to approve your service installation prior to scheduling PG&E to energize your service. You or your contractor may need to refer to PG&E’s GREENBOOK, a reference manual containing helpful information such as technical specifications and drawings, at www.pge.com/greenbook. The following sections may be especially useful when preparing to install your temporary electric service:


Arrange for the appropriate local government agency to inspect the electric panel and notify PG&E when it has passed inspection. At that time, we will schedule the meter set and energize the service.

For more information on how PG&E can help with building and renovation projects for your business, visit www.pge.com/NewConstruction or call 1-877-743-7782.