ELEVATOR SAFETY DURING POWER OUTAGES

Most elevators will not work during a power outage. Here are a few simple steps that businesses, building managers and occupants can take to reduce the risk of elevator-related incidents during a power outage:

**Building Occupants**

- **DO NOT** use an elevator if the possibility of rotating outages exists. Know where the stairways are in your building before an outage occurs.
- Know your rotating outage block number, located in the lower left-hand portion of your bill.
- You may not have any notice before an outage occurs; stay tuned to local news for the latest information. Rotating outages can last up to two hours.
- If you are stuck in an elevator during an outage, stay calm and don’t panic. Most elevators have phones that connect directly to building maintenance, security or an elevator company.
- **DO NOT** open the doors to crawl out between floors or climb onto the roof of the elevator. Wait for emergency staff who will use proper rescue procedures.
- Once you get off the elevator, do not get back on until the power has been fully restored.
- In many high-rise buildings, elevators return to the first floor during a power outage and stay there. Elevators generally run on backup power to bring people on the upper floors to the lobby.

**Building Owners/Managers**

- Check all backup power sources regularly to ensure they will work properly during a power outage.
- Check elevator emergency lights, alarms and phones on a regular basis.
- Make sure elevators that rely on computer systems are programmed to operate safely and correctly during a power outage.
- Make sure elevator maintenance and inspections are up-to-date.
- When outages are likely, post warning signs at each elevator bank to limit use.

To find out more about preparing for power outages and outage safety, visit Pacific Gas and Electric Company’s website at [www.pge.com/outagesafety](http://www.pge.com/outagesafety) or call 1-800-743-5000.