

Online Account: Payment

Audio Description Transcript

A graphic image of laptop computer on a blue background shows a page from the pge.com. The page is for a customer named Michael and is dropped down from the residential tab on top. The left side of the account information page shows us the amount due which is \$5,502.87 The "Usage, Rate and Savings" information are shown on the right side.

A white arrow outlined in blue clicks on a box that says, "Payment Options."

A dropdown menu opens and the arrow clicks on the option: "Manage Payment Accounts"

The laptop drops away and is replaced by three animated graphic icons – an energy statement, a stack of paper money and a calendar on a blue background. These are swiped away as a white background appears and graphic icons of a cell phone and laptop drop in.

A title screen reads, "Log in to you online account to get started - pge.com/youraccount" and then the PG&E logo appears.

Video Transcript

- [Narrator] With PG&E's online account and bill management features, it's easy to keep track of your business's energy costs and usage. You can view your account balance and payment history, set up an automated schedule for recurring payments, and choose how you'd like to pay your bill with paperless options, including by phone or online. Log in to your online account to set up features that work best for your business: pge.com/youraccount.