



**IMPORTANT INFORMATION FOR CUSTOMERS – BE SURE TO READ FIRST  
THIS IS A LEGALLY BINDING CONTRACT – READ IT CAREFULLY**

Pacific Gas and Electric Company's (PG&E's) Electric Rule 27 and its corresponding privacy policies, which can be found at [www.pge.com/about/company/privacy/customer](http://www.pge.com/about/company/privacy/customer), generally do not allow for the disclosure of customers' personal information, such as your name, address, phone number, or electric account and billing information, to third parties unless you expressly authorize us to do so. This form allows you to exercise your right to disclose your personal energy-related information to up to two collaborating Non-Utility Demand Response Providers (DRPs), pursuant to PG&E's Electric Rule 24 (Rule 24), so that you may obtain Demand Response services. Rule 24 can be accessed at [https://www.pge.com/tariffs/assets/pdf/tariffbook/ELEC\\_RULES\\_24.pdf](https://www.pge.com/tariffs/assets/pdf/tariffbook/ELEC_RULES_24.pdf). This form may be used for authorization to release Bundled, Community Choice Aggregation (CCA), and Direct Access (DA) customer's personal energy-related information. In some cases two different DRPs may collaborate to help a customer obtain Rule 24 Demand Response services. Accordingly, this form allows for disclosure of your information to both a Primary DRP and an optional Secondary DRP. Once you authorize access by the DRP(s) to your personal energy-related information, you are responsible for ensuring that the DRP(s) safeguards this information from further disclosure without your consent. Authorization for PG&E to release your information under Rule 24 is a separate agreement from the one you may have or may make with the DRP(s) for their services.

This form also grants the DRP(s) the ability to request that PG&E make limited changes to the PG&E electric meter(s) serving your Service Agreement(s), as specified in Section C below.

I, (Customer),

Customer Name According To PG&E Records			
Contact Name (if different from above)	First	Last	
E-Mail		Phone	

(You are required to provide at least your e-mail or phone number.)

do hereby (check only one)  AUTHORIZE (sign Section D)  REVOKE (sign Section H) the following DRP(s):

Name of Primary DRP		PG&E Rule 24 ID	
E-Mail		Phone	

(Complete the following table only if you are authorizing data to be released to a collaborating DRP)

Name of Secondary DRP		PG&E Rule 24 ID	
E-Mail		Phone	

Access to the following electric Service Agreements:

SERVICE STREET ADDRESS	SERVICE CITY	SERVICE AGREEMENT ID

(You can include an additional 15 service agreements by attaching a list to this form.)

† Information collected on this form is used in accordance with PG&E's Privacy Policy.

The Privacy Policy is available at [pge.com/privacy](http://pge.com/privacy).

\*Automated Document, Preliminary Statement, Part A

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**FOR AUTHORIZATION USE ONLY**

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**A. TIMEFRAME OF AUTHORIZATION (Check only one option below.)**

- Begin today and continue until \_\_\_\_\_ (mm/dd/yyyy) or until revoked by Customer or DRP.  
 Begin today and continue indefinitely or until revoked by Customer or DRP.

In all cases, the Authorization for a Service Agreement will be automatically revoked when the Service Agreement is closed by the Customer.

**B. SUMMARY OF INFORMATION AUTHORIZED TO BE RELEASED**

I, (Customer), authorize PG&E to disclose to the above DRP(s) for the Service Agreement(s) listed above or attached to this form: 1) customer information (e.g., name, service address, rate schedule), 2) access up to 48 months historical and ongoing interval meter data and/or monthly usage data, 3) current PG&E demand response programs in which you are known to participate, and 4) other information identified in Section D of Rule 24.

**C. CHANGES YOU AUTHORIZE THE DRP(S) TO MAKE ON YOUR BEHALF**

I, (Customer), grant the above DRP(s) permission to request that PG&E shorten the interval length of my electric meter(s), as available by PG&E, for the Service Agreement(s) listed above or attached to this form, when the DRP has successfully registered my Service Agreement with the CAISO, if PG&E is the Meter Service Provider.

I, (Customer), grant the above DRP(s) permission to revoke this authorization on my behalf at any time and a revocation submitted by any one party shall revoke this Authorization for all of the other parties to this authorization.

**D. CUSTOMER AGREEMENT**

I, (Customer), authorize the actions and changes to be made (or undertaken) by PG&E as specified in this authorization. I further understand that my information may be transmitted to the DRP(s) even after the Authorization has ended, limited to updates to the data for the time period during which this Authorization was valid.

I, (Customer), acknowledge and agree that if I am on Peak Day Pricing (PDP), then I will be scheduled to be unenrolled from PDP when my Service Agreement has been successfully registered in the CAISO's Relevant System by one of the above DRP(s). I agree to bear any resulting financial consequences, including without limitation, loss of bill protection, incentive payments, and reimbursements to PG&E of incentives, related to my participation in PDP, other PG&E DR programs, or DR enabling technology.

I, (If not Customer of Record), declare that I am authorized to execute this Authorization manually or electronically on behalf of the Customer of Record listed at the top of this form and that I have authority to financially bind the Customer of Record.

I understand PG&E reserves the right to verify any authorization request submitted before releasing information or taking any action on my behalf. I hereby release, hold harmless, and indemnify PG&E from any liability, claims, demands, and causes of action, damages, or expenses resulting from: (1) any release of information to the DRP(s) pursuant to this Authorization; (2) the unauthorized use of this information by the DRP(s) or any other third party; and (3) any actions taken by the DRP(s) pursuant to this Authorization. I understand that I may revoke this Authorization at any time by submitting a newly completed copy of this form with the revoke check box selected. I hereby indicate my consent to execute and submit this authorization electronically.

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Authorized Signature of Customer or Agent

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Date Signed (mm/dd/yyyy)

**E. PRIMARY DRP'S AGREEMENT REGARDING CUSTOMER RELEASE AUTHORIZATION**

I, (Primary DRP), hereby agree to comply with this agreement, and to release, hold harmless, and indemnify PG&E from any liability, claims, demand, causes of action, damages, or expenses resulting from the use of customer information obtained pursuant to this Authorization. I hereby indicate my consent to execute and submit this authorization electronically.

\_\_\_\_\_  
Authorized Signature of Primary DRP

\_\_\_\_\_  
Date Signed (mm/dd/yyyy)

**F. SECONDARY DRP'S AGREEMENT REGARDING CUSTOMER RELEASE AUTHORIZATION**

I, (Secondary DRP), hereby agree to comply with this agreement, and to release, hold harmless, and indemnify PG&E from any liability, claims, demand, causes of action, damages, or expenses resulting from the use of customer information obtained pursuant to this Authorization. I hereby indicate my consent to execute and submit this authorization electronically.

\_\_\_\_\_  
Authorized Signature of Secondary DRP

\_\_\_\_\_  
Date Signed (mm/dd/yyyy)

**G. JURISDICTION OF CPUC**

This agreement at all times shall be subject to such modifications and access to information as the California Public Utilities Commission may direct from time to time in the exercise of its jurisdiction, including, without limitation, revisions to the types of customer information to be released under Rule 24.

***FOR REVOCATION USE ONLY***

**H. CUSTOMER REVOCATION OF AUTHORIZATION**

I, (Customer), declare that I am authorized to execute this Revocation manually or electronically on behalf of the Customer of Record listed at the top of this form and that I have authority to financially bind the Customer of Record. I hereby revoke the authorization to release information to the DRP(s) listed above. I hereby release, hold harmless, and indemnify PG&E from any liability, claims, demands, causes of action, damages, or expenses resulting from: (1) any negligent conduct relating to this revocation; (2) any refusal to release information to the DRP(s) pursuant to this revocation; and (3) any conduct by the DRP(s) in connection with this revocation. I hereby indicate my consent to execute and submit this revocation electronically.

\_\_\_\_\_  
Authorized Signature of Customer or Agent

\_\_\_\_\_  
Date Signed (mm/dd/yyyy)

**I. DRP REVOCATION OF AUTHORIZATION/DISCONTINUANCE FROM DRP(S) DEMAND RESPONSE SERVICE**

I, (DRP), hereby revoke the authorization to release the Customer's information to the above designated DRP(s). Further, I hereby notify PG&E that the date of the Customer's actual or anticipated revocation or discontinuance from my Demand Response services is \_\_\_\_\_ (mm/dd/yyyy). I hereby release, hold harmless, and indemnify PG&E and its agents from any liability, claims, demands, causes of action, damages, or expenses resulting from: (1) revocation of the authorization to release information to the above designated DRP(s), (2) any refusal to release information to the DRP pursuant to this revocation, (3) any conduct by the DRP(s) in connection with this revocation, and (4) my failure to timely notify PG&E of the Customer's revocation or discontinuance from my Demand Response services. I also hereby indicate my consent to execute and submit this revocation electronically.

\_\_\_\_\_  
Authorized Signature of DRP

\_\_\_\_\_  
Date Signed (mm/dd/yyyy)