

Community Wildfire Safety Program PG&E Wildfire Safety Town Hall – Mendocino, Humboldt, Trinity and Siskiyou Counties – Post-Event Report

On May 11, 2022, PG&E held a wildfire safety town hall for customers in Mendocino, Humboldt, Trinity and Siskiyou Counties, in accordance with the Settlement Agreement approved by the May 7, 2020, California Public Utilities Commission (CPUC) Decision (D.) 20-05-019 Order Instituting Investigation (OII) regarding the 2017 and 2018 wildfires.

PG&E is listening to customer feedback to help understand how we can continue to improve wildfire prevention efforts, including the Public Safety Power Shutoff (PSPS) and Enhanced Power Safety Settings (EPSS) Programs. The purpose of the event was to share safety and prevention activities, utility service-related information and customer resources all customers, gather input and respond to questions. Due to COVID-19 health and safety guidelines, the event was conducted virtually.

The following report has been prepared to provide an overview of the safety town hall and includes:

- A high-level event summary
- A description of outreach for the event
- An overview of the feedback received
- A link to the event presentation and recording

Wildfire Safety Webinar Summary

- **Date:** May 11, 2022
- **Time:** 5:30 p.m. – 7:00 p.m.
- **Total Attendees:** 157
- **PG&E Presenters:**
 - Ron Richardson, Vice President, North Coast Region
 - Dave Meier, Senior Manager, Customer Strategy
 - Alison Talbott, Local Government Affairs Representative
 - Eric Haggerty, Vegetation Management Supervisor
 - Dan Kida, Vegetation Management Supervisor
 - Rich Noonan, Senior Public Safety Specialist
 - Austin Sharp, Senior Manager, North Coast Division

The event featured a 30-minute presentation on PG&E's wildfire prevention plans and updates for 2022, an overview of 2021 Public Safety Power Shutoff (PSPS) events, Enhanced Power Safety Settings and customer resources available before, during and after wildfire safety-related outages. This was followed by 30 minutes of Q&A. Participants could either join via the virtual conference platform or by calling into a toll-free number. Closed captioning was available in English, Spanish and Chinese.

Event Outreach

PG&E conducted outreach through a variety of channels to drive attendance to the event.

Outreach included:

- Approximately 57,862 email invitations sent to all electric customers with an email address listed
- Social media postings on Facebook , Instagram, Twitter and Nextdoor
- News release and media advisory
- Outreach to city, county and tribal officials as well as community-based organizations

Sample invitations and outreach materials can be found in Appendix A.

Question and Answer Session Summary

Throughout the presentation, participants submitted questions and comments for PG&E's subject matter experts through a Q&A function on the webinar platform. A total of 14 questions and comments were received.

The Q&A portion focused on the following themes:

- Vegetation management
 - Tree removals
 - Defensible space
 - Enhanced vegetation management
- Undergrounding

The full list of questions/comments received during the Q&A session can be found in Appendix B.

Recording and Presentation Availability

A copy of the presentation and a recording of the event will be available on PG&E's website at www.pge.com/firesafetywebinars. Additional presentations and recordings of past PG&E wildfire safety webinars are also available, including:

- Regional webinars with a county-by-county focus on safety work
- Webinars for school districts and administrators
- Spanish-language and Chinese-language webinars

APPENDIX A:

EVENT INVITATIONS AND OUTREACH



Join Us for a Wildfire Safety Webinar

Mendocino, Humboldt, Trinity and Siskiyou Counties

Wednesday, May 11 | 5:30-7:00 p.m.

We invite you to join us for an interactive webinar where we will discuss our 2022 wildfire safety efforts. You will have the opportunity to ask questions and share feedback with the PG&E team, including the area's Regional Vice President.

[Register today »](#)

[Learn more »](#)

To keep our customers and communities safe, we continue to take targeted action to reduce wildfire risk across every part of our operations, respond to our state's changing climate and focus every day on safety.

Topics Include:

- PG&E's progress on wildfire prevention activities
- What's new for 2022
 - Increased powerline protection to reduce outages
 - Improved coordination for faster restoration times
 - Additional customer resources to prepare for wildfire season and outages

To access the webinar or view recordings of past wildfire safety webinars, visit pge.com/firesafetywebinars »

Do you have a plan to stay safe? For more information, including tips on how you and your family can stay safe in the event of an emergency, please visit safetyactioncenter.pge.com »



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Following the wildfires in 2017 and 2018, some of the changes included in this email are contemplated as additional precautionary measures intended to further reduce future wildfire risk.

WEBINAR MEDIA ADVISORY



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PG&E Invites Mendocino, Humboldt, Trinity and Siskiyou Counties to a Regional Wildfire Safety Webinar to Discuss PG&E's Wildfire Prevention Efforts

PG&E to host virtual event to share local wildfire safety progress, new programs in 2022 and steps customers can take to prepare

Oakland, Calif. — To help keep customers and communities safe in the face of the growing wildfire risk across the state, Pacific Gas and Electric Company (PG&E) is continuing to evolve its wildfire safety program to reduce the risk of catastrophic wildfires.

As part of these efforts, PG&E is hosting a wildfire safety webinar for Mendocino, Humboldt, Trinity and Siskiyou residents on Wednesday, May 11, 2022, from 5:30 to 7 p.m. to share its wildfire prevention plans for 2022 and listen to customer feedback. PG&E experts will provide a brief presentation, after which participants will have the opportunity to ask questions.

The event can be accessed through the link or dial-in below or through PG&E's website, pge.com/firesafetywebinars.

Click this link to join: bit.ly/368HUbE
Attendee Dial-in: 888-606-9541
Conference ID: 6029383

During the webinar event, the PG&E team will discuss:

- PG&E's wildfire prevention efforts
- Resources to help customers and communities before, during and after wildfire safety outages
- Improvements and updates to PG&E's safety technology and tools

Closed captioning will be available in English, Spanish and Chinese and dial-in numbers will be available for those who aren't able to join online.

For the full webinar events schedule, additional information on how to join, recordings and presentation materials from past events, and to learn more about PG&E's Community Wildfire Safety Program, visit pge.com/wildfiresafety.

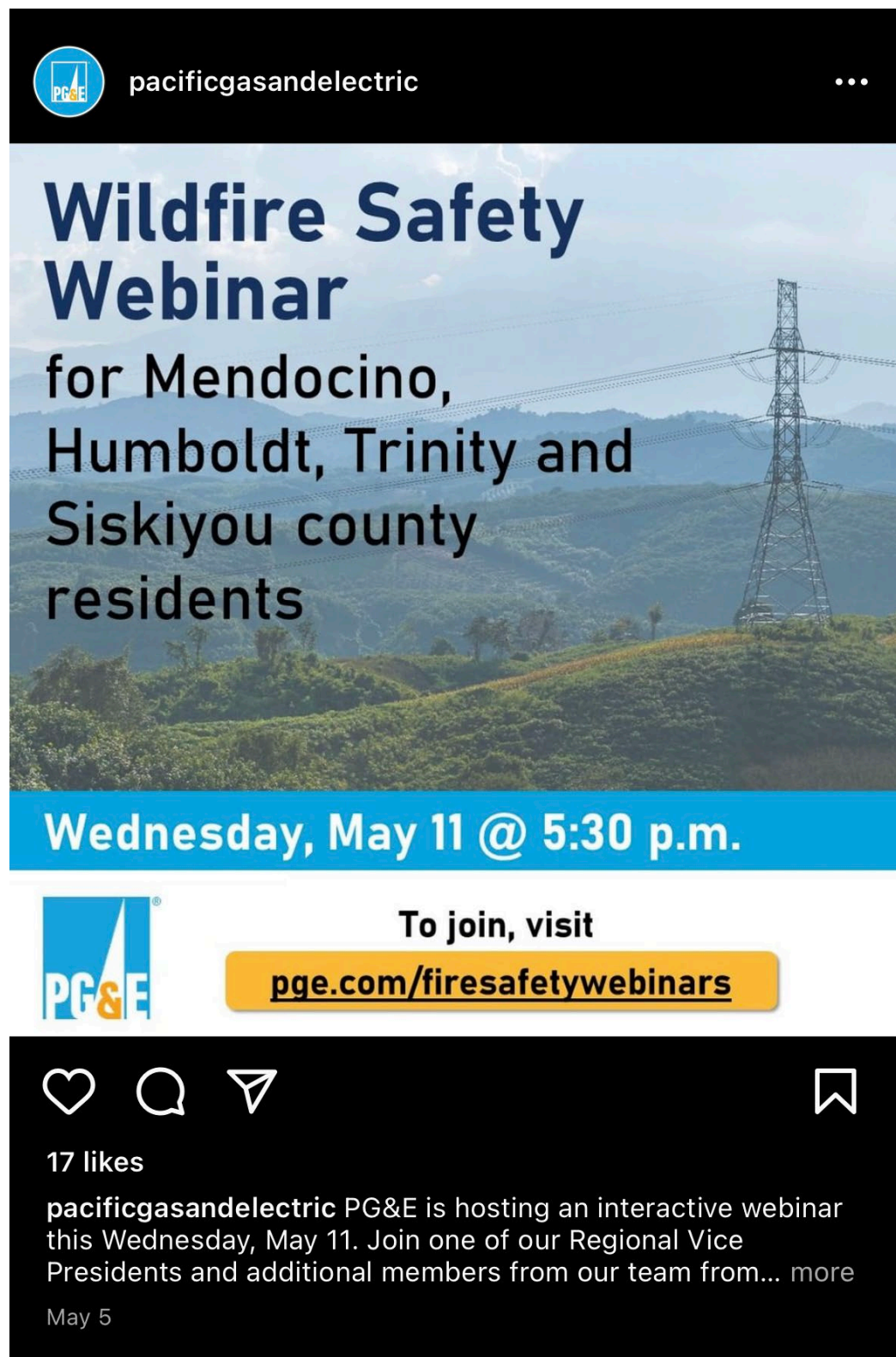
More information and resources to help you and your family prepare for and stay safe in the event of an emergency can be found at safetyactioncenter.pge.com.

About PG&E


Pacific Gas and Electric Company, a subsidiary of PG&E Corporation (NYSE:PCG), is a combined natural gas and electric utility serving more than 16 million people across 70,000 square miles in Northern and Central California. For more information, visit pge.com and pge.com/news.



INSTAGRAM POST



The image shows an Instagram post from the account 'pacificgasandelectric'. The post features a background image of a power transmission tower on a hillside. The text on the post reads: 'Wildfire Safety Webinar for Mendocino, Humboldt, Trinity and Siskiyou county residents' and 'Wednesday, May 11 @ 5:30 p.m.'. Below the image is a yellow button with the text 'To join, visit pge.com/firesafetywebinars'. At the bottom of the post, there are icons for likes, comments, shares, and a bookmark, along with the text '17 likes' and a short description of the webinar.

 pacificgasandelectric

Wildfire Safety Webinar

for Mendocino,
Humboldt, Trinity and
Siskiyou county
residents

Wednesday, May 11 @ 5:30 p.m.

 To join, visit
pge.com/firesafetywebinars

17 likes

pacificgasandelectric PG&E is hosting an interactive webinar this Wednesday, May 11. Join one of our Regional Vice Presidents and additional members from our team from... more

May 5

FACEBOOK POST



Pacific Gas and Electric Company

May 5 at 10:32 AM



PG&E is hosting an interactive webinar this Wednesday, May 11, from 5:30 p.m. to 7 p.m. for Mendocino, Humboldt, Trinity and Siskiyou county residents. Join one of our Regional Vice Presidents and additional members from our team to learn more about how we're working to prevent wildfires and reduce the impact of wildfire safety-related outages in your community, ask questions and share your feedback. For more information, visit www.pge.com/firesafetywebinars.



To join, visit

pge.com/firesafetywebinars

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Like

Comment

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APPENDIX B:

QUESTIONS RAISED DURING THE EVENT

The below questions and comments have been listed in the order received.

- Why do PG&E tree contractors prune trees and leave the limbs in ravines and piled up at base of power poles as fuel for future fires. Why not bury the lines instead along road easements?
- PG&E contractors came to our property in Mendocino twice to “manage vegetation”, and did terrible work both times. They left logs blocking our driveway, and other debris blocking the walkway to front door. They also created multiple hazards to people and structures by topping pines that predictably died, leaving 40-foot “trunks” with no branches. It cost me thousands of dollars to remove them. Both PG&E and contractors were unresponsive to my phone calls. The shoddy, dangerous results are creating additional legal liabilities for PG&E. The mix of incompetence and poor management further eroded PG&E’s reputation. How will you ensure that this doesn’t happen again?
- I have been working hard to eliminate scotch broom in my county, which often takes over in the power line paths where the soil has been recently disrupted. Do you keep scotch broom to a minimum wherever you work, without using herbicides?
- I think you got the butt end of blame at least one of the years of all the fires but it is good news that things are being updated/upgraded and improved. Are you at all interested as to who are those that are starting them or just leaving it to police? We never hear all of those who set them - maybe one or two, but when I see a map of all the fires, you are not telling me that only one person started them over the state around the same time. And there are also fires started in other states about the same time.
- Do you foresee the undergrounding of all or most power lines one day, provided this experiment of a few miles goes well, which I think is a great idea?
- I have been chipping branches and brush with great success for the rest of the ecosystem, which is MUCH safer than controlled burns. do you think you might be offering chipping services to people in the future?
- Can you repeat the email id to send an email that you mentioned at the beginning of the show?
- Wildfiresafety@pge.com(can you repeat the email id to send an email that you mentioned at the beginning of the show?)
- Thank you!
- I am interested in the transfer meter for backup generator at our home. How do I get one?
- Any Cultural Monitoring going along with the undergrounding work?
- Do you have any locator jobs available?
- Are homeowners notified prior of major tree work on their property?
- In my experience, there was no "knock and talk": they came into our yard, poking around my daughter's bedroom window, set up cones on our property, all without a

word. They wore no identifiable clothing or labels on hardhats - nothing about PG&E. I get the impression that the speakers on this call, however well intentioned, have no idea what goes on in the field.