PG&E Wildfire Safety Webinar

Tehama, Glenn and Colusa Counties

May 28, 2025

Accessibility

To receive this presentation in **American Sign Language**, please see the link provided in the meeting chat.

To view **real-time captioning** in English, Spanish and Chinese, click: CC

Use the **Q&A feature** at the top of your screen to ask a question at any time during this presentation.

Safety

Power Outage Preparedness

- **Update your contact information** for outage alerts **by calling 1-800-743-5000**
- **Ensure your emergency kit allows your family to take care of themselves** for three to seven days
- Practice **opening and closing your garage door** manually
- Ensure your **vehicle has enough gas or charge** (if electric)
- **Keep small bills and cash on hand** in case ATMs are unavailable

Agenda

1 Layers of Wildfire Protection

2 Wildfire Safety Work in Your Area

3 Safety Updates

4 Customer Resources

5 Questions

Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

Meet the Team

Joe Wilson
Regional Vice President
North Valley & Sierra Region

Paul Jeske
Regional Safety Director
North Valley & Sierra Region

Wes Anderson
Regional Senior Manager
North Valley & Sierra Region

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Layers of Wildfire Protection

2025 Layers of Wildfire Protection

Situational Awareness

A **New Tools and Technology:** Installed over 2,000 weather stations and high-definition cameras monitored by trained professionals to better predict and respond to wildfires and severe weather.

Operational Mitigations

B **Safety and Infrastructure Protection Teams:** Deploying trained response professionals who protect PG&E equipment to increase safety and enhance community recovery.

C **Enhanced Powerline Safety Settings:** Installed on 44,000+ line miles and turned on during elevated wildfire risk to automatically shut off power within one-tenth of a second if a hazard is detected.

D **Public Safety Power Shutoff:** Turning off power for safety as a last resort during severe weather.

Resiliency Work

E **New, Strengthened Equipment:** Installing strengthened poles and covered powerlines on nearly 1,900 miles of overhead powerlines.

F **Undergrounding Powerlines:** Completing 10,000 miles of undergrounding in the highest wildfire risk areas.

G **Vegetation Management:** Removing or pruning 1 million+ trees per year to ensure they are a safe distance from powerlines.

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Wildfire Safety Work in Your Area

Wildfire Risk in Tehama, Glenn and Colusa Counties

PG&E targets communities at the **highest risk for wildfire** mitigation efforts.

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Situational Awareness in Tehama, Glenn and Colusa Counties

Since 2018, PG&E has installed a comprehensive network of high-definition cameras and weather stations:

- **82** weather stations across Tehama, Glenn and Colusa counties to predict severe weather.
- **32** high-definition cameras installed in Tehama, Glenn and Colusa counties providing the ability to see **90%** of high fire-risk areas.

You can see high-definition cameras in your community by visiting **pge.com/weather**.

Hamilton City 1 Camera

PG&E's cameras are used by CAL FIRE, the US Forest Service and the Bureau of Land Management to monitor and respond to wildfires.

On October 17, 2024, a weather station in Colusa County measured 77 MPH winds. This data was used to inform PSPS decision making.

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Public Safety Power Shutoff (PSPS) Mitigation

PG&E is building the energy grid of the future to keep our customers safe and reduce the impacts of PSPS outages:

- **20** sectionalizing devices installed across Tehama, Glenn and Colusa counties limit the number of customers who lose power.
- **Six** remote grids installed or planned across Tehama and Glenn counties provide clean, local energy and enhance local resilience.
- **One** "island" in Tehama County can remain energized during an outage.

See the wildfire safety work taking place in your neighborhood by visiting **pge.com/progressmap**.

Mitigation Devices in Tehama, Glenn, and Colusa Counties

High Fire-Risk Areas
County Borders
Sectionalizing Devices
Islanding
Planned Remote Grids
Operational Remote Grids

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Local Success

1. Pipeline remediation work in Gerber
2. Gas transmission and electric recording meter upgrades in Artois
3. System hardening and undergrounding work in Elk Creek
4. Electric distribution and reconductor work in Willows
5. Pipeline remediation and assessment projects across Glenn County
6. Pipeline remediation and assessment projects across Colusa County

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Layers of Wildfire Protection and Wildfire Safety Work in Your Area - Questions

If you have a question, click the Q&A button and type it in.

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Safety Updates

Emergency Supply Kit Checklist

- [x] Drinking water
- [x] Tools and utensils
- [x] Nonperishable food
- [x] Baby/pet food
- [x] Flashlights
- [x] Radio
- [x] Extra batteries
- [x] Portable charger
- [x] Basic first aid kit
- [x] Blankets and clothing
- [x] Activities for children
- [x] Important documents
- [x] Medication/eyeglasses
- [x] Toiletries
- [x] Cash and credit cards

For more information about building an emergency supply kit, please visit **pge.com/emergencykit**.

Ways to Safely Manage Vegetation on Your Property

- **Ensure crews have safe access** to inspect and manage gas and electric system equipment on your property
- **Plant the right tree in the right place** to avoid contact with overhead and below-ground utility equipment
- **Maintain defensible space on your property** to protect your home and family from wildfires

To learn about safe planting guidelines, visit **pge.com/righttreerightplace**.

For more tips on defensible space, visit **safetyactioncenter.pge.com**.

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Customer Resources

Savings Programs and Support for Customers

Savings Programs for Income-Qualified Customers

California Alternate Rates For Energy Program (CARE)

Provides a monthly discount of 20% or more on gas and electricity.

pge.com/care

Family Electric Rate Assistance Program (FERA)

Provides a monthly discount of 18% on electricity only.

pge.com/fera

Low-Income Home Energy Assistance Program (LIHEAP)

Provides a one-time payment of up to $1,000 to help with unpaid energy bills.

pge.com/liheap

Savings Support for All Residential Customers

Budget Billing

Offsets high winter heating peak bills by averaging your energy costs to determine a more predictable monthly payment amount.

pge.com/budgetbilling

GoGreen Home Energy Financing

Helps finance energy saving improvements to make your home more comfortable and efficient.

gogreenfinancing.com

Home Energy Checkup

Helps customers assess their energy use and gives customized savings tips.

pge.com/homecheckup

For more ways to save energy, visit pge.com/energysavingtips

Backup Power Support for Customers

We have several backup power programs available to help customers reduce the impact of wildfire safety outages.

Backup Power Transfer Meter Program
Provides a free backup power transfer meter to eligible customers to safely connect to a generator.

pge.com/transfermeter

96 Backup Power Transfer Meters Installed

Portable Battery Program
Provides fully subsidized portable batteries to eligible customers reliant on electricity for medical needs.

pge.com/portablebattery

619 Portable Batteries Distributed

Generator and Battery Rebate Program
Offers eligible customers a rebate on the purchase of a qualifying generator or battery.

pge.com/gbrp

129 Generator Rebates Paid

Self-Generation Incentive Program (SGIP)
Offers a rebate to eligible customers installing battery storage systems in their home.

pge.com/sgip

82 SGIP Rebates Paid

Permanent Battery Storage Rebate Program
Provides a rebate to offset the purchase and installation of a battery storage system.

pge.com/permanentbatterystorage

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Resources and Partnerships

Disability Disaster and Resources (DDAR)

We partner with the DDAR Program to support people with disabilities and chronic conditions.

- Emergency planning assistance
- Portable backup batteries
- Food vouchers
- Accessible hotel accommodations/transportation
- Fuel cards for generators

pge.com/ddar

Community Resource Centers (CRC)

CRCs provide resources and up-to-date information during Public Safety Power Shutoffs.

- Device charging
- Snacks/water
- ADA-accessible restrooms
- Cooling/heating*

pge.com/crc

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**Only applicable to indoor sites*

Additional Customer Resources

Progress Map

Learn about wildfire safety work taking place in your neighborhood

pge.com/progressmap

211

Call or text 211 for free and confidential support and resources

211ca.org

Outage Center

Find the latest updates on outages by city, county or specific address

pge.com/outages

Safety Action Center

Create an emergency safety plan to keep you and your family safe

safetyactioncenter.pge.com

PG&E Webinar Survey

Please take this short survey to provide feedback* on the information received tonight or suggestions on what you would like to hear about in future webinars.

*All answers will be kept confidential.

SCAN FOR SURVEY

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Thank You

Appendix

Enhanced Powerline Safety Settings (EPSS)

For illustrative purposes only.

*Based on an evaluation of the effectiveness of EPSS under conditions of elevated likelihood of destructive fire outcomes (R3 Fire Potential Index rating), compared to the 2018 – 2020 average prior to the establishment of EPSS.

To learn more, visit **pge.com/epss**.

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