



Welcome

Mill Valley Open House

May 15, 2025





What Customers Can Expect During Vegetation Work

PG&E will:

- 1 Attempt to contact customers** if work is planned on their property
- 2 Inspect powerlines** for potential vegetation safety concerns
- 3 Trim or cut down trees** as needed for safety
- 4 Chip and haul away small debris***, and place larger wood in a safe location on site
- 5 Conduct safety and quality checks** through follow-up inspections

**where possible*



Some of the measures included in this document are contemplated as additional precautionary measures intended to further reduce the risk of wildfires. "PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. ©2025 Pacific Gas and Electric Company. All rights reserved.



How You Can Dig Safely on Your Property

Protect your property and help prevent accidents by calling 811 before you dig



- ✓ Call 811 at least two business days before you begin your project, providing your location.
- ✓ Underground Service Alert will contact PG&E and other utilities with underground lines in your area.
- ✓ Gas pipelines and underground electric lines are then marked for safe digging.



811 is a free service that helps protect residents and their communities. Once marked, you can start digging safely! Visit pge.com/811 for more information.



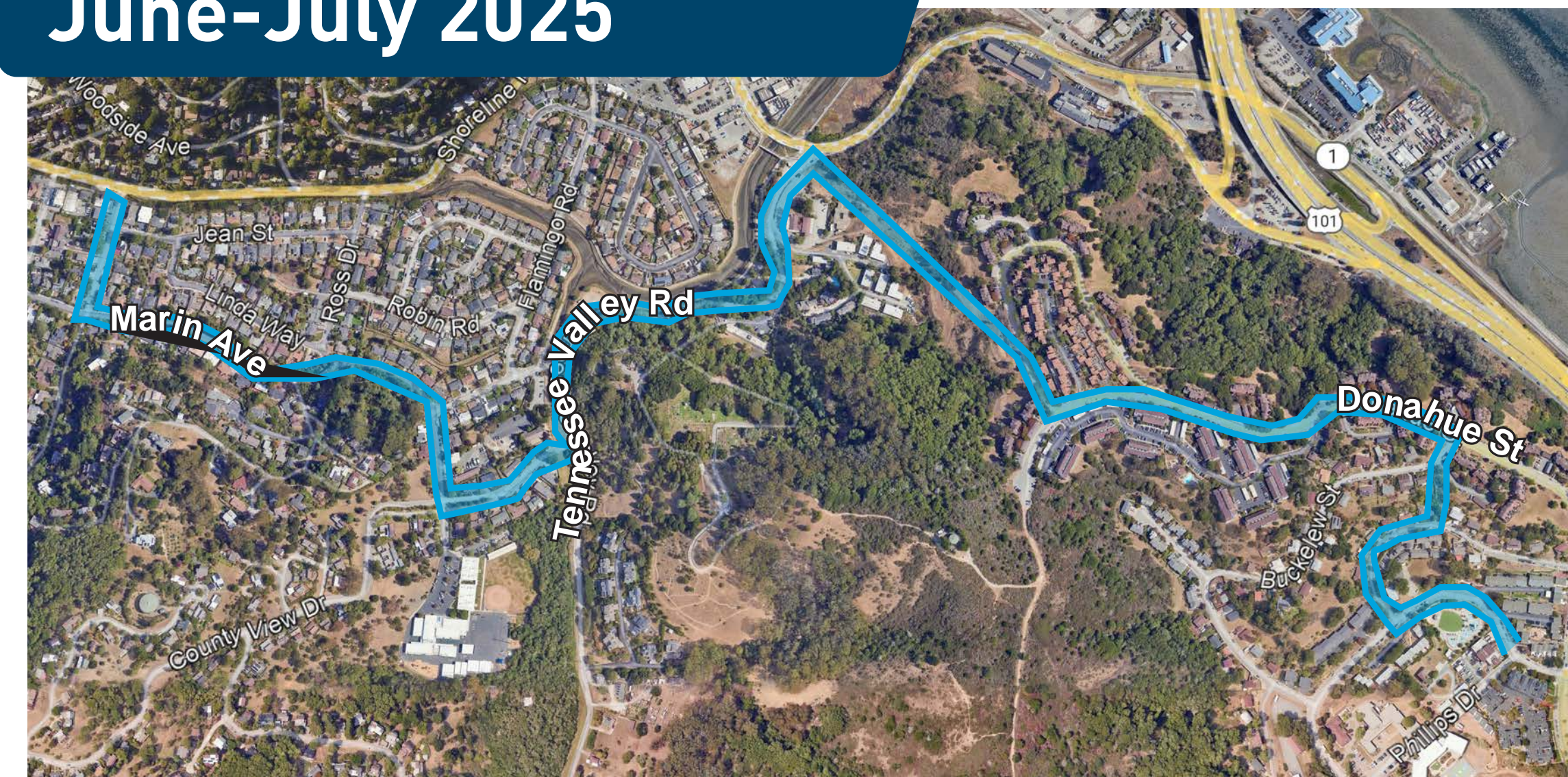
Upcoming Gas and Electric System Projects

April 21-May 30, 2025



Morning Sun Avenue and Lavender Lane:
Natural gas mains and services upgrades

June-July 2025



Tennessee Valley Road: Replacing electric distribution poles

June 2-July 25, 2025



Alta Vista Avenue: Replacing the gas main and services

Planned for Fall 2026



Shell Road: Natural gas pipeline distribution main replacement and services

Note: Locations are approximate

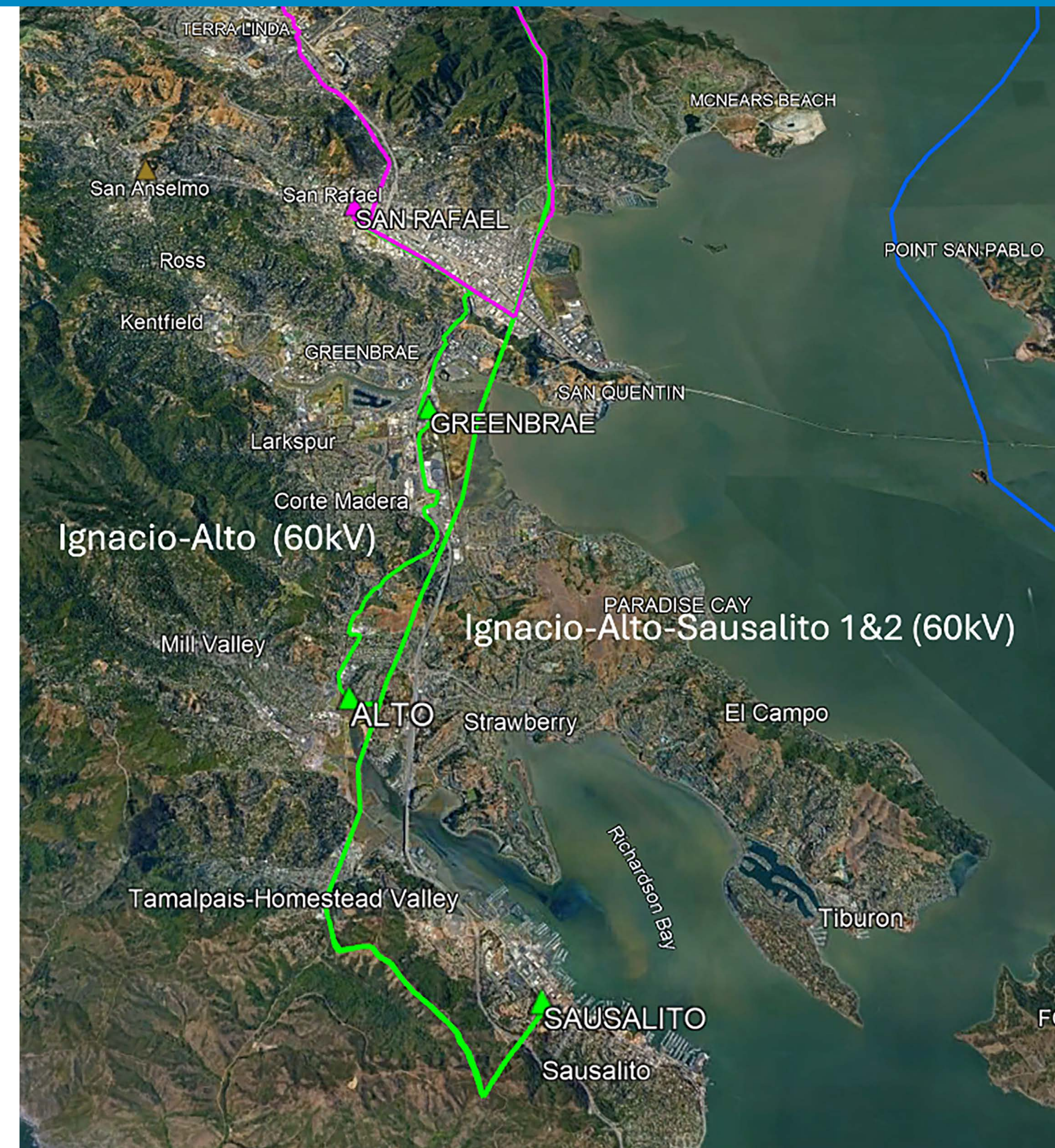
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Improving Capacity in Marin County

Upcoming Projects

- ✓ **Studies and planning in progress to add capacity** in Marin County and to avoid future temporary generation at Alto Substation
- ✓ **2025-2026**
Replacement of tower along the Ignacio-Alto-Sausalito 60 kV Power Line in Tamalpais Valley
- ✓ **2026-2027**
Alto Substation bank replacement
- ✓ **2027-2028**
Replacing the Ignacio-Alto Power Line with upgraded conductors and new structures





Strengthening California's Next Generation Electric Grid

We are strengthening our electric system by upgrading powerlines.

This includes moving powerlines underground and installing strengthened power poles and covered powerlines.

In some cases, we are removing powerlines if areas receive power from a remote grid or if the lines are no longer needed.

These programs:



Reduce
Wildfire Risk



Enhance
Long-Term Safety

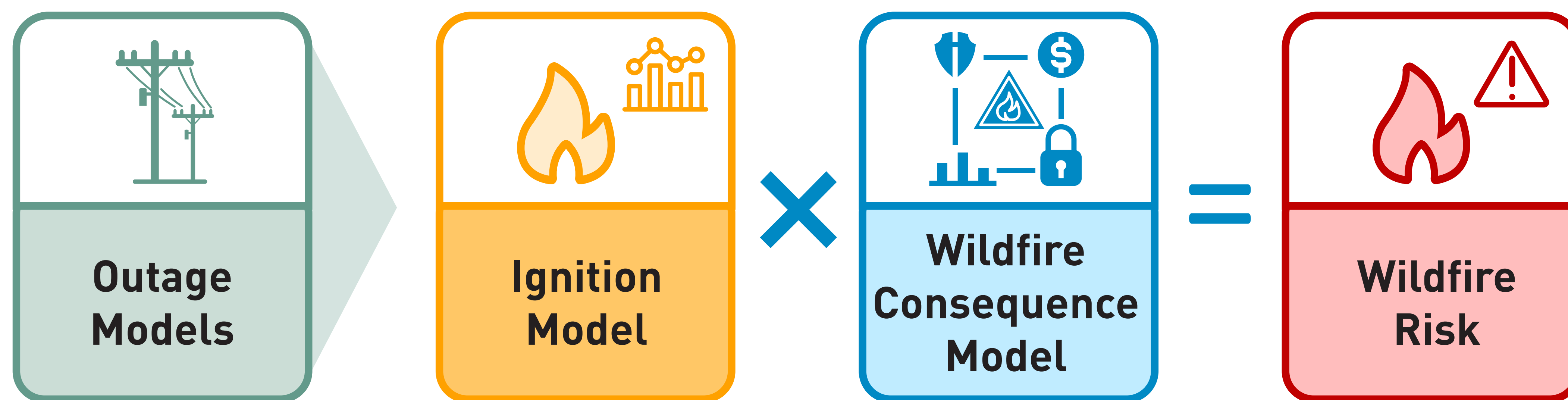




Wildfire Risk Modeling

Risk modeling involves assessing the likelihood and impacts of potential wildfires to help us prevent them in the future.

How Our Risk Model Works



By assessing the causes of outages/ignitions and the consequences of a wildfire starting, we're able to analyze risk across our assets and equipment.

Risk Modeling Objectives



Provide situational awareness of risk



Improve risk-informed decision making



Evaluate and quantify risk reduction from wildfire mitigation initiatives



Enhanced Powerline Safety Settings (EPSS) Help Keep You Safe from Wildfires

1

Settings detect a wildfire hazard

2

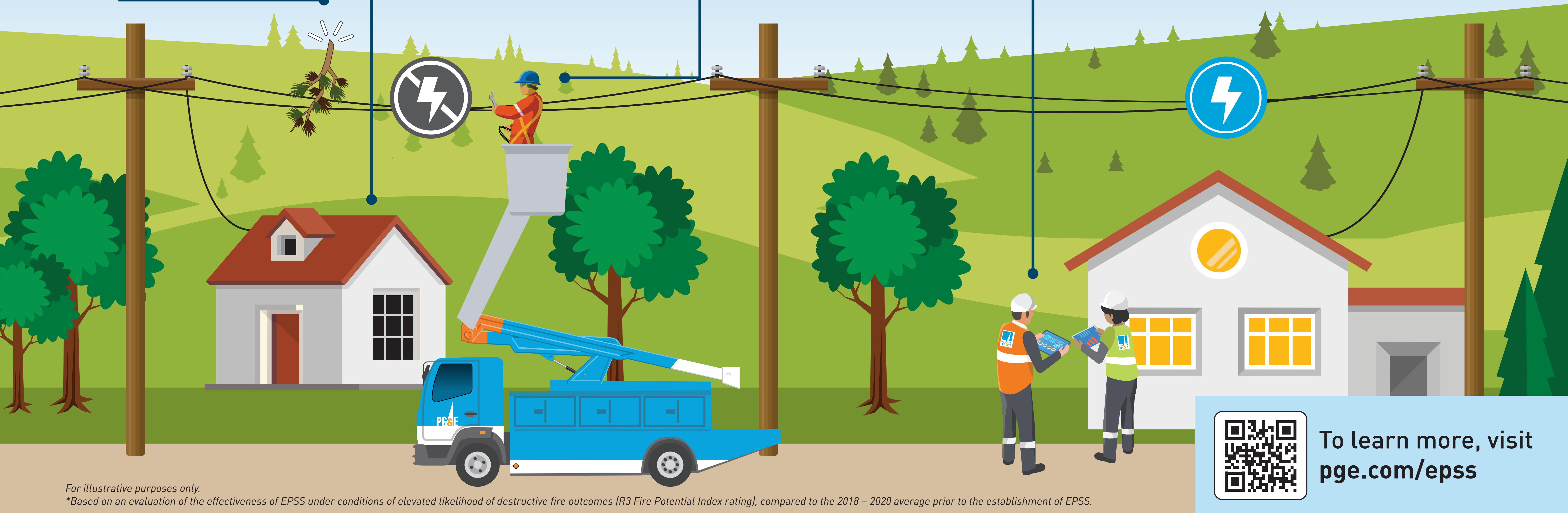
Automatic power shutoff to prevent an ignition

3

Crews patrol, repair damage and restore power

4

We identify improvements to prevent similar wildfire hazards



For illustrative purposes only.

*Based on an evaluation of the effectiveness of EPSS under conditions of elevated likelihood of destructive fire outcomes (R3 Fire Potential Index rating), compared to the 2018 – 2020 average prior to the establishment of EPSS.



To learn more, visit
pge.com/epss

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What is a Public Safety Power Shutoff?

High winds can cause tree branches and debris to contact electric lines, damage our equipment and cause a wildfire.

To prevent such fires, we may need to turn off power as a last resort.





Savings Programs and Support for Customers

Support for All Residential Customers



Budget Billing

Offsets high winter heating peak bills by averaging your energy costs to determine a more predictable monthly payment amount.

pge.com/budgetbilling



GoGreen Home Energy Financing

Helps finance energy saving improvements to make your home more comfortable and efficient.

gogreenfinancing.com



Home Energy Checkup

Helps customers assess their energy use and gives customized savings tips.

pge.com/homecheckup

Programs for Income-Qualified Customers

California Alternate Rates For Energy Program (CARE)

Provides a monthly discount of 20% or more on gas and electricity.

pge.com/care

Family Electric Rate Assistance Program (FERA)

Provides a monthly discount of 18% on electricity only.

pge.com/fera

Low-Income Home Energy Assistance Program (LIHEAP)

Provides a one-time payment of up to \$1,000 to help with unpaid energy bills.

pge.com/liheap



For more ways to save energy, visit pge.com/energysavingtips.