

PG&E Wildfire Safety Webinar

Alameda County

May 14, 2025



Accessibility

To receive this presentation in **American Sign Language**, please see the link provided in the meeting chat.

To view **real-time captioning** in English, Spanish and Chinese, click:  

Use the **Q&A feature**  at the top of your screen to ask a question at any time during this presentation.



Safety

Power Outage Preparedness

- ➔ **Update your contact information** for outage alerts **by calling 1-800-743-5000**
- ➔ **Ensure your emergency kit allows your family to take care of themselves** for three to seven days
- ➔ Practice **opening and closing your garage door** manually
- ➔ Ensure your **vehicle has enough gas or charge** (if electric)
- ➔ **Keep small bills and cash on hand** in case ATMs are unavailable

Agenda

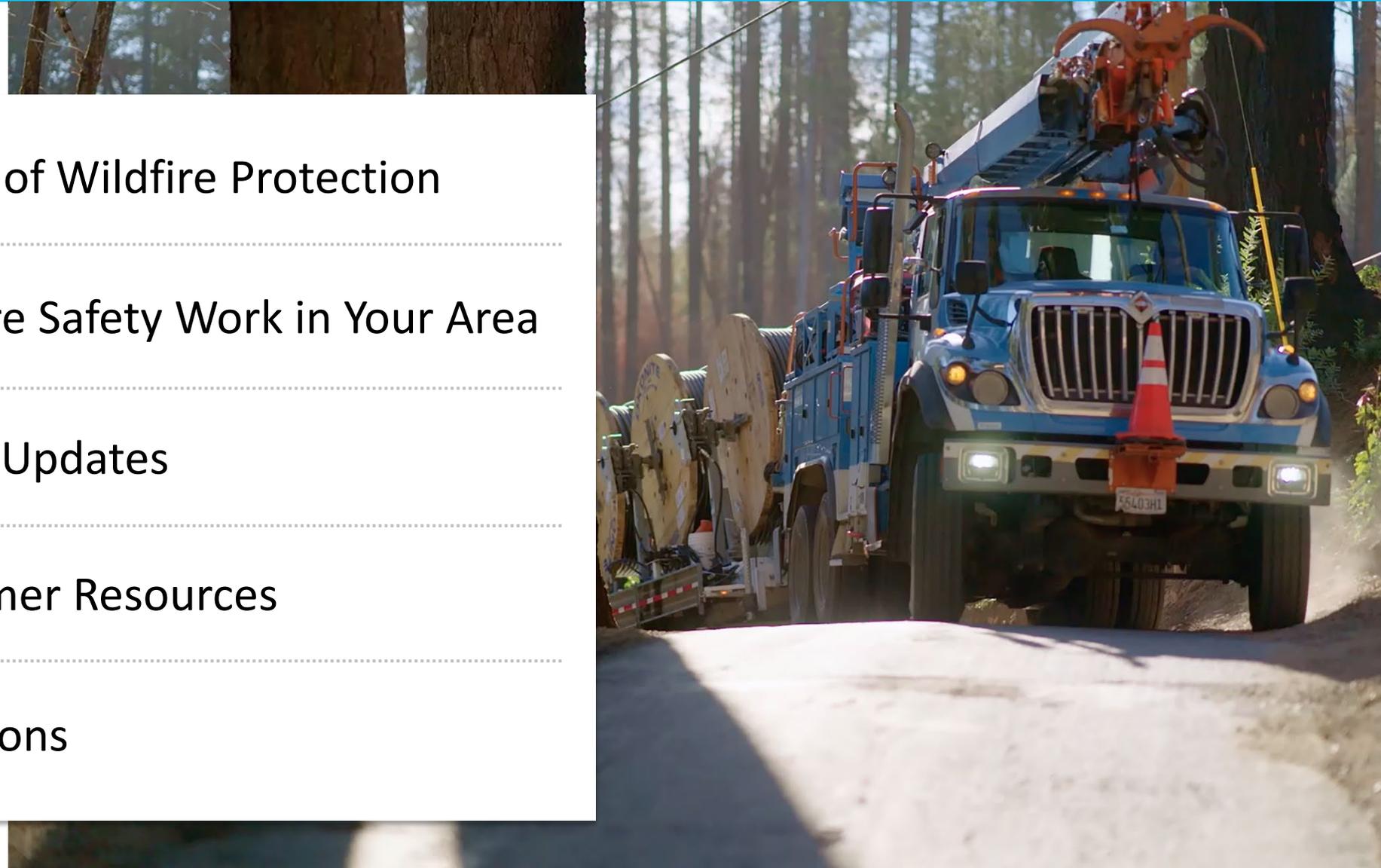
- 1** Layers of Wildfire Protection

- 2** Wildfire Safety Work in Your Area

- 3** Safety Updates

- 4** Customer Resources

- 5** Questions





Meet the Team

Jake Zigelman

Regional Vice President

Bay Area Region

John Gilginas

Regional Safety Director

Bay Area Region

Mónica Tell

Regional Senior Manager

Bay Area Region



Layers of Wildfire Protection



2025 Layers of Wildfire Protection



Situational Awareness

- A New Tools and Technology:** Installed over 2,000 weather stations and high-definition cameras monitored by trained professionals to better predict and respond to wildfires and severe weather.



Operational Mitigations

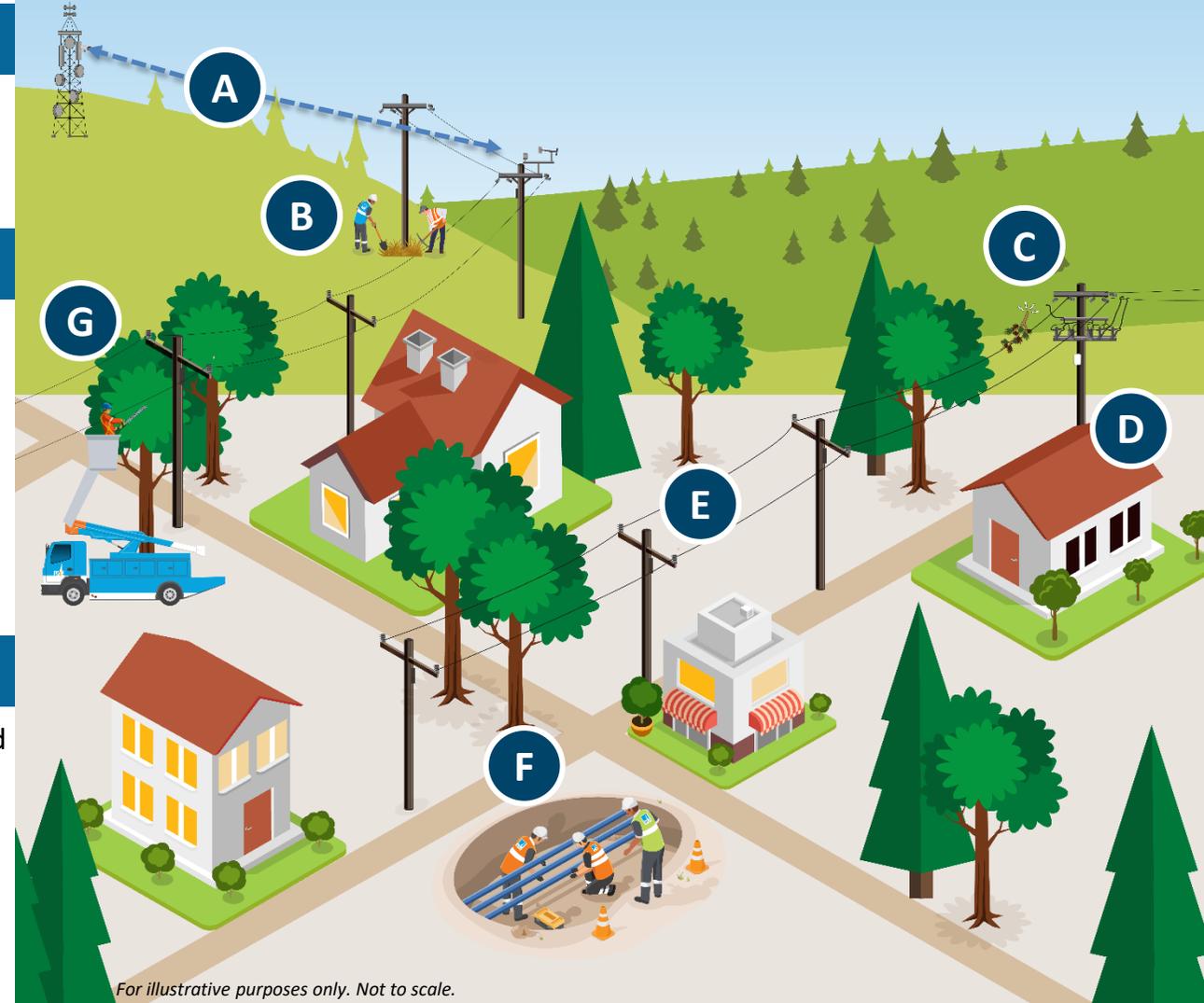
- B Safety and Infrastructure Protection Teams:** Deploying trained response professionals who protect PG&E equipment to increase safety and enhance community recovery.
- C Enhanced Powerline Safety Settings:** Installed on 44,000+ line miles and turned on during elevated wildfire risk to automatically shut off power within one-tenth of a second if a hazard is detected.
- D Public Safety Power Shutoff:** Turning off power for safety as a last resort during severe weather.



Resiliency Work

- E New, Strengthened Equipment:** Installing strengthened poles and covered powerlines on nearly 1,900 miles of overhead powerlines.
- F Undergrounding Powerlines:** Completing 10,000 miles of undergrounding in the highest wildfire risk areas.
- G Vegetation Management:** Removing or pruning 1 million+ trees per year to ensure they are a safe distance from powerlines.

Reducing Wildfire Risk in Your Community



For illustrative purposes only. Not to scale.

If you have a question, click the Q&A button and type it in.

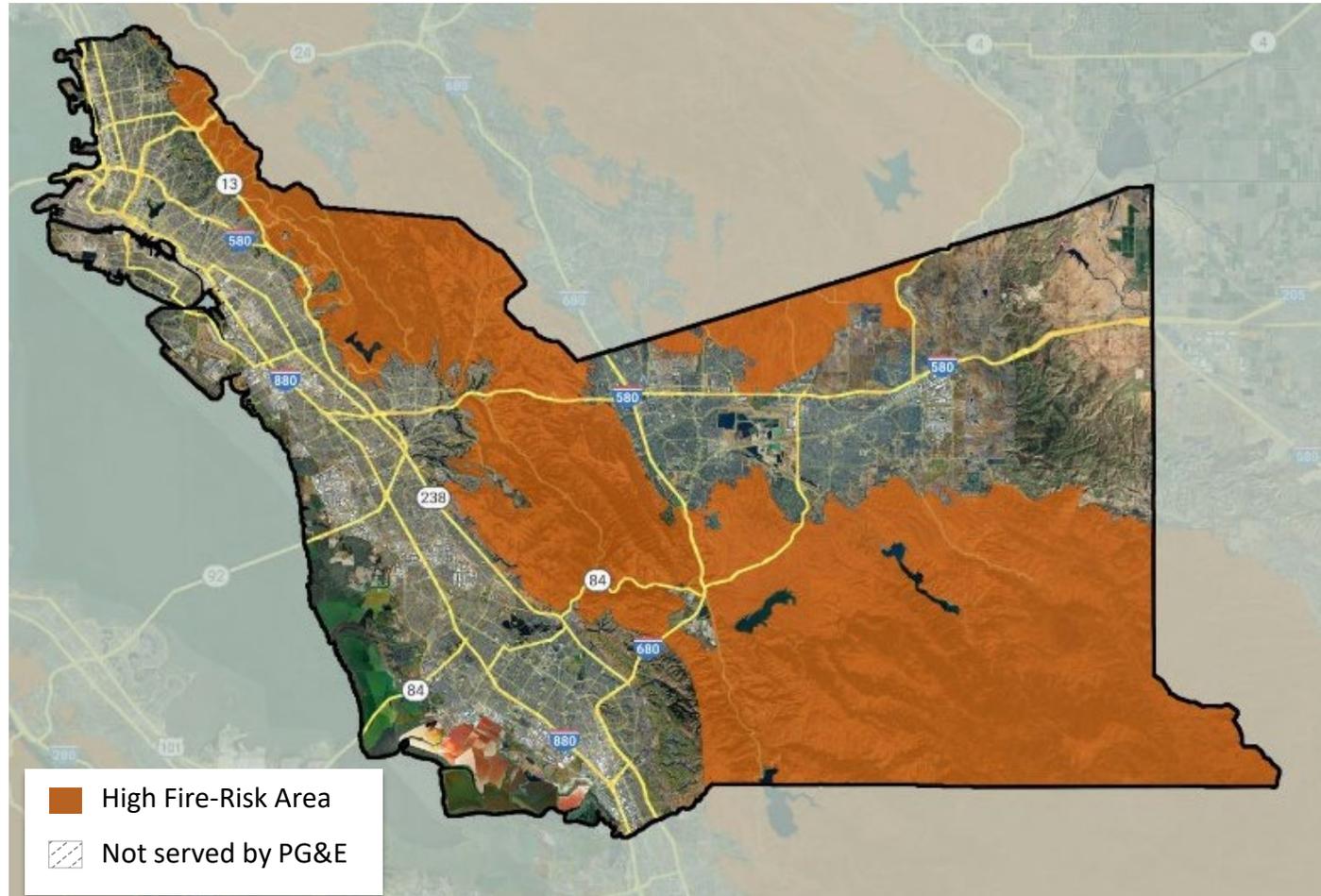


Wildfire Safety Work in Your Area



Wildfire Risk in Alameda County

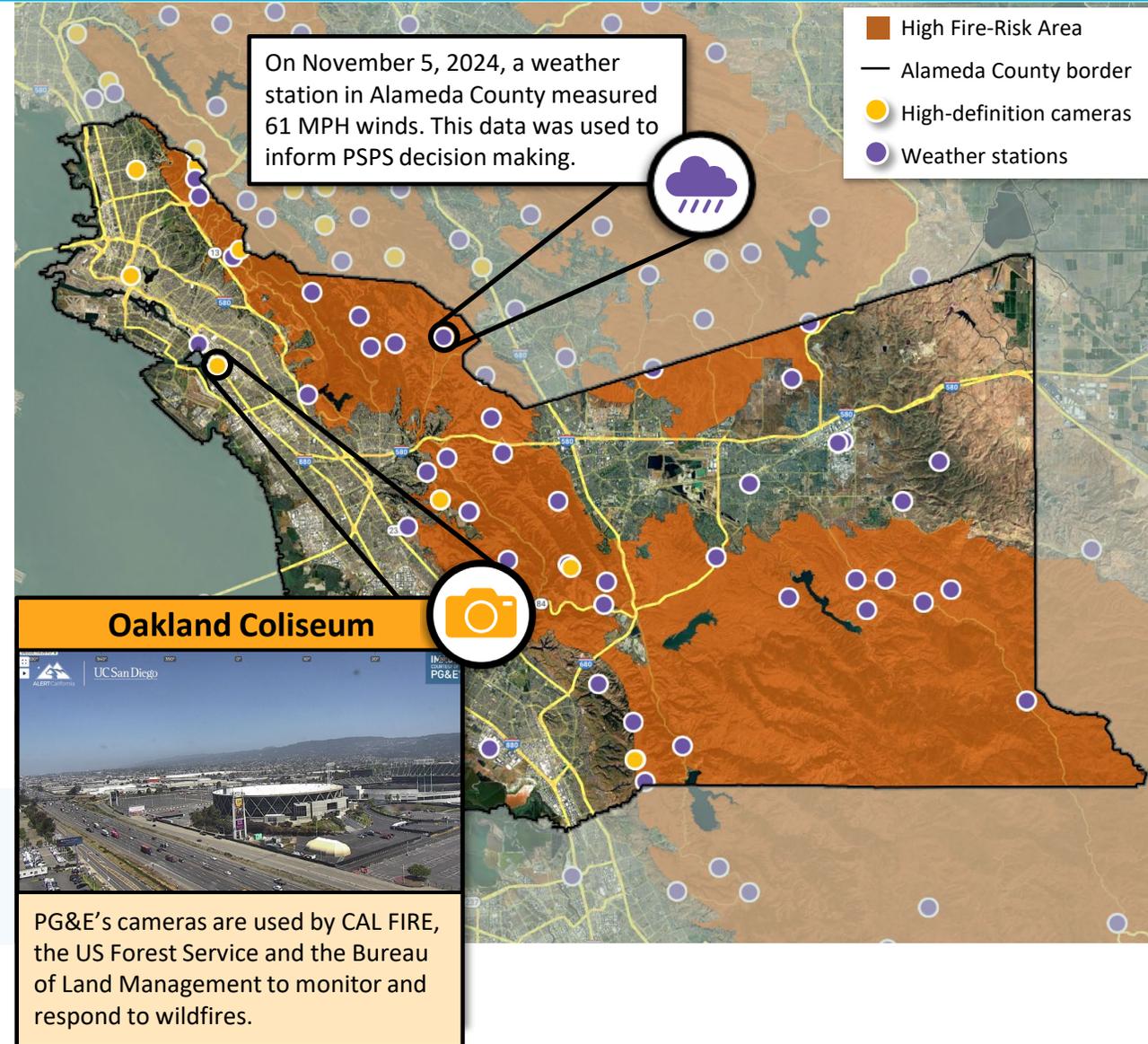
PG&E targets mitigation efforts towards communities at the **highest risk of wildfire**.



Situational Awareness in Alameda County

Since 2018, PG&E has installed a comprehensive network of high-definition cameras and weather stations:

- ✓ 41 weather stations across Alameda County to predict severe weather.
- ✓ 12 high-definition cameras installed in Alameda County, providing the ability to see 90% of high fire-risk areas.
- i You can see high-definition cameras in your community by visiting pge.com/weather.



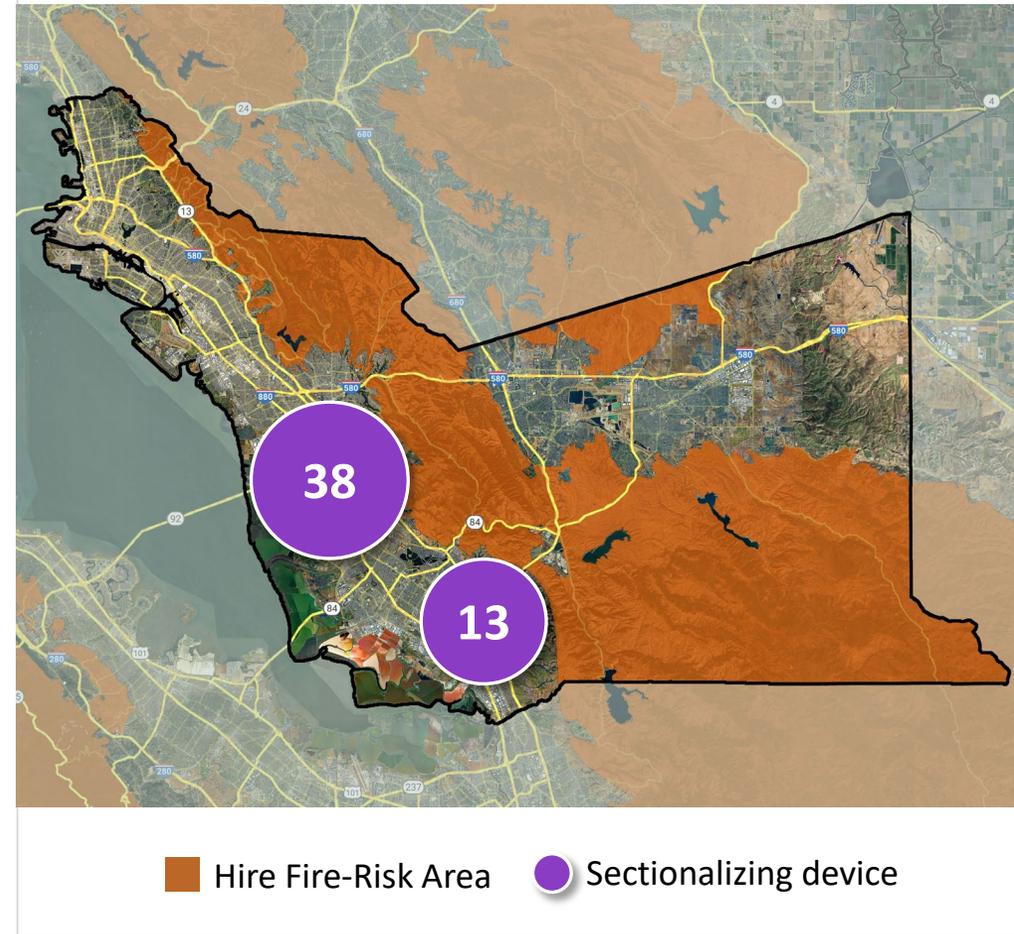
Public Safety Power Shutoff (PSPS) Mitigation

PG&E is working every day to keep our customers safe and reduce the impacts of PSPS outages:

51 sectionalizing devices across Alameda County limit the number of customers who lose power.

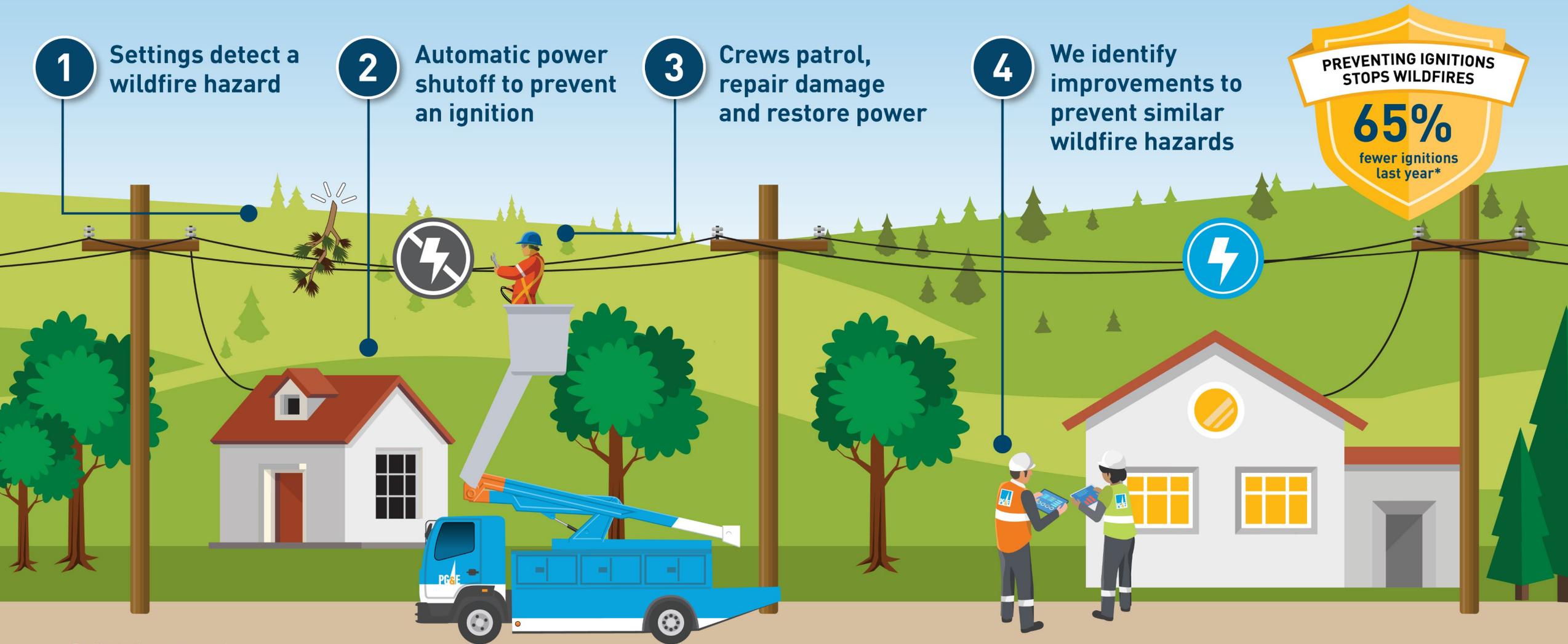
 See the wildfire safety work taking place in your neighborhood by visiting pge.com/progressmap.

Mitigation Devices in Alameda County





Enhanced Powerline Safety Settings (EPSS)



For illustrative purposes only.

*Based on an evaluation of the effectiveness of EPSS under conditions of elevated likelihood of destructive fire outcomes (R3 Fire Potential Index rating), compared to the 2018 – 2020 average prior to the establishment of EPSS.

To learn more, visit pge.com/epss.

Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

Protecting Alameda County with Enhanced Powerline Safety Settings



Our powerlines in high fire-risk areas are protected by enhanced safety settings that quickly turn off power if a wildfire hazard is detected. **This safety outage helps prevent an ignition that could cause a wildfire.**

Last year in Alameda County, we conducted the following work to minimize impacts of safety outages**:

Preventing Hazards

- 6 animal guards installed
- 18 enhanced hazard detection updates

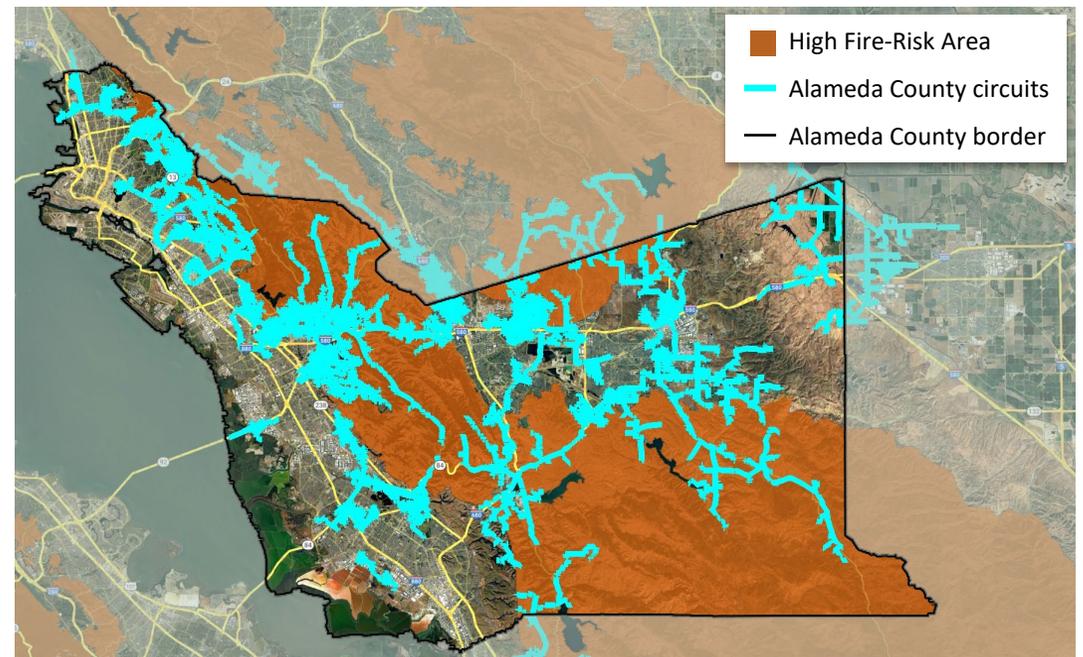
Reducing Outage Length

- 17 outage location devices installed

Reducing Outage Size

- 21 sectionalizing devices installed

Reliability Improvements in Alameda County



*Based on an evaluation of the effectiveness of EPSS under conditions of elevated likelihood of destructive fire outcomes (R3 Fire Potential Index rating), compared to the 2018 – 2020 average prior to the establishment of EPSS.

**Data is between 1/1/24 – 12/31/24 as of 12/31/24

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If you have a question, click the Q&A button and type it in.



Safety Updates





Emergency Supply Kit Checklist

 Drinking water

 Tools and utensils

 Nonperishable food

 Baby/pet food

 Flashlights

 Radio

 Extra batteries

 Portable charger

 Basic first aid kit

 Blankets and clothing

 Activities for children

 Important documents

 Medication/eyeglasses

 Toiletries

 Cash and credit cards

For more information about building an emergency supply kit, please visit [pge.com/emergencykit](https://www.pge.com/emergencykit).

Ways to Safely Manage Vegetation on Your Property

- ➔ **Ensure crews have safe access** to inspect and manage gas and electric system equipment on your property
- ➔ **Plant the right tree in the right place** to avoid contact with overhead and below-ground utility equipment
- ➔ **Maintain defensible space on your property** to protect your home and family from wildfires



i To learn about safe planting guidelines, visit pge.com/righttreerightplace.
 For more tips on defensible space, visit safetyactioncenter.pge.com.

Customer Resources





Savings Programs and Support for Customers

Savings Programs for Income-Qualified Customers

California Alternate Rates For Energy Program (CARE)

Provides a monthly discount of 20% or more on gas and electricity.

pge.com/care

Family Electric Rate Assistance Program (FERA)

Provides a monthly discount of 18% on electricity only.

pge.com/fera

Low-Income Home Energy Assistance Program (LIHEAP)

Provides a one-time payment of up to \$1,000 to help with unpaid energy bills.

pge.com/liheap

Savings Support for All Residential Customers



Budget Billing

Offsets high winter heating peak bills by averaging your energy costs to determine a more predictable monthly payment amount.

 pge.com/budgetbilling



GoGreen Home Energy Financing

Helps finance energy saving improvements to make your home more comfortable and efficient.

 gogreenfinancing.com



Home Energy Checkup

Helps customers assess their energy use and gives customized savings tips.

 pge.com/homecheckup

For more ways to save energy, visit pge.com/energysavingtips



Backup Power Support for Customers

We have several backup power programs available to help customers reduce the impact of wildfire safety outages.

Backup Power Transfer Meter Program

Provides a free backup power transfer meter to eligible customers to safely connect to a generator.

 pge.com/transfermeter

116 Backup Power Transfer Meters Installed

Portable Battery Program

Provides fully subsidized portable batteries to eligible customers reliant on electricity for medical needs.

 pge.com/portablebattery

449 Portable Batteries Distributed

Self-Generation Incentive Program (SGIP)

Offers a rebate to eligible customers installing battery storage systems in their home.

 pge.com/sgip

1,629 SGIP Rebates Paid

Generator and Battery Rebate Program

Offers eligible customers a rebate on the purchase of a qualifying generator or battery.

 pge.com/gbrp

511 Generator Rebates Paid

Permanent Battery Storage Rebate Program

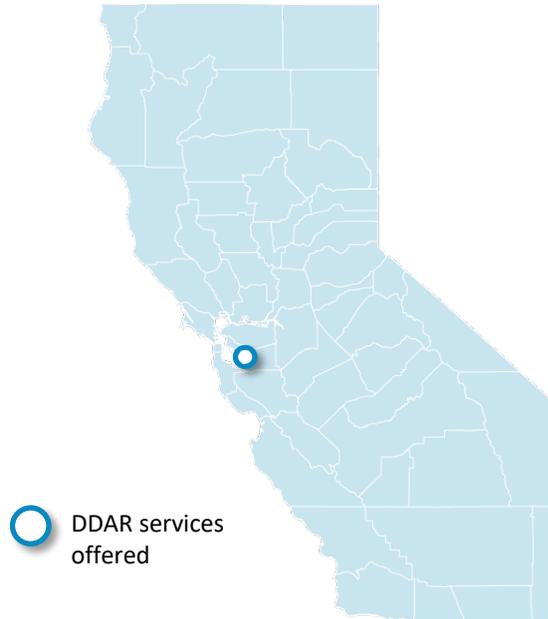
Provides a rebate to offset the purchase and installation of a battery storage system.

 pge.com/permanentbatterystorage

32 Permanent Battery Storage Rebates Paid

Resources and Partnerships

Disability Disaster and Resources (DDAR)



We partner with the DDAR Program to support people with disabilities and chronic conditions.

- Emergency planning assistance
- Accessible hotel accommodations/transportation
- Portable backup batteries
- Fuel cards for generators
- Food vouchers

pge.com/ddar

Community Resource Centers (CRC)



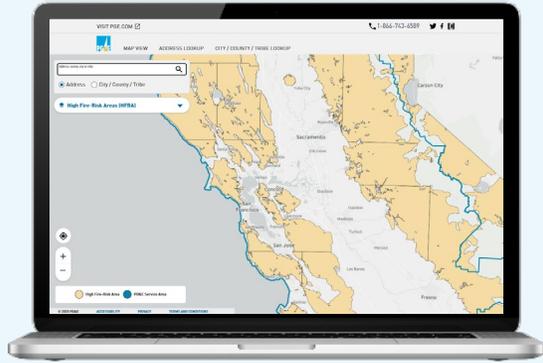
CRCs provide resources and up-to-date information during Public Safety Power Shutoffs.

- Device charging
- ADA-accessible restrooms
- Snacks/water
- Cooling/heating*

pge.com/crc



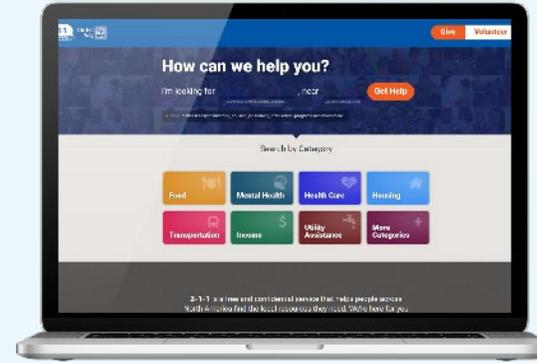
Additional Customer Resources



Progress Map

Learn about wildfire safety work taking place in your neighborhood

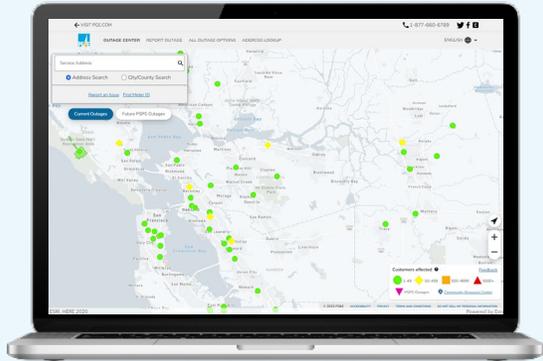
 pge.com/progressmap



211

Call or text 211 for free and confidential support and resources

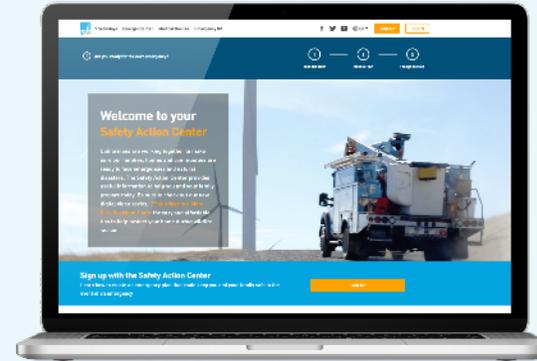
 211ca.org



Outage Center

Find the latest updates on outages by city, county or specific address

 pge.com/outages



Safety Action Center

Create an emergency safety plan to keep you and your family safe

 safetyactioncenter.pge.com



PG&E Webinar Survey

Please take this short survey to provide feedback* on the information received tonight or suggestions on what you would like to hear about in future webinars.

**All answers will be kept confidential.*



SCAN FOR SURVEY

Thank You



Appendix

