

North Valley & Sierra Region Virtual Town Hall

March 2025



Accessibility

To receive this presentation in **American Sign Language**, please see the link provided in the meeting chat.

To view **real-time captioning** in English, Spanish and Chinese, click: 

Use the **Q&A feature**  at the top of your screen to ask a question at any time during this presentation.



Safety

Natural Disaster Preparedness

- Prepare an emergency plan and practice the plan
- Ensure your emergency kit allows your family to take care of themselves for 3-7 days
- Ensure appliances and furniture are anchored to the wall
- Learn how to turn off your home's electric supply and appliances' gas shutoff valves





Agenda

- 1 Regional Welcome

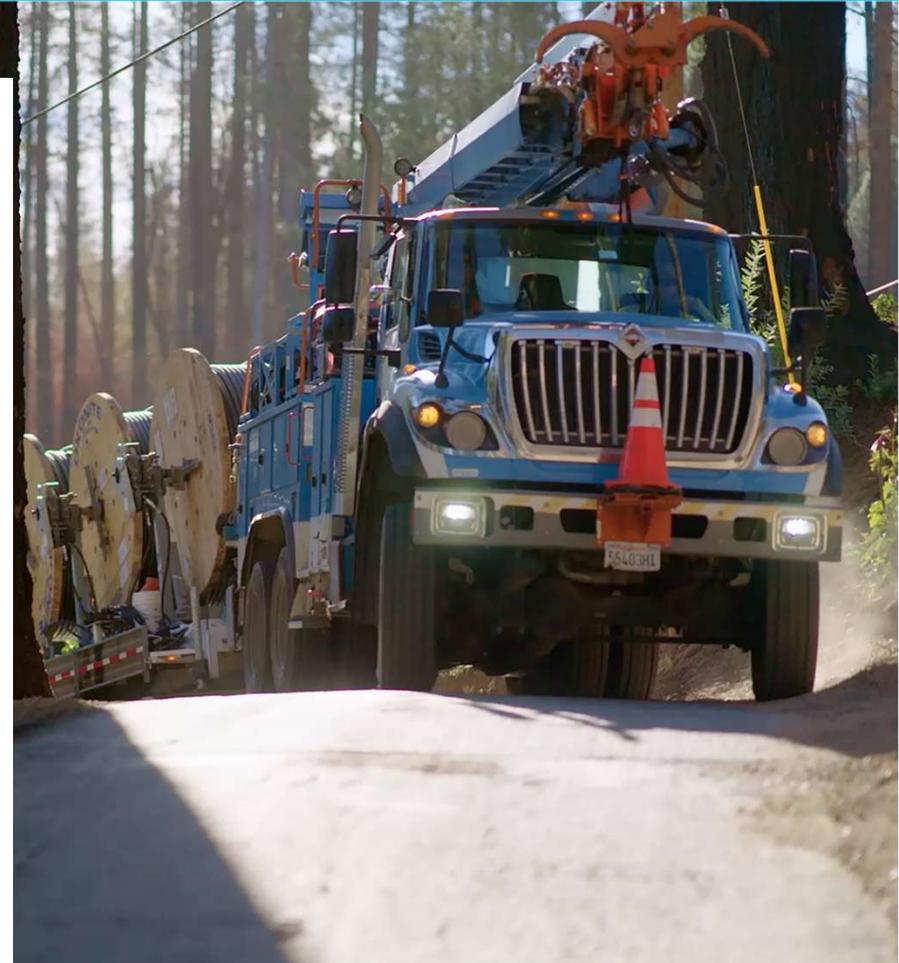
- 2 Wildfire Safety Outages

- 3 Vegetation Management

- 4 Emergency Preparedness

- 5 Customer Resources

- 6 Questions





Meet the Team

Joe Wilson

Regional Vice President
North Valley & Sierra Region

Paul Jeske

Regional Safety Director
North Valley & Sierra Region

Ryan Willis

Senior Manager, Vegetation Management
North Valley & Sierra Region



North Valley & Sierra Regional Welcome





North Valley & Sierra Regional Update



Continued progress in undergrounding



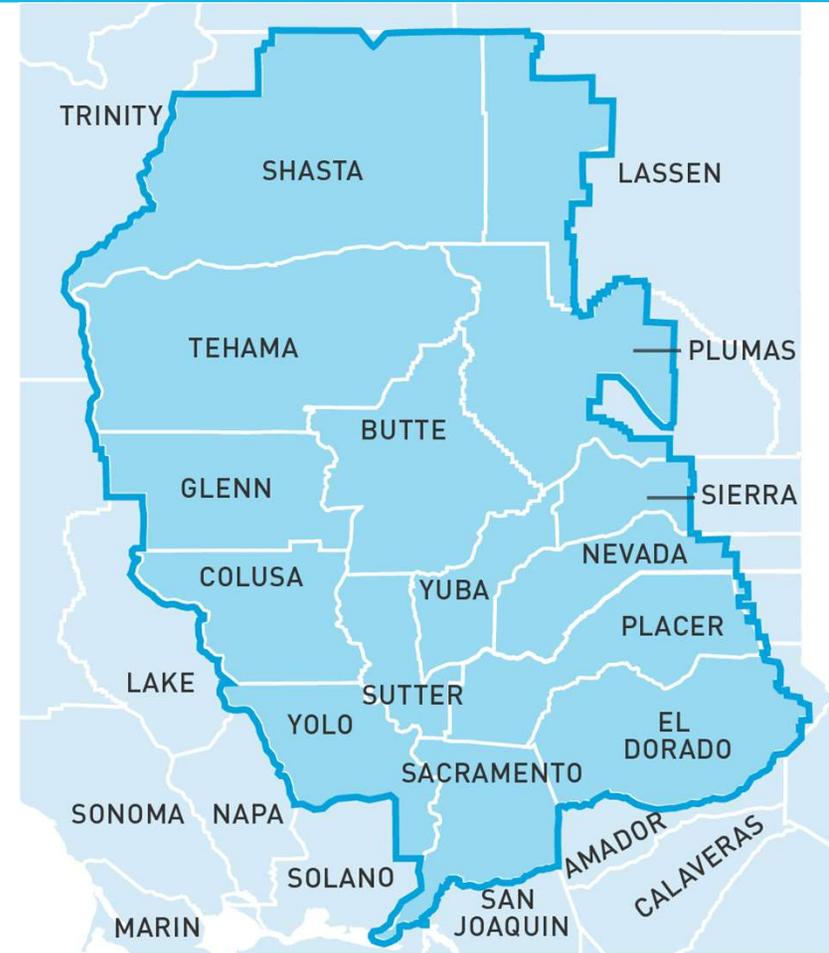
Improved reliability



Spaulding Powerhouse



To connect with PG&E representatives, please visit [pge.com/openlines](https://www.pge.com/openlines).





Mutual Aid: Supporting the SoCal Wildfire Response

Deployed over 200 PG&E employees, including **18** from the North Valley & Sierra Region, with various specialties to provide mutual assistance support:

Two

PG&E Blackhawk helicopters

25

PG&E Safety and Infrastructure Protection Teams (SIPT)

PG&E Utility Wildfire Mitigation Conference



- Building **capacity** and **capability** for the future
- A “by utilities, for utilities” event



Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.

Community Wildfire Safety Program

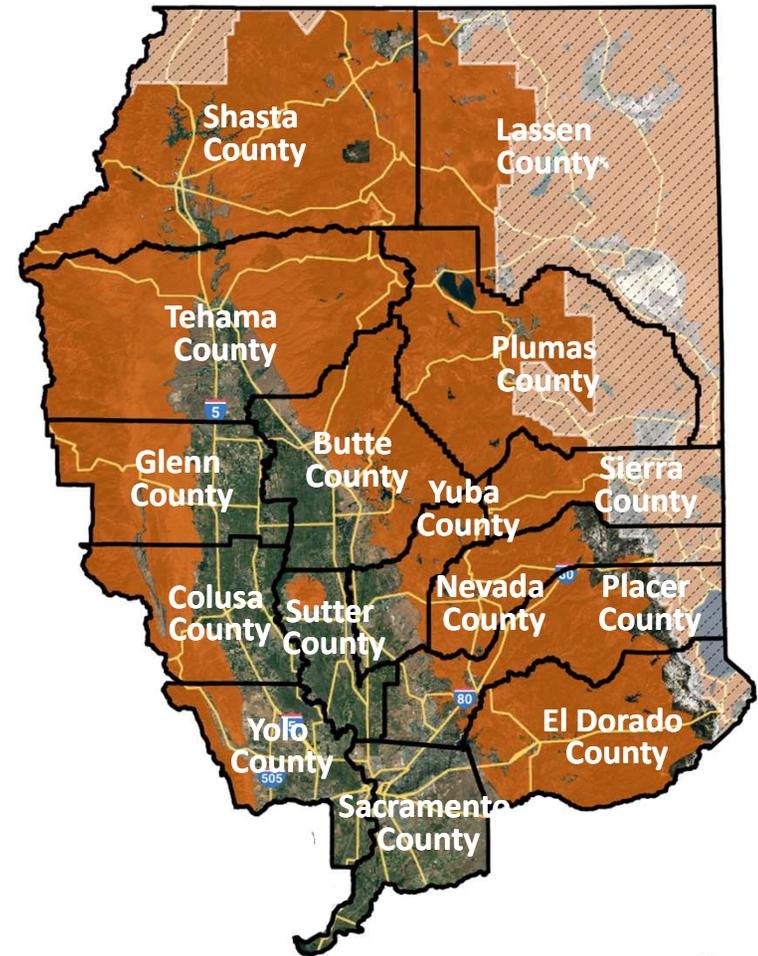




Wildfire Risk in Your Region

PG&E focuses on communities at the **highest risk for wildfire** mitigation efforts.

- High Fire-Risk Area
- Outside PG&E Service Territory



Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.



Layers of Wildfire Protection



Situational Awareness

- A New Tools and Technology:** Installed over 2,000 weather stations and high-definition cameras monitored by trained professionals to better predict and respond to wildfires and severe weather.



Operational Mitigations

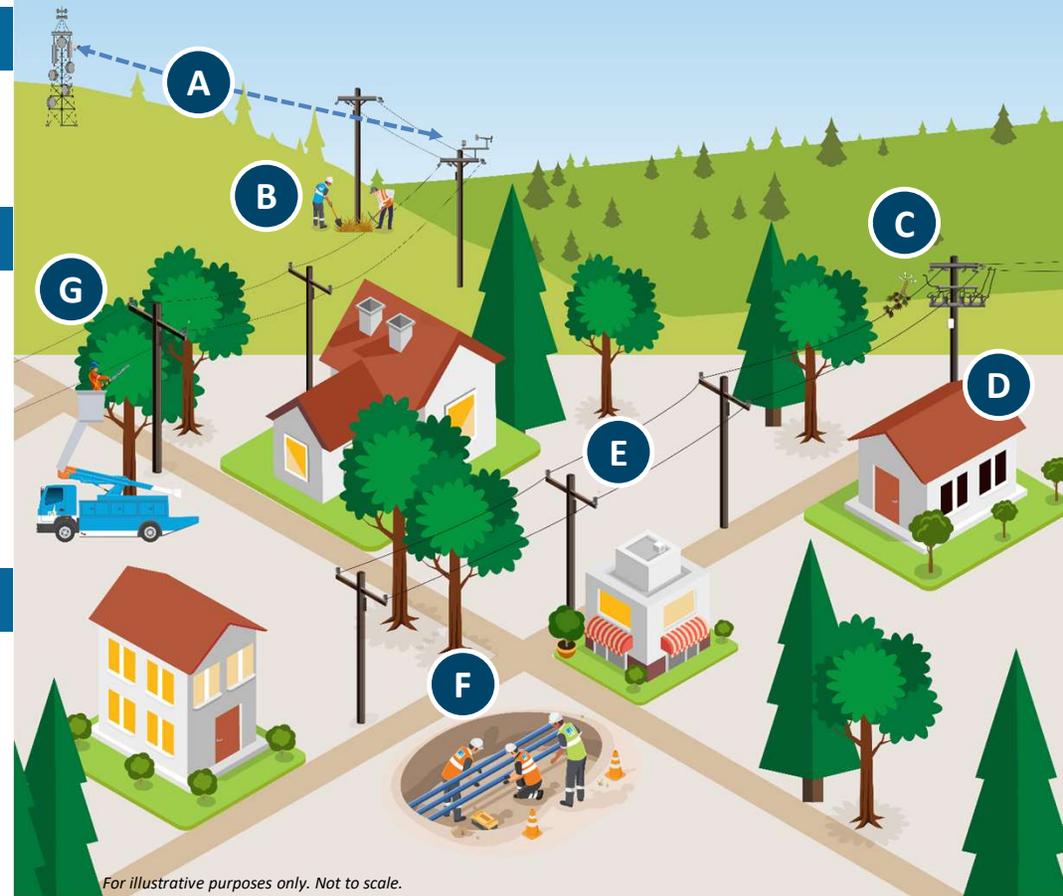
- B Safety and Infrastructure Protection Teams:** Deploying trained response professionals who protect PG&E equipment to increase safety and enhance community recovery.
- C Enhanced Powerline Safety Settings:** Installed on 44,000+ line miles and turned on during elevated wildfire risk to automatically shut off power within one-tenth of a second if a hazard is detected.
- D Public Safety Power Shutoff:** Turning off power for safety as a last resort during severe weather.



Resiliency Work

- E New, Strengthened Equipment:** Installing strong poles and covered powerlines on 1,900+ miles of overhead powerlines.
- F Undergrounding Powerlines:** Completing 10,000 miles of undergrounding in the highest wildfire risk areas.
- G Vegetation Management:** Removing or pruning 1 million+ trees per year to ensure they are a safe distance from powerlines.

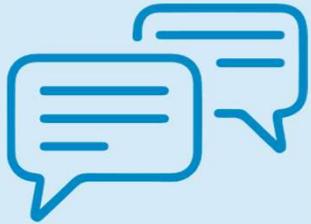
Reducing Wildfire Risk in Your Community



Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.



Wildfire Safety - Questions



Insert your questions into the Q&A function.



How can I be notified of a planned outage?



What is being done to reduce the frequency of unplanned outages in my area?

Vegetation Management





Working With You

Customers can expect the following when vegetation management work is being conducted in their communities:



Management of wood debris **smaller than four inches in diameter** might include

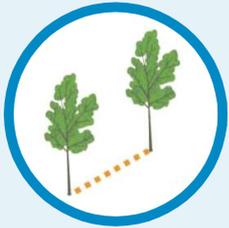
- ✓ Chipping
- ✓ Safely scattering/spreading
- ✓ Hauling away



To learn more about this work, visit pge.com/trees.
For safe planting guidelines, visit pge.com/righttreerightplace.



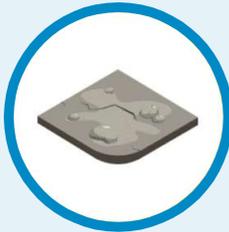
Protecting Your Home: Guide to Defensible Space



Leave space between planted vegetation



Cut grass down to a max height of 4 inches



Create “fuel breaks”



Remove surface litter



Dispose of tree trimmings

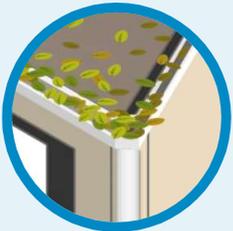


Remove lower tree branches

For more tips on defensible space, visit safetyactioncenter.pge.com.



Protecting Your Home: Guide to Defensible Space Continued



Keep rain gutters clear



Strategically landscape with fire-resistant plants



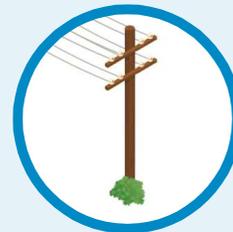
Move flammable materials



Trim branches

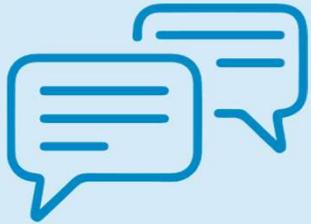


Separate items that can catch fire from trees and shrubs



Only plant low-growing shrubs or trees

For more tips on defensible space, visit safetyactioncenter.pge.com.



Insert your questions into the Q&A function.



How can I report a potentially hazardous tree branch in my backyard?



Why haven't I seen any vegetation management work in my neighborhood recently?

Emergency Preparedness





Emergency Supply Kit Checklist

 Drinking water

 Tools and utensils

 Nonperishable food

 Baby/pet food

 Flashlights

 Radio

 Extra batteries

 Portable charger

 Basic first aid kit

 Blankets and clothing

 Activities for children

 Important documents

 Medication/eyeglasses

 Toiletries

 Cash and credit cards

For more information about building an emergency supply kit, please visit [pge.com/emergencykit](https://www.pge.com/emergencykit).

Customer Resources





Savings Programs and Support for Customers

Savings Programs for Income-Qualified Customers

California Alternate Rates For Energy Program (CARE)

Provides a monthly discount of 20% or more on gas and electricity.

pge.com/care

Family Electric Rate Assistance Program (FERA)

Provides a monthly discount of 18% on electricity only.

pge.com/fera

Low-Income Home Energy Assistance Program (LIHEAP)

Provides a one-time payment of up to \$1,000 to help with unpaid energy bills.

pge.com/liheap

Savings Support for All Residential Customers



Budget Billing

Offsets high winter heating peak bills by averaging your energy costs to determine a more predictable monthly payment amount.



pge.com/budgetbilling



GoGreen Home Energy Financing

Helps finance energy saving improvements to make your home more comfortable and efficient.



gogreenfinancing.com



Home Energy Checkup

Helps customers assess their energy use and gives customized savings tips.

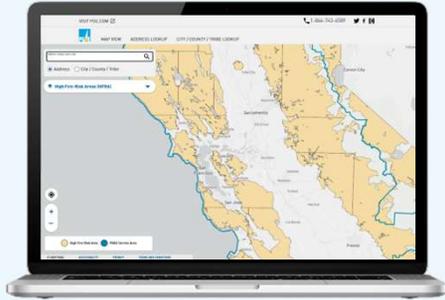


pge.com/homecheckup

For more ways to save energy, visit pge.com/energysavingtips



Additional Customer Resources



Progress Map

Learn about wildfire safety work taking place in your neighborhood

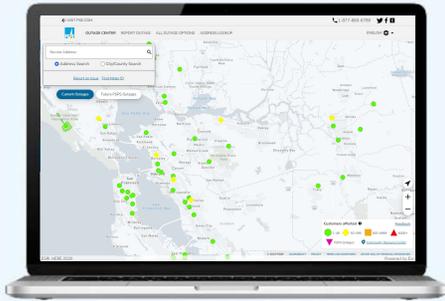
 pge.com/progressmap



211

Free and confidential support and resources via calls or texts to 211

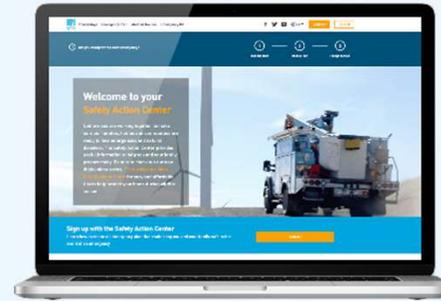
 211ca.org



Outage Center

Find the latest updates on outages by city, county or specific address

 pge.com/outages



Safety Action Center

Create an emergency safety plan to keep you and your family safe

 safetyactioncenter.pge.com

Dedicated regional contact: Email: NorthValleySierraRegion@pge.com



PG&E Regional Town Hall Survey

Please take this short survey to provide feedback* on the information received tonight or suggestions on what you would like to hear about in future town halls.

**All answers will be kept confidential.*



SCAN FOR SURVEY

Thank You



Appendix





Moss Landing Battery Plant Fire

PG&E is committed to providing safe, clean and reliable energy for all.

Elkhorn Battery Update

Elkhorn battery emergency action plan

- ✓ De-energization
- ✓ Safe reconnection

While the fire at the Vistra Moss Landing power plant battery energy storage system **was not a PG&E incident, we worked with Vistra and local officials to assist in the response.**



Elkhorn Megapack battery storage