

# **South Bay & Central Coast Region Virtual Town Hall**

**March 11, 2025**



# Accessibility

To receive this presentation in **American Sign Language**, please see the link provided in the meeting chat.

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To view **real-time captioning** in English, Spanish and Chinese, click: 

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Use the **Q&A feature**  at the top of your screen to ask a question at any time during this presentation.



# Safety

## Natural Disaster Preparedness

- Prepare an emergency plan and practice the plan
- Ensure your emergency kit allows your family to take care of themselves for 3-7 days
- Ensure appliances and furniture are anchored to the wall
- Learn how to turn off your home's electric supply and appliances' gas shutoff valves





# Agenda

- 1 Regional Welcome

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- 2 Wildfire Safety Outages

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- 3 Vegetation Management

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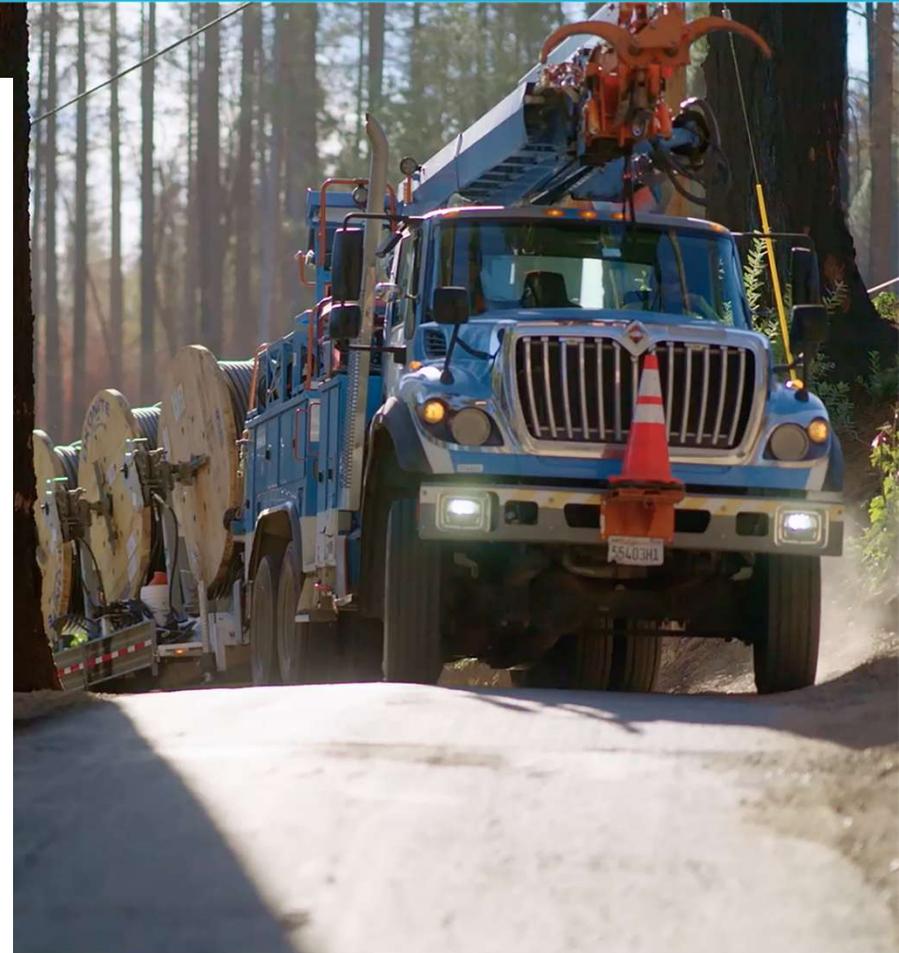
- 4 Emergency Preparedness

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- 5 Customer Resources

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- 6 Questions





## Meet the Team

### **Teresa Alvarado**

**Regional Vice President**

South Bay & Central Coast Region

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### **Cindy August**

**Regional Safety Director**

South Bay & Central Coast Region

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### **Jeremy Howard**

**Regional Senior Manager**

South Bay & Central Coast Region

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### **Paul Doherty**

**Moss Landing Subject Matter Expert**

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### **Scott Carlton**

**Manager**

Vegetation Management



# South Bay & Central Coast Regional Welcome





# South Bay & Central Coast Overview



**1,162,000** Electric Customers Served



**768,000** Gas Customers Served



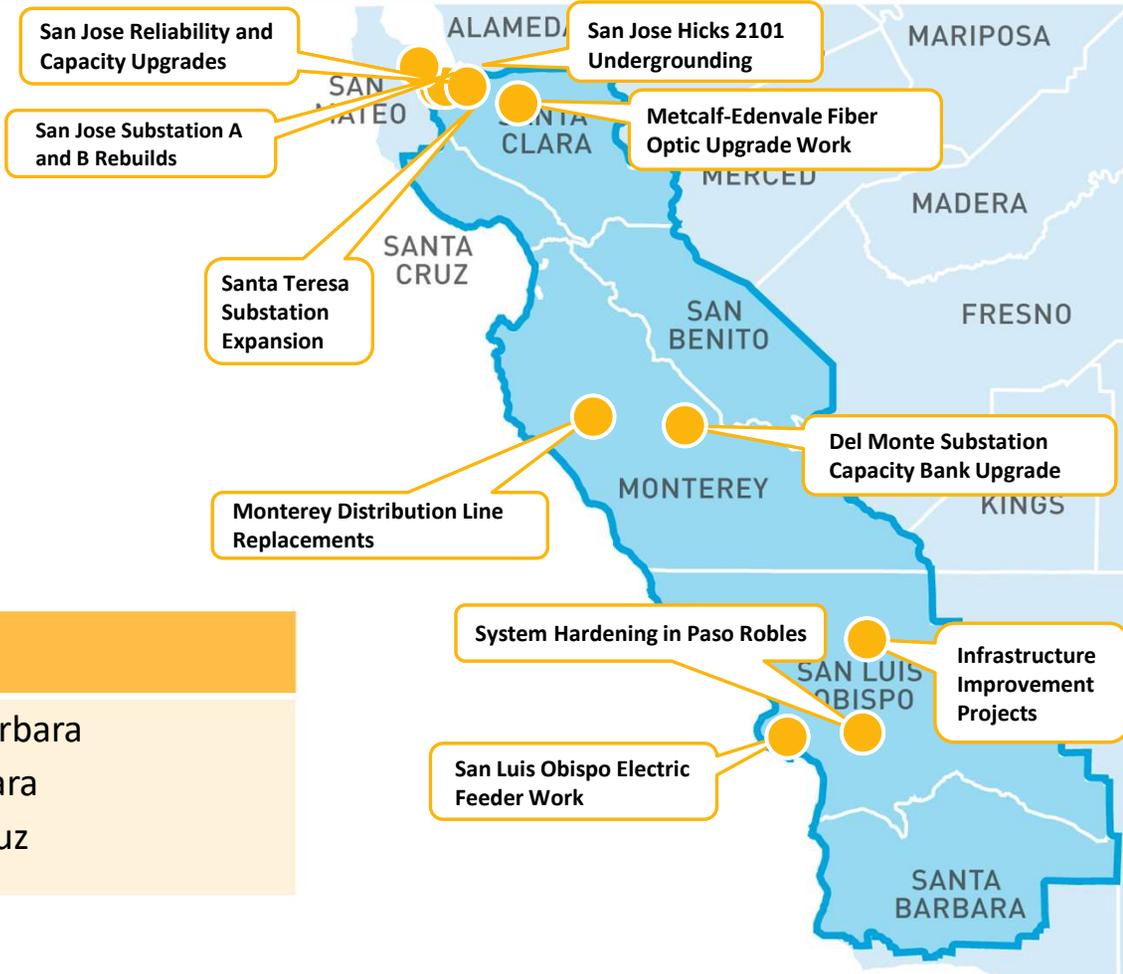
**1** Tribe Served



**3,200** Coworkers Serving You

## Counties Served

- Monterey
- San Benito
- San Luis Obispo
- Santa Barbara
- Santa Clara
- Santa Cruz





## Moss Landing Battery Plant Fire

PG&E is committed to providing safe, clean and reliable energy for all.

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### Elkhorn Battery Update

Elkhorn battery emergency action plan

- ✓ De-energization
- ✓ Safe reconnection

While the fire at the Vistra Moss Landing power plant battery energy storage system **was not a PG&E incident**, we activated our emergency response team and worked with local officials to prevent impacts to PG&E facilities.



Elkhorn Megapack battery storage



## Capacity Planning for 2025

**PG&E is addressing the recent growth in electricity demand**

**\$1.8b** invested in electric capacity upgrades between 2015 and 2023

**\$15b** in planned additional investments over the next decade and beyond

**We are:**

- Redirecting customers
- Exploring new technologies
- Pursuing alternative funding
- Developing a new long-term grid planning approach





## Mutual Aid: Supporting the SoCal Wildfire Response

Deployed over 200 PG&E employees with various specialties to provide mutual assistance support:

**Two**

PG&E Blackhawk helicopters

**25**

PG&E Safety and Infrastructure Protection Teams (SIPT)

### PG&E Utility Wildfire Mitigation Conference

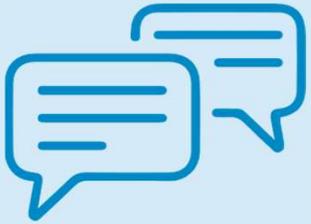


- Building **capacity** and **capability** for the future
- A “**by utilities, for utilities**” event





## Regional Welcome - Questions



**Insert your questions into the Q&A function.**



How can I contact my regional team?



Where can I find out more about wildfire mitigation work happening in my community?

# **Enhanced Powerline Safety Settings (EPSS) and Public Safety Power Shutoffs (PSPS)**





## Wildfire Risk in Your Region

PG&E focuses on communities at the **highest risk for wildfire** mitigation efforts.



*Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.*



# Layers of Wildfire Protection

## Situational Awareness

- A New Tools and Technology:** Installed over 2,000 weather stations and high-definition cameras monitored by trained professionals to better predict and respond to wildfires and severe weather.

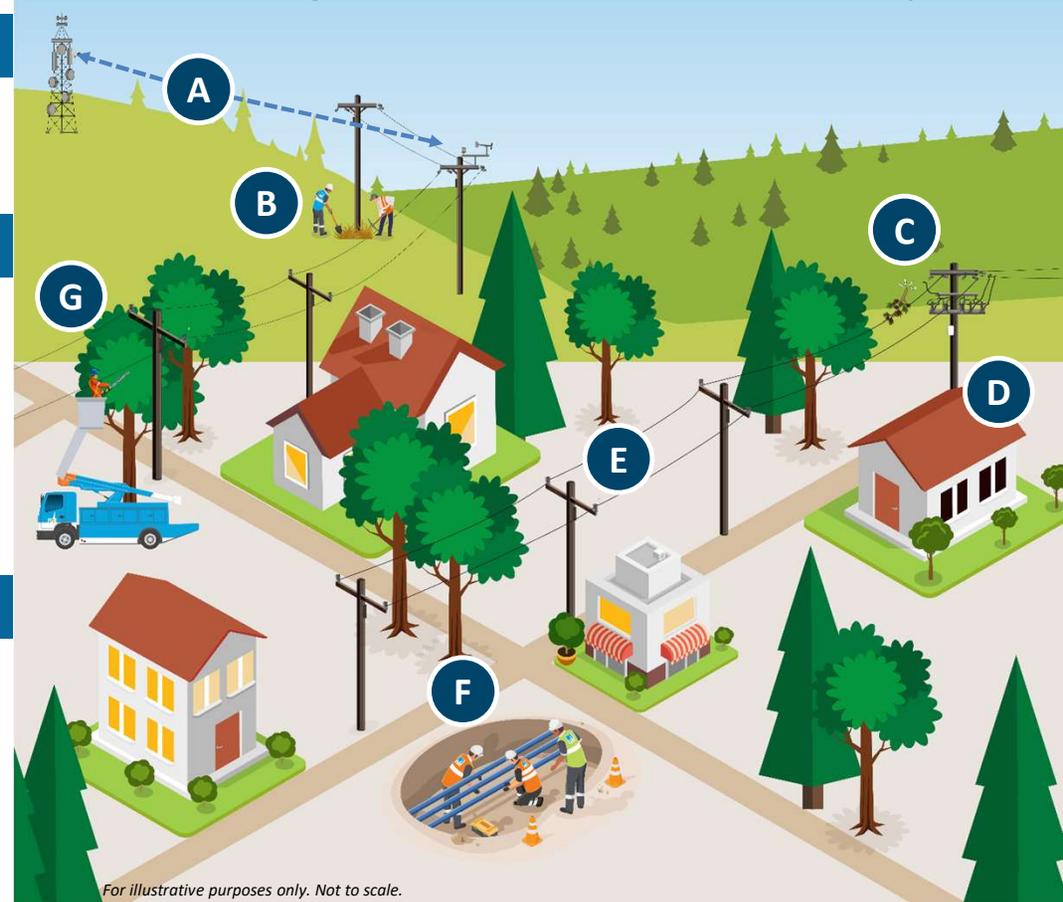
## Operational Mitigations

- B Safety and Infrastructure Protection Teams:** Deploying trained response professionals who protect PG&E equipment to increase safety and enhance community recovery.
- C Enhanced Powerline Safety Settings:** Installed on 44,000+ line miles and turned on during elevated wildfire risk to automatically shut off power within one-tenth of a second if a hazard is detected.
- D Public Safety Power Shutoff:** Turning off power for safety as a last resort during severe weather.

## Resiliency Work

- E New, Strengthened Equipment:** Installing strong poles and covered powerlines on 1,900+ miles of overhead powerlines.
- F Undergrounding Powerlines:** Completing 10,000 miles of undergrounding in the highest wildfire risk areas.
- G Vegetation Management:** Removing or pruning 1 million+ trees per year to ensure they are a safe distance from powerlines.

## Reducing Wildfire Risk in Your Community



Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.



## Conditions for a Public Safety Power Shutoff



**Low humidity levels, 30% and below**



**Forecasted high winds above 19 mph and gusts above 25-40 mph**



**A Red Flag Warning issued by the National Weather Service**



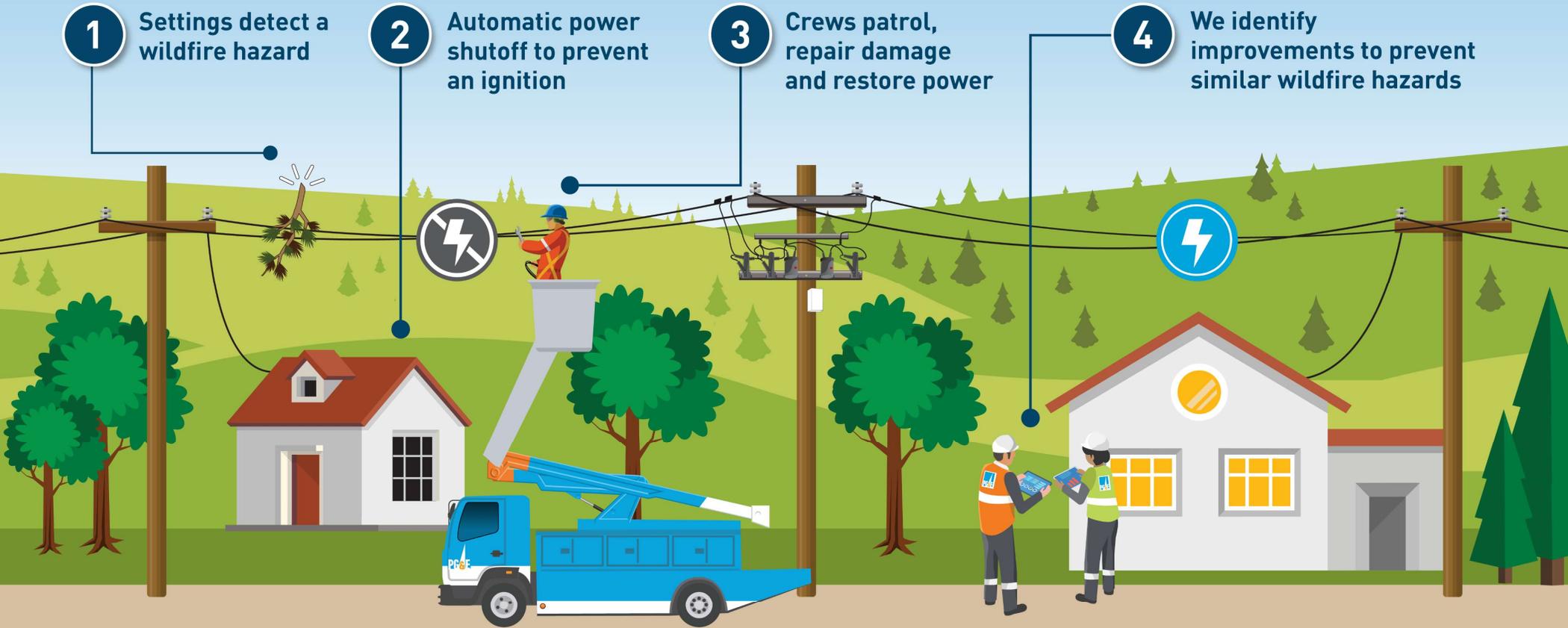
**Condition of dry material on the ground and low moisture content of vegetation**



**On-the-ground, real-time observations**



# Enhanced Powerline Safety Settings

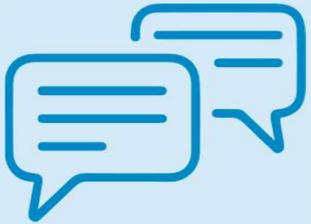


For illustrative purposes only. Graphic is not to scale.

*Some of the measures included in this presentation are contemplated as additional precautionary measures intended to further reduce the risk of wildfires.*



## Wildfire Safety - Questions



**Insert your questions into the Q&A function.**



How can I be notified of a planned outage?



What is being done to reduce the frequency of unplanned outages in my area?

# Vegetation Management





## Working With You

Customers can expect the following when vegetation management work is being conducted in their communities:



Management of wood debris **smaller than four inches in diameter** might include:

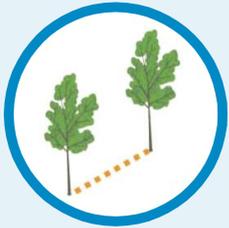
- ✓ Chipping
- ✓ Safely scattering/spreading
- ✓ Hauling away



To learn more about this work, visit [pge.com/trees](https://pge.com/trees).  
For safe planting guidelines, visit [pge.com/righttreerightplace](https://pge.com/righttreerightplace).



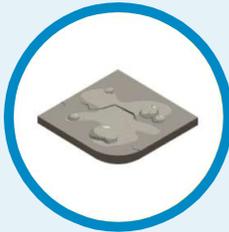
## Protecting Your Home: Guide to Defensible Space



**Leave space between planted vegetation**



**Cut grass down to a max height of four inches**



**Create “fuel breaks”**



**Remove surface litter**



**Dispose of tree trimmings**

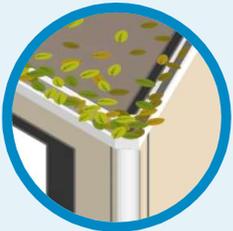


**Remove lower tree branches**

For more tips on defensible space, visit [safetyactioncenter.pge.com](https://safetyactioncenter.pge.com).



## Protecting Your Home: Guide to Defensible Space Continued



**Keep rain gutters clear**



**Strategically landscape with fire-resistant plants**



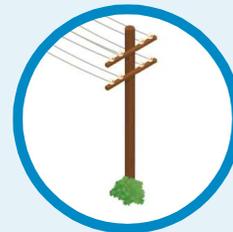
**Move flammable materials**



**Trim branches**



**Separate items that can catch fire from trees and shrubs**

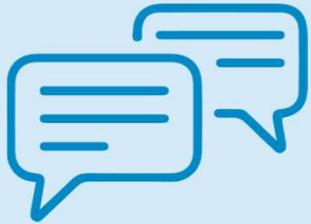


**Only plant low-growing shrubs or trees**

For more tips on defensible space, visit [safetyactioncenter.pge.com](https://safetyactioncenter.pge.com).



## Vegetation Management - Questions



**Insert your questions into the Q&A function.**



How can I report a potentially hazardous tree branch in my backyard?



Why haven't I seen any vegetation management work in my neighborhood recently?

# Emergency Preparedness





# Emergency Supply Kit Checklist

 Drinking water

 Tools and utensils

 Nonperishable food

 Baby/pet food

 Flashlights

 Radio

 Extra batteries

 Portable charger

 Basic first aid kit

 Blankets and clothing

 Activities for children

 Important documents

 Medication/eyeglasses

 Toiletries

 Cash and credit cards

For more information about building an emergency supply kit, please visit [pge.com/emergencykit](https://www.pge.com/emergencykit).

# Customer Resources





## Savings Programs and Support for Customers

### Savings Programs for Income-Qualified Customers

#### California Alternate Rates For Energy Program (CARE)

Provides a monthly discount of 20% or more on gas and electricity.

[pge.com/care](http://pge.com/care)

#### Family Electric Rate Assistance Program (FERA)

Provides a monthly discount of 18% on electricity only.

[pge.com/fera](http://pge.com/fera)

#### Low-Income Home Energy Assistance Program (LIHEAP)

Provides a one-time payment of up to \$1,000 to help with unpaid energy bills.

[pge.com/liheap](http://pge.com/liheap)

## Savings Support for All Residential Customers



#### Budget Billing

Offsets high winter heating peak bills by averaging your energy costs to determine a more predictable monthly payment amount.



[pge.com/budgetbilling](http://pge.com/budgetbilling)



#### GoGreen Home Energy Financing

Helps finance energy saving improvements to make your home more comfortable and efficient.



[gogreenfinancing.com](http://gogreenfinancing.com)



#### Home Energy Checkup

Helps customers assess their energy use and gives customized savings tips.

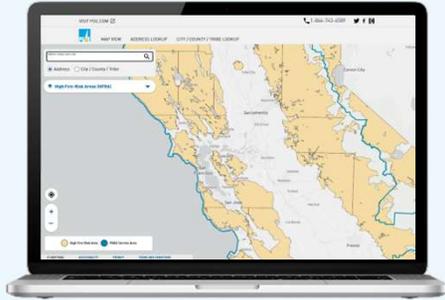


[pge.com/homecheckup](http://pge.com/homecheckup)

For more ways to save energy, visit [pge.com/energysavingtips](http://pge.com/energysavingtips)



## Additional Customer Resources



### Progress Map

Learn about wildfire safety work taking place in your neighborhood

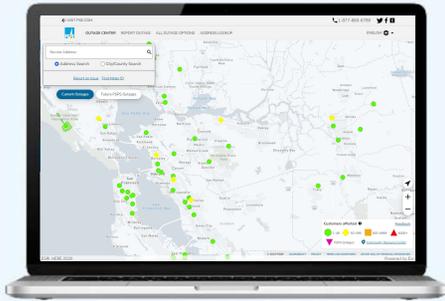
 [pge.com/progressmap](https://pge.com/progressmap)



### 211

Free and confidential support and resources via calls or texts to 211

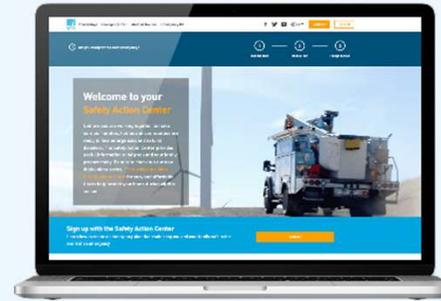
 [211ca.org](https://211ca.org)



### Outage Center

Find the latest updates on outages by city, county or specific address

 [pge.com/outages](https://pge.com/outages)



### Safety Action Center

Create an emergency safety plan to keep you and your family safe

 [safetyactioncenter.pge.com](https://safetyactioncenter.pge.com)

Dedicated regional contact: Email: [SouthBayCentralCoastRegion@pge.com](mailto:SouthBayCentralCoastRegion@pge.com)



## PG&E Regional Town Hall Survey

Please take this short survey to provide feedback\* on the information received tonight or suggestions on what you would like to hear about in future town halls.

*\*All answers will be kept confidential.*



**SCAN FOR SURVEY**

**Thank You**



# Appendix

