

Support for Customers with Medical and Independent Living Needs



We partner with the California Foundation for Independent Living Centers to support older adults and people with disabilities before, during and after a Public Safety Power Shutoff (PSPS).

The Disability Disaster Access and Resources (DDAR) Program helps people with medical and independent living needs:

- Create an emergency plan
- Sign up for the Medical Baseline Program
- Apply for a portable backup battery
- Receive food replacement during a PSPS
- Get ADA-accessible car rides and hotel stays during a PSPS

Find your local DDAR Center



Please reach out to your local center before a safety outage occurs. Participating centers are run by and for people with disabilities. Find a list of participating centers at pge.com/ddar.

DDAR Program Eligibility

To qualify, a customer must live in a High Fire-Threat District* or have experienced two or more Public Safety Power Shutoffs since 2020. A customer must also meet one of the following:

- Use an electrical medical device or assistive technology
- Have a disability or chronic condition
- Rely on electricity to live independently

A doctor is not needed to verify disability or condition.

*Visit **pge.com/cwsp** to view the High Fire-Threat District map.



To apply, contact your local DDAR Center or visit disabilitydisasteraccess.org.





For translation support in 240+ languages, or to receive communications in large print or Braille, call **1-800-743-5000**.