



# Prepare Your Business For Potential Power Outages

June 2022

While we work to keep power on every day, an outage can occur at any time. Being prepared can help you and your employees stay safe.

## Outage Preparedness Checklist

- Ensure you can receive outage notifications
  - Update your contact information at [pge.com/myalerts](https://www.pge.com/myalerts) or call our Business Support Center at 1-800-468-4743.
  - Non-account holders can sign up for Public Safety Power Shutoff (PSPS) notifications at [pge.com/addressalerts](https://www.pge.com/addressalerts).
  
- Prepare and practice your plan

Stock enough supplies to last a week. Include flashlights, batteries, a first aid kit, food, water and cash. Resources and planning tools are available at [safetyactioncenter.com](https://www.safetyactioncenter.com).
  
- Create an emergency contact list

Have important numbers and a current employee roster posted somewhere accessible.
  
- Prepare your facility

Regularly change smoke alarm and flashlight batteries and maintain a fire extinguisher.
  
- Explore backup power options
  - Find out if your business qualifies for a Backup Power Transfer Meter or a generator or battery rebate at [pge.com/backuppower](https://www.pge.com/backuppower).
  - Visit [pge.com/resiliency](https://www.pge.com/resiliency) to see a comparison of programs, or email [smallbusinesssolutions@pge.com](mailto:smallbusinesssolutions@pge.com).
  
- Ensure backup generators are ready to safely operate

Have enough fuel to last for a few days and keep it in a safe, well-ventilated place.



## Keep your business running during a power outage

- Protect important documents with automatic cloud backup and recovery solutions.
- Save hard copies of important documents and phone numbers.
- Have backup batteries for your cell phone, computer or mobile credit card processor.
- Consider a mobile hotspot to stay connected when internet goes out.
- Keep a corded landline connected to a phone jack.

Though PG&E is not responsible for providing backup power before or during a PSPS, we want to provide as much support as possible for businesses interested in energy solutions.

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### Learn More

For more information about how to prepare and stay safe, visit [pge.com/wildfiresafety](https://www.pge.com/wildfiresafety).



For translated support in 240+ languages, call PG&E at **1-866-743-6589**.