

Understanding the Virtual Net Energy Metering Program

A guide for energy statements



You are enrolled in Virtual Net Energy Metering program

As a customer in a multi-unit building with solar (or any eligible renewable generator), you are using renewable energy to save money on your PG&E bill and help the environment.

With this brochure, you will become familiar with:

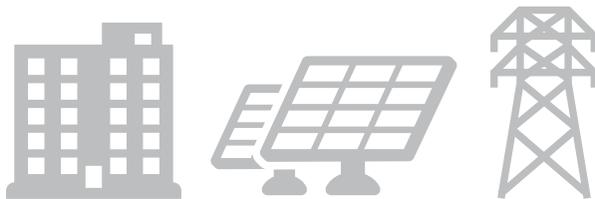
- Virtual Net Energy Metering (VNEM) program overview
- How the Program Works
- Making solar work best for you
- What to expect with your billing
- Monitoring success
- Frequently asked questions (FAQ)

VNEM program overview

What is the VNEM program?

Most PG&E solar and renewable customers are participating in a Net Energy Metering Program. The idea is simple: The solar system on your building is generating electricity during the day and helping you save on your energy bills.

Virtual Net Energy Metering (VNEM) is PG&E's specific program for multi-unit buildings. When the solar system produces electricity, as monitored by a virtual meter, the electricity is sent to the grid. Then, based on the predetermined percentage allocation, PG&E will distribute the electricity to all units.





How the program works

In the VNEM program, PG&E provides a meter that monitors the amount of energy generated by the solar system installed on the property. The metering is called **virtual**, because your individual meter used to measure the energy use of your unit is not connected directly to the building's solar energy system. Units within the building are allocated a percentage of solar-generated electricity as predetermined by the building owner or manager.

The difference between the electricity your household or business uses and the percentage of solar-generated energy you are allocated is referred to as **net energy**, which is recorded on your bill. If, in any given month, you have more solar credits allocated to you than you actually use, your credits will be applied toward future energy charges, which will be reconciled on your annual "True-Up" bill (typically 12-months).

Making solar work best for you

You can increase opportunities to save by managing how and when you use energy. On each VNEM statement, you will have either a net charge or a net credit, depending on:

- How much energy your building's solar system generates
- What percentage of generated energy is allocated to you
- How much electricity you use
- Your PG&E rate schedule

Monitor your energy use with your PG&E online account

Access information that helps you monitor and manage energy use. Log in your online account to find tips and tools for maximizing benefits of the renewable energy system. To create an online account, visit pge.com/register.

Review your rate schedule options

If you are on a time-of-use rate plan, you may be able to maximize the financial benefits of your VNEM program by using less electricity when rates are higher, such as during mid-afternoon hours. Then you may choose to use more electricity from the grid when rates are lower, such as at night. Check your bill for your rate schedule.

To find out more about **residential** time-of-use rate schedules, visit pge.com/residentialtimeofuse.

To find out more about **commercial** time-of-use rate schedules, visit pge.com/bizrates.

What to expect with your billing

12-Month Billing Cycle

Under the Virtual Net Energy Metering (VNEM) program, your energy usage is assessed over a 12-month billing cycle, which begins on your first day of participation in the VNEM program. Each month, you will receive a PG&E bill and, in a separate envelope, a VNEM statement that details your monthly and year-to-date charges, credits and net energy usage.

Monthly bill

Each month, you will be asked to pay the minimum service charge or the net energy charge for your usage, whichever is greater. If you are a commercial customer, you simply pay the energy charge for net usage listed on the PG&E bill, which includes all of your other monthly charges.

Solar credits

When you use more energy than was allocated to you, you will be charged for the remaining energy used, minus credits carried over from a prior month within the current 12-month billing cycle.

When solar allocation is greater than the energy used, you will receive solar credits that can be carried over to future months within the 12-month billing cycle. If, at the end of the billing cycle, the solar energy allocated is more than you used over the year, you may be eligible for credits through “Net Surplus Compensation.” The credit for excess energy generated is paid back to you at roughly \$0.03–\$0.05 per kilowatt-hour (kWh). At the beginning of your next 12-month billing cycle, any remaining credits will be reset to zero. Learn more at pge.com/nsc.

The True-Up statement

Your True-Up statement (the last statement in your billing cycle) will say “Annual True-Up” at the top. It reconciles energy charges and credits over the 12-month billing cycle. If you have a remaining balance, the True-Up statement shows the amount due to PG&E. This amount also will appear on your regular PG&E bill.



Monitoring success: Your VNEM Detail of Bill

Use the bill examples on the following pages to help you become familiar with the following.



Monthly VNEM Statements

The bill below is an example for a customer on Net Energy Metering (NEM). Your actual bill will vary depending on your rate plan and any programs you may be enrolled in.

Your Account Summary

The account summary clearly outlines your charges, payments and total amount due.

**ENERGY STATEMENT**
www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 06/05/2025
Due Date: 06/26/2025

Service For:
JOHN DOE
1234 MAIN STREET
ANYTOWN, CA 00000

Questions about your bill?
Solar Hotline: 1-877-743-4112 M-F 7-6
Phone: 1-866-743-0335
Monday-Friday 7 a.m.-7 p.m.
Saturday 8 a.m.-5 p.m.
www.pge.com/MyEnergy

Way To Pay
www.pge.com/waystopay

Your Enrolled Programs
Net Energy Metering (NEM2)

Your Account Summary

Credit Balance on Previous Statement	-78.27
Payment(s) Received Since Last Statement	0.00
Outstanding Credit Balance	-78.27
Current PG&E Electric Monthly Charges	\$12.90
CCA Electric Generation Charges	0.00
Current Gas Charges	22.89

CREDIT BALANCE - NO PAYMENT DUE **-\$42.48**

Your Net Energy Metering (NEM) Account Summary

Year-to-date (YTD) NEM charges are based on your YTD usage. Your NEM balance will be reconciled on your annual True-Up statement (01/2026). No credits will be carried over to your next True-Up period. Please see the "Summary of Your NEM YTD Charges" for more details.

YTD NEM Charges Before Taxes	\$81.37
Total Electric Minimum Delivery Charges	-48.00
YTD Estimated NEM Charges At True-Up	\$33.37

Your Net Energy Metering Account Summary

This section helps you track your estimated payment at the end of your annual True-Up period.

Current charges

As a NEM customer, you only pay current gas and electric charges. This is the minimum amount you must pay by the due date. Actual charges will be included in your True-Up month.

continued on next page

Monthly VNEM Statements

Summary of Your NEM Charges

The summary chart shows the monthly net energy generation or consumption and the related charges or credits. It summarizes the total NEM charges from the beginning of your annual True-Up period and provides a monthly overview of your net energy use.

Summary of Your Year-to-Date (YTD) NEM Charges

Service For: 1234 Main Street
 Service Agreement ID: 0726565421
 Rate Schedule: EV2A Home Charging

4 Summary of NEM Charges

Bill Period End Date	Net Peak Usage (kWh)	Net Part Peak Usage (kWh)	Net Off Peak Usage (kWh)	Net Usage (kWh)	Estimated NEM Charges Before Taxes
02/25/2025	207	75	2	-77	\$100.07
03/26/2025	163	33	-146	-407	-48.06
04/24/2025	73	1	-257	-792	-11.36
05/27/2025	30	-4	-428	-402	-56.40
TOTAL	473	105	-829	-1678	\$81.37

Differences may occur due to rounding.

Electric Charges

Bill Period End Date	Minimum Delivery Charges
02/25/2025	\$11.75
03/26/2025	11.66
04/24/2025	11.69
05/27/2025	12.90
TOTAL	\$48.00

5 Explanation of Calculations

Your YTD Estimated NEM Charges represents the total charges for energy used, net of any credits for energy exported to the grid.

NEM Charges are calculated each month but are not billed until the end of the True-Up period. This True-Up process allows you to use credits generated in a given month to offset charges across other months within the True-Up period, which is typically 12 billing cycles. Your Summary of NEM Charges will be reset to zero at True-Up.

The Minimum Delivery Charge is billed monthly and credited at True-Up if the total NEM Charges Before Taxes or total State Mandated Non-Bypassable Charges are greater than your cumulative Minimum Delivery Charges. Refer to Detail of NEM Charges page for details about the State Mandated Non-Bypassable Charges.

This is your YTD balance. Your total NEM Charges will be reconciled on your True-Up statement (01/2026).

YTD NEM Charges Before Taxes	\$81.37
Total Electric Minimum Delivery Charges	-48.00
YTD Estimated NEM Charges At True-Up	\$33.37

Explanation of Calculations

This section explains how your monthly Electric Charges and year-to-date NEM charges are calculated and included in your True-Up bill.

continued on next page

Monthly VNEM Statements

Details of Electric Monthly Charges

This section explains how your monthly electric delivery charges are calculated. This is the minimum charge you pay each month.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 06/05/2025
Due Date: 06/26/2025

6 Details of PG&E Electric Monthly Charges

04/25/2025 - 05/26/2025 (32 billing days)

Service For: 1234 Main Street
Service Agreement ID: 0726565421
Rate Schedule: EV2A Home Charging
Enrolled Programs: Net Energy Metering (NEM2)

04/25/2025 - 05/26/2025

Minimum Delivery Charge ¹ 32 days @ \$0.40317 \$12.90

Electric Monthly Charges \$12.90

¹ The Minimum Delivery Charge is set by the CPUC. Your electric Minimum Delivery Charge for this period is \$12.90. This amount can include applicable discounts and may be deducted at True-Up if your total NEM Charges Before Taxes are greater than your total Minimum Delivery Charges.

7 Service Information

Meter # 1008256429
Imports 259,962000 kWh
Exports -662,133000 kWh
Net Usage -402,171000 kWh
Serial F
Rotating Outage Block 9L

Service Information

This sections shows your meter number, total consumption, net generation and net usage.

continued on next page

Monthly VNEM Statements

Details of NEM Charges

This section shows the electricity used for the current billing period and related charges or credits.

8 Details of NEM Charges

04/25/2025 - 05/26/2025 (32 billing days)

Service For: 1234 Main Street
 Service Agreement ID: 0726565421
 Rate Schedule: EV2A Home Charging
 Enrolled Programs: Net Energy Metering (NEM2)

04/25/2025 - 05/26/2025

Net Usage			
Peak	30.125000 kWh @ \$0.49566		\$14.93
Part Peak	-3.917000 kWh @ \$0.47896		-1.88
Off Peak	-428.379000 kWh @ \$0.31027		-132.91
NBC Net Usage Adjustment			12.63
State Mandated Non-Bypassable Charge ¹			7.72
Generation Credit			48.78
Power Charge Indifference Adjustment			-4.67
Monthly NEM Charges			-\$55.40

¹ The State Mandated Non-Bypassable Charge (NBC) cannot be reduced by any net generation credits. If applicable, additional discounts are included in the NBC.

2011 Vintaged Power Charge Indifference Adjustment

Your NEM balance will be reconciled on your True-Up statement (01/2026).

Service Information

Meter #	1008256429
Imports	259.962000 kWh
Exports	-662.133000 kWh
Net Usage	-402.171000 kWh
Serial	F
Rotating Outage Block	9L

Additional Messages

The State Mandated Non-Bypassable Charge (NBC) is calculated based on your energy usage and is relevant to determine the True-Up amount. This charge includes the following fees: Public Purpose Programs, Nuclear Decommissioning, Wildfire Fund Charge and Competition Transition Charge. The NBC Net Usage Adjustment is to ensure that you don't pay for NBCs twice.

Visit www.pge.com/solarguide to get your guide to solar billing.

9 Details of CCA Electric Generation Charges

04/25/2025 - 05/26/2025 (32 billing days)

Service For: 1234 Main Street
 Service Agreement ID: 0726565421 ESP Customer Number: 0726565421

04/25/2025 - 05/26/2025

Rate Schedule:	NEM EV2A		
Off Peak Winter	-428.000000 kWh @ \$0.12100		-\$51.79
Peak Winter	30.000000 kWh @ \$0.15500		4.65
Part Peak Winter	-4.000000 kWh @ \$0.14400		-0.58
	Net Charges	-47.72	
Energy Commission Tax			0.00
Credited to (Debited from) NEM Balance			47.72
Your CCA NEM Credit Balance is now \$67.36			
Your NEM Program Year Net Usage -585.000000 kWh			

Total CCA Electric Generation Charges \$0.00

Details of CCA Charges

Only applies to customers enrolled in a CCA.

Frequently asked questions: Adding to your solar savvy

Here are some key questions customers have asked about PG&E's energy management tools and billing statements

Can I access my charges and credits online?

Yes. PG&E strongly recommends enrolling in Your Account at pge.com/youraccount where you can:

- Easily access your PG&E bill and VNEM statement
- Manage your account
- Review your net usage online
- Make payments on your regular PG&E bill
- Find the information to understand and manage your energy use
- Find energy-saving programs
- Find and share tips for reducing your bill

Why am I charged a small monthly fee for having solar?

This fee is not a charge for having solar. The Base Services Charge reflects a nominal amount on some rate schedules. It covers PG&E's administrative costs and the use of its distribution system, regardless of whether you have solar or use any electricity.

Why is PG&E's payment rate for the excess energy I generate through the Net Surplus Compensation program less than the rate I pay?

The Legislature directed the California Public Utilities Commission (CPUC) to set the Net Surplus Compensation rate at the market price of energy. The rate you pay includes other costs, such as distribution, maintenance and administration.

What does a SmartMeter™ mean for me?

SmartMeter technology gives you a detailed and useful view of your net energy use. View a breakdown of your monthly net energy usage in 15-minute, hourly or daily intervals to see how you earn credits by sending energy to the grid or incur charges by drawing electricity from the grid.

Who should I contact with questions about my electric account or VNEM statements?

Contact PG&E's Solar Customer Service Center at **1-877-743-4112** for any account questions. The Solar Customer Service Center is available Monday–Friday, 8 a.m.–5 p.m.