



Step by Step Instruction to Download or View Detail of Bill

Through PG&E's My Account interface, customers can access and download their Detail of Bill (DOB) which provides a breakdown of the charges shown on the Advanced Billing System Statement.

Step #1:

Log into your account from pge.com/myaccount. Once you log in your credentials, you will land onto the dashboard page:

The screenshot displays the PG&E My Account dashboard. At the top, there is a search bar, a phone icon with the number 1-877-660-6789, and a user profile icon labeled 'Hi, Kim'. Below this is a navigation menu with links for Account, Outages & Safety, Save Energy & Money, Business Resources, and Clean Energy. The main content area is titled 'Account' and shows the account number '1234567890-1'. There are two dropdown menus for 'All payments tasks' and 'All billing tasks'. The 'Current Balance' section shows a balance of **-\$32.63** and a 'Pay Now' button. The 'Billing insights' section features a bar chart with a line graph and a 'View Bill Insights' button. The 'Assistance programs' section lists 'CARE/FERA', 'Budget Billing', and 'Medical Baseline', all marked as 'Not enrolled'. A 'See More Ways to Save' link is also present.

Program	Status
CARE/FERA	Not enrolled
Budget Billing	Not enrolled
Medical Baseline	Not enrolled

Step #2:

Once logged into your account, select “All payments tasks,” and then “Billing and Payment History.”

The screenshot displays a user account dashboard with the following elements:

- Account:** 1234567890-1
- Payments:** A dropdown menu for "All payments tasks" is open, showing options: Pay Bill, Payment Methods, Recurring Payments, Payment Arrangements, Assistance Programs, and Billing & Payment History. A red arrow points to the "All payments tasks" dropdown, and another red arrow points to the "Billing & Payment History" option.
- Billing:** A dropdown menu for "All billing tasks" is visible.
- Billing insights:** A section titled "See bill insights from your latest bill" with a "View Bill Insights" button. Below is a bar chart with a purple trend line and data points: 54°, 51°, 50°, 53°, 53°, 55°, 54°, 52°.
- Assistance programs:** A list of programs: CARE/FERA (Not enrolled), Budget Billing (Not enrolled), and Medical Baseline (Not enrolled). A link "See More Ways to Save" is also present.
- Payment Status:** "Your bills are up to date." and "Last bill paid: 9/24/2024". A yellow "Pay Now" button is visible.
- Navigation:** A link "View Current Bill" with a right arrow.

Step #3:

Scroll down to “Detail of Bill” under the “Quick Links” section.

Date	Activity	Status	Amount
05/15/2025	Bill Charges	View Bill PDF	\$-42.31
04/16/2025	Bill Charges	View Bill PDF	\$-51.08
03/18/2025	Bill Charges	View Bill PDF	\$-1.62
03/14/2025	Bill Charges	View Bill PDF	\$-11.10
01/17/2025	Bill Charges	View Bill PDF	\$-19.62
12/16/2024	Bill Charges	View Bill PDF	\$-28.73
11/15/2024	Bill Charges	View Bill PDF	\$-38.13

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Quick Links:

- [Pay Bill](#) →
- [Bill Inserts](#) →
- [Understand My Bill](#) →
- [Detail of Bill](#) →
- [Financial Assistance Programs](#) →
- [Compare Rate Plans](#) →



Step #4:

Select “Show Detail of bill” for the Service ID that you would like to see billing details for.

PG&E

Account Outages & Safety Save Energy & Money Business Resources

Dashboard Detail of bill

Detail of bill

Service Nickname	Service ID
<No Service Nickname> Show detail of bill	1234567890
<No Service Nickname>	9876543210

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Step #5:

Select your desired bill period from the dropdown options, and then select “Download my Bill.”

Service ID
9876543210

Associated account
1234567890-1

Service ID status
Active 2023-07-21

Meter number
6543219870

Premise type
RES

Select bill period
07/10/2024

Download My Bill

Back

Step #6:

Your Detail of Bill will appear on the screen. As it is opened, you can right click on your bill and select "Save as" to save it to your computer.

	Pacific Gas and Electric Company	PACIFIC GAS AND ELECTRIC COMPANY ELECTRIC DETAIL OF BILL Service Dates: July 10,2024 to August 08,2024 NEM PAIRED STORAGE ACCOUNT	  
			Rate Schedule: ETOUCPB/NEM2PS Account ID: 1234567890 Service ID: 9876543210
			PAGE 1
<p>This Detail of Bill summarizes your monthly billing and Net Energy Metering charges/credits. Any charges due are reflected on your monthly PG&E bill ("Energy Statement") which is provided separately and can also be accessed in your PG&E account online.</p> <p>Energy charges for this account are due annually. Your annual True-up will be Jul 2025.</p> <p>Following the True-up, generation credits and usage history are reset to zero and energy credits do not carry forward to your next True-up billing cycle.</p>			
BILLING SUMMARY			
Minimum Charges			\$11.36
Total Current Month's Electric Charges Due			\$8.52*
<small>*This amount is the minimum you must pay this month and is reflected on your regular monthly PG&E bill ("Energy Statement").</small>			
SUMMARY OF CURRENT MONTH'S ENERGY CHARGES/CREDITS			
Current Month Energy Charge or Credit (-)			\$-27.86
Cumulative Energy Charges or Credits (-)			\$-27.86
*Current Month Non-Bypassable Charges			\$18.44
Cumulative Non-Bypassable Charges			\$18.44
<small>*The State Mandated Non-Bypassable Charge (NBC) is calculated based on your energy usage and is relevant to determine the True-Up amount. This amount is included within the Energy Charges however, cannot be offset by credits from exports. This charge includes the following fees: Public Purpose Programs, Nuclear Decommissioning, Wildfire Fund Charge and Competition Transition Charge.</small>			
<small>CUMULATIVE ENERGY CHARGES FOR YOUR ELECTRICITY USAGE WILL BE DUE AT THE END OF YOUR ANNUAL TRUE-UP PERIOD</small>			