



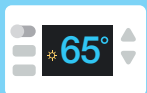
# Simple ways to save this winter

This winter, you will see higher rates for gas and electric service. We're here to help by offering you a variety of ways to prepare.

To learn more about our energy-saving tips and tools to help you manage your monthly bill, scan the QR code, or visit [pge.com/billhelp](http://pge.com/billhelp).



Check out easy saving tips to help reduce your energy use and lower your costs:



**Lower your thermostat 5 degrees** and save up to 10%



**Caulk gaps and cracks** around drafty doorframes and windows



**Turn down your water heater** to 120 degrees

Find more ways to save at [pge.com/wintersavings](http://pge.com/wintersavings).

For translation support in 240+ languages, call **1-800-743-5000**. For speech or hearing impaired members, call **711** for TTY/TDD services.



## Payment support

### Balance your monthly bill

[pge.com/budgetbilling](https://pge.com/budgetbilling)

Your monthly bill will be averaged to allow you to budget your energy costs and reduce big payment swings.

### Arrange more time to pay

[pge.com/paymentarrangement](https://pge.com/paymentarrangement)

If you cannot pay your bill on time or in full, you can set up a payment arrangement to extend your due date.

To learn more, visit [pge.com/helpmepay](https://pge.com/helpmepay).

## Discount and assistance programs

To further assist qualifying customers, we can help you find support through programs such as:

### CARE or FERA

CARE and FERA programs offer income-qualified households a significant monthly discount on energy bills.

[pge.com/carefera](https://pge.com/carefera)

### Medical Baseline program

If someone in your home depends on life-support or other equipment due to medical needs, you may be eligible for additional energy at the lowest price.

[pge.com/medicalbaseline](https://pge.com/medicalbaseline)

### Low-Income Home Energy Assistance Program (LIHEAP)

This program provides help for income-qualified customers to pay their past due energy bills. LIHEAP payments may vary by location and available funding. LIHEAP is a federally funded program that is not administered by PG&E.

Visit [csd.ca.gov/energybills](https://csd.ca.gov/energybills) or call **1-866-675-6623**.

For resources to help your business reduce costs, please visit [pge.com/business](https://pge.com/business) or call our Business Customer Service Center at **1-800-468-4743**.