

Vegetation Outage – Video Transcript

Hi, I'm Joe Segura. I'm part of the Enhanced Powerline Safety Settings team here at PG&E. We know that you've recently experienced an outage and we want to provide a little more information on that outage.

Vegetation outages are typically caused by vegetation hitting or interrupting our lines. That could be from a tree, a tree branch or a tree that's above our power lines could fall down and make contact with our lines. A tree or piece of vegetation could sway into our lines

When we do see multiple vegetation outages in a certain area, we will go back and do another inspection. We will look to do more vegetation mitigation work - if we need to trim more trees or remove more trees, we look to do that as a normal part of our business practice.

We know how difficult it is to be without power, that is why we are working to prevent similar outages from happening in the future.