

Upcoming Wildfire Safety Work in Your Area | Video 1 – Video Transcript

As part of our commitment to reducing wildfire risk, we're installing stronger poles and covered lines, as well as burying power lines underground in the highest fire risk areas. The wildfire safety work can be extensive, and we want to share what you can expect along the way. In a few weeks, project team members will be in the area, reviewing plans to upgrade the electric system.

Typically, you'll see them walking around, snapping pictures, and taking notes along the way. The team will walk the power line path and verify scope and design details for this important wildfire safety work. They'll inspect all trees and bushes in the area, and use temporary stakes like this to map out general locations where crews may need to install new or upgraded equipment required to deliver power to your community. If new equipment is needed on your property, a member of our team will reach out by phone or in person to review potential plans ahead of time. In some cases, easements are necessary for installing and maintaining new equipment.

At PG&E, we understand how important it is to feel educated and informed about upcoming work. That's why we have a dedicated customer team here to help you every step of the way. Our customer specialists, project team, and crews are your neighbors and part of the communities we're working to keep safe. Keep an eye out for emails, letters, texts, and automated calls with updates about this important wildfire safety project.

Hi, I'm Joe Wilson with PG&E. This is my community, too. Our teams here in the North Valley Sierra region are working hard to really make sure that our community stays safe through hardening the electric system. For more information on these layers of protection, as well as what we're doing to keep you safe, visit pge.com/systemhardening, or call the number on your screen.