

Upcoming Wildfire Safety Work in Your Area | Video 3 – Video Transcript

Hi, I'm Vanessa with PG&E. Let's take a look at what you can expect as we begin some important wildfire safety upgrades in your community. We appreciate your partnership as we work together to keep you safe.

PG&E crews and contractors are gearing up to safely install upgraded electric equipment, such as strong poles and covered power lines in your area. As a first step, tree crews will begin trimming or removing trees and bushes to make room for the upgraded electric equipment needed for this important wildfire safety work. Next, construction crews will begin replacing poles, installing upgraded crossarms, covered power lines, and other strengthened electric equipment that will deliver power to your community.

Crews will use heavy construction equipment to complete the work safely and as quickly as possible. You may begin to notice additional poles placed between existing ones. This is to support the weight of the covered power lines. While installing upgraded poles and lines is part of this work, in some cases, other utility lines, like phone and internet services, will remain on the original pole.

Depending on conditions, we may close portions of roads or lanes temporarily. Be sure to plan ahead for potential delays, and please, don't hesitate to ask for assistance accessing your driveway or private road. Our crews will be happy to assist you.

Before crews safely connect you to the new system, temporary power outages will take place. We know outages can disrupt your life, even planned ones. So we will send notifications with planned outage details before the power shuts off. Once the upgraded system is connected, crews will remain in the area to clean up and conduct tests, inspections, and repairs before the project wraps up.

We are committed to keeping our customers informed throughout the process. So watch for letters, emails, phone calls or text messages. You can always reach out to us via email at wildfiresafety@pge.com, or call us at 1-877-265-1399, or you can visit us at pge.com/systemhardening for more information.