

Understand your bill – Video Transcript

We understand the impact electric prices have on our customers. See how your electric bill breaks down, including the portions that support customer programs and policies that are required by the state.

32% of what a typical customer pays for is what it costs PG&E to generate and buy electricity. PG&E does not control the market price and does not mark up the cost of what we buy to serve you. Another 31% of a typical customer's electricity bill supports state policy. Of that 31%, about 16% is for wildfire safety work. The majority of that is for trimming trees, at almost \$1.8 billion a year, to keep our communities safe. The remainder includes other state-required programs for renewable energy, low-income discounts, energy-efficiency initiatives, and other public policy goals that support our customers and our planet. As for the rest of your electric bill, the cost of getting that electricity to your home, operating, maintaining, and upgrading the grid makes up 22% of the typical bill. 10% is the portion of profit that our regulators currently consider reasonable. We're reinvesting the vast majority of our profits back into the business to continue making improvements for our customers. 5% is taxes. Additionally, residential customers without solar pay 15%, or \$34 a month more, to cover grid costs for solar customers.

To learn more about your energy bill, including what factors impact your usage, the rates you pay, and what makes them change, visit pge.com/understandyourbill.