

Budget Billing Transcript

If you are struggling with unpredictable energy bills, P G and E has a solution to help you manage seasonal spikes and plan your monthly budget. Budget billing is a free program that evens out your monthly charges and helps you avoid seasonal spikes. So as seasons and energy use changes, you can reduce month to month swings. Here's how it works. Budget billing averages your energy costs over the previous 12 months to determine your monthly payment amount and make smaller, more frequent adjustments each month as your energy usage changes. These changes will continue to adjust each month. While the monthly bill amount may vary, the costs will be spread out more evenly throughout the year, helping you budget more consistently. There are a few easy ways to enroll in budget billing from your online account. You can select payment options and choose the budget billing option and enroll in one click.

You can also visit pge.com/budget-billing and click the enroll now button to log into your online account and enroll. If you don't have an online account, simply fill out the online enrollment form at pge.com/budget-billing. You can also call the customer service center to enroll. Keep in mind certain eligibility requirements applied apply an enrollment in budget billing will be reflected in your account within one to two billing cycles. When you're enrolled in the budget billing program, you will continue to see your actual energy usage and cost for the month, along with your budget billing amount due for that period. You may also accrue an account balance or credit, which will be included in your account summary. If you decide to leave the budget billing program, your remaining balance will be calculated and the total amount you owe or you are accredited will be included on your next energy statement. So say goodbye to bill surprises and sign up for budget billing today. Get started at pge.com/budget-billing.