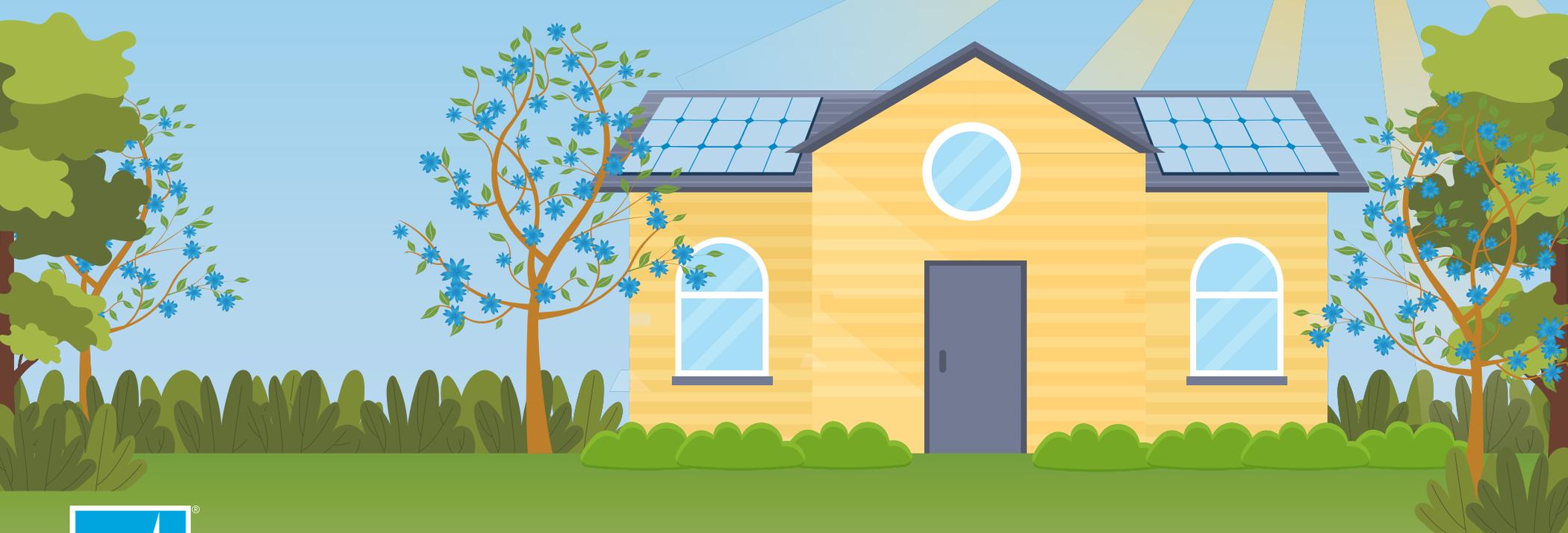


Solar Billing Plan guide



For residential customers

Overview

Thank you for choosing solar energy and helping the environment

Within this overview, you will find:

- > **Solar Billing Plan basics**
- > **Electric charges**
- > **Solar Billing Plan Credit Values**
- > **Billing for Excess Energy at True-Up**
- > **The benefits of solar with battery storage**



Solar Billing Plan basics

Under the Solar Billing Plan, electricity generated by your solar energy system is first used for your home. Solar energy production can vary depending on time of day and season.

Time of day impacts

 **Daytime:** You will use energy produced by your solar system and receive credits for excess energy sent to the grid.

 **Evening:** When your solar system isn't producing energy, you will use energy from the grid or stored energy from your home battery.

 **Savings Tip:** You can use energy that's stored in a home battery to minimize energy you use from the grid which can reduce your monthly energy bill.

Seasonal weather impacts

 **Summer:** Your solar energy system may produce more energy during summer's longer and sunnier days. Depending on your energy usage, you may receive more credits because your system may produce more energy than you need.

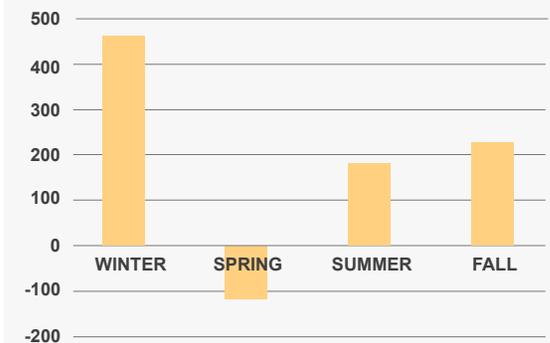
 **Winter:** Your solar energy system may produce less energy during the winter when days are shorter and cloudy. You may see higher charges during these months when your energy usage is higher.

Log in to myaccount.pge.com to review your energy use and see how weather impacts your solar energy system.

Seasonal Patterns

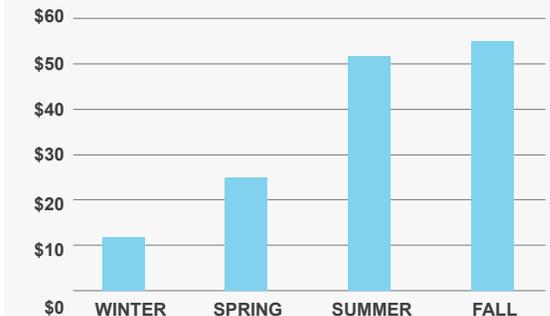
Most customers use more energy during winter and less in spring.

Average Monthly Net Energy* (kWh)



It's typical to earn more credits during the summer and fall months.

Average Monthly Credits (\$)



*Net usage is the difference in energy sent to the grid vs. received by the grid. For representation purposes only.

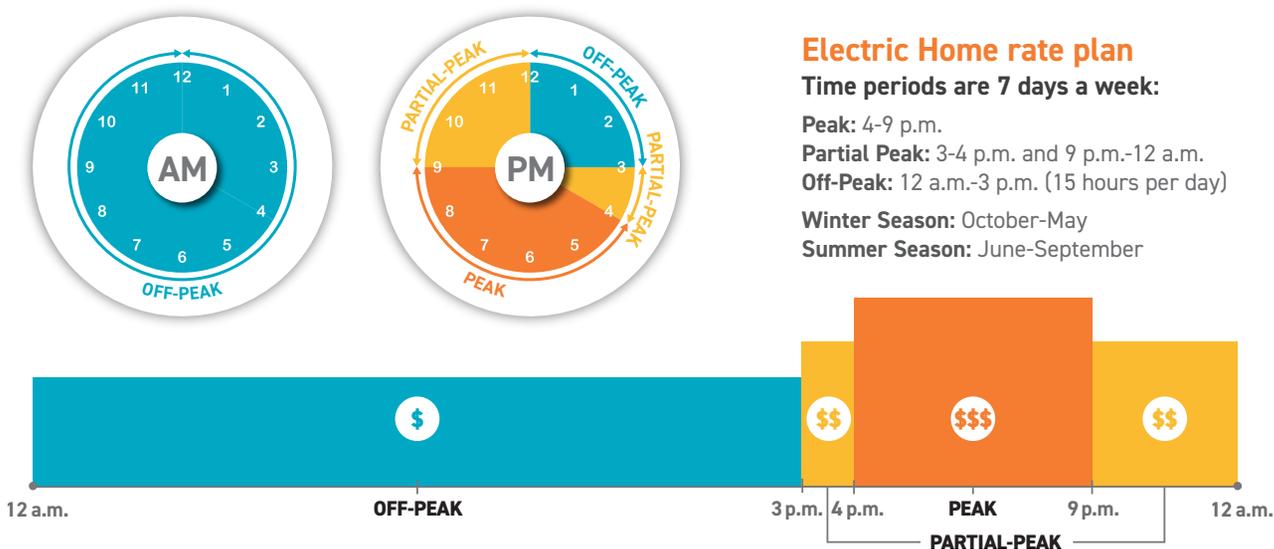
Electric charges

The Electric Home rate plan (E-ELEC)

As a solar customer, you are automatically enrolled in PG&E's Electric Home rate plan. This Time-of-Use rate plan includes a Base Services Charge that lowers the price you pay per unit of energy (kWh), on average.

Customers may save money by lowering their electricity usage between 4 p.m. and 9 p.m.

[Click here](#) for more information on the Electric Home rate plan and ways to save.



Electric Home rate plan

Time periods are 7 days a week:

Peak: 4-9 p.m.

Partial Peak: 3-4 p.m. and 9 p.m.-12 a.m.

Off-Peak: 12 a.m.-3 p.m. (15 hours per day)

Winter Season: October-May

Summer Season: June-September



Solar Billing Plan Credit Values

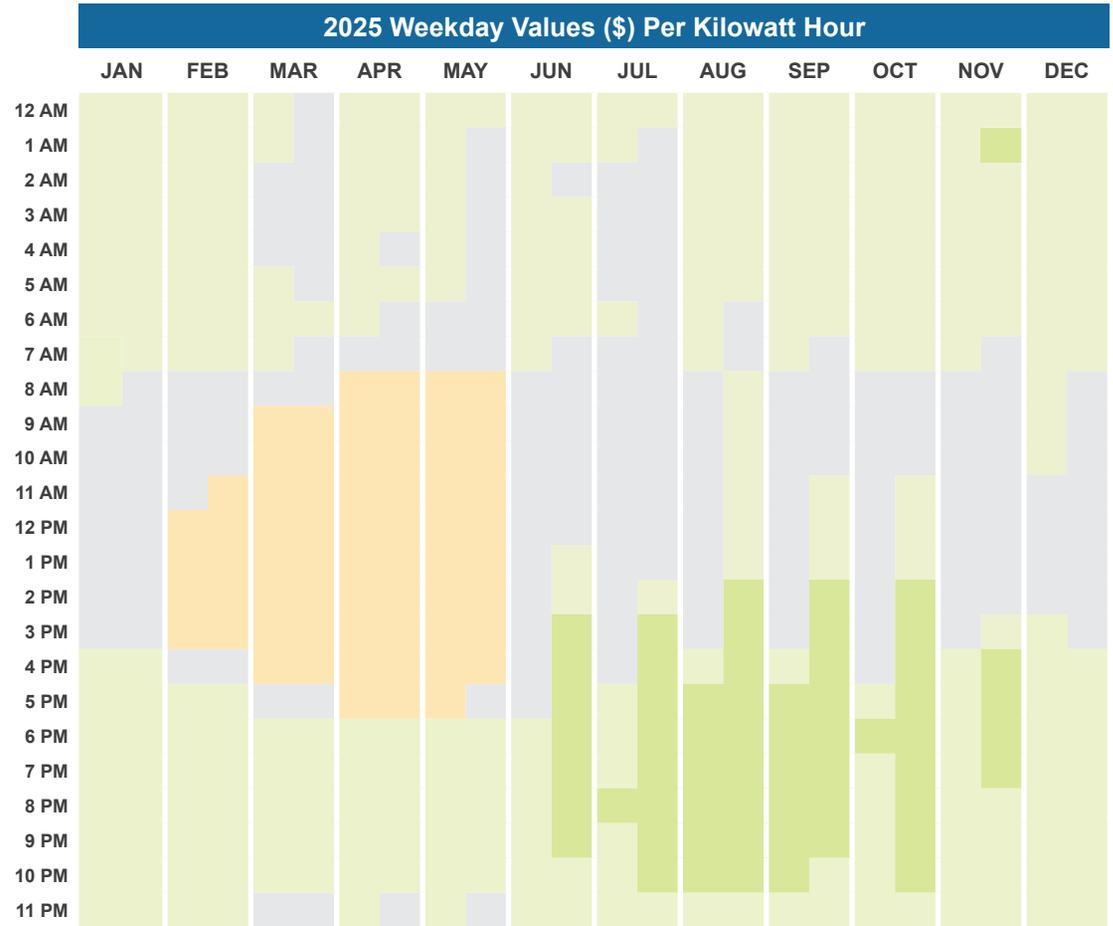
You will earn credits by sending excess solar energy to the grid. The value of this energy is set by the California Public Utilities Commission (CPUC) and depends on the availability of energy throughout the year. These values vary by day, month and season. You will earn higher credits for energy sent to the grid during peak hours, 4 p.m. to 9 p.m. With a home battery, you may use stored energy when your solar energy isn't available to maximize energy savings.

You will use available credits to offset monthly charges. Any unused credits will be applied to offset future bills. To track your available credits, view your Energy Export Credit Bank in your Monthly Energy Statement.

The chart to the right is for representation purposes only. For detailed values [click here](#).



Savings Tip: You can maximize your savings by shifting household energy use when solar energy is available during daylight hours.



Energy Produced

0.10134 - 0.90727	Highest value for credits
0.06753 - 0.10133	Higher value for credits
0.03377 - 0.06752	Average value for credits
0.00000 - 0.03376	Lower value for credits

Energy Delivered

0.00100 - 0.34781	Highest value for credits
0.00070 - 0.00099	Higher value for credits
0.00035 - 0.00069	Average value for credits
0.00001 - 0.00034	Lower value for credits



Billing for Excess Energy at True-Up

At the end of your 12-month billing period, if you sent more solar energy to the grid than you used over the 12-month period:

1. Monthly Energy Export Credits received for this excess energy are not allowed under the Solar Billing Plan. To correct this, a **True-Up Credit Adjustment charge** will be applied for both Energy Produced and Energy Delivered for the excess energy sent to the grid.

2. Instead, a **Net Surplus Compensation credit** may be calculated for this excess energy at the fair market value set by CPUC. Community Choice Aggregators (CCA) may not provide NSC credits. Check with your CCA. This NSC value can be lower than the credits you received and result in you owing money back.

To see the current rate, visit [Getting credit for surplus energy](#)

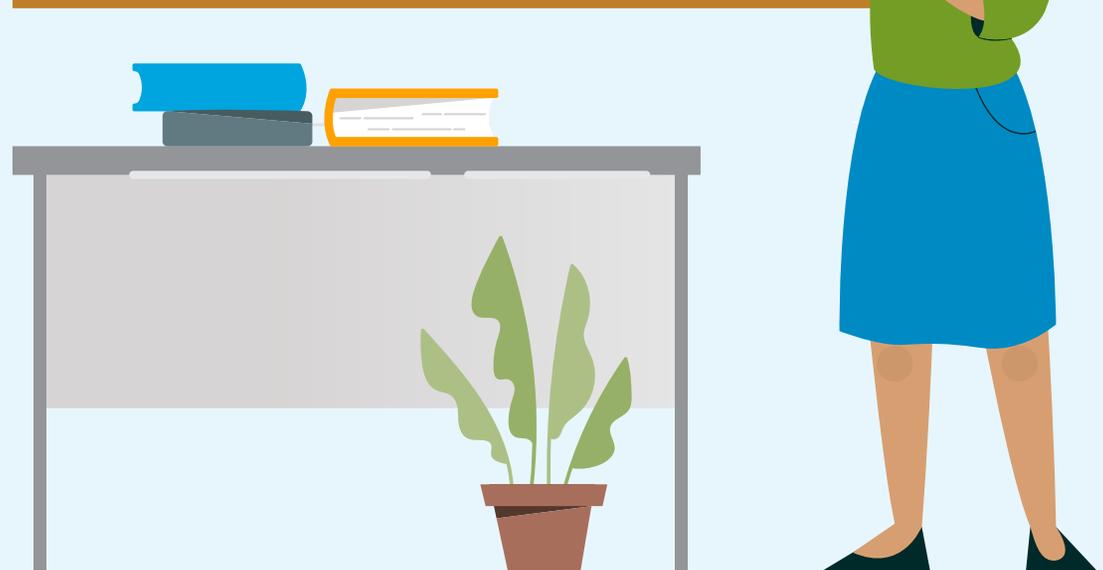


Savings Tip: To maximize bill savings, use all your solar energy to power your home.



1.	True-Up Credit Adjustment for credits previously received	\$350
2.	Recalculated credit value based on Net Surplus Compensation	- \$275
<hr/>		
3.	Amount you owe back to PG&E	\$75
<hr/>		

This is an example of how the True Up Credit Adjustment charge and the Net Surplus Compensation credit could apply to your True-Up Statement.



The benefits of solar with battery storage

Adding battery storage to your solar energy system can maximize your benefits and savings.

A battery will allow you to use excess stored energy to power your property at night or during grid outages.

Visit our [Clean Energy Calculator](#) to explore the value of adding battery storage and other energy-saving electrification options.

[Learn more about battery storage](#)

Charge your battery with excess solar energy when energy prices are lower.

In the evening, from 4 p.m. to 9 p.m., use stored energy when energy prices are higher.



Your new monthly PG&E Energy Statement

As a Solar Billing Plan customer, you will continue to receive a **monthly energy statement** from PG&E.

Your monthly energy statement depends on four factors:

Credits earned for solar energy produced and delivered to the grid.

Charges for energy produced by PG&E when your solar energy system cannot meet your energy needs.

Additional credits, such as Energy Export Bonus Credits included for customers who adopt solar and start on Solar Billing Plan before 2028.*

Taxes and other charges such as Base Services Charge and Non-bypassable charges.

Your Monthly Energy Statement also reflects the [Electric Home](#) rate plan.

See details on the next page.

[View the Monthly Statement Video](#)

**Credit value is set when your system receives permission to operate. Only early adopters of the Solar Billing Plan will receive these credits.*



Monthly energy statement



CLICK THE NUMBER TABS FOR
A DETAILED EXPLANATION

1 Service for

This indicates where your charges were incurred. Some customers receive PG&E service at multiple locations, such as a home and rental property.

ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0

Statement Date: 02/01/2025

Due Date: 03/01/2025

1 Service For:

JOHN DOE
1234 MAIN STREET
ANYTOWN, CA 00000

Questions about your bill?

Solar Hotline: 1-877-743-4112
Phone: 1-866-743-0335
Mon-Fri: 7 a.m. to 7 p.m.
Saturday: 8 a.m. to 5 p.m.
www.pge.com/MyEnergy

Ways To Pay

www.pge.com/waystopay

Your Enrolled Programs

Solar Billing Plan
SmartMeter™ Opt-Out

Your Account Summary

Amount Due on Previous Statement	\$0.00
Payment(s) Received Since Last Statement	\$0.00
Previous Unpaid Balance	\$0.00
Current Electric Monthly Charges	\$54.83
Taxes	\$1.32
Total Amount Due by 03/01/2025	\$56.15

Solar Billing Plan Highlights (1/1/2025 - 1/31/2025)

Estimated annual True-Up date	12/2025
Energy you sent to the grid	-266 kWh
Credits you earned this bill period	\$15.12

- Any unused credits for energy your system produces and sends to the grid (Energy Export Credits) will be applied to next month's bill.
- The credits you accrue will be reconciled at your annual True-Up.
- To view charges and credits for this bill period see "Details of Solar Billing Plan Charges" page.

Monthly energy statement



CLICK THE NUMBER TABS FOR
A DETAILED EXPLANATION

2 Your account summary

This is an overview of:

- Payments received
- PG&E current electric charges
- CCA electric charges, if applicable
- Current gas charges, if applicable

Note that CCA electric charges are for energy produced by the CCA. PG&E electric charges are for delivering CCA energy to your home.

ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0

Statement Date: 02/01/2025

Due Date: 03/01/2025

1 Service For:

JOHN DOE
1234 MAIN STREET
ANYTOWN, CA 00000

5 Questions about your bill?

Solar Hotline: 1-877-743-4112
Phone: 1-866-743-0335
Mon-Fri: 7 a.m. to 7 p.m.
Saturday: 8 a.m. to 5 p.m.
www.pge.com/MyEnergy

Ways To Pay

www.pge.com/waystopay

Your Enrolled Programs

Solar Billing Plan
SmartMeter™ Opt-Out

Your Account Summary

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Monthly energy statement



CLICK THE NUMBER TABS FOR
A DETAILED EXPLANATION

3 Solar Billing Plan highlights

This is an overview of the energy you sent to the grid and credits you earned for the month. It also includes your estimated annual True-Up date.

ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0

Statement Date: 02/01/2025

Due Date: 03/01/2025

1 Service For:

JOHN DOE
1234 MAIN STREET
ANYTOWN, CA 00000

Questions about your bill?

Solar Hotline: 1-877-743-4112
Phone: 1-866-743-0335
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www.pge.com/waystopay

Your Enrolled Programs

Solar Billing Plan
SmartMeter™ Opt-Out

Your Account Summary

Amount Due on Previous Statement	\$0.00
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Previous Unpaid Balance	\$0.00
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Total Amount Due by 03/01/2025	\$56.15

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Credits you earned this bill period	\$15.12

- Any unused credits for energy your system produces and sends to the grid (Energy Export Credits) will be applied to next month's bill.
- The credits you accrue will be reconciled at your annual True-Up.
- To view charges and credits for this bill period see "Details of Solar Billing Plan Charges" page.

◀ previous page | next page ▶

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Monthly energy statement



CLICK THE NUMBER TABS FOR
A DETAILED EXPLANATION

4 At-a-glance account data

Your account number and due date are at the top of every page. It is good to have this information handy if you call us.

ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0

Statement Date: 02/01/2025

Due Date: 03/01/2025

1 Service For:

JOHN DOE
1234 MAIN STREET
ANYTOWN, CA 00000

5 Questions about your bill?

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Phone: 1-866-743-0335
Mon-Fri: 7 a.m. to 7 p.m.
Saturday: 8 a.m. to 5 p.m.
www.pge.com/MyEnergy

Ways To Pay

www.pge.com/waystopay

Your Enrolled Programs

Solar Billing Plan
SmartMeter™ Opt-Out

Your Account Summary

Amount Due on Previous Statement	\$0.00
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<hr/>	
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- Any unused credits for energy your system produces and sends to the grid (Energy Export Credits) will be applied to next month's bill.
- The credits you accrue will be reconciled at your annual True-Up.
- To view charges and credits for this bill period see "Details of Solar Billing Plan Charges" page.

Monthly energy statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION

5 Questions about your bill?

If you have any questions, feel free to contact us using the dedicated Solar Hotline found here.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 02/01/2025
Due Date: 03/01/2025

1 Service For:
 JOHN DOE
 1234 MAIN STREET
 ANYTOWN, CA 00000

5 Questions about your bill?
 Solar Hotline: 1-877-743-4112
 Phone: 1-866-743-0335
 Mon-Fri: 7 a.m. to 7 p.m.
 Saturday: 8 a.m. to 5 p.m.
 www.pge.com/MyEnergy

Ways To Pay
 www.pge.com/waystopay

Your Enrolled Programs
 Solar Billing Plan
 SmartMeter™ Opt-Out

Your Account Summary

Amount Due on Previous Statement	\$0.00
Payment(s) Received Since Last Statement	\$0.00
Previous Unpaid Balance	\$0.00
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<hr/>	
Total Amount Due by 03/01/2025	\$56.15

Solar Billing Plan Highlights (1/1/2025 - 1/31/2025)

Estimated annual True-Up date	12/2025
Energy you sent to the grid	-266 kWh
Credits you earned this bill period	\$15.12

- Any unused credits for energy your system produces and sends to the grid (Energy Export Credits) will be applied to next month's bill.
- The credits you accrue will be reconciled at your annual True-Up.
- To view charges and credits for this bill period see "Details of Solar Billing Plan Charges" page.

◀ previous page | next page ▶

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Monthly energy statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION

6 Details of Solar Billing Plan charges

This section shows:

- **Energy Produced**
 - Charges for electricity provided from the grid to your property based on the [Electric Home rate plan](#)
 - Credits for solar energy produced and sent to the grid
- **Energy Delivered**
 - Charges for electricity delivered from the grid to your property
 - Credits for solar energy delivered to the grid
- **Other Charges and Credits** including Base Services Charge, Non-bypassable Charges, Energy Export Bonus Credits Applied

Learn more about the [Electric Home rate plan](#)



ENERGY STATEMENT

www.pge.com/MyEnergy

6

Details of PG&E Solar Billing Plan Charges

01/01/2025-01/31/2025 (31 billing days)

Service for: 1234 MAIN STREET
 Service Agreement ID: 1234567890
 Rate Schedule: EELEC Electric Home
 Enrolled Programs: Solar Billing Plan

01/01/2025-01/31/2025

Energy Produced			
Peak	106.386048 kWh	@ \$0.11951	\$12.71
Part Peak	70.924032 kWh	@ \$0.09954	\$7.06
Off Peak	177.310080 kWh	@ \$0.08619	\$15.28
Energy Export Credits Applied ¹		@ prices vary	-\$35.06
Energy Delivered			
Peak	106.386048 kWh	@ \$0.07730	\$8.22
Part Peak	70.924032 kWh	@ \$0.07518	\$5.33
Off Peak	177.310080 kWh	@ \$0.07467	\$13.24
Energy Export Credits Applied		@ prices vary	-\$2.10
Other Charges and Credits			
Base Services Charge			\$24.00
Non-Bypassable Charges	354.620160 kWh	@ \$0.03034	\$10.76
Energy Export Bonus Credits Applied		@ \$0.022000	-\$4.62
Solar Billing Plan Charges			\$54.83

Taxes

These taxes also appear in Your Account Summary

Franchise Fee Surcharge	\$0.02
Energy Commission Tax	\$0.11
City of Monterey Utility Users' Tax	\$1.19

Total Taxes \$1.32

To see your hourly Energy Export Credit cost and usage details log into YourAccount at pge.com and select All Usage and Rates Tasks, and then select Energy Usage Details.

You have been a Solar Billing Plan customer since 2024. Reference this date to see your nine-year locked-in



Monthly energy statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION

7 a Energy Export Credit Bank

This is a snapshot of your earned solar energy credits. Under the **Energy Export Credit Bank**, every month you will see your:

- Beginning credit balance
- Credits earned and used in this month's bill period
- Remaining credits for future use

At the end of your 12-month billing period, you'll receive a True-Up Statement that applies all unused eligible credits to offset charges.

Energy Export Credit Details

HOW ENERGY EXPORT CREDITS WORK

You may be eligible for up to three types of credits: 1. Energy Produced credits can only offset Energy Produced charges 2. Energy Delivered credits can only offset Energy Delivered charges 3. Energy Export Bonus Credit can offset any and all electric charges. Any credits unable to offset your monthly charges will be saved to help offset future bill charges. You can use your Energy Export Credit Bank below to track your monthly credits.

7 a

YOUR ENERGY EXPORT CREDIT BANK

	Energy Produced Credits	Energy Delivered Credits	Bonus Credits	Total Credits
Beginning Balance	\$30.00	\$0.00	\$0.00	\$30.00
Earned This Bill (-210 kWh)	\$8.40	\$2.10	\$4.62	\$15.12
Applied This Period	-\$35.06	-\$2.10	-\$4.62	-\$41.78
Remaining Balance	\$3.34	\$0.00	\$0.00	\$3.34

Any remaining energy export credits will be used to offset applicable charges at True-Up (12/2025).

7 b

Your Energy Export Credits (kWh) Earned This Bill

Solar and Battery Energy Produced	Solar Energy Produced (Estimated or Metered) ¹	Energy Produced Eligible for Energy Export Credits ²
-266	-210	-210
(A)	(B)	(C) = Max of A and B

Actual Billed Net Usage value may vary slightly due to rounding.

Energy Export Credits are only available for solar energy exported to the grid as required by state law.

¹Customers with storage less than or equal to 10 kW in size are not required to meter their associated solar system.

²Energy Export Credits for Energy Produced are capped after calculating the solar energy your system produced (using estimated or metered data) and sent to the grid.

KEY TERMS

- **Electric Home Rate Schedule:** A rate plan that encourages customers to shift some electricity usage from peak demand times (4 p.m.–9 p.m.) to off-peak demand times (12 a.m.–3 p.m.). All other hours are charged at part-peak rates.
- **Energy Produced:** This section of the bill shows charges for energy produced by PG&E, and credits for your extra solar energy produced. If you are a customer of a Community Choice Aggregator (CCA), these charges and credits will be determined by your CCA, not PG&E.
- **Energy Delivered:** This section of the bill shows charges for PG&E energy delivered to your home, and credits for your extra solar energy delivered to PG&E.
- **Energy Export Credits:** Credits for excess energy your solar system produces and sends to the grid. Value of credits will vary by hour, month, and weekday/weekend to reflect the value the power provided at a given time.
- **Energy Export Bonus Credit:** Additional credit available (based on the date your solar system was approved for use) to encourage solar adoption. This credit is locked in for 9 years from the system approval date above.
- **Base Services Charge:** A fixed charge that all Electric Home Rate plan customers pay to maintain the grid in exchange for lower per kWh charges.
- **Non-Bypassable Charges:** Charges all PG&E customers pay to help fund energy efficiency programs available to all customers as well as energy assistance programs for lower income households.

Monthly energy statement



CLICK THE NUMBER TABS FOR
A DETAILED EXPLANATION

7 ^b Energy Export Credits (kWh) Earned This Bill

Some customers with solar and storage will see a second chart with details about the total energy exported to the grid during the current month.

Energy Export Credit Details

HOW ENERGY EXPORT CREDITS WORK

You may be eligible for up to three types of credits: 1. Energy Produced credits can only offset Energy Produced charges 2. Energy Delivered credits can only offset Energy Delivered charges 3. Energy Export Bonus Credit can offset any and all electric charges. Any credits unable to offset your monthly charges will be saved to help offset future bill charges. You can use your Energy Export Credit Bank below to track your monthly credits.

7 a

YOUR ENERGY EXPORT CREDIT BANK

	Energy Produced Credits	Energy Delivered Credits	Bonus Credits	Total Credits
Beginning Balance	\$30.00	\$0.00	\$0.00	\$30.00
Earned This Bill (-210 kWh)	\$8.40	\$2.10	\$4.62	\$15.12
Applied This Period	-\$35.06	-\$2.10	-\$4.62	-\$41.78
Remaining Balance	\$3.34	\$0.00	\$0.00	\$3.34

Any remaining energy export credits will be used to offset applicable charges at True-Up (12/2025).

7 b

Your Energy Export Credits (kWh) Earned This Bill

Solar and Battery Energy Produced	Solar Energy Produced (Estimated or Metered) ¹	Energy Produced Eligible for Energy Export Credits ²
-266	-210	-210
(A)	(B)	(C) = Max of A and B

Actual Billed Net Usage value may vary slightly due to rounding.

Energy Export Credits are only available for solar energy exported to the grid as required by state law.

¹Customers with storage less than or equal to 10 kW in size are not required to meter their associated solar system.

²Energy Export Credits for Energy Produced are capped after calculating the solar energy your system produced (using estimated or metered data) and sent to the grid.

KEY TERMS

- **Electric Home Rate Schedule:** A rate plan that encourages customers to shift some electricity usage from peak demand times (4 p.m.–9 p.m.) to off-peak demand times (12 a.m.–3 p.m.). All other hours are charged at part-peak rates.
- **Energy Produced:** This section of the bill shows charges for energy produced by PG&E, and credits for your extra solar energy produced. If you are a customer of a Community Choice Aggregator (CCA), these charges and credits will be determined by your CCA, not PG&E.
- **Energy Delivered:** This section of the bill shows charges for PG&E energy delivered to your home, and credits for your extra solar energy delivered to PG&E.
- **Energy Export Credits:** Credits for excess energy your solar system produces and sends to the grid. Value of credits will vary by hour, month, and weekday/weekend to reflect the value the power provided at a given time.
- **Energy Export Bonus Credit:** Additional credit available (based on the date your solar system was approved for use) to encourage solar adoption. This credit is locked in for 9 years from the system approval date above.
- **Base Services Charge:** A fixed charge that all Electric Home Rate plan customers pay to maintain the grid in exchange for lower per kWh charges.
- **Non-Bypassable Charges:** Charges all PG&E customers pay to help fund energy efficiency programs available to all customers as well as energy assistance programs for lower income households.

Your new annual PG&E True-Up Statement

At the end of your 12-month* billing cycle, you will receive a **True-Up Statement** that includes:

Current month's electric charges, gas charges (if any), and energy export credits used to offset charges

An annual summary of:

- Charges for energy used from the grid
- Credits for solar energy sent to the grid

All accumulated Solar Energy Credits that can offset previous or current charges

Other qualifying credits, such as Energy Export Bonus Credits and Net Surplus Compensation (NSC)

Your account summary will show all available credits automatically applied to offset monthly charges. Accumulated solar credits will be applied and you'll start a new 12-month billing period.

See details on the next page.

[Learn more about your True-Up Statement](#)

**Due to a variety of factors, some customers' True-Up billing cycles may be less than a year.*



True-Up Statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION

1 Service for

This indicates where your charges were incurred. Some customers receive PG&E service at multiple locations, such as a home and rental property.

ENERGY STATEMENT
www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 02/01/2025
Due Date: 03/01/2025

1 Service For:
JOHN DOE
1234 MAIN STREET
ANYTOWN, CA 00000

5 Questions about your bill?
Solar Hotline: 1-877-743-4112 M-F 7-6
Phone: 1-800-743-5000
Mon-Fri: 7 a.m. to 7 p.m.
Saturday: 8 a.m. to 5 p.m.
www.pge.com/MyEnergy

Ways To Pay
www.pge.com/waystopay

Your Enrolled Programs
Solar Billing Plan

4 Your Account Summary

Amount Due on Previous Statement	\$182.22
Payment(s) Received Since Last Statement	-182.22
Previous Unpaid Balance	\$0.00
Current Electric Monthly Charges	\$231.66
Total Solar Billing Plan True-Up Adjustment	41.13
Total Amount Due by 03/01/2025	\$272.79

3 Important Messages
Electric power line safety PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, keep yourself and others away. Call 9-1-1.

Continued on last page

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99909457584623600000250270000025027

Account Number:	Due Date:	Total Amount Due:	Amount Enclosed:
0123456789-0	06/25/2025	\$272.79	\$ <input type="text" value=""/>

JOHN DOE
1234 MAIN STREET
ANYTOWN, CA 00000

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

Page 1 of 6



True-Up Statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION



Account Summary: A True-Up Adjustment Charge

This example shows a **Total True-Up Adjustment amount owed**. You'll see:

- Previous amount due
- Payment received
- Current electric charges
- Total Solar Billing Plan True-Up Adjustment
- Total Amount Due

ENERGY STATEMENT
www.pge.com/MyEnergy

Account No: 0123456789-0
Statement Date: 06/04/2025
Due Date: 06/25/2025

1 Service For:
JOHN DOE
1234 MAIN STREET
ANYTOWN, CA 00000

5 Questions about your bill?
Solar Hotline: 1-877-743-4112 M-F 7-6
Phone: 1-800-743-5000
Mon-Fri: 7 a.m. to 7 p.m.
Saturday: 8 a.m. to 5 p.m.
www.pge.com/MyEnergy

5 Ways To Pay
www.pge.com/waystopay

5 Your Enrolled Programs
Solar Billing Plan

4 Your Account Summary

Amount Due on Previous Statement	\$182.22
Payment(s) Received Since Last Statement	-182.22
Previous Unpaid Balance	\$0.00
Current Electric Monthly Charges	\$231.66
Total Solar Billing Plan True-Up Adjustment	41.13
Total Amount Due by 06/25/2025	\$272.79

Your Solar Billing Plan Summary: True Up

This is your True-Up bill. Any remaining energy export credits, after offsetting applicable charges, will rollover for use in the new 12-month PG&E bill period. See the "Solar Billing Plan True-Up" page for more details.

Total Solar Billing Plan True-Up Adjustment 41.13

Solar Billing Plan Highlights (05/05/2025-05/31/2025)

Energy you sent to the grid	-1,655 kWh
Credits you earned this bill period	\$64.38

• To view charges and credits for this bill period see "Details of Solar Billing Plan Charges" page.

3 Important Messages

Electric power line safety PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, keep yourself and others away. Call 9-1-1.

Continued on last page

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99909457584623600000250270000025027

Account Number: **0123456789-0**

Due Date: **06/25/2025**

Total Amount Due: **\$272.79**

Amount Enclosed:

\$

JOHN DOE
1234 MAIN STREET
ANYTOWN, CA 00000

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

Page 1 of 6



True-Up Statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION



Account Summary: With a True-Up Adjustment Credit

This example shows an **annual Total True-Up Adjustment** with a credit.

ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0

Statement Date: 02/01/2025

Due Date: 03/01/2025

1 Service For:

JOHN DOE
1234 MAIN STREET
ANYTOWN, CA 00000

Questions about your bill?

Solar Hotline: 1-877-743-4112
Phone: 1-866-743-0335
Mon-Fri: 7 a.m. to 7 p.m.
Saturday: 8 a.m. to 5 p.m.
www.pge.com/MyEnergy

Ways To Pay

www.pge.com/waystopay

Your Enrolled Programs

Solar Billing Plan

Your Account Summary

Amount Due on Previous Statement	\$0.00
Payment(s) Received Since Last Statement	\$0.00
Previous Unpaid Balance	\$0.00
Current Electric Monthly Charges	\$0.00
Total Solar Billing Plan True-Up Adjustment	-\$66.35
Taxes	\$1.07
Total Amount Due by 03/01/2025	-\$65.27

Your Solar Billing Plan Summary: True Up

This is your True-Up bill. Any remaining energy export credits, after offsetting applicable charges, will rollover for use in the new 12-month PG&E bill period. See the "Solar Billing Plan True-Up" page for more details.

Total Solar Billing Plan True-Up Adjustment -\$66.35

Solar Billing Plan Highlights (1/1/2025–1/31/2025)

Energy you sent to the grid	-2,000 kWh	
Credits you earned this bill period		\$129.60

* To view charges and credits for this bill period see "Details of Solar Billing Plan Charges" page.

◀ previous page | next page ▶

20

True-Up Statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION

3 Solar Billing Plan highlights

This summary explains how much energy you sent to the grid and credits earned in this current bill period.



ENERGY STATEMENT
www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 02/01/2025
Due Date: 03/01/2025

1 Service For:
JOHN DOE
1234 MAIN STREET
ANYTOWN, CA 00000

5 Questions about your bill?
Solar Hotline: 1-877-743-4112
Phone: 1-866-743-0335
Mon-Fri: 7 a.m. to 7 p.m.
Saturday: 8 a.m. to 5 p.m.
www.pge.com/MyEnergy

Ways To Pay
www.pge.com/waystopay

Your Enrolled Programs
Solar Billing Plan

Your Account Summary

Amount Due on Previous Statement	\$0.00
Payment(s) Received Since Last Statement	\$0.00
Previous Unpaid Balance	\$0.00
Current Electric Monthly Charges	\$0.00
Total Solar Billing Plan True-Up Adjustment	-\$66.35
Taxes	\$1.07

Total Amount Due by 03/01/2025 **-\$65.27**

Your Solar Billing Plan Summary: True Up

This is your True-Up bill. Any remaining energy export credits, after offsetting applicable charges, will rollover for use in the new 12-month PG&E bill period. See the "Solar Billing Plan True-Up" page for more details.

Total Solar Billing Plan True-Up Adjustment **-\$66.35**

Solar Billing Plan Highlights (1/1/2025-1/31/2025)

Energy you sent to the grid	-2,000 kWh
Credits you earned this bill period	\$129.60

* To view charges and credits for this bill period see "Details of Solar Billing Plan Charges" page.



True-Up Statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION

4 At-a-glance account data

Your account number and due date are at the top of every page. It is good to have this information handy if you need to call us.

ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0

Statement Date: 02/01/2025

Due Date: 03/01/2025

1 Service For:

JOHN DOE
1234 MAIN STREET
ANYTOWN, CA 00000

5 Questions about your bill?

Solar Hotline: 1-877-743-4112
Phone: 1-866-743-0335
Mon-Fri: 7 a.m. to 7 p.m.
Saturday: 8 a.m. to 5 p.m.
www.pge.com/MyEnergy

Ways To Pay

www.pge.com/waystopay

Your Enrolled Programs

Solar Billing Plan

Your Account Summary

Amount Due on Previous Statement	\$0.00
Payment(s) Received Since Last Statement	\$0.00
Previous Unpaid Balance	\$0.00
Current Electric Monthly Charges	\$0.00
Total Solar Billing Plan True-Up Adjustment	-\$66.35
Taxes	\$1.07
Total Amount Due by 03/01/2025	-\$65.27

Your Solar Billing Plan Summary: True Up

This is your True-Up bill. Any remaining energy export credits, after offsetting applicable charges, will rollover for use in the new 12-month PG&E bill period. See the "Solar Billing Plan True-Up" page for more details.

Total Solar Billing Plan True-Up Adjustment -\$66.35

Solar Billing Plan Highlights (1/1/2025-1/31/2025)

Energy you sent to the grid	-2,000 kWh
Credits you earned this bill period	\$129.60

* To view charges and credits for this bill period see "Details of Solar Billing Plan Charges" page.



True-Up Statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION

5 Questions about your bill?

If you have any questions, feel free to contact us using the dedicated Solar Hotline found here.

ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0

Statement Date: 02/01/2025

Due Date: 03/01/2025

1 Service For:

JOHN DOE
1234 MAIN STREET
ANYTOWN, CA 00000

5 Questions about your bill?

Solar Hotline: 1-877-743-4112
Phone: 1-866-743-0335
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www.pge.com/MyEnergy

Ways To Pay

www.pge.com/waystopay

Your Enrolled Programs

Solar Billing Plan

Your Account Summary

Amount Due on Previous Statement	\$0.00
Payment(s) Received Since Last Statement	\$0.00
Previous Unpaid Balance	\$0.00
Current Electric Monthly Charges	\$0.00
Total Solar Billing Plan True-Up Adjustment	-\$66.35
Taxes	\$1.07

2 a

2 b

Total Amount Due by 03/01/2025 **-\$65.27**

Your Solar Billing Plan Summary: True Up

This is your True-Up bill. Any remaining energy export credits, after offsetting applicable charges, will rollover for use in the new 12-month PG&E bill period. See the "Solar Billing Plan True-Up" page for more details.

Total Solar Billing Plan True-Up Adjustment **-\$66.35**

Solar Billing Plan Highlights (1/1/2025–1/31/2025)

Energy you sent to the grid	-2,000 kWh	
Credits you earned this bill period		\$129.60

3

• To view charges and credits for this bill period see "Details of Solar Billing Plan Charges" page.



True-Up Statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION

6 Details of Solar Billing Plan Charges

This section shows:

- **Energy Produced**
 - Charges for electricity provided from the grid to your property based on the [Electric Home rate plan](#)
 - Credits for solar energy produced and sent to the grid
- **Energy Delivered**
 - Charges for electricity delivered from the grid to your property
 - Credits for solar energy delivered to the grid
- **Other Charges and Credits** including Base Services Charge, Non-bypassable Charges, Energy Export Bonus Credits Applied



ENERGY STATEMENT

www.pge.com/MyEnergy

6

Details of Solar Billing Plan Charges

01/01/2025-01/31/2025 (31 billing days)

Service for: 1234 MAIN STREET

Service Agreement ID: 1234567890

Rate Schedule: EELEC Electric Home

Enrolled Programs: Solar Billing Plan

01/01/2025-01/31/2025

Energy Produced

Peak	106.386048 kWh	@ \$0.11951	\$12.71
Part Peak	70.924032 kWh	@ \$0.09954	\$7.06
Off Peak	177.310080 kWh	@ \$0.08619	\$15.28
Energy Export Credits Applied		@ prices vary	-\$35.06

Energy Delivered

Peak	106.386048 kWh	@ \$0.07730	\$8.22
Part Peak	70.924032 kWh	@ \$0.07518	\$5.33
Off Peak	177.310080 kWh	@ \$0.07467	\$13.24
Energy Export Credits Applied		@ prices vary	-\$18.00

Other Charges and Credits

Base Services Charge			\$24.00
Non-Bypassable Charges	354.620160 kWh	@ \$0.03034	\$10.76
Energy Export Bonus Credits Applied		@ \$0.022000	-\$43.55

Solar Billing Plan Charges **\$0.00**

Taxes

These taxes also appear in Your Account Summary

Franchise Fee Surcharge			\$0.22
Energy Commission Tax			\$0.11
City of Monterey Utility Users' Tax			\$0.74

Total Taxes **\$1.07**

To see your hourly Energy Export Credit cost and usage details log into YourAccount at pge.com and select All Usage and Rates Tasks, and then select Energy Usage Details.

You have been a Solar Billing Plan customer since 2024. Reference this date to see your nine-year locked-in



True-Up Statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION

7a Energy Export Credit Bank

This is a snapshot of your solar energy credits earned during your 12-month billing cycle,* including your beginning credit balance, amount of credits used during the current bill period and any remaining credits (if applicable).

**Due to a variety of factors, some customers' True-Up billing cycles may be less than a year.*

7b Energy Export Credits Earned This Bill

Some customers with solar and storage will see a chart with details about the energy exported to the grid for the current bill period.

Peak	106.386048 kWh	@ \$0.07730	\$8.22	
Part Peak	70.924032 kWh	@ \$0.07518	\$5.33	
Off Peak	177.310080 kWh	@ \$0.07467	\$13.24	
Energy Export Credits Applied		@ prices vary	-\$18.00	
6 Other Charges and Credits				
Base Services Charge			\$24.00	
Non-Bypassable Charges	354.620160 kWh	@ \$0.03034	\$10.76	
Energy Export Bonus Credits Applied		@ \$0.022000	-\$43.55	
Solar Billing Plan Charges			\$0.00	
Taxes				
These taxes also appear in Your Account Summary				
Franchise Fee Surcharge			\$0.22	
Energy Commission Tax			\$0.11	
City of Monterey Utility Users' Tax			\$0.74	
Total Taxes			\$1.07	
To see your hourly Energy Export Credit cost and usage details log into YourAccount at pge.com and select All Usage and Rates Tasks, and then select Energy Usage Details.				
You have been a Solar Billing Plan customer since 2024. Reference this date to see your nine-year locked-in rate values at pge.com/energyexportcredit .				
Energy Export Credit Details				
HOW ENERGY EXPORT CREDITS WORK				
You may be eligible for up to three types of credits: 1. Energy Produced credits can only offset Energy Produced charges 2. Energy Delivered credits can only offset Energy Delivered charges 3. Energy Export Bonus Credit can offset any and all electric charges. Any credits unable to offset your monthly charges will be saved to help offset future bill charges. You can use your Energy Export Credit Bank below to track your monthly credits.				
7a YOUR ENERGY EXPORT CREDIT BANK				
	Energy Produced Credits	Energy Delivered Credits	Bonus Credits	Total Credits
Beginning Balance	\$100.00	\$22.00	\$5.00	\$127.00
Earned This Bill (-1800 kWh)	\$72.00	\$18.00	\$39.60	\$129.60
Applied This Period	-\$35.06	-\$18.00	-\$43.55	-\$96.61
Remaining Balance	\$136.94	\$22.00	\$1.05	\$159.99
Any remaining energy export credits will be used to offset applicable charges at True-Up.				
7b Your Energy Export Credits (kWh) Earned This Bill				
Solar and Battery Energy Produced	Solar Energy Produced (Estimated or Metered)¹	Energy Produced Eligible for Energy Export Credits²		
-2000	-1800	-1800		
(A)	(B)	(C) = Max of A and B		



True-Up Statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION

7a Energy Export Credit Bank

This is a snapshot of your solar energy credits earned during your 12-month billing cycle,* including your beginning credit balance, amount of credits used during the current bill period and any remaining credits (if applicable).

**Due to a variety of factors, some customers' True-Up billing cycles may be less than a year.*

7b Energy Export Credits Earned This Bill

Some customers with solar and storage will see a chart with details about the energy exported to the grid for the current bill period.

Peak	106.386048 kWh	@ \$0.07730	\$8.22
Part Peak	70.924032 kWh	@ \$0.07518	\$5.33
Off Peak	177.310080 kWh	@ \$0.07467	\$13.24
Energy Export Credits Applied		@ prices vary	-\$18.00
Other Charges and Credits			
Base Services Charge			\$24.00
Non-Bypassable Charges	354.620160 kWh	@ \$0.03034	\$10.76
Energy Export Bonus Credits Applied		@ \$0.022000	-\$43.55

Solar Billing Plan Charges \$0.00

Taxes

These taxes also appear in Your Account Summary

Franchise Fee Surcharge	\$0.22
Energy Commission Tax	\$0.11
City of Monterey Utility Users' Tax	\$0.74

Total Taxes \$1.07

To see your hourly Energy Export Credit cost and usage details log into YourAccount at pge.com and select All Usage and Rates Tasks, and then select Energy Usage Details.

You have been a Solar Billing Plan customer since 2024. Reference this date to see your nine-year locked-in rate values at pge.com/energyexportcredit.

Energy Export Credit Details

HOW ENERGY EXPORT CREDITS WORK

You may be eligible for up to three types of credits: 1. Energy Produced credits can only offset Energy Produced charges 2. Energy Delivered credits can only offset Energy Delivered charges 3. Energy Export Bonus Credit can offset any and all electric charges. Any credits unable to offset your monthly charges will be saved to help offset future bill charges. You can use your Energy Export Credit Bank below to track your monthly credits.



YOUR ENERGY EXPORT CREDIT BANK

	Energy Produced Credits	Energy Delivered Credits	Bonus Credits	Total Credits
Beginning Balance	\$100.00	\$22.00	\$5.00	\$127.00
Earned This Bill (-1800 kWh)	\$72.00	\$18.00	\$39.60	\$129.60
Applied This Period	-\$35.06	-\$18.00	-\$43.55	-\$96.61
Remaining Balance	\$136.94	\$22.00	\$1.05	\$159.99

Any remaining energy export credits will be used to offset applicable charges at True-Up.



Your Energy Export Credits (kWh) Earned This Bill

Solar and Battery Energy Produced	Solar Energy Produced (Estimated or Metered) ¹	Energy Produced Eligible for Energy Export Credits ²
-2000	-1800	-1800

(A) (B) (C) = Max of A and B



True-Up Statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION



True-Up Period (with a credit adjustment)

In this True-Up Period section, you'll see a summary of the 12-month billing cycle:

- Net Usage
- Energy Produced credits, charges, and adjustments
- Energy Delivered credits, charges, and adjustments
- Energy Export Bonus Credit
- Net Surplus Compensation Credit

Since you pay charges and earn credits throughout the year (left column), this annual statement provides an opportunity for credits to be applied to any charges (right column) you may have paid before earning credits for excess energy. If you have more credits after offsetting charges, you'll see a True-Up Adjustment credit balance.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 02/01/2025
Due Date: 03/01/2025

Service for: 1234 MAIN STREET
Service Agreement ID: 1234567890
Rate Schedule: EELEC Electric Home
Enrolled Programs: Solar Billing Plan

Solar Billing Plan True-Up

Items to Note on Energy Export Credits:

- Energy Produced credits can only offset Energy Produced charges
- Energy Delivered credits can only offset Energy Delivered charges
- Any banked credits will be applied within their respective category at True-Up
- Any remaining energy export credits will rollover for use in the new 12-month PG&E bill period

Net Surplus Compensation:

- Net Surplus Compensation is how energy service providers may credit customers for energy produced in excess of what they received from the grid over the True-Up period.
- A True-Up Credit Adjustment—charged at the average Energy Export Credit rate—will be applied to account for any monthly Energy Export Credits already given for the same excess energy throughout the True-Up period.
- Any Banked Energy Produced or Energy Delivered credits will be applied to offset the annual True-Up Credit Adjustment.



True-Up Period (01/31/2024 – 01/31/25)

Usage Summary		
Total Imports (kWh)		3000.000000
Total Exports (kWh)		-5000.000000
Net Usage		-2000.000000
Energy Produced True-Up		
Remaining Credits in Bank		\$136.94
Charges Paid this True-Up Period		\$504.00
Credits Used This True-Up Period		-\$500.00
Remaining Offsettable Energy Produced Charges		\$4.00
True-Up Credit Adjustment	-2000.000000 kWh @ -\$0.04000	\$80.00
Banked Energy Produced Credits Applied		-\$84.00
Energy Produced True-Up Adjustment		-\$4.00
Energy Delivered True-Up		
Remaining Credits in Bank		\$22.00
Charges Paid this True-Up Period		\$1,000.00
Credits Used This True-Up Period		-\$500.00
Remaining Offsettable Energy Produced Charges		\$500.00
True-Up Credit Adjustment	-2000.000000 kWh @ -\$0.01000	\$20.00
Banked Energy Delivered Credits Applied		-\$22.00
Energy Delivered True-Up Adjustment		-\$2.00
Energy Export Bonus Credits in Bank		-\$1.05
Net Surplus Compensation Credit	-2000.000000 kWh @ \$0.02965	-\$59.30
Total Solar Billing Plan True-Up Adjustment		-\$66.35



True-Up Statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION



True-Up Period (with a charge adjustment)

In this section, you'll see a summary of the 12-month billing cycle:

- Net Usage
- Energy Produced credits, charges, and True-Up adjustment after applying credits to paid charges
- Energy Delivered credits, charges, and True-Up adjustment after applying credits to paid charges
- Energy Export Bonus Credit
- Net Surplus Compensation Credit

NSC is given if you sent more energy than you received from the grid over the past 12 months. You received credits for this excess energy during the 12 months. These credits will be recalculated using NSC credit value, which may be lower. This will result in returning a portion of the credits given during the 12 months, which will show as a True-Up Adjustment charge.

*CCAs may not provide NSC credits. Please check with your CCA.



ENERGY STATEMENT
www.pge.com/MyEnergy

Account No: 0123456789-0
Statement Date: 06/04/2025
Due Date: 06/25/2025

Solar Billing Plan True-Up

01/01/2025-01/31/2025 (31 billing days)
Service for: 1234 MAIN STREET
Service Agreement ID: 1234567890
Rate Schedule: EELEC Electric Home
Enrolled Programs: Solar Billing Plan

Items to Note on Energy Export Credits:

- Energy Produced credits can only offset Energy Produced charges
- Energy Delivered credits can only offset Energy Delivered charges
- Any banked credits will be applied within their respective category at True-Up.
- Any remaining energy export credits will rollover for use in the new 12-month PG&E bill period.

Net Surplus Compensation:

- Net Surplus Compensation is how energy seNice providers may credit customers for energy produced in excess of what they received from the grid over the True-Up period.
- A True-Up Credit Adjustment- charged at the average Energy Export Credit rate- will be applied to account for any monthly Energy Export Credits already given for the same excess energy throughout the True-Up period.
- Any Banked Energy Produced or Energy Delivered credits will be applied to offset the annual True-Up Credit Adjustment.

True-Up Period (07/05/2024 – 06/03/2025)

Usage Summary

Total Imports (kWh)			9,917.361000
Total Exports (kWh)			-11,892.460000
Net Usage			-1,975.099000

Energy Produced True-Up

Remaining Credits in Bank			\$0.00
Charges Paid this True-Up Period			1,372.58
Credits Used This True-Up Period			-433.09
True-Up Credit Adjustment	-1,975.099000 kWh	@ -\$0.04284	84.62

Energy Produced True-Up Adjustment

84.62

Energy Delivered True-Up

Remaining Credits in Bank			\$0.00
Charges Paid this True-Up Period			2,199.25
Credits Used This True-Up Period			-74.98
True-Up Credit Adjustment	-1,975.099000 kWh	@ -\$0.00763	15.07

Energy Delivered True-Up Adjustment

15.07

Net Surplus Compensation Credit	-1,975.099000 kWh	@ \$0.02965	-58.56
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Total Solar Billing Plan True-Up Adjustment \$41.13

Visit www.pge.com/MyEnergy for a detailed bill comparison.



Get the most out of your PG&E online account

The best way to stay informed about your energy charges and track your credits is to establish an online account. You can easily monitor your energy use and the seasonal impacts on your energy production. This helps you maximize your savings potential.

[Access your online account](#)

You will need your PG&E account number (located on your monthly energy statement) and a valid email address.



Savings Tip:

Look for times to use excess solar energy for your home to minimize using energy from the grid.

Account [Add an Account](#)

5354491488-9

Payments All payments tasks

Billing All billing tasks

Current Balance

\$0.00

Due: 9/5/2025

Your bills are up to date.

Bill Mastercard is set to automatically pay your bill

Last bill paid: 9/5/2025

Pay Now

Need More Time To Pay

[View Current Bill](#) →

Billing insights

See bill insights from your latest bill

[View Bill Insights](#)

Assistance programs

[CARE/FERA](#)
× Not enrolled

[Budget Billing](#)
× Not enrolled

[Medical Baseline](#)
× Not enrolled

[See More Ways to Save](#) →

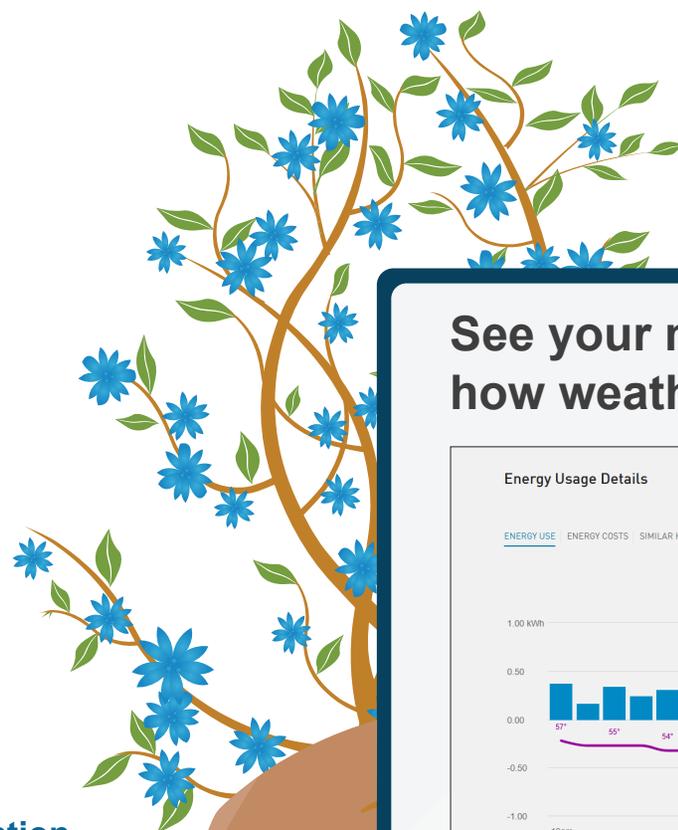
Tools may not be available to some solar customers enrolled in certain solar programs.



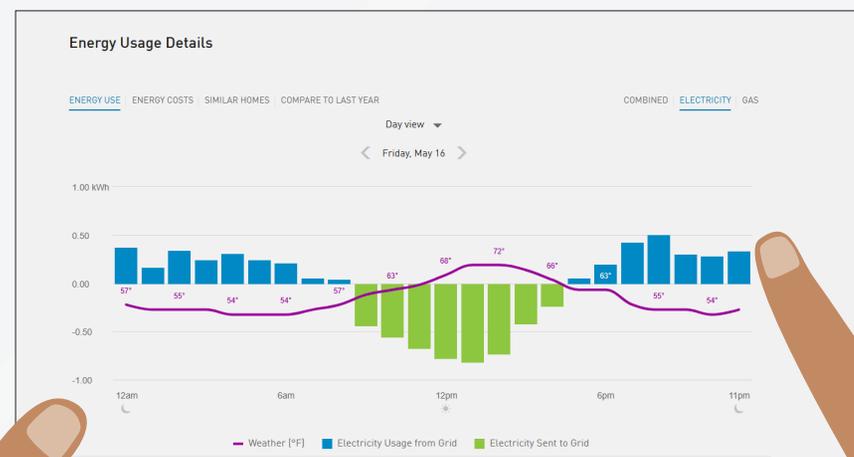
Information available online

Visit your **online account** for the following:

- > See your monthly energy usage and how weather impacts it
- > Energy usage, rates & savings
- > Ensure solar energy system operation
- > Instant access to bills
- > Enhanced energy information



See your monthly energy usage and how weather impacts it



Tools may not be available to some solar customers enrolled in certain solar programs.

Information available online

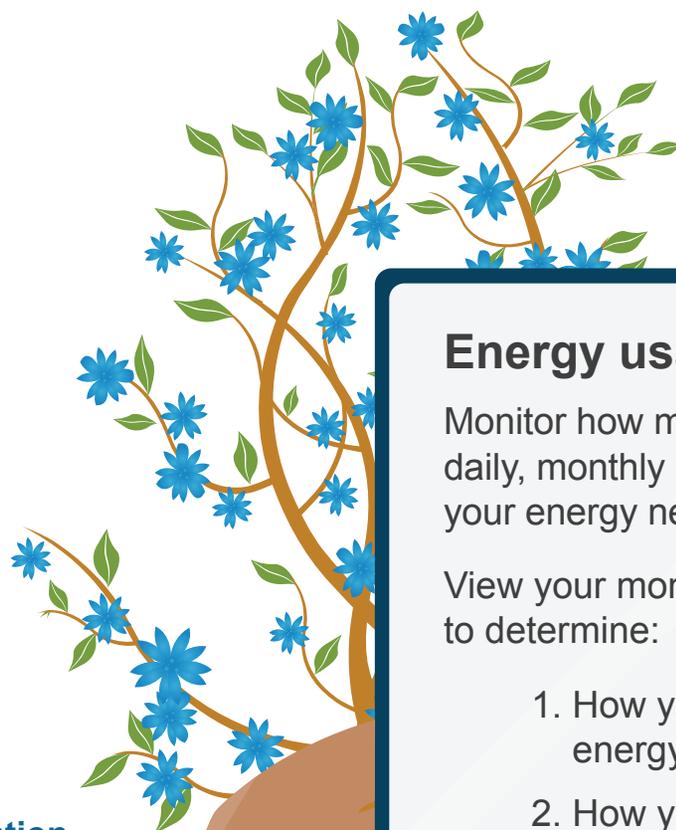
Visit your **online account** for the following:

- > See your monthly energy usage and how weather impacts it
- > Energy usage, rates & savings
- > Ensure solar energy system operation
- > Instant access to bills
- > Enhanced energy information



Savings Tip:

Look for times to use excess solar energy for your home.



Energy usage, rates & savings

Monitor how much energy your home consumes on a daily, monthly and yearly basis to help you understand your energy needs and plan for future usage.

View your monthly energy use by the hour or day to determine:

1. How you earn credits for excess energy sent to the grid
2. How you are charged for energy provided from the grid

Information available online

Visit your **online account** for the following:

- > See your monthly energy usage and how weather impacts it
- > Energy usage, rates & savings
- > Ensure solar energy system operation
- > Instant access to bills
- > Enhanced energy information

Ensure solar energy system operation

Technology can sometimes fail. Monitoring your monthly energy usage, charges and credits can alert you to an unexpected change in solar production. Detecting issues early will help you get the most out of your investment.

Contact your contractor if you discover that your system isn't generating credits.

Information available online

Visit your **online account** for the following:

- > See your monthly energy usage and how weather impacts it
- > Energy usage, rates & savings
- > Ensure solar energy system operation
- > Instant access to bills
- > Enhanced energy information

Instant access to bills

View and download your monthly Energy Statement online. Plus, you can download your energy usage in a spreadsheet, identify trends and find out when to shift energy usage to maximize your solar energy savings.

Information available online

Visit your **online account** for the following:

- > See your monthly energy usage and how weather impacts it
- > Energy usage, rates & savings
- > Ensure solar energy system operation
- > Instant access to bills
- > Enhanced energy information

Enhanced energy information

Get a high-level overview of your monthly and cumulative energy usage, charges and credits and see year-over-year comparisons for a better understanding of your True-Up Statement.

Frequently asked questions

Click questions for fast answers

- > [Can I access my charges and credits online?](#)
- > [Why is it important to know how much energy my system produced or used?](#)
- > [Does the Solar Billing Plan only cover customers with rooftop solar?](#)
- > [Under the Solar Billing Plan: How will I be charged for electricity provided from the grid?](#)
- > [Under the Solar Billing Plan: How are credits for solar energy sent to the grid determined?](#)
- > [What is the Energy Export Bonus Credit?](#)
- > [Why are there True-Up adjustments on the True-Up statement?](#)

Can I access my charges and credits online?

Yes. Make sure you set up an online account at pge.com for easy access to your Monthly Energy Statement and True-Up Statement. You can also review your monthly usage and pay your PG&E bill.



Frequently asked questions

Click questions for fast answers

- > [Can I access my charges and credits online?](#)
- > [Why is it important to know how much energy my system produced or used?](#)
- > [Does the Solar Billing Plan only cover customers with rooftop solar?](#)
- > [Under the Solar Billing Plan: How will I be charged for electricity provided from the grid?](#)
- > [Under the Solar Billing Plan: How are credits for solar energy sent to the grid determined?](#)
- > [What is the Energy Export Bonus Credit?](#)
- > [Why are there True-Up adjustments on the True-Up statement?](#)

Why is it important to know how much energy my system produced or used?

Comparing how much your solar system provides and how much your property uses can help you identify and maximize savings opportunities.

You may benefit from shifting your energy use or by exploring ways to make your home more energy efficient.

Your contractor should have performance monitoring services and can help you understand how much your solar system generates. View your energy usage by time period through your PG&E online account.



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Does the Solar Billing Plan only cover customers with rooftop solar?

No. While the majority of customers on the Solar Billing Plan adopted rooftop solar, the plan also includes other renewable technologies such as wind and fuel cell.



Frequently asked questions

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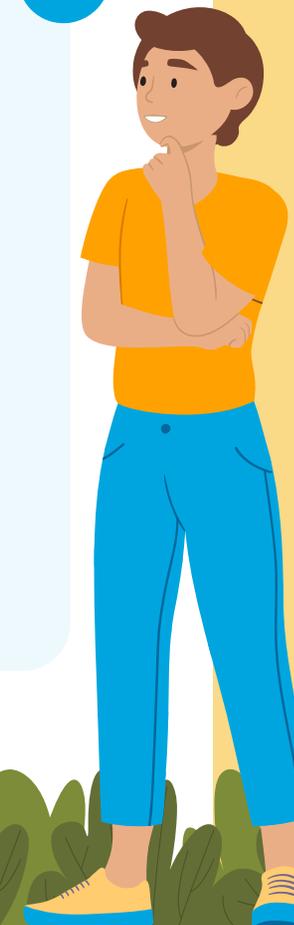
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Under the Solar Billing Plan: How will I be charged for electricity provided from the grid?

At night, or on cloudy days, or anytime when you are using more energy than your solar energy system is producing, you will use energy from the grid.

You are automatically enrolled in the Electric Home rate plan, and the energy you use will be charged based on this Time-of-Use plan.

[Click here](#) for more information about Electric Home rate plan.



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Under the Solar Billing Plan: How are credits for solar energy sent to the grid determined?

You receive credits for excess energy sent to the grid. The Energy Export Credit reflects the value of the energy at the time of export. Energy values vary by hour, day and season.

The credit values are determined through a public proceeding managed by the CPUC.

[Click here](#) for a complete list of credit values.



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What is the Energy Export Bonus Credit?

To encourage early adoption into the new Solar Billing Plan, residential solar customers who add a solar energy system by 12/31/2027 will receive an added credit* for energy sent to the grid. The credit value is determined by the amount of energy, measured in kilowatts (kW), you send to the grid.

Customers enrolled in the California Alternate Rates for Energy (CARE) and Family Electric Rate Assistance (FERA) programs or reside in a disadvantaged community or on tribal lands will receive a higher credit value.

**New home construction, customers moving into a home with an existing Solar Billing Plan system, or customers transitioning from Net Energy Metering (NEM) are not eligible to receive this credit.*



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Why are there True-Up adjustments on the True-Up statement?

After applying credits to charges already paid during the 12-month billing cycle and, if applicable, recalculating credits for excess energy eligible for NSC credits, the True-Up adjustments show the results after these calculations.



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Energy Produced

Energy Produced charges refer to PG&E generating energy for your home.

Energy Produced credits refer to excess solar energy produced by your system.



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Energy Delivered

Energy Delivered charges refer to power that PG&E sends to your home through the grid.

Energy Delivered credits also refer to excess solar energy sent to the grid.



Glossary of terms

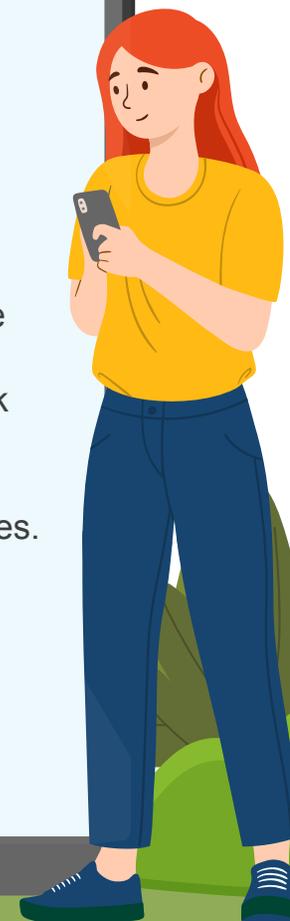
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Electric Home rate plan

The required residential Time-of-Use rate plan for customers enrolled in the Solar Billing Plan.

A rate schedule that encourages customers to shift some electricity usage from peak demand times (4 p.m. - 9 p.m.) to off-peak demand times (12 a.m. - 3 p.m.). All other hours are charged at partial-peak rates.

[Learn more](#) about Electric Home rate plan.



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Base Services Charge

A fixed charge that all customers pay to maintain the grid in exchange for lower per kilowatt hours (kWh) charges.



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Energy Export Credits

The credits for excess energy your solar energy system produces and exports to the grid. The credits will vary by hour, month and day to reflect the value of the electricity produced and electricity delivered.

[View](#) solar energy credit values.



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Energy Export Credit Bank

A chart that displays your accumulated Energy Export Credits and Energy Export Bonus Credit (if applicable) used to offset monthly charges within the 12-month billing period. This chart is shown for every statement.



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Energy Export Credit (kWh) Earned This Bill Period

This chart is only shown for those customers who have a solar and battery system called “paired storage”. It shows the detailed total energy units used to calculate credits for excess solar energy sent to the grid.



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Energy Export Bonus Credit

An additional credit (a constant value set when your system is turned on) available to customers who enroll within the first five years of the new Solar Billing Plan by 12/31/27. You will earn this credit for nine years.

[View](#) bonus credit values.



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	Values	
	Residential \$/kWh	Low Income \$/kWh
2023	\$0.022	\$0.090
2024	\$0.018	\$0.072
2025	\$0.013	\$0.054
2026	\$0.009	\$0.036
2027	\$0.004	\$0.018

[< go back](#)

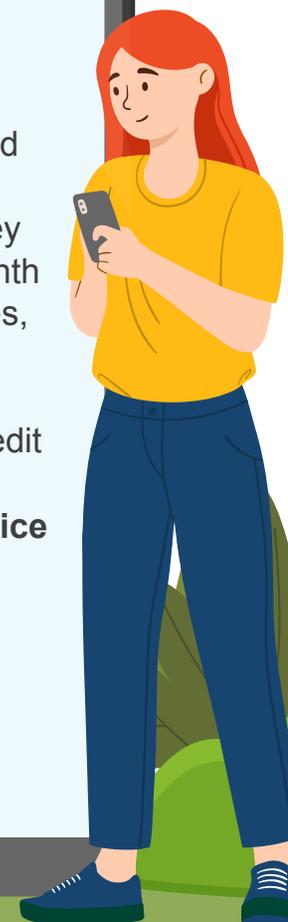
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Net Surplus Compensation Credit

Credit applied to excess solar energy sent to the grid when customers produce more solar energy than they consume over their 12-month billing period.* Credit values, as determined by CPUC, are typically lower than the monthly Energy Export Credit values. **Note this may not apply to Community Choice Aggregator customers.**

**Due to a variety of factors, some customers' True-Up billing cycles may be less than a year.*



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Non-bypassable charges

Charges paid by all PG&E customers to help fund energy efficiency programs and income-qualified programs.



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Permission to operate

The final step in the interconnection process where customers receive approval to activate their solar energy system and begin generating electricity.



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True-Up Statement

An annual 12-month statement that reconciles earned credits with charges from energy used from the grid over the 12-month billing cycle.

**Due to a variety of factors, such as changes to your account or solar system, some customers' True-Up billing cycles may be less than a year.*

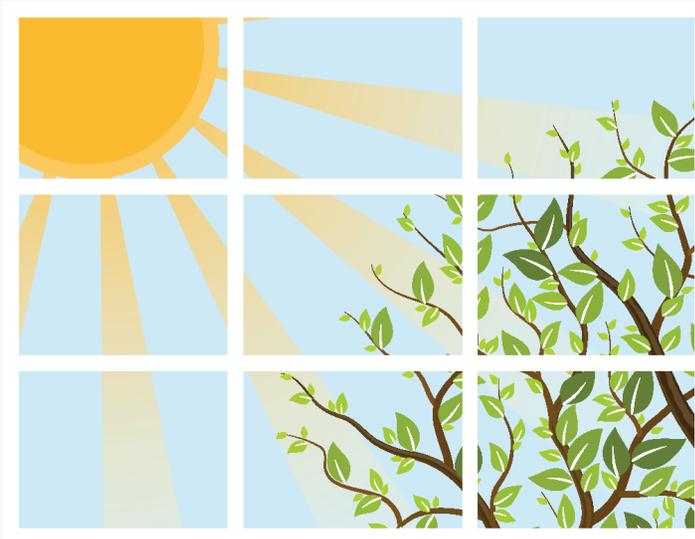


Contact

Thank you again for choosing solar energy. We are happy to answer any of your questions or help in any other way we can.

[Learn more](#)

Or call the Solar Hotline (also shown on your solar bill) at **1-877-743-4112**, from 7 a.m. to 6 p.m., Monday through Friday.



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