



Portable Battery Program

PG&E partners with community-based organizations and other vendors to provide customers with portable batteries and refrigeration for their medical needs.

See if you qualify

You may qualify if you are a **Medical Baseline** or **Self-Identified Vulnerable** customer who relies on either:

- ✓ A medical device
- ✓ Assistive technology
- ✓ Durable medical equipment

Learn more about the programs at pge.com/medicalbaseline and pge.com/siv.

Additionally, you must have experienced either one or more Public Safety Power Shutoff since 2024; or, three or more outages on a circuit protected by Enhanced Powerline Safety Settings since 2024. Explore your eligibility at pge.com/progressmap.

How it works

- ➔ **For pre-qualified customers**, no action is needed. PG&E program partners will reach out directly to conduct assessments.
- ➔ **To check if you qualify**, contact 211 or Disability Disaster Access and Resources Program. They can help you apply. Learn more at pge.com/afn.
- ➔ **A portable battery is matched** to the power needs of the customer's critical medical device(s).
- ➔ **Battery is delivered** to the customer.

To learn more, visit
pge.com/portablebattery.

Portable Battery Program Resource Partners

ORGANIZATION	COUNTIES SERVED	CONTACT INFORMATION
Redwood Community Action Agency	Humboldt	rcaa.org 707-269-2016
Richard Heath and Associates	Alameda, Amador, Butte, Calaveras, Colusa, Contra Costa, El Dorado, Fresno, Glenn, Humboldt, Kern, Lassen, Madera, Marin, Mariposa, Mendocino, Merced, Monterey, Napa, Nevada, Placer, Plumas, San Benito, San Luis Obispo, San Mateo, Santa Barbara, Santa Clara, Santa Cruz, Shasta, Sierra, Solano, Sonoma, Sutter, Tehama, Trinity, Tuolumne, Yolo	559-214-1190 pgebatteryprogram@resource-innovations.com

Need help with the application process?

Our partners at **211** and **Disability Disaster Access and Resources** can help you apply for a portable battery. If you don't qualify for the Portable Battery Program, they can help you apply for other backup power programs that suit your needs.

 For translation support in 240+ languages, or to request a print material in Braille, large print or audio, call **1-800-743-5000**.

Message paid for by customers.

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