



We have resources to help if you lose power

You don't have to plan for outages alone.



211 California

Connect with live staff who will listen to your needs and help you:

- ✓ Build your personalized outage plan and safety kit
- ✓ Secure food replacement, discounted hotel stays and car rides
- ✓ Get referred to health and safety programs and backup power

For more information, visit pge.com/211.

How can I
contact 211?



Call 211



Text "PREPARE" to 211-211

Disability Disaster Access and Resources (DDAR) Program

DDAR can help older adults and people with disabilities:

- ✓ Create an emergency plan
- ✓ Apply for backup power
- ✓ Find accessible rides and hotel stays during some outages

For more information, visit pge.com/ddar.

Additional resources

If you rely on power for your health and safety, you can explore local support options and more at pge.com/afn.



Medical Baseline and Self-Identified Vulnerable Programs

You can get support if you rely on power for your health, safety or independence. Our partners can help you apply.

Visit pge.com/medicalbaseline or pge.com/siv.



Financial assistance programs

Eligible customers can get a discount on their electric or gas bill. Visit pge.com/financialassistance.



Backup power options

If you qualify, you can apply for free or reduced-cost backup power like a generator. Visit pge.com/backuppower.



Community Resource Centers

Access power for charging, Wi-Fi, snacks and more during certain outages. Visit pge.com/crc.



For translation support in 240+ languages, or to request a print material in Braille, large print or audio, call **1-800-743-5000**.

Message paid for by customers.