



Public Safety Power Shutoffs

Keeping you and your community safe from wildfires

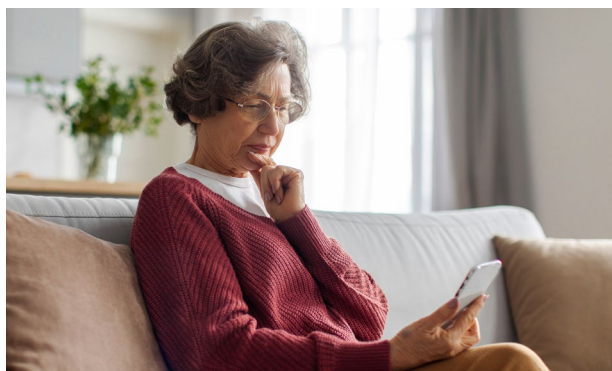
What is a Public Safety Power Shutoff (PSPS)?

Because high winds may cause trees and debris to contact powerlines and start a wildfire, we may need to turn off power to protect your community. This is called a Public Safety Power Shutoff, or PSPS.

Safety is our most important responsibility. PSPS continues to be a tool of last resort to keep customers safe.

How to be notified of a PSPS

We share what we know about the weather as soon as we can. Our goal is to notify you one to two days before a PSPS.



Update your contact information at pge.com/myalerts.

We will notify you throughout a PSPS to share updates and estimated restoration times by call, text and email to help you prepare.

To learn how to be prepared, visit pge.com/pspsresources or call us at **1-866-743-6589**.

See reverse
to learn about
resources available

Find support during a PSPS

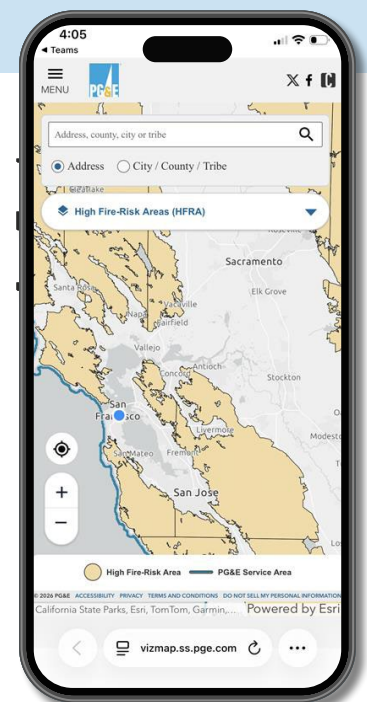
Contact 211 California to speak with a live agent about your outage needs. Dial **211**, text **"PREPARE"** to **211-211** or visit pge.com/211.

A 211 care coordinator can help you:

- ✓ Connect to local hotel options and car rides
- ✓ Secure food replacement
- ✓ Get referred to health and safety programs and backup power

Our wildfire safety progress map shows how we are building a stronger, more reliable system and reducing outage impacts near you. The online map shows:

- Outage size and length reduction measures
- Microgrids
- Hazard prevention work
- Undergrounding projects



Search your address today. Visit pge.com/progressmap.



For translation support in 240+ languages, or to request print materials in Braille, large print or audio, call **1-800-743-5000**.

Message paid for by customers.

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